



## APPLICATION FOR CERTIFICATE OF PUBLIC CONVENIENCE TO OPERATE AS A SOLID WASTE COLLECTION COMPANY UNDER CHAPTER 81.77 RCW

1300 South Evergreen Park Drive SW  
P.O. Box 47250  
Olympia, WA 98504-7250

PHONE 360-664-1222

FAX 360-586-1181

TTY 360-586-8203 TTY TOLL FREE 1-887-210-5963

WEBSITE: [www.wutc.wa.gov](http://www.wutc.wa.gov)

The UTC has a policy of providing equal access to its services. If you need special accommodations, please call 360-664-1133.

Type of Solid Waste Authority Requested	Fee Required
<input type="checkbox"/> <u>Expedited Temporary Authority</u> (to meet an urgent need for up to thirty days) - Complete entire application and Attachment A (WAC 480-70-136)	\$ 25
<input checked="" type="checkbox"/> <u>Temporary Authority</u> (to meet an immediate or urgent need) - Complete entire application and Attachment A	\$ 25
<u>New Permanent Authority</u> (including extension of authority)- (check appropriate box below) Complete entire application and submit a proposed tariff as outlined in the standard tariff form	\$200
<b>New Certificate</b>	
<input type="checkbox"/> Extension of Existing Certificate No. G- _____	
<u>Permanent Authority to Transfer</u> (WAC 480-70-090) (check appropriate box below) - Complete entire application and Attachments B	\$200
<b>Permanent Authority to Transfer</b>	
<input type="checkbox"/> All of Certificate No. G- _____	
<input type="checkbox"/> Portion of Certificate No. G- _____	
<input type="checkbox"/> <u>Reinstatement of Cancelled Certificate</u> (must be filed within 30 days of cancellation) -Include a statement justifying the reinstatement and complete sections 1, 2 and 8	\$200
<input type="checkbox"/> <u>Name Change</u> - does not include changes resulting in change in ownership - Complete section 1 and Attachment C	\$ 35
<input type="checkbox"/> <u>Mortgage of Certificate</u> - Complete section 1 and Attachment D	\$ 35
<u>Lease of Authority</u> - Complete entire application and Attachment B	\$200
<b>Lease of Authority</b>	
<input type="checkbox"/> All of Certificate	
<input type="checkbox"/> Portion of Certificate No. G - _____	

### SECTION 1 - APPLICATION INFORMATION

Name of Applicant: <u>KATHERINE A. LONG-FELSCH</u> ✓		
Trade Name(s) (if applicable): <u>Quality CARE Unlimited</u>		
Phone Number: <u>(509) 722-3349</u>	Fax Number: ( )	E-Mail: <u>KAFelsch@hotmail.com</u>
Business Address		Mailing address (if different from Business Address)
Street <u>4971 Hunters Shop Rd -</u>	Street <u>P.O. BOX 143</u>	
City <u>HUNTERS</u>	City <u>HUNTERS</u>	
State/Zip <u>WA 99137</u>	State/Zip <u>WA. 99137</u>	

### FOR OFFICIAL USE ONLY

Date Filed: <u>10-25-05</u>	Staff Assigned: <u>FW</u>	Motcar: <u>44040</u>	Permit Issued G-:
Tariff: <u>FW</u>	Insurance:	Contract: <u>---</u>	DOL/SOS: <u>FW</u>
Application: <u>GA-79408</u>	RMS Docket #: <u>TG-051630</u>	Related App ID: <u>6A79408</u>	Map:
Text approved for docket	Reception #: <u>0000000</u>	227-02: <u>25.00</u>	032-05:

### SECTION 2 - BUSINESS INFORMATION

Type of business structure:

Individual  Partnership  Corporation  Other(LP, LLP, LLC) UBI No. 601 705 745 601

List the name, title, and percentage of partner's share or stock distribution for major stockholders:

Name	Title	Stock Distribution or Percentage of Shares

Indicate below the commodity to be hauled and the territory in which you wish to operate. PLEASE NOTE Territory must be described using boundaries such as streets, avenues, roads, highways, townships, ranges, city limits, county boundaries or other geographic descriptions. In addition to describing the territory, you must file a map that meets the requirements of WAC 480-70-056 and clearly shows the described territory.

TRASH collection (solid waste) on Highway 25, from West End to Rice, including the Fruitland Valley, Hunters, Cedavia, Daisey and Rice.

State below the conditions that justify the granting of this application. If you are applying for temporary certificate authority, be sure your statement addresses and supports the question of "immediate and urgent need."

There is NO trash collection service available in this area. There is an "immediate AND urgent need" due to health & sanitation reasons AND the deterrent of wild life known to come into town - cougar, bear, etc.

Do you currently hold, or have you ever held, a solid waste certificate?

No  Yes If yes, please indicate your certificate number: G-\_\_\_\_\_

Have you ever applied for and been denied a certificate to transport solid waste?

No  Yes If yes, please explain: \_\_\_\_\_

Please tell us about your experience and knowledge of transportation or solid waste, including motor carrier driver and equipment safety requirements. NO HAZARDOUS materials, All loads to be secured

AT ALL TIMES, obtain all licenses, permits, certificates and insurance required by the STATE.

Have you been cited for violation of state laws or Commission rules?

No  Yes If yes, please explain: \_\_\_\_\_



**SECTION 6 - SAFETY AND OPERATIONS**

In each of the categories show below, list the person and position responsible for understanding and complying with the Federal Motor Carrier Safety Regulations (FMCSR) and Washington State laws and rules. Please refer to the WAC rules, Fact Sheets, and publication "Your Guide to Achieving a Satisfactory Safety Rating" for assistance with requirements that may apply to your specific operations.

**SAFETY RESPONSIBILITIES**

**COMMERCIAL DRIVERS LICENSE (CDL) REQUIREMENTS (Title 49, Code of Federal Regulations Part 383)** Any driver who operates a vehicle that meets the definition of a commercial motor vehicle must have a valid CDL.

Name: N/A Position: \_\_\_\_\_

**DRIVER QUALIFICATION REQUIREMENTS (Title 49, Code of Federal Regulations Part 391)** Driver's must meet minimum qualification requirements and each company must maintain driver qualification files for each driver.

Name: KATHERINE A. FELSCH Position: OWNER

**DRIVERS HOURS OF SERVICE (Title 49, Code of Federal Regulations Part 395)** Drivers must maintain logs and each company must maintain true and accurate hours of service records for each driver.

Name: KATHERINE A. FELSCH Position: OWNER

**CONTROLLED SUBSTANCES AND ALCOHOL TESTING (Part 382)** All persons who drive commercial vehicles requiring a CDL must be in a Controlled Substance and Alcohol Testing program that complies with the FMCSR in 49 CFR Part 382 and 49 CFR Part 40.

Each company will have in place a system for complying with FMCSR governing alcohol and controlled substances testing requirements (49 CFR Part 382 and 49 CFR Part 40).

Name: KATHERINE A. FELSCH Position: OWNER

**INSPECTION, REPAIR AND MAINTENANCE (Title 49, Code of Federal Regulations Part 396)** Every motor carrier shall systematically inspect, repair, and maintain all motor vehicles subject to its control.

Name: KATHERINE A. FELSCH Position: OWNER

**OPERATIONAL RESPONSIBILITIES**

List the person and/or position responsible for understanding and complying with the requirements of each category shown below.

**TARIFF RATES AND CHARGES (WAC 480-70-226 through WAC 480-70-351)** Companies must file with the Commission a tariff showing all rates and charges it will charge its customers, together with rules that govern how rates and charges will be assessed.

Name: KATHERINE A. FELSCH Position: OWNER

**ANNUAL REPORTS and REGULATORY FEES (WAC 480-70-071 & 076)** Companies must annually file a report of their financial operations and pay regulatory fees.

Name: KATHERINE A. FELSCH Position: OWNER

**BIOMEDICAL WASTE (WAC 480-70-426 through 476)** Companies that transport biomedical waste must handle and transport that waste according to the appropriate requirements of the federal hazardous materials regulations (49 CFR Parts 170-189) and the additional requirements in these rules.

Name: N/A Position: \_\_\_\_\_

**CUSTOMER SERVICE** -Person responsible for customer service complaints, customer notice requirements, and compliance with county solid waste plans.

Name: KATHERINE A. FELSCH Position: OWNER

**STATE OF WASHINGTON - general laws, rules and regulations:** Individuals and companies doing business in the state of Washington must comply with the regulations of local, state, and federal agencies. Please state the name and position of the person in your organization who will be responsible for ensuring compliance with the laws of the state of Washington, such as, but not limited to: Department of Labor and Industries (industrial insurance, safety, prevailing wage); Department of Licensing (vehicle and drivers licenses, business licensing, Unified Business Identifier (UBI number), fuel permits, fuel tax); Secretary of State (corporate registrations); Department of Transportation (over-size or over-weight permits); Department of Revenue and Internal Revenue Service (taxes); and Employment Security.

Name: KATHERINE A. FELSCH Position: OWNER

**SECTION 7 - HEARING INFORMATION**

If the Commission assigns this application for formal hearing, estimate the number of witnesses you will present and the amount of time you will need for your presentation.

Number of witnesses: <u>1</u>	Amount of time: <u>15 minutes</u>
Will an attorney be representing you? If yes, complete the following: <u>NO</u>	
Attorney's name:	Attorney's phone number:
Attorney's address:	Fax Number:
Street	E-mail:
City, State, Zip	

**TYPE OF PAYMENT:**

Check     Money Order     AMEX     MasterCard     Visa

Credit Card Information: KATHERINE A FALSCH

Expiration Date: \_\_\_\_\_ Amount: 25.00

Auth # 357454

**SECTION 8 - DECLARATION OF APPLICANT:**

I understand that filing this application **does not** in itself constitute authority to operate as a solid waste collection company.

As the applicant for a solid waste collection company certificate, I understand the responsibilities of a solid waste collection company, and I am in compliance with all local, state, and federal regulations governing business in the state of Washington.

I certify under penalty of perjury under the laws of the State of Washington that the information contained in this application is true and correct.

I certify that I am authorized to execute and file this document.

Printed name of applicant: KATHERINE A FALSCH

Signature of Applicant: Katherine A. Falsch

Date, County, State: 10-13-05, Stevens, WA.

**ATTACHMENT A**

**TEMPORARY CERTIFICATE OR EXPEDITED TEMPORARY AUTHORITY SUPPORT STATEMENT\***

Temporary Certificate applications and Expedited Temporary Authority applications must include sworn statements from one or more potential customers identifying all pertinent facts relating to an immediate and urgent need for service.

Applicant Name: KATHERINE A. LANA-FELSCH

**CUSTOMER SWORN STATEMENT OF IMMEDIATE AND URGENT NEED FOR SERVICE**

Customer Name: Kathy Felsch

Address: 4971 Hunters Shop Rd. #5-

Phone Number: (509) 722-3349 Fax Number: ( ) \_\_\_\_\_ E-mail: KAFelsch@Hotmail.com

Describe the immediate and urgent need for the requested service:

Besides sanitation & health factors, I would like to get rid of the bear, cougar, deer, coyotes, raccoons, skunk and dogs in my yard, at night.

What date(s) do you need the service? once per week

What do you need transported? house hold trash

If there is an existing company providing this service in the territory, please indicate the existing Company's name (if applicable): N/A

Phone Number: ( ) N/A

Explain why the current company is not able to provide you service: N/A

Number of days, trips, loads:

Transported from: Residence To: Kettle Falls Dump

I certify or declare under penalty of perjury under the laws of the state of Washington that the information contained in this statement is true and correct.

KATHERINE A. FELSCH Katherine A. Felsch 10/19/05 - Stevens, WA.  
Print Name Signature Date, County, State

\*This form is not required to be filed for an application for temporary certificate to operate an existing certificate pending the outcome of an application to transfer permanent authority.

**ATTACHMENT A**

**TEMPORARY CERTIFICATE OR EXPEDITED TEMPORARY AUTHORITY SUPPORT STATEMENT\***

Temporary Certificate applications and Expedited Temporary Authority applications must include sworn statements from one or more potential customers identifying all pertinent facts relating to an immediate and urgent need for service.

Applicant Name: KATHERINE A. LONG-FELCH

**CUSTOMER SWORN STATEMENT OF IMMEDIATE AND URGENT NEED FOR SERVICE**

Customer Name: Crystal Flett

Address: 4971 Hunters Shop Rd #4

Phone Number: 509 722 4000 Fax Number: ( ) \_\_\_\_\_ E-mail: \_\_\_\_\_

work ext 27  
Describe the immediate and urgent need for the requested service:

I have two boys, a 3 year old & an 8 year old, plus one on the way, and my boyfriend who works in the woods - and I'm unable to haul it. Unsymmetrical conditions would involve C.S.P., since I am divorced

What date(s) do you need the service? once per week

What do you need transported? house hold trash

If there is an existing company providing this service in the territory, please indicate the existing Company's name (if applicable): N/A

Phone Number: ( ) N/A

Explain why the current company is not able to provide you service:  
N/A

Number of days, trips, loads:

Transported from: Residence To: Kettle Falls Dump

I certify or declare under penalty of perjury under the laws of the state of Washington that the information contained in this statement is true and correct.

Crystal Flett Crystal Flett 10/20/05 Stevens, WA  
Print Name Signature Date, County, State

\*This form is not required to be filed for an application for temporary certificate to operate an existing certificate pending the outcome of an application to transfer permanent authority.

**ATTACHMENT A**

**TEMPORARY CERTIFICATE OR EXPEDITED TEMPORARY AUTHORITY SUPPORT STATEMENT\***

Temporary Certificate applications and Expedited Temporary Authority applications must include sworn statements from one or more potential customers identifying all pertinent facts relating to an immediate and urgent need for service.

Applicant Name: KATHERINE A. LONG-FELCH

**CUSTOMER SWORN STATEMENT OF IMMEDIATE AND URGENT NEED FOR SERVICE**

Customer Name: Susan Johnson

Address: PO BOX 196

Phone Number: 509 722 4400 Fax Number: ( ) \_\_\_\_\_ E-mail: \_\_\_\_\_

Describe the immediate and urgent need for the requested service:  
I would like to keep up my yard. so the beer's stay over

What date(s) do you need the service? ONCE PER WEEK

What do you need transported? house hold trash

If there is an existing company providing this service in the territory, please indicate the existing Company's name (if applicable): N/A

Phone Number: ( ) N/A

Explain why the current company is not able to provide you service:  
N/A

Number of days, trips, loads:

Transported from: Residence To: Kettle Falls Dump

I certify or declare under penalty of perjury under the laws of the state of Washington that the information contained in this statement is true and correct.

Susan Johnson Susan Johnson 10/20/05  
Print Name Signature Date, County, State

\*This form is not required to be filed for an application for temporary certificate to operate an existing certificate pending the outcome of an application to transfer permanent authority.



# QUALITY CARE UNLIMITED

SOLE PROPRIETORSHIP  
KATHERINE ANN LONG-FELSGH  
QUALITY CARE UNLIMITED  
6971 HUNTERS SHOP RD # 5  
HUNTERS WA 99137

Business ID # 421 205 748  
Location #

## TAX REGISTRATION

REGISTERED TRADE NAMES:  
QUALITY CARE UNLIMITED

**PROGRESSIVE INSURANCE COMPANIES  
RECEIPT**

TODAY'S DATE: 10/13/05 12:16PM

AGENCY: AIA/CHEWELAH

PO BOX 108

CHEWELAH, WA 99109

(FRAN) 509-935-6256

INSURED'S NAME: KATHERINE FELSCH

This acknowledges receipt of \$ 138.45 to Progressive Insurance Companies either by direct payment to Progressive or by payment to the independent agent accepting on behalf of Progressive Insurance Companies.

This payment is made with Check #CASH for downpayment on policy number 00000000-0.

This is an Express Money transfer.

Insured Copy

to renew by mail: ~~send in all stamps with a check or money order payable to the Department of Licensing and mail to County Licensing Office address provided on the other side.~~

Please call: (509) 684-7510 if you have vehicle licensing questions. OR visit DOL's website at : www.dol.wa.gov

- \$3.00 County Filing Fee included

Check if you need new month tab

PLATE	VIN	YEAR	MAKE	MODEL	SCALE WT	EXPIRATION	AMOUNT DUE
A07191W	4C154H120717	1964	CHEV	PU	03480	11/18/2005	\$31.00

I wish to donate \$ \_\_\_\_\_ to the Organ/Tissue Donation Awareness Account. (\$1.00 minimum)

Total Submitted equals "AMOUNT DUE" PLUS ANY amount(s) listed above. \$ \_\_\_\_\_



On Line Renewal,  
Report of Sale or  
Change of Address at:  
www.InternetTabs.wa.gov

Please allow sufficient time for your tab to be mailed back to you. You may also renew in person at your local vehicle licensing office; a service fee may apply. Dishonored and Stop Payment checks may be assigned to a collection agency. **Mandatory Insurance:** A valid insurance company ID card must be in the operator's possession when operating a motor vehicle registered in Washington, and available to law enforcement upon demand.

The Department of Licensing has a policy of providing equal access to its services.  
If you need special accommodation, please call (360) 902-3600 or TTY (360) 664-6665. 0250488 01 AT

Revised Title Page

Tariff No. \_\_\_\_\_

Cancels

Tariff No. \_\_\_\_\_

of

Quality CARE Unlimited

(Name of Solid Waste Collection Company)

Quality CARE Unlimited

(Registered trade name of Solid Waste Collection Company)

Certificate Number G- \_\_\_\_\_

UBI # : 601 705 745

**NAMING RATES FOR THE COLLECTION, TRANSPORTATION, AND DISPOSAL OF SOLID WASTE, AND IF NOTED, RECYCLING AND YARDWASTE IN THE FOLLOWING DESCRIBED TERRITORY:**

(NOTE: If this tariff applies in only a portion of a company's certificate authority, a map accurately depicting the area in which the tariff applies must be attached to the tariff)

Name of person issuing tariff \_\_\_\_\_

Mailing address of issuing agent: \_\_\_\_\_

City, State/Zip Code: \_\_\_\_\_

Telephone number, including area code: \_\_\_\_\_

FAX number, if any: \_\_\_\_\_

E-mail address, if any: \_\_\_\_\_

Official UTC requests for information regarding consumer questions and/or complaints should be referred to the following company representative:

Name: KATHERINE FELSCH

Title: OWNER

Phone: 509-722-3349

E-Mail: ka.felsch@HOTMAIL.COM

Fax: \_\_\_\_\_

Issue date: \_\_\_\_\_

Effective date: \_\_\_\_\_

(For Official Use Only)

Docket No. TG- \_\_\_\_\_

Date: \_\_\_\_\_

By: \_\_\_\_\_

Supplement(s) \_\_\_\_\_ is (are) the only Supplement in effect at this time.

Supplement No. \_\_\_\_\_

(KATHERINE A. FELSCH) DBA:  
(Name of Solid Waste Collection Company)

QUALITY CARE Unlimited

(Registered trade name of Solid Waste Collection Company)

Certificate Number G- \_\_\_\_\_

On and after the effective date hereof, the following supplemental provisions apply:

Name of person issuing supplement: \_\_\_\_\_

Mailing address of issuing agent: \_\_\_\_\_

City, State/Zip Code: \_\_\_\_\_

Telephone number, including area code: \_\_\_\_\_

FAX number, if any: \_\_\_\_\_

E-mail address, if any: \_\_\_\_\_

Issue date: \_\_\_\_\_

Effective date: \_\_\_\_\_

(For Official Use Only)

Docket No. TG- \_\_\_\_\_

Date: \_\_\_\_\_

By: \_\_\_\_\_



Tariff No. \_\_\_\_\_

Revised Page No. 2

Company Name/Permit Number:

Registered Trade Name: *Quality CARE Unlimited*

Index of Items in This Tariff - see next page for list by topic

- Item 5 - Taxes
- Item 10 - Application of Rates - General
- Item 15 - Holiday Pickup
- Item 16 - Change in Pickup Schedule
- Item 17 - Refunds
- Item 18 - Billing, Advance Billing, Payment Delinquency Dates, Late Charges
- Item 20 - Definitions
- Item 30 - Limitation of Service
- Item 40 - Material Requiring Special Equipment, Precautions, or Disposal
- Item 45 - Material Requiring Special Testing and/or Analysis
- Item 50 - Returned Check Charges
- Item 51 - Restart Fees
- Item 52 - Redelivery Fees
- Item 55 - Over-sized or Over-weight Units
- Item 60 - Overtime
- Item 70 - Return Trips
- Item 75 - Flat Monthly Charges
- Item 80 - Carryout Service, Drive-Ins
- Item 90 - Can Carriage, Overhead Obstructions, Sunken or elevated cans/units
- Item 100 - Can/Unit Service, Residential - Residential Curbside Recycling - Residential Yardwaste service
- Item 120 - Drums
- Item 130 - Litter Receptacles
- Item 140 - Bales
- Item 150 - Loose and/or Bulky Material
- Item 160 - Time Rates
- Item 200 - Application of Container and/or Drop Box Rates - General
- Item 202 - Availability of Containers and Drop Boxes
- Item 205 - Roll-Out Charges - Containers, Automated Carts, and Toters
- Item 207 - Excess Weight - Rejection of Load, Charges to Transport
- Item 210 - Washing and Sanitizing Containers and Drop Boxes
- Item 220 - Compactor Rental
- Item 230 - Disposal Fees
- Item 240 - Container Service - Non-compacted - Company-owned container
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- Item 250 - Container Service - Compacted - Company-owned container
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Issued by: \_\_\_\_\_

Issue date: \_\_\_\_\_

Effective date: \_\_\_\_\_

(For Official Use Only)

Docket No. TG- \_\_\_\_\_

Date: \_\_\_\_\_

By: \_\_\_\_\_

Tariff No. \_\_\_\_\_

Revised Page No. 3

Company Name/Permit Number:

Registered Trade Name: Quality CARE Unlimited

Item 270 - Drop Box Service - Compacted - Company-owned drop box

Item 275 - Drop Box Service - Compacted - Customer-owned drop box

Item 300 - List of Abbreviations and Symbols Used in Tariff

Issued by: \_\_\_\_\_

Issue date: \_\_\_\_\_

Effective date: \_\_\_\_\_

(For Official Use Only)

Docket No. TG- \_\_\_\_\_

Date: \_\_\_\_\_

By: \_\_\_\_\_



Tariff No. \_\_\_\_\_

Revised Page No. 4

Company Name/Permit Number:

Registered Trade Name: Quality CARE Unlimited

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Issued by:

Issue date:

Effective date:

(For Official Use Only)

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Date: \_\_\_\_\_

By: \_\_\_\_\_

Tariff No. \_\_\_\_\_

Revised Page No. 5

Company Name/Permit Number:

Registered Trade Name: Quality Unlimited

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Date: \_\_\_\_\_

By: \_\_\_\_\_



Tariff No. \_\_\_\_\_

Revised Page No. 7

Company Name/Permit Number:

Registered Trade Name: Quality Care Unlimited

Item 10 - Application of Rates - General

Rates named in this tariff cover the collection, transportation, and disposal of solid waste. When specifically referred to, rates also cover the collection and transportation of recyclable materials and/or yardwaste.

Title 81.77 of the Revised Code of Washington (RCW) and Chapter 480-70 of the Washington Administrative Code (WAC) govern operations of solid waste collection companies and the tariffs companies must file with the Washington Utilities and Transportation Commission (WUTC).

Unless exceptions are shown, all materials must be placed on the same level as the streets or alleys.

The company may charge additional amounts for disposal fees only when specifically stated in the tariff and separately shown on customer bills.

Item 15 - Holiday Pickup - Regularly Scheduled Service

When a pickup is missed due to the company's observance of a holiday, the company will provide service, at no additional cost to the customer, on an alternate day.

A list of the holidays the company observes is shown in Item 60.

For application of rates in this tariff, the company defines alternate day to mean the following:

[Company must insert here its definition of "alternate day".]

Item 16 - Change in Pickup Schedule

When a company changes the pick-up date for its certificate area, or a portion of its certificate area, the company must notify all customers in the affected area of that change.

Notice must be made at least seven days before implementation of the new pickup schedule and may be made via mail, personal contact, or by a notice being affixed to the customer's solid waste receptacle.

Issued by: \_\_\_\_\_

Issue date: \_\_\_\_\_

Effective date: \_\_\_\_\_

(For Official Use Only)

Docket No. TG- \_\_\_\_\_

Date: \_\_\_\_\_

By: \_\_\_\_\_

Tariff No. \_\_\_\_\_

Revised Page No. 8

Company Name/Permit Number:

Registered Trade Name: Quality CARE Unlimited

Item 17 - Refunds

**Credit due the customer.** When there has been a transaction that results in a credit due the customer, the following apply:

- (a) If the amount due is five dollars or less, an adjustment will be made to the customer's account. The adjustment must be shown on the next regular bill.
- (b) If the amount due is more than five dollars, the customer may accept an account adjustment or may request a refund.
  - If the customer elects to have an account adjustment made, the adjustment must show on the next regular billing.
  - If the customer elects to receive a refund, the company must issue a check within thirty days of the request.

**Overcharges.** Once a company becomes aware that it has overcharged a customer, it must provide a refund or an account adjustment credit to the customer. The customer must be given a choice as to which option is preferred. The refund or credit must be the amount overcharged in the three years before the date of discovery.

- If the customer elects to have an account adjustment made, the adjustment must show on the next regular billing.
- If the customer elects to receive a refund, the company must issue a check within thirty days of the request.

**Prepayments.** If a customer has paid service fees in advance, service is discontinued during the pre-billed period, and the customer is due a refund, the following apply:

- (a) A company must honor all requests for refunds of the unused portion of prepayments.
- (b) If the customer provides a forwarding address to the company or one can be obtained from the Post Office, the company must issue a refund check no more than thirty days following the customer's request.
- (c) If the customer cannot be located or did not provide a forwarding address and the U.S. Post Office cannot furnish a forwarding address, the amount may be presumed to be abandoned and is subject to the Uniform Unclaimed Property Act after one year.

Issued by: \_\_\_\_\_

Issue date: \_\_\_\_\_

Effective date: \_\_\_\_\_

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Company Name/Permit Number:

Registered Trade Name: Quality CARE Unlimited

Item 18 - Billing, Advance Billing, and Payment Delinquency Dates

**Billing period.** A company may bill its customers for one, two, or three months of service.

**Advance billing and payment delinquency dates.** The following chart defines the maximum period allowed for advance billing and the date when a bill may be considered delinquent:

Billing period	Maximum advance billing period allowed	Delinquency date
One month's service (monthly)	No advance billing allowed	May not be less than twenty-one days after the date the bill is mailed
Two months' service	One months' advanced billing allowed	May not be until the last day of the second month
Three months' service	Two months' advance billing allowed	May not be until the last day of the third month

The billing period chosen by the company operating under this tariff for residential solid waste accounts is: monthly

**Late charges.** Customers with past due accounts after the delinquency dates specified in the chart above will be charged a late fee of 1% per month on outstanding balances. The minimum charge per month is \$1.00.

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Company Name/Permit Number:

Registered Trade Name: Quality Care Unlimited

**Item 20 - Definitions**

*NOTE: The definitions shown on the first three pages of this item are standard, in most cases prescribed by rule. Companies may not amend these definitions. Companies wishing to add definitions specific to their company's operations must include those definitions on a separate page, entitled, "Company-specific definitions." A blank sheet is provided for that purpose.*

- Bale:** Material compressed by machine and securely tarped or banded.
- Bulky Materials:** Empty carriers, cartons, boxes, crates, etc., or materials offered for disposal, all of which may be readily handled without shoveling.
- Charge:** A set flat fee for performing a service. Or, the result of multiplying a rate for a unit times the number of units transported.
- Commercial Billing:** Service billed to a commercial customer or billed to, and paid for, by a property manager or owner rather than a residential tenant.
- Compacted Material:** Material that has been compressed by any mechanical device either before or after it is placed in the receptacle handled by the company.
- Compactor Disconnect/ Reconnect Charge:** A flat fee established by the solid waste collection company for the service of disconnecting a compactor from a drop box or container before taking it to be dumped, and then reconnecting the compactor when the drop box or container is returned to the customer's site.
- Gate charge:** A flat fee charged for opening, unlocking, or closing gates in order to pick up solid waste.
- Loose material:** Material not set out in bags or containers, including materials that must be shoveled.
- Multi-family residence:** Any structure housing two or more dwelling units.
- Packer:** A device or vehicle specially designed to pack loose materials.
- Pass through fee:** A fee collected by a solid waste collection company on behalf of a third party when the fee is billed directly to the customer without markup or markdown.

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Item 20 - Definitions, continued

**Permanent service:** Container and drop-box service provided at the customer's request for more than ninety days.

**Rate:** A price per unit or per service. A rate is multiplied times the number of units transported or the number of times a service is performed to determine a charge.

**Solid waste receptacle:** includes the following items, with the following meanings:

**Automated cart** means a cart designed to be picked up and emptied by mechanical means. The specific type and size are to be defined in rate items.

**Can** means a receptacle made of durable, corrosion-resistant, nonabsorbent material that is watertight, and has a close-fitting cover and two handles. A can holds more than twenty gallons, but not more than thirty-two gallons. A can may not weigh more than 50 pounds when filled.

**Cart** means a wheeled plastic container. A cart may also be referred to as a toter. If supplied by a customer, a cart must be compatible with the company's equipment. The size and type of cart that is compatible will be established in each company's tariff.

**Container** means a detachable receptacle (normally designed to hold at least a cubic yard of solid waste) from which materials are collected by mechanically lifting the receptacle and emptying the contents into the company's vehicle.

**Drop box** means a detachable receptacle used to provide solid waste collection service by the receptacle being placed on the company's vehicle by mechanical means and transported to a disposal site.

**Drum** means a metal or plastic container of approximately fifty-gallon capacity, generally used for oils or solvents. A drum may not weigh more than \_\_\_\_\_ when filled.

**Litter receptacle** means a container not over sixty-gallon capacity, generally placed in shopping centers and along streets or highways for litter. A litter receptacle may not weight more than 175 pounds when filled.

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Item 20 - Definitions, continued

**Micro-mini can** means a can made of durable, corrosion-resistant, nonabsorbent material that is watertight and has a close-fitting cover. A micro-mini can may not hold more than ten gallons. A micro-mini can may not weight more than \_\_\_\_\_ pounds when filled.

**Mini-can** means a can made of durable, corrosion resistant, nonabsorbent material that is watertight and has a close-fitting cover. A mini-can may not hold more than twenty gallons. A mini-can may not weight more than \_\_\_\_\_ pounds when filled.

**Recycling bin or container** means a bin or container designed or designated for the collection of recyclables. The size and type of recycling bin or container will be established in each company's tariff.

**Toter** means a wheeled plastic container. A toter may also be referred to as a cart. If supplied by customer, a toter must be compatible with the company's equipment. The size and type of toter that is compatible will be established in each company's tariff.

**Unit** means a receptacle made of durable, corrosion-resistant, nonabsorbent material, that is watertight, and has a close-fitting cover and two handles. A unit holds more than twenty gallons, but not more than thirty-two gallons or four cubic feet. A unit may not weigh more than 50 pounds when filled.

Where agreed on between the company and the customer, and where allowable under local ordinance, a box, carton, cardboard barrel or other suitable container may be substituted for a solid waste can, for a single pick-up that includes removal of the container, if it meets the size and weight limits established in the company's tariff.

**Yardwaste bin or container** means a bin or container specifically designed or designated for the collection of yardwaste. Each company's tariff will refer to a specific type of yardwaste bin or container to be used by customers in a service area. The type, size, weight, etc., of this type of bin or container will often be set by local government plans or ordinances.

**Special pick-up:** A pick-up requested by the customer at a time other than the regularly scheduled pick-up time, that requires the special dispatch of a truck. If a special dispatch is required, the company will assess time rates established in the company's tariff.

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Item 20 - Definitions, continued

- Supplement: A page added to the beginning of a tariff, normally to cover emergency, temporary, or special situations. An example is a page issued to show a special surcharge imposed by a city.
- Temporary service: Temporary service means providing container or drop-box service at the customer's request, for a period of ninety days or less.
- Unlatching: Another term for a gate charge. A flat fee imposed by a solid waste collection company when the company's personnel must unlatch a gate or door to perform pickup service.
- Unlocking: A flat fee imposed by a solid waste collection company when the company's personnel must unlock padlocks or other locking devices to perform pickup services.

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Item 20 - Definitions, continued

Company-specific definitions:

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Company Name/Permit Number:

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Item 30 - Limitations of Service

**Refusal of service.** A solid waste collection company may refuse to:

- Pick up materials from points where it is hazardous, unsafe, or dangerous to persons, property, or equipment to operate vehicles due to the conditions of streets, alleys, or roads.
- Drive into private property when, in the company's judgment, driveways or roads are improperly constructed or maintained, do not have adequate turn-arounds, or have other unsafe conditions.
- Enter private property to pick up material while an animal considered or feared to be vicious is loose. The customer will be required to confine the animal on pickup days.

**Schedules.** A company's schedule will meet reasonable requirements and will comply with local service level ordinances.

**Missed pickups due to weather or road conditions.** Pickup of materials may be missed due to weather or road conditions. If the accumulated material (solid waste and/or recyclables, and/or yardwaste) is collected on the next scheduled or available pickup date, the company is not obligated to extend credit for the missed pickup. The customer will not be charged for overfilled receptacles, or for materials set out in bags on top of or next to the customer's normal receptacles if the amount of extra material does not exceed the amount that would have reasonably been expected to accumulate due to missed pickups.

**Due care.** Other than to offer reasonable care, the company assumes no responsibility for articles left on or near solid waste receptacles.

**Liability for damage.** When a customer requests that a company provide service and damage occurs to the customer's driveway due to reasons not in the control of the company, the company will assume no responsibility for the damage.

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Company Name/Permit Number:

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Item 40 - Material Requiring Special Equipment, Precautions, or Disposal

Transportation of solid waste requiring special equipment or precautions in handling or disposal will be subject to time rates named in Item 160, or to other specific rates contained in this tariff.

Companies must make every effort to be aware of the commodities that require special handling at the disposal sites named in the company's tariffs. The company shall maintain a list of those commodities and make it available for public inspection at the company's office.

Item 45 - Material Requiring Special Testing and/or Analysis

When a solid waste collection company or disposal facility determines that testing and/or analysis of solid waste is required to determine whether dangerous or prohibited substances are present, the actual cost for such testing and/or analysis will be paid by the customer. The company must provide the customer with a copy of any bill or invoice for costs incurred for testing and/or analysis and also must retain a copy in the company's file for at least three years. Those costs shall be passed through to the customer without markup. The company must maintain records of time spent to accomplish the special testing and/or analysis, and may bill the customer for that time under the provisions of Item 160 (Time Rates).

Item 50 - Returned Check Charges

**Returned check charge.** If a customer pays with a check, and the customer's bank refuses to honor that check, the customer will be assessed a returned check charge in the amount of \$25.00.

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Company Name/Permit Number:

Registered Trade Name: Quality CARE Unlimited

Item 51 - Restart Fees

Restart Fees: (ARE TO BE PAID PRIOR TO SERVICES  
BEGINNING AGAIN) ① ANY PRIOR FEES OWED,  
② ONE (1) MONTH FEE,

Item 52 - Redelivery Fees

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Company Name/Permit Number:  
Registered Trade Name: Quality Care Unlimited

Item 55 - Over-sized or Over-weight Cans or Units

The company reserves the right to reject pickup of any residential receptacle (can, unit, bag, mini-can, or micro mini-can) which, upon reasonable inspection exceeds the size and weight limits shown in Item 20.

- If the receptacle exceeds the size and/or limits stated in Item 20, is overfilled, or the top is unable to be closed, but the company transports the materials, the following additional charges will apply:

\$ 5.00 per CAN

*Note: For charges applying on overweight totes, carts, containers, or drop boxes see item 207.*

Item 60 - Overtime Periods

Companies will assess additional charges when providing services, at customer request, during overtime periods. Overtime periods include Saturdays, Sundays, and the following holidays:

<u>CHRISTMAS</u>	_____
<u>NEW YEAR'S DAY</u>	_____
<u>THANKSGIVING</u>	_____
<u>EASTER</u>	_____

Time is to be recorded to the nearest increment of 15 minutes from the time the company's vehicle leaves the terminal until the time it returns to the terminal.

No additional charge will be assessed to customers for overtime or holiday work performed solely for the company's convenience.

Charge per hour \$ 10.00

Minimum Charge \$ 10.00

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Item 70 - Return Trips

When a company is required to make a return trip, that does not require the special dispatch of a truck, to pick up material that was unavailable for collection for reasons under the control of the customer, the following additional charges, per pickup, will apply.

Can, unit, mini-can, or micro-mini can .....	\$ <u>10.00</u>
Drum.....	\$ _____
Bale.....	\$ _____
Litter Receptacle .....	\$ _____
Drop Box .....	\$ _____
Container .....	\$ _____
Toter, _____ gallons .....	\$ _____
Toter, _____ gallons .....	\$ _____
Recycling containers .....	\$ _____
Other .....	\$ _____
Other .....	\$ _____

NOTE: Return trips requiring the special dispatch of a truck are considered special pickups and are charged for under the provisions of Item 160 (Time Rates).

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Company Name/Permit Number:

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Item 75 - Flat Monthly Charges

This rule applies in connection with Items 120, 130, 240, 245, 250, 255, 260, 265, 270, and 275.

A flat monthly charge may be assessed if computed as follows:

1. If weekly service is provided: Multiply the rate times 4.33 and then multiply that figure times the number of units picked up.
2. If every other week service is provided: Multiply the rate times 2.17 and then multiply that figure times the number of units picked up.
3. For Items 240, 250, 260, and 270: For permanent, regularly scheduled pickups, a flat monthly charge may be assessed if computed as follows:
  - a. For weekly service, each container provided:
    - i. If monthly rent is shown: monthly rent plus (4.33 times pickup rate times number of pickups per week)
    - ii. If monthly rent is not shown: 1st pickup rate plus (3.33 times additional pickup rate) plus (4.33 times additional pickup rate times additional weekly pickups).
  - b. For every-other week service, each container provided:
    - i. If monthly rent is shown: monthly rent plus (2.17 times pickup rate times number of pickups per week)
    - ii. If monthly rent is not shown: 1st pickup rate plus (1.17 times additional pickup rate) plus (2.17 times additional pickup rate times additional weekly pickups).

*\$20,00 per month; for up to two (2) cans per week. Service provided weekly.*

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Company Name/Permit Number:

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Item 80 - Carry-out Service, Drive-Ins

Companies will assess the following additional charges when customers request that company personnel provide carry-out service of cans/units not placed at the curb, the alley, or other point where the company's vehicle can be driven to within five feet of the cans/units using improved access roads commonly available for public use. Driveways are not considered improved access roads commonly available for public use.

Charge for Carry-outs	Rate	
	Residential Per Unit, Per Pickup	Commercial Per Unit, Per Pickup
Cans, units, mini-cans, or micro-mini cans that must be carried out over 5 feet, but not over 25 feet	0.00	0.00
For each additional 25 feet, or fraction of 25 feet, add	0.00	0.00

NOTE: The company may elect to drive in at the rates shown above, except the charge will be limited to one can, unit, mini-cans or micro-mini can. If cans, units, mini-cans, or micro-mini cans are carried over 125 feet, but are safely accessible to the company's vehicle, the drive-in charges shown below must be assessed instead.

Charge for Drive-ins (per pickup)	Rate	
	Residential Per Pickup	Commercial Per Pickup
Drive-ins on driveways of over 125 feet, but less than 250 feet	0.00	0.00
Drive-ins on driveways of over 250 feet, but less than 1/10 mile.	0.00	0.00
For each 1/10 mile over 1/10 mile.		

Note: For the purpose of assessing drive-in fees, a driveway is defined as providing access to a single residence. If a driveway provides access to multiple residences or accounts, no drive-in fees will be assessed.

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Company Name/Permit Number:

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Item 90 - Can Carriage - Special Services

	Rate	
	Residential Per Unit, Per Pickup	Commercial Per Unit, Per Pickup
<b>Stairs or steps</b> - for each step up or down		
<b>Overhead obstructions</b> - for each overhead obstruction less than 8 feet from the ground	0.00	0.00
<b>Sunken or elevated cans/units</b> - for cans, units, mini-cans, or micro-mini cans fully or partially under ground or over 4 feet above ground, but not involving stairs or steps	0.00	0.00

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Company Name/Permit Number:

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Item 100 - Residential Service -- Monthly Rates (continued on next page)

Rates in this item apply:

- (1) To solid waste collection, curbside recycling (where noted) and yardwaste collection services (where noted) for residential property. This includes single family dwellings, duplexes, apartments, mobile homes, condominiums, etc., where service is billed directly to the occupant of each residential unit; and/or
- (2) When required by a local government service level ordinance solid waste collection, curbside recycling, and yardwaste service must be provided for single-family dwellings, duplexes, mobile homes, condominiums and apartment buildings of less than ~~4~~ residential units, where service is billed to the property owner or manager.

Rates below apply in the following service area:

Number of Units or Type of Container	Frequency of Service	Garbage Service Rate	Recycle Service Rate	Yardwaste Service Rate
Micro-mini				
Mini can				
Recycle only		n/a		n/a

Number of Units or Type of Container	Frequency of Service	Garbage Service Rate	Recycle Service Rate	Yardwaste Service Rate

Frequency of Service Codes: WG=Weekly Garbage; EOWG=Every Other Week Garbage; MG=Monthly Garbage; WR=Weekly Recycling; EOWR=Every Other Week Recycling; MR=Monthly Recycling  
List others used:

Description/rules related to recycling program are shown on page 25.  
Description/rules related to yardwaste program are shown on page 26.

Notes for this item are continued on next page.

Recycling service rates on this page expire: \_\_\_\_\_

Issued by: \_\_\_\_\_

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Item 100 - Residential Service - Monthly Rates (continued from previous page)

Note 4: Customers will be charged for service requested even if fewer units are picked up on a particular trip. No credit will be given for partially filled cans. No credit will be given if customer fails to set receptacles out for collection.

Note 5: For customers on automated service routes: The company will assess roll-out charges where, due to circumstances outside the control of the driver, the driver is required to move an automated cart or toter more than N/A feet in order to reach the truck. The charge for this roll-out service is: \$ N/A per cart or toter, per pickup.

Note 6: The charge for an occasional extra residential bag, can, unit, toter, mini-can, or micro-mini can on a regular pickup is:

Type of receptacle	Rate per receptacle, per pickup
32-gallon can or unit	\$ <u>0.00</u>
Mini-can	\$ <u>N/A</u>
Micro-mini can	\$ <u>N/A</u>
60-gallon toter	\$ <u>N/A</u>
90-gallon toter	\$ <u>N/A</u>
Bag	\$ <u>0.00</u>
Other:	\$ <u>N/A</u>

Note 7: Customers may request no more than one pickup per month, on an "on call" basis, at \$ 5.00 per can/unit. Service will be rendered on the normal scheduled pickup day for the area in which the customer resides. Note: If customer requires service be provided on other than normal scheduled pickup day, rates for special pickups will apply.

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Item 100 - Residential Service - Monthly Rates (continued)

Curbside recycling provisions shown on this page apply only in the following service area:

Following is a description of the recycling program (type of containers, frequency, etc.). Program provided in accordance with Ordinance No. N/A of N/A (name of county or city).

Recycling provided by Stevens County. The Recycling bins are located in the town of Hunters.

Special rules related to recycling program:

IF A CUSTOMER REGULARLY SEPERATES household TRASH, SO ALL I have to do, is unload it AT the Recycling BINS, THEN I Reduce their monthly fee by \$5.00.

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Company Name/Permit Number:

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Item 100 - Residential Service - Monthly Rates (continued)

Yardwaste service provisions shown apply only in the following service area:

ALL SERVICE AREA.

Following is a description of yardwaste program (type of containers, frequency, etc.). Program provided in accordance with Ordinance No. N/A of N/A (name of county or city).

Special rules relating to yardwaste program:

ALL YARD WASTE IS TO BE BAGGED AS IS REGULAR HOUSEHOLD TRASH; EXCEPT WHEN THE AMOUNT IS EQUAL TO A PICK-UP LOAD. THE CHARGE FOR A PICK UP LOAD IS \$50.00

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Company Name/Permit Number:

Registered Trade Name: Quality CARE Unlimited

Item 105 - Multi-family Service - Monthly Rates

Service Area: ALL

	<u>32</u> gallons	gallons	gallons	yards	yards	yards	yards
Number of Receptacles	<u>1</u>						
Frequency of Service	<u>W</u>						
Initial Delivery Charge	<u>0</u>						
Rent Per Day	<u>0</u>						
Rent Per Month	<u>0</u>						
Pickup Charge (See Notes 1,2 & 3)	<u>10.00(m)</u>						
Special Pickup Charge							

Frequency of Service Codes: W=weekly; EOW - Every other week; M = Monthly; Other \_\_\_\_\_

- Note 1: The charge included in this rate for recycling is: \$ 0.00 . Description/rules related to recycling program are shown on page \_\_\_\_\_.
- Note 2: The charge included in this rate for yardwaste is: \$ 0.00 . Description/rules related to yardwaste program are shown on page \_\_\_\_\_.
- Note 3: Recycling credit/debit (if applicable) included in this rate is: \$ 5.00 .
- Note 4: Customers will be charged for service requested even if fewer units are picked up on a particular trip. No credit will be given for partially filled cans. No credit will be given if customer fails to set receptacles out for collection.
- Note 5: The charge for an occasional extra residential can, unit, toter, mini-can, or micro-mini can on a regular pickup is:

Type of receptacle	Rate per receptacle, per pickup
32-gallon can or unit	\$ <u>0.00</u>
Mini-can	\$ <u>0.00</u>
Micro-mini can	\$ <u>0.00</u>
60-gallon toter	\$ <u>N/A</u>

Type of receptacle	Rate per receptacle, per pickup
90-gallon toter	\$ <u>N/A</u>
Other:	\$ <u>—</u>
Other:	\$ <u>—</u>
Other:	\$ <u>—</u>

Note 6: Customers may request no more one pickup per month, on an "on call" basis, at \$ 5.00 per can/unit. Service will be rendered on the normal scheduled pickup day for the area in which the customer resides. Note: If customer requires service be provided on other than normal scheduled pickup day, rates for special pickups will apply.

Recycling service rates on this page expire: \_\_\_\_\_

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Company Name/Permit Number:

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Item 105 - Multi-family service (continued)

Curbside recycling provisions apply only in the following service area:

Hunters Senior Center

Following is a description of recycling program (type of containers, frequency, etc.). Program provided in accordance with Ordinance No. n/a of n/a (name of county or city).

Special rules related to recycling program:

If recycling material is bagged, so all I have to do, is drop it off at the recycling bins, in Hunters, then there is no extra charge.

Issued by: \_\_\_\_\_

Issue date: \_\_\_\_\_

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Revised Page No. 29

Company Name/Permit Number:

Registered Trade Name: Quality CARE Unlimited

Item 105 - Multi-family service (continued)

Yardwaste program provisions shown on this page apply only in the following service area:

ALL

Following is a description of the yardwaste program (type of containers, frequency, etc.). Program provided in accordance with Ordinance No. N/A of N/A (name of county or city).

Special rules relating to yardwaste program: YARD WASTE IS TO BE BAGGED AS household TRASH. IF the YARD WASTE IS EQUAL to a pick-up load (APPOX. 3 cubic YARDS) then the charge (Fee) is \$50.00.

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Revised Page No. 30

Company Name/Permit Number:

Registered Trade Name: Quality CARE Unlimited

Item 120 - Drums *N/A*

Type of Service	Rate Per Drum, Per Pickup
Regular Route Service	\$
Special Pickup	\$

Item 130 - Litter Receptacles and Litter Toters *N/A*

Customer-owned Receptacle	Rate Per Receptacle, Per Pickup
Size or Type:	\$
Size or Type:	\$
Company-owned Receptacle	
Size or Type:	\$
Size or Type:	\$

Item 150 - Loose and Bulky Material *N/A*

Special trips: Time rates in Item 160 apply.

Regular Route:

	1 to 4 cubic yards Rate per Yard	Additional cubic yards Rate per Yard	Minimum Charge Per Pickup	Carry Charge Per each 5 feet over 8 feet
Bulky materials	\$	\$	\$	\$
Loose material (customer load)	\$	\$	\$	\$
Loose material (Company load)	\$	\$	\$	\$

*I do NOT handle any of the above.*

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Revised Page No. 31

Company Name/Permit Number:

Registered Trade Name: Quality CARE Unlimited

Item 160 - Time Rates

**When time rates apply.** Time rates named in this Item apply:

- When material must be taken to a special site for disposal;
- When a company's equipment must wait at, or return to, a customer's site to provide scheduled service due to no disability, fault, or negligence on the part of the company. Actual waiting time or time taken in returning to the site will be charged for; or
- When a customer orders a single, special, or emergency pickup, or when other items in this tariff refer to this Item.

**How rates are recorded and charged.** Time must be recorded and charged for to the nearest increment of 15 minutes. Time rates apply for the period from the time the company's vehicle leaves the company's terminal until it returns to the terminal, excluding interruptions. An interruption is a situation causing stoppage of service that is in the control of the company and not in the control of the customer. Examples include: coffee breaks, lunch breaks, breakdown of equipment, and similar occurrences.

**Disposal fees in addition to time rates..** Item 230 disposal fees for the specific disposal site or facility used will apply in addition to time rates.

Rates per hour:

Type of equipment ordered	Rate Per Hour		
	Truck and driver	Each Extra Person	Minimum Charge
<u>Single rear drive axle:</u>			
Non-packer truck.....	\$ 10.00	\$ N/A	\$ 10.00
Packer truck.....	\$	\$	\$
Drop-box truck.....	\$	\$	\$
<u>Tandem rear drive axle:</u>			
Non-packer truck.....	\$	\$	\$
Packer truck.....	\$	\$	\$
Drop-box truck.....	\$	\$	\$

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Revised Page No. 32

Company Name/Permit Number:

Registered Trade Name: Quality CARE Unlimited

Item 200 -- Containers and/or Drop Boxes -- General Rules

**Availability.** A company must maintain a supply of all sizes of containers and drop boxes for which rates are listed in this tariff. If a customer requests a container or drop box of a size listed in the company's tariff, and the company is unable to provide the requested size within 7 days of the customer request, the customer must be notified in writing or by telephone.

**Alternate-sized containers and/or drop boxes.** If the company cannot provide the requested-sized container or drop box (and that size is listed in the company's tariff), the company must provide alternate-sized containers or drop boxes, sufficient to meet the capacity originally requested by the customer, at the same rates as would have applied for the requested container or drop box.

**Disposal fees due on alternate-sized drop boxes.** If the company provides alternate-sized drop boxes, the customer is responsible for all lawfully applicable disposal fees resulting from the use of the alternate drop boxes.

**Rates on partially-filled containers and/or drop boxes.** Full pickup and rental rates apply regardless of the amount of waste material in the container or drop box at pickup time.

**Rates for compacted materials.** Rates for compacted material apply only when the material has been compacted before its pickup by the company.

**Rates for loose material.** Loose material dumped into the company's packer truck is subject to the rates for non-compacted material even though the material may be compacted later in the packer truck.

**Permanent and temporary service.** The following rules apply:

- (a) If a customer requests a container or drop box for less than 90 days, the customer will be billed at temporary service rates.
- (b) If a temporary service customer notifies the company that it has decided to retain the container or drop box for more than 90 days, permanent service rates will be assessed from the 91<sup>st</sup> day until the end of the period the customer retains the container or drop box.
- (c) If a customer requests a container or drop box for more than 90 days, the customer will be billed under permanent rates. If that customer cancels service before the end of the 90-day period, the company may not rebill the customer at temporary service rates. The intent of the customer at the time service was requested applies.

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Revised Page No. 33

Company Name/Permit Number:

Registered Trade Name: Quality CARE Unlimited

Item 205 - Roll-Out Charges - Containers, automated carts, and toters

**Charges for containers.** The company will assess roll-out charges where, due to circumstances outside the control of the driver, the driver is required to move a container more than five feet, but less than 25 feet, in order to reach the truck. The charge for this roll-out service is:

\$ 5.00 per container, per pickup

Over 25 feet, the charge will be the charge for 25 feet, plus \$ 0.00 per increment of 5 feet.

**Charges for automated carts or toters.** The company will assess roll-out charges where, due to circumstances outside the control of the driver, the driver is required to move an automated cart or toter more than 4 ft feet in order to reach the truck. The charge for this roll-out service is:

\$ N/A per cart or toter, per pickup

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Revised Page No. 34

Company Name/Permit Number:

Registered Trade Name: Quality CARE Unlimited

**Item 207 - Excess Weight - Rejection of Load, Charges to Transport**

The company reserves the right to reject pickup of any container, stationary packer, or drop box which, upon reasonable inspection:

- Appears to be overloaded;
- Would cause applicable vehicle load limitations to be exceeded;
- Would cause the company to violate load limitations or safe vehicle operation; and/or
- Would negatively impact or otherwise damage road surface integrity.

For the purposes of this tariff, the following maximum weights apply:

Type/Size of Container, Drop Box, Toter, or Cart	Maximum Weight Allowance (in pounds)
<u>CAW</u>	<u>50</u>
<u>trash bag</u>	<u>30</u>

Type/Size of Container, Drop Box, Toter, or Cart	Maximum Weight Allowance (in pounds)

**Overfilled or overweight, charges if transported.** If the container, drop box, toter, or cart exceeds the limits stated above, is filled beyond the marked fill line, or the top is unable to be closed, but the company transports the materials, the following additional charges will apply:

Type/Size of Container, Drop Box, Toter, or Cart	Charge
<u>CAW</u>	\$ <u>0.00</u> per
<u>bag</u>	\$ <u>0.00</u> per
	\$     per
	\$     per
	\$     per
	\$     per

Type/Size of Container, Drop Box, Toter, or Cart	Charge
	\$     per
	\$     per
	\$     per
	\$     per
	\$     per
	\$     per

Issued by: \_\_\_\_\_

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Company Name/Permit Number:

Registered Trade Name: Quality CARE Unlimited

Item 210 - Washing and Sanitizing Containers and/or Drop Boxes

Upon customer request, the company will provide washing and sanitizing service at the following rates:

Size or Type of Container or Drop Box	Rate
<u>TRASH CAN</u>	<u>\$ 5.00 per CAN</u>
	\$ per
	\$ per
	\$ per
	\$ per
	\$ per
	\$ per

Item 220 - Compactor Rental N/A

Customers must pay the following additional charges for compactors furnished by the company. Charges named are for compactors only and do not include drop box or container charges. See items 250 and 270 for container charges.

Customers must pay the costs of installation.

Rated cubic yard Capacity of charge box	Monthly rental charge:
1 cubic yard	\$
2 cubic yards	\$
3 cubic yards	\$
4 cubic yards	\$
	\$
	\$

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Company Name/Permit Number:

Registered Trade Name: Quality CARE Unlimited

**Item 240 - Container Service - Dumped in Company's Vehicle**

Non-Compacted Material (Company-owned container)

Rates stated per container, per pickup

*N/A*

Service Area:

Permanent Service	Size or Type of Container					
	____ Yard	____ Yard	____ Yard	____ Yard	____ Yard	____ Yard
Monthly Rent, if applicable	\$	\$	\$	\$	\$	\$
First Pickup	\$	\$	\$	\$	\$	\$
Each Additional Pickup	\$	\$	\$	\$	\$	\$
Special Pickups	\$	\$	\$	\$	\$	\$
<b>Temporary Service</b>						
Initial Delivery	\$	\$	\$	\$	\$	\$
Pickup Rate	\$	\$	\$	\$	\$	\$
Rent Per Calendar Day	\$	\$	\$	\$	\$	\$
Rent Per Month	\$	\$	\$	\$	\$	\$

Note 1: Permanent Service: Service is defined as no less than scheduled, every other week pickup, unless local government requires more frequent service or unless putrescibles are involved. Customer will be charged for service requested, even if fewer containers are serviced on a particular trip. No credit will be given for partially filled containers.

Note 2: Permanent Service: If rent is shown, the rate for the first pickup and each additional pickup must be the same. If rent is not shown, it is to be included in the rate for the first pickup.

Accessorial charges assessed (lids, tarping, unlocking, unlatching, etc.):

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Effective date: \_\_\_\_\_

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Company Name/Permit Number:

Registered Trade Name: QUALITY CARE Unlimited

**Item 245 - Container Service - Dumped in Company's Vehicle**

Non-Compacted Material (Customer-owned container)

Includes Commercial Can Service

Rates stated per container, per pickup

Service Area: ALL

Permanent Service	Size or Type of Container					
	32-gallon can or unit	___ Gal. Toter	___ Yard	___ Yard	___ Yard	___ Yard
Each Scheduled Pickup	\$ <u>20.00 (m)</u>	\$	\$	\$	\$	\$
Special Pickups	\$ <u>5.00</u>	\$	\$	\$	\$	\$
<b>Temporary Service</b>						
Pickup Rate	\$ <u>5.00</u>	\$	\$	\$	\$	\$

Note 1: Permanent Service: Service is defined as no less than scheduled, every other week pickup, unless local government requires more frequent service or unless putrescibles are involved. Customer will be charged for service requested, even if fewer containers are serviced on a particular trip. No credit will be given for partially filled containers.

Accessorial charges assessed (lids, tarping, unlocking, unlatching, etc.): N/A

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Company Name/Permit Number:

Registered Trade Name: Quality CARE Unlimited

**Item 250 - Container Service - Dumped in Company's Vehicle**

Compacted Material (Company-owned container)

Rates stated per container, per pick up

*n/a*

Service Area:

Permanent Service	Size or Type of Container					
	_____ Yard	_____ Yard	_____ Yard	_____ Yard	_____ Yard	_____ Yard
Monthly Rent, if applicable	\$	\$	\$	\$	\$	\$
First Pickup	\$	\$	\$	\$	\$	\$
Each Additional Pickup	\$	\$	\$	\$	\$	\$
Special Pickups	\$	\$	\$	\$	\$	\$
<b>Temporary Service</b>						
Initial Delivery	\$	\$	\$	\$	\$	\$
Pickup Rate	\$	\$	\$	\$	\$	\$
Rent Per Calendar Day	\$	\$	\$	\$	\$	\$
Rent Per Month	\$	\$	\$	\$	\$	\$

Note 1: Permanent Service: Service is defined as no less than scheduled, every other week pickup, unless local government requires more frequent service or unless putrescibles are involved. Customer will be charged for service requested, even if fewer containers are serviced on a particular trip. No credit will be given for partially filled containers.

Note 2: Permanent Service: If rent is shown, the rate for the first pickup and each additional pickup must be the same. If rent is not shown, it is to be included in the rate for the first pickup.

Accessorial charges assessed (lids, tarping, unlocking, unlatching, etc.)

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Company Name/Permit Number:

Registered Trade Name: Quality CARE Unlimited

**Item 255 - Container Service - Dumped in Company's Vehicle**

Compacted Material (Customer-owned container)

Rates stated per container, per pick up

*N/A*

Service Area:

Permanent Service	Size or Type of Container					
	_____ Yard	_____ Yard	_____ Yard	_____ Yard	_____ Yard	_____ Yard
Each Scheduled Pickup	\$	\$	\$	\$	\$	\$
Special Pickups	\$	\$	\$	\$	\$	\$
Temporary Service						
Pickup Rate	\$	\$	\$	\$	\$	\$

Note 1: Permanent Service: Service is defined as no less than scheduled, every other week pickup, unless local government requires more frequent service or unless putrescibles are involved. Customer will be charged for service requested, even if fewer containers are serviced on a particular trip. No credit will be given for partially filled containers.

Accessorial charges assessed (lids, tarping, unlocking, unlatching, etc.):

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Company Name/Permit Number:

Registered Trade Name: Quality CARE Unlimited

**Item 250 - Container Service - Dumped in Company's Vehicle**

Compacted Material (Company-owned container)

Rates stated per container, per pick up

*N/A*

Service Area:

Permanent Service	Size or Type of Container					
	_____ Yard	_____ Yard	_____ Yard	_____ Yard	_____ Yard	_____ Yard
Monthly Rent, if applicable	\$	\$	\$	\$	\$	\$
First Pickup	\$	\$	\$	\$	\$	\$
Each Additional Pickup	\$	\$	\$	\$	\$	\$
Special Pickups	\$	\$	\$	\$	\$	\$
<b>Temporary Service</b>						
Initial Delivery	\$	\$	\$	\$	\$	\$
Pickup Rate	\$	\$	\$	\$	\$	\$
Rent Per Calendar Day	\$	\$	\$	\$	\$	\$
Rent Per Month	\$	\$	\$	\$	\$	\$

Note 1: Permanent Service: Service is defined as no less than scheduled, every other week pickup, unless local government requires more frequent service or unless putrescibles are involved. Customer will be charged for service requested, even if fewer containers are serviced on a particular trip. No credit will be given for partially filled containers.

Note 2: Permanent Service: If rent is shown, the rate for the first pickup and each additional pickup must be the same. If rent is not shown, it is to be included in the rate for the first pickup.

Accessorial charges assessed (lids, tarping, unlocking, unlatching, etc.)

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Company Name/Permit Number:

Registered Trade Name: Quality CARE Unlimited

**Item 260 – Drop Box Service – To Disposal Site and Return**

Non-Compacted Material (Company-owned drop box)

Rates stated per drop box, per pick up

*N/A*

Service Area:

Permanent Service	Size or Type of Container					
	_____ Yard	_____ Yard	_____ Yard	_____ Yard	_____ Yard	_____ Yard
Monthly Rent, if applicable	\$	\$	\$	\$	\$	\$
First Pickup	\$	\$	\$	\$	\$	\$
Each Additional Pickup	\$	\$	\$	\$	\$	\$
Special Pickups	\$	\$	\$	\$	\$	\$
<b>Temporary Service</b>						
Initial Delivery	\$	\$	\$	\$	\$	\$
Pickup Rate	\$	\$	\$	\$	\$	\$
Rent Per Calendar Day	\$	\$	\$	\$	\$	\$
Rent Per Month	\$	\$	\$	\$	\$	\$

Note 1: Rates in this item are subject to disposal fees named in Item 230.

Note 2: Rates named in this item apply for all hauls not exceeding 5 miles measured from the point of pickup to the disposal site. Excess miles shall be charged for at \$\_\_\_\_\_ per mile or fraction of a mile. Mileage charge is in addition to all regular charges.

Note 3: Permanent Service:

- (a) Service is defined as no less than scheduled, once a month pickup, unless local government requires more frequent service or unless putrescibles are involved.
- (b) If a drop box is retained by a customer for a full month and no pickups are ordered, the monthly rent shall be charged, but no charges will be assessed for pickups. Monthly rental charges will be prorated when a drop box is retained for only a portion of a month.
- (c) If rent is shown, the rate for the first pickup and each additional pickup must be the same. If rent is not shown, it is to be included in the rate for the first pickup.

Accessorial charges assessed (lids, tarping, unlocking, unlatching, etc.):

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Company Name/Permit Number:

Registered Trade Name: Quality Cars Unlimited

**Item 265 - Drop Box Service - To Disposal Site and Return**

Non-Compacted Material (Customer-owned drop box)

Rates stated per drop box, per pick up

*N/A*

Service Area:

Permanent Service	Size or Type of Container					
	_____ Yard	_____ Yard	_____ Yard	_____ Yard	_____ Yard	_____ Yard
Each Scheduled Pickup	\$	\$	\$	\$	\$	\$
Special Pickups	\$	\$	\$	\$	\$	\$
<b>Temporary Service</b>						
Pickup Rate	\$	\$	\$	\$	\$	\$

- Note 1: Rates in this item are subject to disposal fees named in Item 230.
- Note 2: Rates named in this item apply for all hauls not exceeding 5 miles measured from the point of pickup to the disposal site. Excess miles shall be charged for at \$\_\_\_\_\_ per mile or fraction of a mile. Mileage charge is in addition to all regular charges.
- Note 3: Permanent Service is defined as no less than scheduled, once a month pickup, unless local government requires more frequent service or unless putrescibles are involved.

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Company Name/Permit Number:

Registered Trade Name: Quality Care Unlimited

**Item 270 - Drop Box Service - To Disposal Site and Return**

Compacted Material (Company-owned drop box)

Rates stated per drop box, per pick up

*N/A*

Service Area:

Permanent Service	Size or Type of Container					
	____ Yard	____ Yard	____ Yard	____ Yard	____ Yard	____ Yard
Monthly Rent, if applicable	\$	\$	\$	\$	\$	\$
First Pickup	\$	\$	\$	\$	\$	\$
Each Additional Pickup	\$	\$	\$	\$	\$	\$
Special Pickups	\$	\$	\$	\$	\$	\$
<b>Temporary Service</b>						
Initial Delivery	\$	\$	\$	\$	\$	\$
Pickup Rate	\$	\$	\$	\$	\$	\$
Rent Per Calendar Day	\$	\$	\$	\$	\$	\$
Rent Per Month	\$	\$	\$	\$	\$	\$

Note 1: Rates in this item are subject to disposal fees named in Item 230.

Note 2: Rates named in this item apply for all hauls not exceeding 5 miles measured from the point of pickup to the disposal site. Excess miles shall be charged for at \$\_\_\_\_\_ per mile or fraction of a mile. Mileage charge is in addition to all regular charges.

Note 3: Permanent Service:

- (a) Service is defined as no less than scheduled, once a month pickup, unless local government requires more frequent service or unless putrescibles are involved.
- (b) If a drop box is retained by a customer for a full month and no pickups are ordered, the monthly rent shall be charged, but no charges will be assessed for pickups. Monthly rental charges will be prorated when a drop box is retained for only a portion of a month.
- (c) If rent is shown, the rate for the first pickup and each additional pickup must be the same. If rent is not shown, it is to be included in the rate for the first pickup.

Accessorial charges assessed (lids, tarping, unlocking, unlatching, etc.):

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Company Name/Permit Number:

Registered Trade Name: Quality CARS Unlimited

**Item 275 – Drop Box Service – To Disposal Site and Return**

Compacted Material (Customer-owned drop box)

Rates stated per drop box, per pick up

*N/A*

Service Area:

Permanent Service	Size or Type of Container					
	_____ Yard	_____ Yard	_____ Yard	_____ Yard	_____ Yard	_____ Yard
Each Scheduled Pickup	\$	\$	\$	\$	\$	\$
Special Pickups	\$	\$	\$	\$	\$	\$
<b>Temporary Service</b>						
Pickup Rate	\$	\$	\$	\$	\$	\$

Note 1: Rates in this item are subject to disposal fees named in Item 230.

Note 2: Rates named in this item apply for all hauls not exceeding 5 miles measured from the point of pickup to the disposal site. Excess miles shall be charged for at \$\_\_\_\_\_ per mile or fraction of a mile. Mileage charge is in addition to all regular charges.

Note 3: Permanent Service is defined as no less than scheduled, once a month pickup, unless local government requires more frequent service or unless putrescibles are involved.

Accessorial charges assessed (lids, tarping, unlocking, unlatching, etc.):

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Company Name/Permit Number:

Registered Trade Name: Quality CARE Unlimited

Item 300 - List of Abbreviations and Symbols Used in This Tariff

(A) Denotes increases.

(R) Denotes decreases.

(C) Denotes changes in wording, resulting in neither increases or decreases.

(N) Denotes new rates, services, or rules

\*\*\* Denotes that material previously shown has been deleted.

Yd. or yd. are abbreviations for yard

Cu. or cu. are abbreviations for cubic.

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By: \_\_\_\_\_

**Katherine A. Long-Felsch  
D.B.A.: Quality Care Unlimited  
Service Area Requested**

All of Highway 25, from the Town of Rice to the Spokane River.

On Highway 25, in Stevens County, starting North and heading South:

The Town of Rice and all areas within five (5) miles,

The Town of Daisy and all areas within five (5) miles,

The Town of Gifford and all areas within five (5) miles,

The Town of Cedonia and all areas within eight (8) miles,

The Town of Hunters and all areas within ten (10) miles,

The Town of Fruitland and all areas within ten (10) miles,

From the Town of Fruitland, to the Spokane River, and all areas within 15 miles.

Katherine A. Long-Felsch  
D.B.A.: Quality Care Unlimited

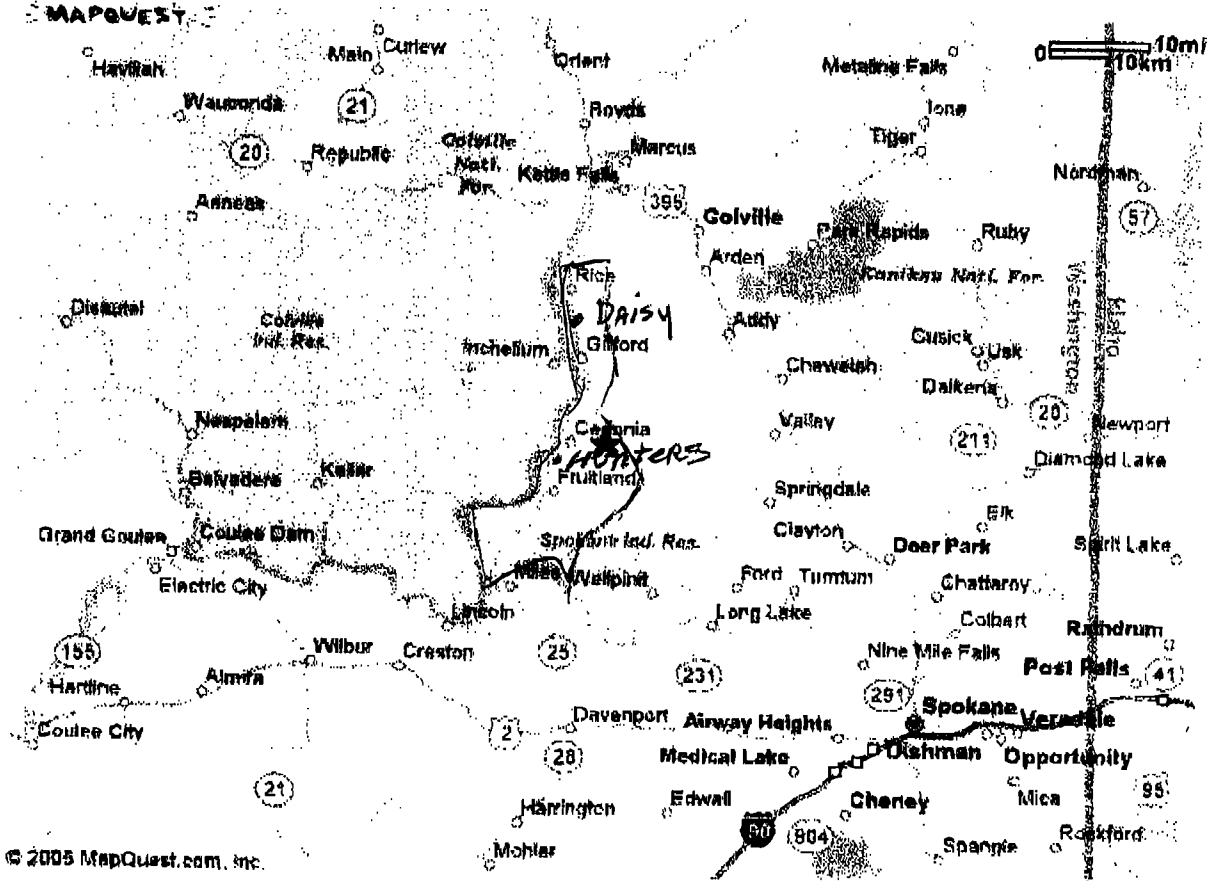
*Katherine A. Long-Felsch 10-27-'05*

*(See enclosed map)*

*Katherine A. Long Estate*  
D.B.A. *Quality Care Unlimited*

**MAPQUEST**

★ Hunters, WA 99137, US



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