Rates and Regulatory Affairs Facsimile: 503.721.2516

220 NW 2ND AVENUE PORTLAND. OR 97209 TEL 503.226.4211 800.422.4012 nwnatural.com

March 31, 2009

NWN Advice No. WUTC 09-3

VIA ELECTRONIC FILING

Dave Danner, Executive Director & Secretary Washington Utilities and Transportation Commission 1300 S. Evergreen Park Drive S.W. P.O. Box 47250 Olympia, Washington 98504-7250

Re: Revisions to General Rule 4: "Billing, Payment Responsibilities and Payment Arrangements"

Dear Mr. Danner:

Northwest Natural Gas Company, dba NW Natural ("NW Natural" or the "Company"), files herewith the following revisions to its Tariff WN U-6, stated to become effective on and after May 1, 2009:

Third Revision of Sheet 4.1,

General Rules and Regulations (continued),

"Rule 4. Billing, Payment Responsibilities, and Payment Arrangements,

First Revision of Sheet 4.1.1,

General Rules and Regulations (continued),

"Rule 4. Billing, Payment Responsibilities, and Payment Arrangements (continued), and

Original Sheet 4.1.2,

General Rules and Regulations (continued),

"Rule 4. Billing, Payment Responsibilities, and Payment Arrangements (continued).

The purpose of this filing is to revise Rule 4 so as to bring it into compliance with the requirements of WAC 480-90-178. Specifically, this filing: (1) adds new language to General Rule 4 to describe the Company's business practice relating to when and how a monthly customer bill will be prorated; (2) identifies the Company's business practice relating to estimated bills; and (3) identifies the Company's business practice relating to customer-requested preferred due dates.

The tariff changes proposed herein are procedural in nature and do not have any revenue impact.

Washington Utilities & Transportation Commission NWN Advice No. WUTC 09-3 March 31, 2009; Page 2

The Company respectfully requests that the tariff sheets filed herein be approved to become effective with service on and after May 1, 2009.

A copy of the filing is available for public inspection in the Company's main office in Portland, Oregon and on its website at www.nwnatural.com.

As required by WAC 480-80-103(4)(a), I certify that I have authority to issue tariff revisions on behalf of NW Natural.

Please address correspondence on this matter to me with copies to the following:

Kelley Miller, Staff Assistant Rates & Regulatory Affairs 220 NW Second Avenue Portland, Oregon 97209 Telecopier: (503) 721-2516

Telephone: (503) 226-4211, ext. 3589 E-mail: <u>kelley.miller@nwnatural.com</u> efiling@nwnatural.com

Please email me at ork@nwnatural.com, or call me at (503) 721-2452 if you have any questions.

Sincerely,

/s/ Onita King

Onita R. King Rates & Regulatory Affairs