



**\*\*Statutory Notification\*\***

March 31, 2009

Customer Name  
Address  
Portland, OR xxxxx

Re: Suncadia Resort Telephone Services  
Subject: Termination of Services

Dear XXXXX:

We realize that you have been receiving numerous letters from Intelligent Community Services, Inc. (ICS) regarding voice, video and data services to the Suncadia Resort. Many of these letters are in response to State and Federal regulatory requirements.

As required by Washington Statute, ICS hereby gives you notice that on April 30, 2009, ICS will cease providing telephone service to Suncadia customers, and any and all services provided by ICS to the Suncadia Resort will be terminated.

ICS has also contacted the appropriate authorities, including but not limited to: The Washington Utility & Transportation Commission, Kittitas 911 Services, Suncadia Resort and Inland Telephone Company, the Incumbent Local Exchange Carrier.

Affected customers should arrange to obtain services from an alternate provider prior to April 30, 2009. Suncadia has retained Atlas Networks, Inc. to provide voice, video and data services upon the termination of services by ICS. You can subscribe to their offerings online at [www.suncadianet.com](http://www.suncadianet.com) or by contacting them directly at 206.210.5450.

If you take no action, services will continue to be provided through the termination date. You will not receive a bill for services after April 30th except to the extent that you have a remaining outstanding balance on your account.

For customers who change providers and disconnect services from ICS before April 30, the charges for those services will be pro-rated through the date of disconnect. You will receive a bill or refund based on your individual account status at that time. Any refund due to you will be paid by check to your last known billing address no more than 60 days from the date of disconnect.

We apologize for any inconvenience this may cause you and regret that ICS will no longer be providing you services. If you have any questions, you may contact us at the following address and telephone number:

Intelligent Community Services, Inc.  
2850 SW Cedar Hills Blvd, Suite 50  
Beaverton, Oregon 97005  
Customer Service: 1.866.279.5348

We again thank you for your business.

Sincerely,

A handwritten signature in black ink, appearing to read "Harold Grover".

Harold Grover  
President/CEO