

HOUSEHOLD GOODS CARRIER
PERMIT APPLICATION

TV-061135

	- ~ D
JUL 03	2006
01125 NASH. UI & TI	P. COMM

		11 -
	Type of Household Goods Authority Requested - Check one	Fee Required
	Emergency temporary authority (to meet an urgent need for up to thirty days) - Complete pages 1 - 5 and Attachment E	\$ 50
	Temporary authority (to meet a short-term need) – Complete pages 1 - 5 and Attachment A	\$ 250
×	Permanent authority (at least six months must be served on a temporary provisional basis) – Complete pages 1 - 5 and Attachment A	\$ 550
٥	Permanent authority to transfer or acquire control resulting in a change in ownership or controlling interest (at least six months must be served on a temporary provisional basis) – Complete pages 1 - 5 and Attachment B	\$ 550
ū	Permanent authority to transfer or acquire control under the exceptions in WAC 480-15-260 – Complete pages 1 - 5 and Attachments B & C	\$ 250
0	Reinstatement of permit (must be filed within 30 or 60 days of cancellation, depending on criteria set forth in WAC 480-15-460) – Complete pages 1 - 2 and include a statement justifying the reinstatement	\$ 250
ū	Name Change – Complete page 1 and Attachment D	\$ 35
0	Extension of authority – Complete pages 1 - 5 and Attachment A	\$ 550

TYPE OF PAYMENT																				
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Expiration Date: Amount: \$550 CHILH																				
CERTIFICATION: I, the undersigned, under penalty for false statement, certify that the following information is true and correct, that I am authorized to execute and file this document on behalf of the applicant, and that all information on file is current and valid.																				
Nan	Name (printed): RICHARD CLENDENEY Date: 6-30-06																			
Signature: Richarl Clandlesen Title: VP OPERATIONS																				
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BUSINESS INFORMATION
Name of Applicant HEREZ THERE, /WC, (must be individual, partners of a partnership, or corporation)
D, B, A, Trade Name, if applicable TWO MEN AND A TRUCK
Physical Address 1609 CENTRAL AVE, 5, SUITE J 98032
Mailing Address (SAME)
Telephone Number () 253-275-7248 Fax Number () 253-852-4089
UBI# 602-593-599 DEmail: MICKC 0212@45. TWOMENANDATRUCK. CO
TYPE OF BUSINESS STRUCTURE
☐ Individual ☐ Partnership 幫 Corporation ☐ Other(LP, LLP, LLC)
List the name, title, and percentage of partner's share or stock distribution for major stockholders:
Name <u>Title</u> <u>Stock Distribution or Percentage of Shares</u>
GAIL KELLEY PRESIDENT 5/70 RICK CLENDENEN VP OPERATIONS 25%
GLENNA CLENDENEN SECRETARY 24%
Choose one of the following for the territory in which you wish to operate:
All counties in the State of Washington The following named counties only:
Describe the services you wish to provide. Explain how your services will enhance customer choice, promote competition, or fill an unmet need for service: MOUNG, PACKING, UNPACKING FOR HOMES AND BUSINESS, WE WILL BE A HIGH QUALITY, CYSTOMEK SERVICE ORIENTED COMPANY CONSISTENT WITH THE TWO MEN AND ATRUCK COMPANY DIRECTION
Briefly describe your experience in the transportation/household goods moving industry: TWO MEN AND A TRYCIL HAS BEEN MOUNTS CONTROL 1985. THEY NOW HAVE 180 OPERATIONS IN THE US. WE ARE NEW TO THE SEAFTLE AREA BUT HAVE COMPLETED THEIR TRAINING SUCCESSEULLY.

		held, a permit to operate as a motor car te your permit number:	
Have you ever applied	for and been der es, please explai	nied a permit to operate as a motor carricin:	er of property?
		☑ No □ Yes If yes, please indicate y Single State Registration Bas	
		of another company?	If yes, what is the
		usiness related legal proceeding against If yes, please explain:	
Have you ever been co	nvicted of a Clas	ssAorBFelony? Ø No □ Yes Ifye	es, please explain:_
Have you been cited for please explain:	violation of state	e laws or Commission rules? ☒ No □	Yes If yes,
You may attach a		ANCIAL STATEMENT (ATTACHE) rofit and Loss Statement, or business plan, if	· / /
ASSETS	3	LIABILITIES O	
Cash in Bank	\$	Salaries/Wages Payable	\$
Notes Receivable	\$	Accounts Payable	\$
Accounts Receivable	\$	Notes Payable	\$
Investments	\$	Mortgages Payable	\$
Other Current Assets	\$	Other	\$
Prepaid Expenses	\$	TOTAL LIABILITIES	\$
Land and Buildings	\$	NET WORTH	
Trucks and Trailers	\$	Preferred Stock	\$
Office Furniture	\$	Common Stock	\$
Other Equipment	\$	Retained Earnings	\$
Other Assets	\$	Capital	\$
TOTAL ASSETS	•	TOTAL LIABILITIES & NET WORTH	

										
EQUIPMENT LIST										
				cessary). Vehicles must						
			al Vehicle Safety Alliar	nce inspection decal						
before	your application ma	y be granted.								
Year	Make	License Number	Vehicle ID	Gross Vehicle Weight						
			Number							
	Note; SEE	ATTACHMENT								
	4	TRUCKS								
SAFETY AND OPERATIONS										
In each of the categories shown below, list the person and position responsible for understanding and										
complying with the Federal Motor Carrier Safety Regulations (FMCSR) and Washington State Laws and										
rules. Please refer to the WAC rules, Fact Sheets, and publication "Your Guide to Achieving a										
Satisfactory Safety Rating" for assistance with requirements that may apply to your specific operations.										
SAFETY RESPONSIBILITIES										
COMM	ERCIAL DRIVERS LIC	CENSE (CDL) REQUIRE	EMENTS (Title 49, Code	e of Federal Regulations						
COMMERCIAL DRIVERS LICENSE (CDL) REQUIREMENTS (Title 49, Code of Federal Regulations Part 383) Any driver who operates a vehicle that meets the definition of a commercial motor vehicle										
must have a valid CDL.										
	RICHARD CLE			RATIONS						
DRIVER QUALIFICATION REQUIREMENTS (Title 49, Code of Federal Regulations Part 391)										
			ts and each company mi	ust maintain driver						
	ation files for each driv		Ph 141							
Name:	(SAM		Position:							
DKIVE	RS HOURS OF SERVI	CE (Title 49, Code of F	ederal Regulations Pa	rt 395) Drivers must						
maıntalı d rive r.	n logs and each compa	any must maintain true a	and accurate hours of se	rvice records for each						
Name:	En	me)	Position:							
			TING (Title 49, Code of	Endard Pasyletians						
Part 38	2 & Part 40) Any ners	on who drives a commo	rcial motor vehicle requir	rederal Regulations						
Controll	ed Substance and Alc	ohol Testing program th	at complies with the FMI	CSR in 49 CFR Part 382						
	CFR Part 40.	onor recting program tis	at complice with the part	SOIT III 49 OF IT FAIT 302						
Name:		AME	Position:							
				ng alcohol and controlled						
		nt (49 CFR Part 382 and								
				ederal Regulations Part						
			operated is regularly ins							
maintair										
Name:	(5,	ame)	Position:							
INSURA	NCE REQUIREMENT	S (WAC 480-15-530) A	Il companies must file ar	nd maintain proof of public						
liability a	and property damage i	nsurance covering vehic	les operated. (\$300,000	minimum coverage for						
vehicles	under 10,000 pounds	GVWR and \$750,000 n	ninimum coverage for ve	hicles 10,000 pounds						
GVWR	 		····							
Name:			Position:							
CARGO	INSURANCE REQUI	REMÉNTS (WAC 480-1	5-550) All companies m	ust maintain cargo						
insuranc	e coverage. (\$10,000)	for household goods tra	insported in motor vehicl	es under 10,000 pounds						
		es 10,000 pounds GVW								
Name:	(54	mt)	Position:							

OPERATIONAL RESPONSIBILITIES							
ANNUAL REPORTS and REGULATORY FEES (WAC 480-15-480) Companies must annually file a							
report of their financial operations and pay regulatory fees.							
Name: RICHARD CLENDENEN Position: VP OPERATIONS							
STATE OF WASHINGTON – general laws, rules and regulations: Individuals and companies doing business in the state of Washington must comply with the regulations of local, state, and federal							
agencies. Please state the name and position of the person in your organization who will be responsible							
for ensuring compliance with the laws of the state of Washington, such as, <u>but not limited to</u> :							
Department of Labor and Industries (industrial insurance, safety, prevailing wage); Department of							
Licensing (vehicle and drivers licenses, business licensing, Unified Business Identifier (UBI number), fuel							
permits, fuel tax); Secretary of State (corporate registrations); Department of Transportation (over-size							
or over-weight permits); Department of Revenue and Internal Revenue Service (taxes); and Employment							
Security.							
Name: RICHARD CLEXIDENEY Position: VP OPERATIONS							
DECLARATION OF APPLICANT:							
I understand that filing this application does not in itself constitute authority to operate as a household goods mover.							
As the applicant for a household goods permit, I understand the responsibilities of a motor carrier, and I am in compliance with all local, state, and federal regulations governing businesses, including household goods movers, in the state of Washington.							
I understand that if the Commission grants my application as a new entrant I will be granted temporary authority to provide service as a household goods carrier on a provisional basis for at least six months. During this time, the							
Commission will evaluate whether I have met the criteria in WAC 480-15-330 to obtain permanent authority. I also understand that I must comply with all conditions placed on my temporary permit and that failure to do so will result in cancellation of my permit.							

RICHARD CLENDENER
Print name of applicant

Signature of Applicant

Date & Place

Egypment List
Attachment: Washiington UTC, Household Goods Moving Permit Application
Subject: Truck Information

As of 6-30-06

HERE2THERE, Inc. d.b.a TWO MEN AND A TRUCK 1609 Central Ave. S. Suite J Kent, WA 98032

Our trucks are being leased from the Penske Corporation and are currently scheduled to be delivered July 24, 2006. They are all new, information as follows:

Manufacturer: IHC International

Model: 4300LP Model Year: 2007 GVWR: 25,500 lbs

VIN Numbers are:

1. 1HTMNAAL47H457295

2. 1HTMNAAL67H457296

3. 1HTMNAAL87H457297

4. 1HTMNAALX7H457298

Signed:

HERE2THERE, Inc.

Business Plan (Private & Confidential)

March 2006 V03

Executive Summary

The purpose of *HERE2THERE, Inc.* will be to execute the start up and continued operation of franchised movers in the Seattle, WA metropolitan area. The franchisor will be *TWO MEN AND A TRUCK (TMTI)* with home corporate operations in Lansing, MI. *HERE2THERE* will draw upon the experience of our ownership as well as the training, guidelines and direction of the franchisor to provide residential and commercial moving experiences that will be high quality as well as a good cost value.

The owners are:

Gail Kelley of Columbus, OH Rick & Glenna Clendenen of Manitowish Waters, WI

Gail Kelley has operated a successful TMTI franchise in Columbus, OH for 13 years. The new locations in the Seattle area will be started and directed by the Clendenen's who will be re-locating to the Seattle area prior to the start of operations. The Here2there operations will be modeled after both the current Columbus operations and closely follow the training and direction of the franchisor. Gail Kelley and TMTI franchise operations will be participating as mentors for Here2there operations. One additional mentor will be selected from the other TMTI franchisees.

We will be opening four franchise locations in the Seattle area. From TMTI's historical data on their business, we have determined that our four selected areas in the Seattle area have a potential market of about \$43,000,000. Our plan, over a 5 year period would be to obtain a 15% market share in this area resulting in \$6,600,000 in revenue. Our expected profit level from all four locations in the third year is 4% and will increase after that.

At this stage, the owners have met with the franchisor and received initial approvals and selected the area to operate. The owners have formed an "S Corporation" and have agreed to operating guidelines. Operational permits are being obtained from the State of Washington.

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- Introduction to the Business and Management -

TWO MEN AND A TRUCK (TMTI)is a nationally trademarked name. They were originally incorporated in 1989 and now have over 140 franchise operations in the United States. TMTI has paid strict attention to their brand label perception, operations consistency, long term support and has a "customer centric" focus. Due to these primary factors they have steadily increased market share and grown to become the 5th largest moving company in the USA. TMTI has supported the many franchise start ups with guidance, information and training for all phases of the operation.

TMTI has become a well recognized logo in the areas that they currently operate. This approach uses a simple "stickmen" approach that is unique and easy to recall, both the name and appearance. The corporate target market is to concentrate on local moves. Due to the companies ability to back up the "Movers who care" byline with a 94% repeat business rate the company has continued it's growth. The basic strategy for Here2there is to promote the brand identity in the new Seattle area and obtain repeat customer business through quality service.

Therefore, it is our conclusion that with the Kelley's, TMTI and the Clendenen's management experience the start up risk of operations is very reasonable.

The management and ownership of Here2there is comprised of Gail Kelley as well as Rick and Glenna Clendenen. Summaries of individual backgrounds are as follows:

Gail Kelley – currently holds the franchise agreement for Columbus Ohio and has managed a successful operation there for 13 years.

The Kelley's are providing management experience with the franchise as well as majority start up funding.

Rick Clendenen – Mr. Clendenen holds both a Bachelors Engineering degree as well as a Masters in Business Administration. He started his career in technical sales in electrical controls and factory automation products. He has had many outstanding successes in sales in volume, new products and growth. He progressed with added experience to Area and National Sales Management positions, which has also included Marketing. Mr. Clendenen most recently has been the President of an electronics company as well as the VP of Manufacturing for an instrumentation manufacturer. He has managed product development efforts as well as implemented ISO Quality and Production systems.

Glenna Clendenen – Mrs. Clendenen has taken several college level courses and worked as a bookkeeper early in her career. She also started her own

business doing customized boat interiors which did well and was sold to another party.

The Clendenen's will be completing all training offered by TMTI as well as doing hands on training at the Kelley's Columbus facility before opening the first franchise location. They will re-locate to the Seattle area and will be the on-site participating management with responsibility for the day-to-day decisions and operations.

Our Mission will be to:

Continuously expand our customer base by providing moving services that is a good experience and is of high value.

Our guiding principles will be to:

- 1. Follow the policies and guidelines established by TMTI.
- 2. To operate with good Teamwork that leads to a pleasant, effective work environment as well as have a spirit of continuous improvement.
- 3. To provide moving services that are of high Quality, to meet or exceed our customers expectations and be perceived as a very good value.
- 4. To be Responsive to our customers, franchisor and employees.
- 5. To obtain a high percentage of repeat business.

- Products and Services, Industry Analysis -

Our products will follow the moving services and support common with most of the other Two Men and a Truck franchises. Our main offerings will be as follows:

- To have a common 800# for all four of our franchise locations as well as separate phone numbers for each location and call center
- To initially have four trucks, to be added to per our start up schedule and business level. They will follow company specifications and be labeled per existing standards.
- To present our trucks and personnel such that we have a Quality image along with cleanliness and safety
- To offer moving support such as: boxes, loading, unloading, delivery, tape, pads, packing (if necessary)
- To have a building with approximately 1,000 sq. ft. with adequate parking for customers, employees and future expansion of our truck fleet
- To have our computer system up and running with the "Movers who care" software as provided by the franchisor as well as Quick Books accounting software
- To have a small lobby with moving products offered
- To extensively use the franchisor's training to insure consistent services to our customers
- Insurance will be in place per company and state of Washington standards
- To conclude each move with damage resolution and customer satisfaction review. The goal will be to resolve issues such that the customer has had a good experience and will be loyal to us in the future

We believe that in the moving industry this will make us unique. These things along with the efforts at TMTI home offices to improve brand label recognition nationally will help us to achieve our market share goal of 15%. This has been accomplished by some other franchises as well.

- Market Analysis, Competition -

With over 15 years of operation at TMTI there is some good basic market data available from the history of franchise operations. The approximate market available can be calculated by taking the population of an area, dividing by 3 (average number of persons per move) and multiplying by .17. This gives us the average number of moves per area per year. Also using an average local moving expenditure of \$500, we can then calculate the potential market size in dollars. For the four chosen markets in the Seattle area this results in the date shown in Table 1 attached.

The result of this analysis is that the potential market in our selected area is estimated to be \$43,000,000.

Some of the potential customers are: homeowners, apartment dwellers, condominium owners as well as any business enterprise undergoing relocation.

Competition for these moves will typically be local sole proprietorships commonly referred to as "Mom and Pop" shops. Our goal will be to obtain the visibility and recognition of the unique brand of Two Men and a Truck to get our phones to ring with potential customers. Over time (and with good service and pricing value) we will steadily increase our market share.

- Marketing Plan (Price, Promotion) -

Our initial pricing strategy will be to have very competitive rates that will help to insure an increase of business and a fairly high closing rate as we quote moves. During this phase our primary goal is to get our trucks utilized fully and build our turnover rate. We will also do this to quickly penetrate the Seattle market.

After our market share and start up progress is established we will gradually increase our rates to increase profitability while maintaining excellent customer service. We expect this to occur as we move past the 8% market share point.

Initial rates will be checked with the Columbus operations as well as information from the corporate office. Pricing will then be checked every 30 days to compare our rates to that of our competitors. This will be done by doing phone surveys of our competition.

Promotional activities will be the following plus others to be developed at the corporate training program:

- The four trucks will be lettered with the brand labels and our phone numbers
- They will be driven around areas of population concentration when not in use for moving (malls, high traffic streets, schools at closing time etc)
- We will place ads into the local yellow pages, hopefully before we open
- We will have our website in operation prior to the opening date
- Newspaper ads will be placed for both hiring and obtaining customers
- Contact will be made with major realtors, apartments, condo's and builders. Corporate give away items will be left behind.
- Contact will also be made with the largest local businesses to target transfers or others that are relocating as well as the business itself.
- Other sponsorships and PR functions will be reviewed for participation such as: running and cycling events, club teams, walks for a charity and others to be identified.
- Our place of business for each location will plan to have as much street signage as possible to encourage walk in customers

The above items will be accomplished out of our main store by the owners and eventually with responsibility given to a Sales / Marketing person.

- Operations Management and Organizational Structure -

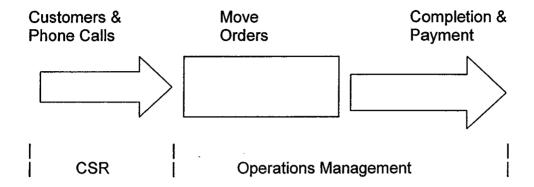
The model for HERE2THERE operations is derived from the 13 years of experience of the Kelley's in Columbus as well as information from TMTI corporate. The items obtained prior to start up will be described in the next section as the Implementation Plan. Therefore, the information shown below is to cover Opening day and the subsequent evolution of operations.

Personnel will be obtained through local classified ads that will include the position opening and some information about the newly opened company and growth opportunities.

All candidates will be screened for job skills as well as their inherent nature to be consistent with our guiding principles of Teamwork, Quality and Response. All of the first phases of training will be done in Lansing at corporate. Once a base of knowledge is established, training will be split between our local efforts and Lansing when it makes sense to do so. There are many training resources available from the corporate office. There are no charges for the training. However, our franchise is responsible for travel and living expenses.

The existing HR policies from Columbus will be used in Seattle to a great extent. The basic operations flow chart is as shown on the next page:

Simple Operations Flow Chart



In order of sequence:

- 1. A Corporate approved phone system will be up and running prior to start up
- 2. The call will be taken by a trained Customer Service Representative (CSR)
- From the corporate software (supplied and installed before opening) the moving quote is generated and a Move Order can be booked while on the phone with the customer
- 4. The Move order contains all key information about the specific move with special considerations identified and quoted for verification later.
- 5. The software allows for the Move Order to be scheduled and those dates agreed to with the customer.
- 6. Operations Management will perform dispatch duties, monitoring of progress and insure that customers are satisfied and payment is received at completion

At start up we plan to have 4 trucks on site for use. The staffing of these trucks will be about 5-6 Drivers and 6-7 movers. All other moving supplies are obtained from TMTI corporate as well as uniforms. The other main item to provide customer satisfaction is to establish relationships with local craftsmen that can perform good repairs at reasonable cost. This will have to be determined once we are on site.

Initial CSR and accounting duties will be handled by Glenna Clendenen. Operations Management will be performed by Rick Clendenen. Four Move Teams (Driver & Loader) will be hired upon the commencing of operations.

Accounting, payroll and other bookkeeping will be done utilizing "Quick Books" software. This software is used in Columbus and is compatible with the franchisor's "Movers Who Care" software as well.

As the rate of phone calls and move orders increase additional CSR's and Move Teams will be added. HR efforts are expected to be a significant part of the operation as it grows and therefore this support position will be added as soon as revenues and activity levels can support it. Training will also be supplemented by the HR function.

As an operational note, it has been determined from past experience that each truck in operation can support about \$150,000 of moving transactions. So, with the four initial trucks our revenue capacity will be supported up to a rate of \$600,000 per year / \$50,000 per month.

The amount of space required for operations to start is about 1,000 sq. ft.

Over time and as business volume allows further support functions will be split off from the existing personnel. They will be: a dedicated Marketing person, an onsite estimator, a claims adjustor and an equipment manager. These additions are modeled after the Columbus operation and the Kelley's will be consulted as we make these decisions.

As the four operations are put into place the position of General Manager will be created at each of the locations. The general approach will be to promote from within and when doing the initial hiring we will be looking for individuals that may have the potential for these positions. Each location will be self-sufficient except that we plan to concentrate HR, Marketing and Claims at our first and main location.

- Implementation Plan -

The major steps in the sequence we have planned and the associated start up costs expected are as shown in the attached Table 1.

Ongoing costs, sales and returns will be shown in the next section.

- Sales, Financial Plan and Return Analysis -

The plans that we have made within the attached Tables as referred to below:

- Table 2 Market Size Calculations
- Table 3 Market Share Goals and resulting revenue
- Table 4 Summary of Revenue per year, profit, trucks and cash flow

Note: The TMTI Columbus operation has been used as a financial model for the HERE2THERE operations and resultant information shown in Table 4.

- Concluding Statement -

In summary, we the owners feel that we have a good grasp of the risk and issues of implementing the HERE2THERE business plan. We are satisfied with the schedule and rate of return but will strive to improve both.

We hope to hear from TMTI corporate with your approval very soon.

TABLE 1 - HERE2THERE - Start up sequence and major cost items Mar. 14, 2006

Second and Subsequent Openings
Prior to First Opening Date

Form Corp., Obtain Moving Authority Sign four franchise agreements, TMTI Trip to Seattle, site location-10days Legal and accounting fees Rent of leased space, store #1 Computers, Phones, Office Equpt, training Insurances Deposit, 4 trucks Miscellaneous	Date 4/1/06 4/24/06 4/1/06 6/1/06 6/1/06 6/1/06	\$2,000 \$128,000 \$2,000 \$5,000 \$2,000 \$20,000 \$25,000 \$5,000 \$15,000	<u>Subtotal</u>	Legal Lease Office Equiptment Insurance 2 trucks Misc	\$3,000 \$2,000 \$20,000 \$10,000 \$10,000	Subtotal
Training in Columbus, May 15 - 26 Training in Lansing, June 5 - 23 Planned Opening Date in the Auburn / Kent Area Next opening in 12 months Earliest Opening Date in the Bellevue Area Next opening in 6 months Rext opening in 6 months Next opening in 6 months Next opening in 6 months	7/10/06 7/10/07					

The financial assumptions shown in Table 4 will use the "earliest" opening dates for cash flow calculations The actual opening dates will follow the range of dates shown in the above schedule Notesi

7/1/08

Earliest Opening Date in the Southhill Area

Here2there / TMTI - Seattle Franchise Units, Market & Revenue Plan

TABLE 2 - HERE2THERE Market Size

	Potential Dollars Revenue	\$13,175,000	\$10,341,667	\$10,313,333	\$9,605,000	\$43,435,000
	Times) Average cost per move	200.00	500.00	200.00	500.00	Total Market =
	(Time cost	69	. €Э	↔	↔	Total N
Equal	Potential Moves	26,350	20,683	20,627	19,210	
	Moves per Year	0.17	0.17	0.17	0.17	
(Divde by) Average	People per Move	က	က	က	က	
	opulation	465,000	365,000	364,000	339,000	
	a.	Auburn / Kent	Bellevue	Marysville	Southills	
	Area	~	7	က	4	

TABLE 3 - HERE2THERE Revenue & Growth Plans

Overell Mostos	Share	1.8%	4.8%	8.9%	12.5%	15.2%
	Sales	\$788,021	\$2,092,417	\$3,845,967	\$5,444,250	\$6,615,550
	Area 4	\$0	\$0	\$480,250	\$960,500	\$1,248,650
	Area 3	80	\$257,833	\$618,800	\$1,031,333	\$1,340,733
	Area 2	\$129,271	\$517,083	\$1,034,167	\$1,344,417	\$1,654,667
	Area 1	\$658,750	\$1,317,500	\$1,712,750	\$2,108,000	\$2,371,500
Market Share in	Area	%5	10%	13%	16%	18%
	Year	_	2	က	4	c)

Table 4 - Summary of Sales, Profits, Trucks and Cash Flow Per Year Mar. 20, 2006

Annuai

Accumulated Cash Flow	-\$396,500	-\$355,000	-\$195,500	\$119,500	\$529,500
Cash Flow Summary	-\$396,500	\$41,500	\$159,500	\$315,000	\$410,000
Yearly <u>Totals</u> \$789,021 -\$145,000	3.1 -\$251,500	\$2,091,000 \$89,000 14.1 -\$47,500	\$3,842,467 \$207,000 25 -\$47,500	\$5,438,584 \$315,000 36 \$0	\$6,608,184 \$410,000 42 \$0
Location #4 \$0 \$0	o	0\$ 0\$ \$0	\$480,250 \$19,000 3 -\$47,500	\$960,500 \$62,000 6 \$0	\$1,248,650 \$84,000 8 \$
<u>Location #3</u> \$0 \$0	o OS	\$256,417 -\$12,000 2.1 -\$47,500	\$615,400 \$31,000 4 \$0	\$1,025,667 \$65,000 7 \$0	\$1,333,367 \$93,000 9 \$0
<u>Location #2</u> \$129,271 -\$12,000	-\$47,500	\$517,083 \$22,000 3 \$0	\$1,034,067 \$65,000 7 \$0	\$1,344,417 \$93,000 9 \$0	\$1,654,667 \$120,000 11 \$0
Location #1 \$659,750 -\$133,000		\$1,317,500 \$79,000 9 \$0	\$1,712,750 \$92,000 11 \$0	\$2,108,000 \$95,000 14 \$0	\$2,371,500 \$113,000 14 \$0
Revenue Profit Trucks	Start up cash	Revenue Profit Trucks Start up cash	Revenue Profit Trucks Start up cash	Revenue Profit Trucks Start up cash	Revenue Profit Trucks Start up cash
Year 1		8	ო	4	ro

Notes: 1. The Columbus franchise has been used as a financial model 2. The number of trucks is a reference guideline only

ATTACHMENT A



HOUSEHOLD GOODS STATEMENT OF SUPPORT

Permit applications must include at least three shipper and/or public statements supporting the proposed household goods moving service. Shipper statements may come from persons and/or organizations with a need for household goods moving services, or who support the applicant's request for a permit to provide those services. These forms may be copied by the applicant as needed.

Applicant Namo:

RICK CLENDENEN, Here, Inc
The following must be completed by the Supporter of the applicant
Name, Title, and Business Name: Plemmons Triclustrics, Teresa? Hutchens, Address (include street address, mailing address, city, state, zip, and county):
Address (include street address, mailing address, city, state size and size address)
1311 So Central Ave #20)
Kent WA 98035
Phone Number:
Phone Number: (253) 854-2400
Do you currently need the services of a residential household goods moving company? ☑ No ☐ Yes If yes, please describe your current moving needs:
Do you anticipate a future need for the services of a residential household goods moving company? □ No ☑ Yes If yes, please describe your future moving needs:
to our corperate building
Briefly describe how granting this company a permit to provide household goods moving services in Washington State will benefit you, your business, and/or your community: We do not have very many quality smorting companies What take care of Short hours. In our area.
Is there anything else the Commission should consider when making a determination about this company's application for a household goods permit?
I certify (or declare) under penalty of perjury under the laws of the state of Washington that the foregoing is true and correct.
Sundy Culling, W. 4/21/04 Kint WA.
Signature of Person Completing Form Date and Location

ATTACHMENT A



HOUSEHOLD GOODS STATEMENT OF SUPPORT

Permit applications must include at least three shipper and/or public statements supporting the proposed household goods moving service. Shipper statements may come from persons and/or organizations with a need for household goods moving services, or who support the applicant's request for a permit to provide those services. These forms may be copied by the applicant as needed.

Applicant Name:

Janua Canacken
The following must be completed by the Supporter of the
The following must be completed by the Supporter of the applicant Name, Title, and Business Name:
Walue Wakerell (1) and of more Real to
Address (include street address, mailing address, city, state zin, and county):
Rentan CUA 98056
King Country
Phone Number:
Phone Number: 425 235 7777 Cot 226 Do you currently need the services of a residential bousehold goods
Do you currently need the services of a residential household goods moving company?
1 3 1 3 1 3 1 3 1 3 1 3 1 3 1 3 1 3 1 3
I have clients who need moving Services
each month.
Do you anticipate a future need for the services of a residential household goods moving company? □ No X Yes If yes, please describe your future moving need to
A manage and a mining life day.
I have owned a Real estate business for
1) Weare and looms had a
Briefly describe how granting this company a permit to provide household goods moving services in Washington State will benefit you, your business, and/or your provide household goods moving services in
vashington State will benefit you, your business, and/or your community:
Washington State will benefit you, your business, and/or your community: With Risks & Lifficulty of moving themselves more
Who ned protestand nothing some
to tricle arrything else the Commission should consider the
The state of the s
Derevice 15 needed. I know the Clenderen's to be
Sold in dividuals who
is true and correct
Signature of Person Completing Form 4/24/56 Rentin UA Date and Location
Signature of Person Completing Form Date and Location

ATTACHMENT A



HOUSEHOLD GOODS STATEMENT OF SUPPORT

Permit applications must include at least three shipper and/or public statements supporting the proposed household goods moving service. Shipper statements may come from persons and/or organizations with a need for household goods moving services, or who support the applicant's request for a permit to provide those services. These forms may be copied by the applicant as needed.

The kind of the
Applicant Name: DICK & GLENNA CLEN DESSEN
The following must be completed by the Supporter of the applicant
Name, Title, and Business Name: BAMBI JILEK REALTOR & WINDERMERE R/E
Address (include street address, mailing address, city, state, zip, and county):
3800 NE LITH STREET
RENTON, WA 98056
Phone Number: 425 235 7777 × 228
Do you currently need the services of a residential household goods moving company?
□ No X Yes If yes, please describe your current moving needs: I WORK WITH CLIENTS THAT NEED MOVING SERVICE ON A
CONTINUING BASIS
Do you anticipate a future need for the services of a residential household goods moving company? □ No M Yes If yes, please describe your future moving needs: I NEED TO HAVE A MOVING COMPANY THAT I CAN
TRUST TO HOVE MYCLIENTS
Briefly describe how granting this company a permit to provide household goods moving services in Washington State will benefit you, your business, and/or your community: I AM OFTEN ASKED TO RECOMEND SERVICES. I FEEL THAT THE CLENDENES ARE PEOPLE THAT I TRUST TO DO AN EXCELLENDED IN MEETING MYCLIENTS ASSESSED AND
Is there anything else the Commission should consider when making a determination about this company's application for a household goods permit?
I certify (or declare) under penalty of perjury under the laws of the state of Washington that the foregoing
is true and correct. LAWACALL L-23.06 Penstow
Signature of Person Completing Form Date and Location



TWO MEN AND A TRUCK®

Each franchise independently owned and operated

1609 Central Ave. S, Suite J Kent, WA 98032

"Movers Who Carea"

(253) 275-7248

Fax: (253) 852-4089

www.twomenandatruck.com

State of Washington, UTC 1300 S. Evergreen Park Dr. SW PO Box 47250 Olympia, WA 98054-7250

Attention: Tina Leipski – Licensing Services

WASH. UT. & TP. COM.

June 30, 2006

Dear Tina,

I have spoken with you on the phone and wanted to thank you for your assistance in preparing this package as our submittal for permit application to operate as a Household Goods Carrier.

Our corporation name is HERE2THERE, Inc. and we will be doing business as TWO MEN AND A TRUCK. TWO MEN AND A TRUCK is a nationally franchised company and there are 180 other franchises in operation in the USA. We have been to the corporate training as well as spending a few weeks on-site at one of their operations.

I am submitting the following information in this packet:

- 1. The permit application, filled out for our company
- 2. Our truck information, 4 trucks are leased from Penske
- 3. A copy of our business plan (note: our net worth and credit line provides us with cash flow capacity exceeding \$1,000,000)
- 4. Three supporting statements

Richard Clerclerer

5. A check to cover our application fee of \$550.00

Our insurance has been applied for with Dawson, Coleman and Wallace. They have insured most of the franchises. As soon as we have the confirmed binder certificate I will send you a copy.

Our company phone system is not installed yet but I can be contacted via my cell phone shown above.

We are ready to go into opertions and hope to hear from you right away. Please contact me if you have any questions, thank you for your help.

Best regards,

Rick Clendenen



TWO MEN AND A TRUCK.

Each franchise Independently awned and operated

1609 Central Ave. S., Suite J Kent, WA 98032

"Movers Who Care®"

(877) TWO-MEN6 Fax: (253) 852-4089

www.twomen.com

Fax 360-586-1181

July 18, 2006 Page 1 of 8

Washington Utilities and Transportation Commission Licensing Services

Attention: Tina Leipski

Dear Tina,

We have obtained our Insurance from Dawson Companies and I have included a copy of the binder attached to this cover letter.

The insurance cards for our trucks are also attached. Our property insurance has been obtained from St. Paul Travelers and they will be sending you the certificate directly.

I think we are now a step closer to obtaining our household goods moving permit. Thank you again for your help.

Regards,

Rick Clendenen Cell 253-275-7248

Rich Clardener

07/13/2006 15:02 #007 P.002/005

ACORD. INSL	JRANCE B	INDER				OPID LI	DA	
THIS BINDER IS A TEMPORARY	INSURANCE CONTRA	CT. SUBJECT TO	THE CONDITIONS SE	TOWN ON TH	E DEVER	OF OIDE O	07/	13/06
PRODUCER PHO	NE Pro- 440-333-9	000	COMPANY	IOMA ON TH	E KEVER	SE SIDE O	F THIS FORM	<u>A.</u>
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	,		Vanliner Ins	urance C	ompany		EVOID AT COLU	
Dawson Insurance, In: 1340 Depot Street	2.		DATE		THE		DATE	TIME
Cleveland OH 44116-1	799		1		X M		Li	X 12:01 /
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AND EMPLOYER'S LIABILITY				<u> </u>	ACH ACCIDE		<u> </u>	 i
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07/13/2006 15:02 #007 P.003/005

CONDITIONS

This Company binds the kind(s) of insurance stipulated on the reverse side. The insurance is subject to the terms, conditions and limitations of the policy(les) in current use by the Company.

This binder may be cancelled by the insured by surrender of this binder or by written notice to the Company stating when cancellation will be effective. This binder may be cancelled by the Company by notice to the insured in accordance with the policy conditions. This binder is cancelled when replaced by a policy, if this binder is not replaced by a policy, the Company is entitled to charge a premium for the binder according to the Rutes and Rales in use by the Company.

Applicable in California

When this form is used to provide insurance in the amount of one million dollars (\$1,000,000) or more, the title of the form is changed from "insurance Binder" to "Cover Note".

Applicable in Delaware

The mortgagee or Obligee of any mortgage or other instrument given for the purpose of creating a lien on real properly shall accept as evidence of insurance a written binder issued by an authorized insurer or its agent if the binder includes or is accompanied by: the name and address of the borrower; the name and address of the lender as loss payee; a description of the insured real property; a provision that the binder may not be canceled within the term of the binder unless the lender and the insured borrower receive written notice of the cancellation; except in the case of a renewal of a policy subsequent to the dosing of the loan, a paid receipt of the full amount of the applicable premium, and the amount of insurance coverage.

Chapter 21 Title 25 Paragraph 2119

Applicable in Florida

Except for Auto Insurance coverage, no notice of cancellation or nonrenewal of a binder is required unless the duration of the binder exceeds 60 days. For auto Insurance, the insurer must give 5 days prior notice, unless the binder is replaced by a policy or another binder in the same company.

Applicable in Nevada

Any person who refuses to accept a binder which provides coverage of less than \$1,000,000.00 when proof is required: (A) Shall be fined not more than \$500.00, and (B) is liable to the party presenting the binder as proof of insurance for actual damages sustained therefrom.

07/13/2006 15:02 #007 P.004/005

THIS CARD MUST BE KEPT IN THE INSURED VERICLE AND PRESENTED DECK DEMAND

INSURANCE IDENTIFICATION CARD

COMPANY MINDER

EFFECTIVE DATE

07/13/06

EXPIRATION DATE 07/13/07

TEUR

POLICY NUMBER

TRV4826800

MAKE MODEL

VERTICAL IDENTIFICATION NOMBER

2007 Internat Straight

1HTMNARL47H457295

AGENCY/COMPANY INSTING CARD Dawson Insurance, Inc. Philip D. Von Blond 440-333-9000

Here2There, Inc dba Two Men and A Truck 1609 Central Ave S #J

Kent

98032

COVERAGE MEETS MINIMON LIBBILITY INSURANCE PRESCRIPED BY LAW

ACORD 50 MM(2/95)

OP ID LR

INSURANCE IDENTIFICATION CARD

COMPANY INDUSTR

TRV4826800

POLICY MONTH

STATE WA COMPANY

BFFECTIVE DATE 07/13/06

EXPERATION DATE 07/13/07

MAKE/MODEL 2007 Internat Straight

VERICLE IDENTIFICATION WINDER

1HTMNAAL67H457296

AGENCY/COMPANY ISSUING CARD Dawson Insurance, Inc. Philip D. Von Blond 440-333-9000

TREUPED

Here2There, Inc dba Two Men and A Truck 1609 Central Ave S #J

Kent

98032

COVERAGE MIRITH MIRIMAN LIABILITY INSURANCE PRESCRIBED BY LAW

ACORD 50 994 (2/95)

OP ID LR

INSURANCE IDENTIFICATION CARD

COMPANY . COMPANY MUMBER

REVECTIVE DATE 07/13/06

EXPIRATION DATE 07/13/07

YEAR HORSE/MODES. VEHICLE IDENTIFICATION NUMBER

2007 Internat Straight

1H1MNAAL87H457297

AGENCY/COHRANY ISSUEMS CARD

Dawson Insurance, Inc. Philip D. Von Blond 440-333-9000

POLICY NUMBER

TRV4826800

Here2There, Inc dba Two Men and A Truck 1609 Central Ave S #J Kent

WA 98032

COVERAGE MEETS MINIMUM LIMBILITY INSURANCE PRESCRIMED BY LAW

IN CASE OF ACCIDENT: Report all accidents to your Agent/Company as soon as possible. Obtain the following information:

THIS CARD MIST WE KEEP THE THE THEIR THE VEHICLE AND FRESHMEN UPON DESCRIP

- 1. Name and address of each driver, passenger and witness.
- 2. Name of Insurance Company and policy number for each vehicle involved.

ACCURD 50 101(2/95)

IN CASE OF ACCIDENT: Report all accidents to your Agent/Company as soon as possible. Obtain the following information:

- 1. Name and address of each driver, Passenger and witness.
- 2. Hame of Insurance Company and policy number for each vehicle involved.

OP ID LR

THIS CARD MUST BE KEPT IN THE INSURED VEHICLE AND PRESENTED UPON DEMOND

DR CASE OF ACCIDENT: Report all socidents to your Agent/Company as soon as possible.

1. Name and address of each driver, passenger and witness.

Obtain the following information:

2. Name of Insurance Company and policy number for each vehicle involved.

07/13/2006 15:02 #007 P.005/005

INSURANCE IDENTIFICATION CARD

STATE MA COMPANY COMPANY NOMBER

POLICY NUMBER TRV4826800

EFFECTIVE DATE

07/13/06

EXPIRATION DATE 07/13/07

YEAR MAKE/MODEL

2007 Internat Straight

VEHICLE IDENTIFICATION NUMBER 1HTMNAALE7H457298

AGENCY/COMPANY ISSUING CARD Dawson Insurance, Inc. Philip D. Von Blond 440-333-9000

INSURED

Here2There, Inc dba Two Men and A Truck 1609 Central Ave S #J Kent

WA 98032

COVERAGE NEEZS MINIMON LIBELLITY INSURANCE PRESCRIBED BY LAW

OP ID LR

THIS CARD MUST BE KEPT IN THE INSURED VERICLE AND PRESENTED UPON DEMAND

IN CASE OF ACCIDENT: Report all accidents to your Agent/Company as soon as possible. Obtain the following information:

- 1. Name and address of each driver, Passenger and witness.
- 2. Name of Insurance Company and policy number for each vehicle involved.

ACORD 50 104(2/95)

07/13/2006 11:54 #004 P.008/018

- ➤ Accounts Receivable \$10,000
- ➤ Claim Data Expense \$2,500
- ➤ Debris Removal 25% of Loss Plus \$25,000
- Duplicate Electronic Data and Media \$10,000
- > EDP Equipment, Data and Media \$10,000
- > Exterior Building Glass Included
- > Extra Expense (Including Expediting Expense) \$2,500
- > Fences, Retaining Walls, Lawns, Walks, Patios, Bridges, Roadways Named Perils \$10,000
- ➤ Fire Department Service Charge \$5,000
- > Fire Protective Equipment Discharge \$5,000
- ➤ Increased Cost of Construction \$10,000
- ➤ Newly Acquired or Constructed Property 90 Days
 - Building \$500,000
 - Personal Property \$250,000
- Non-Owned Detached Trailers \$5,000
- Outdoor Property Radio and Television Antennas Named Perils
 - Per Antenna \$2.500
 - Maximum \$10,000
- Outdoor Property Trees, Shrubs or Plants Named Perils
 - Per Item \$500
 - Maximum \$10,000
- > Personal Effects and Property of Others
 - Per Employee \$2,500
 - Maximum \$10,000
- > Pollutant Cleanup and Removal \$25,000
- > Preservation of Property Up to 90 Days
- > Property Off Premises \$25,000
- ➤ Reward Coverage 25% of Covered Loss up to \$5,000
- ➤ Signs Attached or Unattached \$2,500
- > Temporary Relocation of Property \$50,000
- ➤ Theft Damage to Rented Property Included
- > Transit \$10,000

Valuable Papers - Cost of Research - \$10,000

See Form CP T1 00 01 03 for Limitations and Conditions

- ➤ Accounts Receivable \$25,000
- > Appurtenant Buildings and \$tructures \$25,000
- > Brands and Labels Included
- > Business Income from Dependent Property \$5,000 (If BI/EE Carried)
- ➤ Claim Data Expense \$5,000
- Duplicate EDP Data & Media \$25,000
- > Extended Business Income | 90 Days (If BI/EE Carried)
- Extra Expense Including Expediting Expenses \$5,000
- > Fire Protective Equipment Discharge \$10,000
- ➤ Increased Cost of Construction \$25,000
- ➤ Money & Securities
 - Inside \$10,000
 - Outside \$5,000
- > Ordinance or Law Increased Period of Restoration \$25,000 (If BI/EE Carried)
- > Personal Effects and Property of Others
 - Per Employee \$5,000
 - Total \$25,000
- > Property in Transit \$25,000
- > Property Off-Premises
 - At any Installation Premises or Temporary Storage \$25,000
 - Any other location \$50,000
- ➤ Valuable Papers and Records Cost of Research \$25,000

See Form CP T3 54 01 03 for Limitations and Conditions

07/13/2006 11:55 #004 P.010/018

INSURED:

TWO MEN & A TRUCK/SEATTLE

INSURER:

VANLINER INSURANCE COMPANY

POLICY TERM:

TBD

COVERAGE	Limit
PROPERTY HAULED Household Goods	\$ 50,000 In or On Any One Truck \$ 100,000 Any One Occurrence or Disaster
Storage in Tenasit	\$ 3000
Deductible	\$ 1,000 Each Occurrence
Courses of Loss	bear a sair quarishal

Insured's Uncollectable Charges:

Charges due from any one customer- \$2,500

All charges due to any one loss, disaster or casualty-\$25,000