



Puget Sound Energy
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PSE.com

March 31, 2009

VIA ELECTRONIC FILING AND OVERNIGHT MAIL

Mr. David Danner, Secretary and Executive Director
Washington Utilities and Transportation Commission
P.O. Box 47250
Olympia, WA 98504-7250

Re: WAC 480-100-398—Puget Sound Energy's 2008 Electric Service Reliability Report

Dear Mr. Danner:

Pursuant to WAC 480-100-398, this filing includes Puget Sound Energy's ("PSE" or the "Company") 2008 Electric Service Reliability Report ("Report"). This document includes information consistent with PSE's Electric Service Reliability Monitoring and Reporting Plan that was previously approved by the Commission in Docket No. UE-060391 in accordance with WAC 480-100-393.

Additionally, the Company also describes in this Report how customer complaint information is used in PSE's circuit reliability evaluation, as prescribed in the Partial Settlement of Service Quality, Meter and Billing Performance, and Low-Income Bill Assistance ("the Settlement") in the consolidated Docket Nos. UE-072300 and UG-072301 adopted by the Commission on October 8, 2008. Another commitment the Company made in the Settlement is to invite Public Counsel to participate in meetings to discuss the format and content of PSE's annual electric service reliability report. Starting in early February 2009, the Company initiated several communications via phone calls, e-mails, and a conference call with the Commission staff ("Staff") and the representatives of Public Counsel to get their comments and suggestions regarding the annual report. Their feedback has been either addressed independently or incorporated into this Report. The Company will be inviting both Staff and Public Counsel for continued discussion on future improvements of PSE's annual electric service reliability report.

PSE believes the Commission, Staff, Public Counsel, and other interested parties will find the information contained in this Report of value. If you have any questions regarding this Report, please contact Jennifer Tada, Director of System Planning, at 425-462-2411. Any other questions about this filing may be directed to me at 425-456-2797.

Sincerely,

A handwritten signature in black ink, appearing to read "K. Karzmar", with a long horizontal flourish extending to the right.

Karl R. Karzmar
Director, Regulatory Relations

Enclosure