

**HOUSEHOLD GOODS CARRIER
PERMIT APPLICATION**



Type of Household Goods Authority Requested – Check one	Fee Required
<input type="checkbox"/> Emergency temporary authority (to meet an urgent need for up to thirty days) - Complete pages 1 - 5 and Attachment F	\$50
<input type="checkbox"/> Temporary authority (to meet a short-term need) – Complete pages 1 - 5 and Attachments A & B	\$250
<input checked="" type="checkbox"/> Permanent authority (at least six months must be served on a temporary provisional basis) – Complete pages 1 - 5 and Attachments A & B	\$550
<input type="checkbox"/> Permanent authority to transfer or acquire control resulting in a change in ownership or controlling interest (at least six months must be served on a temporary provisional basis) – Complete pages 1 - 5 and Attachments B & C	\$550
<input type="checkbox"/> Permanent authority to transfer or acquire control under the exceptions in WAC 480-15-260 – Complete pages 1 - 5 and Attachments B, C, & D	\$250
<input type="checkbox"/> Reinstatement of permit (must be filed within 30 or 60 days of cancellation, depending on criteria set forth in WAC 480-15-460) – Complete pages 1 - 2 and include a statement justifying the reinstatement	\$250
<input type="checkbox"/> Name Change – Complete page 1 and Attachment E	\$35
<input type="checkbox"/> Extension of authority – Complete pages 1 - 5 and Attachment A	\$550

TYPE OF PAYMENT

Check Money Order Amex Discover Mastercard Visa

Expiration Date: _____ Amount: _____

CERTIFICATION: I, the undersigned, under penalty for false statement, certify that the following information is true and correct, that I am authorized to execute and file this document on behalf of the applicant, and that all information on file is current and valid.

Name (printed): James L Marshall Date: 12/20/01

Signature: James L Marshall Title: President

FOR OFFICIAL USE ONLY

P 79009

Date Filed: <u>5/1/02</u>	Staff Assigned: <u>[Signature]</u>	Motocar: <u>39965</u>	Permit Issued: HG- <u>60636</u>
Tariff Maint: <u>OK</u>	Insurance: <u>OK</u>	Inspection: <u>OK</u>	DOL/SOS: <u>OK</u> <u>tradename not registered</u>
Reception #: <u>111-0268-207-02 550⁰⁰</u>	<u>111-0268-202-01</u>	<u>111-0268-013-20</u>	

0008674

PAGE 1

TV-030977

MV 152070

4/14/02

BUSINESS INFORMATION

Name of Applicant Tri City Moving and Storage Company Inc.
(must be individual, partners of a partnership, or corporation)

Trade Name, if applicable Mayflower

Physical Address 420 S 20th Ave Pasco Wash 99301

Mailing Address 420 S 20th Ave Pasco Wash 99301

Telephone Number (509) 547 7566 Fax Number () 509 5475853

UBI # 602-158-819 91-2161322 Email: Chelle - JIM at GTE.NET

TYPE OF BUSINESS STRUCTURE

Individual Partnership Corporation Other _____
(LP, LLP, LLC)

List the name, title, and percentage of partner's share or stock distribution for major stockholders:

Name	Title	Stock Distribution or Percentage of Shares
<u>James L. Marshall</u>	<u>President</u>	<u>51%</u>
<u>James L. Marshall Sr</u>	<u>Vice President</u>	<u>49%</u>

Choose one of the following for the territory in which you wish to operate:

- All counties in the State of Washington
- The following named counties only: _____

Describe the services you wish to provide. Explain how your services will enhance customer choice, promote competition, or fill an unmet need for service: we wish to be a family owned and operated moving and storage company and because of our family experience in the moving business we will offer a quality alternative

Briefly describe your experience in the transportation/household goods moving industry:
James L. Marshall Jr. a salesman with circle of excellence - worked for crown moving as a General manager of Pasco also Dispatched and loaded and headed 3 years
James L. Marshall Sr 38 years trucking experience 2 years moving experience owner operator Mayflower Ben Marshall warehouse manager 5 years in moving 3 full time & parttime
Carole Marshall 2 years as office manager, Michelle Marshall Business Degree

Do you currently hold, or have you ever held, a permit to operate as a motor carrier of property?
 No Yes . If yes, please indicate your permit number: _____

Have you ever applied for and been denied a permit to operate as a motor carrier of property?
 No Yes If yes, please explain: _____

Do you currently operate interstate? No Yes If yes, please indicate your: DOT# _____
 MC# 2934 Single State Registration Base State MO — James Senior has a Truck, 459-25 deaced To Crown Molding

Do you operate interstate as an agent of another company? No Yes If yes, what is the name of the company? Way Flower Transit

Do you have, or have you ever had a business related legal proceeding against you in Washington, or in any other state? No Yes If yes, please explain: _____

Have you ever been convicted of a Class A or B Felony? No Yes If yes, please explain: _____

Have you been cited for violation of state laws or Commission rules? No Yes If yes, please explain: _____

FINANCIAL STATEMENT

You may attach a Balance Sheet, Profit and Loss Statement, or business plan if available

ASSETS		LIABILITIES	
Cash in Bank	\$ 5000.00	Salaries/Wages Payable	\$ 1500.00
Notes Receivable	\$	Accounts Payable	\$
Accounts Receivable	\$ 20,000	Notes Payable	\$ 5380.00
Investments	\$	Mortgages Payable	\$
Other Current Assets	\$	Other <u>cent</u>	\$ 3500.00
Prepaid Expenses	\$	TOTAL LIABILITIES	\$
Land and Buildings	\$	NET WORTH	
Trucks and Trailers	\$ 100,000	Preferred Stock	\$
Office Furniture	\$ 10,000	Common Stock	\$
Other Equipment	\$	Retained Earnings	\$
Other Assets	\$	Capital	\$ 38,000
TOTAL ASSETS	\$	TOTAL LIABILITIES & NET WORTH	\$

EQUIPMENT LIST

Describe the equipment that will be used (attach additional sheets if necessary). Vehicles must pass inspection and be issued a valid Commercial Vehicle Safety Alliance inspection decal before your application may be granted.

Year	Make	License Number	Vehicle ID Number	Gross Vehicle Weight
1993	Freightliner	MO 89903	1FU4DDY85PP456880	80,000
1985	Freightliner	MO 34650	1FUE4RYB9FH262630	80,000
1985	Kenworth	47878 PR	1NKELB9K1GJ367159	80,000
1995	International	51590 PR	1HTSDPNN1RH548455	30,000

SAFETY AND OPERATIONS

In each of the categories shown below, list the person and position responsible for understanding and complying with the Federal Motor Carrier Safety Regulations (FMCSR) and Washington State Laws and rules. Please refer to the WAC rules, Fact Sheets, and publication "Your Guide to Achieving a Satisfactory Safety Rating" for assistance with requirements that may apply to your specific operations.

SAFETY RESPONSIBILITIES

COMMERCIAL DRIVERS LICENSE (CDL) REQUIREMENTS (Title 49, Code of Federal Regulations Part 383) Any driver who operates a vehicle that meets the definition of a commercial motor vehicle must have a valid CDL.

Name: James L. Marshall SR. Position: Dispatcher Safety Director

DRIVER QUALIFICATION REQUIREMENTS (Title 49, Code of Federal Regulations Part 391)

Driver's must meet minimum qualification requirements and each company must maintain driver qualification files for each driver.

Name: James L. Marshall SR Position: Dispatcher Safety Director

DRIVERS HOURS OF SERVICE (Title 49, Code of Federal Regulations Part 395) Drivers must maintain logs and each company must maintain true and accurate hours of service records for each driver.

Name: Carol J Marshall Position: Office manager

CONTROLLED SUBSTANCES AND ALCOHOL TESTING AND TRAINING (Title 49, Code of Federal Regulations Part 382 & Part 40) All persons who drive commercial vehicles must be involved in a Controlled Substance and Alcohol Testing and Training Program. This section does not apply to those applicants who only operate vehicles under 26,001 gross vehicle weight rating.

Name: James L. Marshall SR Position: President-Manager

Check one of the following:

- We do not operate vehicles over 26,000 gross vehicle weight rating
- We contract with the following consortium to provide the required program:

Name: Lovdes Health Network
Address: 9915 Sandifor Parkway Pasco Washington 99301
Contact Person: Stephanie Shields Telephone: 509.546.2218

- We either maintain a program, or are members of a program, that meets all of the minimum requirements of Parts 382 and Part 40.

VEHICLE INSPECTION, REPAIR, AND MAINTENANCE (Title 49, Code of Federal Regulations Part 396) Companies must ensure that each motor vehicle operated is regularly inspected, repaired, and maintained.	
Name: <u>Carl Stull</u>	Position: <u>Driver Safety man</u>
INSURANCE REQUIREMENTS (WAC 480-15-530) All companies must file and maintain proof of public liability and property damage insurance covering vehicles operated. (\$300,000 minimum coverage for vehicles under 10,000 pounds GVWR and \$750,000 minimum coverage for vehicles 10,000 pounds GVWR or more)	
Name: <u>James L. Marshall Jr.</u>	Position: <u>CEO President</u>
CARGO INSURANCE REQUIREMENTS (WAC 480-15-550) All companies must maintain cargo insurance coverage. (\$10,000 for household goods transported in motor vehicles under 10,000 pounds GVWR and \$20,000 for vehicles 10,000 pounds GVWR or more)	
Name: <u>James L. Marshall Jr.</u>	Position: <u>CEO President</u>

OPERATIONAL RESPONSIBILITIES	
TARIFF RATES AND CHARGES (RCW 81.28.080 and WAC 480-15-490 & WAC 480-15-500) Companies must purchase and maintain an active subscription to Tariff #15-A. Only those rates that are published in that tariff are to be charged.	
Name: <u>James L. Marshall Jr.</u>	Position: <u>CEO President</u>
ANNUAL REPORTS and REGULATORY FEES (WAC 480-15-480) Companies must annually file a report of their financial operations and pay regulatory fees.	
Name: <u>James L. Marshall Sr.</u>	Position: <u>CFO / Prepared by CPA Smith dyckman</u>
STATE OF WASHINGTON – general laws, rules and regulations: Individuals and companies doing business in the state of Washington must comply with the regulations of local, state, and federal agencies. Please state the name and position of the person in your organization who will be responsible for ensuring compliance with the laws of the state of Washington, such as, <u>but not limited to:</u> Department of Labor and Industries (industrial insurance, safety, prevailing wage); Department of Licensing (vehicle and drivers licenses, business licensing, Unified Business Identifier (UBI number), fuel permits, fuel tax); Secretary of State (corporate registrations); Department of Transportation (over-size or over-weight permits); Department of Revenue and Internal Revenue Service (taxes); and Employment Security.	
Name: <u>Scott, Powell</u>	Position: <u>Office Acct Executive</u>

DECLARATION OF APPLICANT:		
<i>I understand that filing this application does not give me the immediate authority to operate as a household goods mover and that I cannot operate legally until I receive a permit from the Commission.</i>		
<i>As the applicant for a household goods permit, I understand the responsibilities of a motor carrier, and I am in compliance with all local, state, and federal regulations governing businesses, including household goods movers, in the state of Washington.</i>		
<i>I understand that if the Commission grants my application as a new entrant I will be granted temporary authority to provide service as a household goods carrier on a provisional basis for at least six months. During this time, the Commission will evaluate whether I have met the criteria in WAC 480-15-330 to obtain permanent authority. I also understand that I must comply with all conditions placed on my temporary permit and that failure to do so will result in cancellation of my permit.</i>		
<i>I certify under penalty of perjury under the laws of the State of Washington that the information contained in this application is true and correct.</i>		
<u>James L. Marshall Sr.</u> Print name of applicant	<u>James L. Marshall Sr.</u> Signature of Applicant	<u>1-22-02 Pasco wash</u> Date & Place

ATTACHMENT B

HOUSEHOLD GOODS TARIFF Purchase Price and Maintenance Fees

The tariff names the rates, charges and governing rules for the transportation of Household Goods between points in the state of Washington (Washington Intrastate Traffic). Under the provisions of Title 81.80 RCW (State Law) and Chapter 480-15 WAC (Commission rules) household goods carriers must purchase and maintain copies of the Commission-published tariff. Copies must be kept, subject to public inspection, in your main office and in each billing office.

Household goods carriers must purchase the tariff and pay annual maintenance fees. Maintenance fees pay for amended pages mailed to you throughout a calendar year. Maintenance fees are calculated based on the month in which they are paid. See the chart below to determine the appropriate Tariff Purchase and Maintenance Fees to be paid with your order.

Month Paid	Single Copy Tariff Price	Single Copy Annual Maintenance	Sales Tax	Total Due (Per copy)	Number Ordered
January, February, March	\$8.00	\$24.00	\$2.56	\$34.56	
April, May, June	\$8.00	\$18.00	\$2.08	\$28.08	/
July, August, September	\$8.00	\$12.00	\$1.60	\$21.60	/
October, November, December	\$8.00	\$6.00	\$1.12	\$15.12	
Maintenance already paid – wish to order only a new copy of the tariff	\$8.00	N/a	\$0.64	\$8.64	

*Please Note: no sales tax due if tariff is mailed to an address outside the state of Washington.

Applicant's Name: Tri City moving and storage

Mailing Address: 4203 20th ave

City/State/Zip: Pasco, Washington 99301

Number of copies purchased: 2

Total tariff fees enclosed: \$ 49.68

207-02 \$46⁰⁰
013-20 3⁶⁸

0008675

ACORD CERTIFICATE OF INSURANCE

4/24/02

PRODUCER
 Acordia Northwest Inc.
 520 Pike St.
 Seattle, WA 98101-4095
 206-701-5000

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW.

COMPANIES AFFORDING COVERAGE

- COMPANY LETTER **A**
- COMPANY LETTER **B** Vanliner Insurance Co.
- COMPANY LETTER **C**
- COMPANY LETTER **D**

INSURED
 Tri-City Moving & Storage Co.,
 Inc.
 420 South 20th
 Pasco, WA 99301

COVERAGES
 THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED, NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN. THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

CO LTR	TYPE OF INSURANCE	POLICY NUMBER	POLICY EFFECTIVE DATE (MM/DD/YY)	POLICY EXPIRATION DATE (MM/DD/YY)	LIMITS
	GENERAL LIABILITY <input type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS MADE <input type="checkbox"/> OCCUR <input type="checkbox"/> OWNER'S & CONTRACTOR'S PROT				GENERAL AGGREGATE PRODUCTS-COM/OP AGG. PERSONAL & ADJ. INJURY EACH OCCURRENCE FIRE DAMAGE (Any one fire) MED. EXPENSE (Any one person)
B	AUTOMOBILE LIABILITY <input checked="" type="checkbox"/> ANY AUTO <input type="checkbox"/> ALL OWNED AUTOS <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> HIRED AUTOS <input type="checkbox"/> NON-OWNED AUTOS <input checked="" type="checkbox"/> Trlr Interchange \$50,000 limit	TRV3902000 HIRED AUTO PHYS DMG COMP & COLL \$1,000 DE	12/31/01	12/31/02	COMBINED SINGLE LIMIT 1000000 BODILY INJURY (Per person) BODILY INJURY (Per accident) PROPERTY DAMAGE
	GARAGE LIABILITY <input type="checkbox"/> ANY AUTO				AUTO ONLY - EA ACCIDENT OTHER THAN AUTO ONLY EACH ACCIDENT AGGREGATE
	EXCESS LIABILITY <input type="checkbox"/> UMBRELLA FORM <input type="checkbox"/> OTHER THAN UMBRELLA FORM				EACH OCCURRENCE AGGREGATE
	WORKER'S COMPENSATION AND EMPLOYER'S LIABILITY THE PROPRIETOR/ PARTNERS/EXECUTIVE OFFICERS ARE: <input type="checkbox"/> INCL <input type="checkbox"/> EXCL				STATUTORY LIMIT EACH ACCIDENT DISEASE-POLICY LIMIT DISEASE-EACH EMPLOYEE
	OTHER				

DESCRIPTION OF OPERATIONS/LOCATIONS/VEHICLES/SPECIAL ITEMS
 Evidence of Insurance, pending issuance of Form B filing.

CERTIFICATE HOLDER
 Washington Utilities and
 Transportation Commission
 P.O. Box 47250
 Olympia, WA 98504

CANCELLATION
 SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, THE ISSUING COMPANY WILL ENDEAVOR TO MAIL 45 DAYS WRITTEN NOTICE TO THE CERTIFICATE HOLDER NAMED TO THE LEFT BUT FAILURE TO MAIL SUCH NOTICE SHALL IMPOSE NO OBLIGATION OR LIABILITY OF ANY KIND ON THE COMPANY, ITS AGENTS OR REPRESENTATIVES.
 AUTHORIZED REPRESENTATIVE *Patrick J. [Signature]* 710304000

Support Statements

4/17/02

Brose Chemical Co.
702 Bridge St.
Twin Falls, ID
208-733-1045

To Whom it may concern:

We do business on a continuing basis with Tri City Moving & Storage Inc., at 420 So 20th Ave Pasco, WA 99301

We use their storage and delivery service.

Mr. Dave Brose Owner





Duratek Federal Services, Inc.
 345 Hills Street
 Richland, WA 99352-0700
 Fax: (509)372-1435
 Phone (509)376-7055

Support Statement

FAX

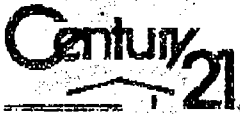
Date: JAN 9, 2002

Number of Pages: 1

To:	From:
<u>MARY FLOWER</u>	<u>MIKE WOLF</u>
Phone:	Phone:
Fax: <u>547 5853</u>	Fax:
CC:	

Remarks: Urgent For Your Review Reply ASAP Please Comment

Per our conversation, I use Mayflower in my notes and
interstate movements of people I work with DOE
contract companies. They are Fluor Hanford Inc,
CH2M Hill Hanford Group and Hanford Environmental Health
Foundation (HEHF).



Columbia Real Estate

3901 W Court St
Pasco, Washington 99301
Business (509) 544-2100
Fax (509) 544-6160
Toll Free (800) 523-7388

Support Statement

Wednesday, April 17, 2002

To whom it may concern:

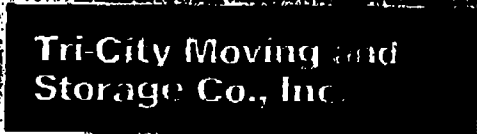
Tricity Moving and Storage, Inc. has been a valuable asset to the Century 21 Columbia Real Estate team in providing high-quality moving and relocation services. We have been very impressed with the professionalism, prompt response, and competitive rates they offer. We have received nothing but positive feedback from all of our clients who have benefitted from their services, and would highly recommend them to anyone. We look forward to a continuing relationship with them, as we are confident in their ability and drive to offer the best relocation services available.

Sincerely,

Dick Ross
Sales Manager
Century 21 Columbia

Tina L.

420 S. ...
Phone: ... / 800-347-7500
Fax: 800-347-7500



fax

To: _____ From: Jim Sp.

Fax: 360-586-1150 Date: 4/11/02

Phone: 509-360-664-1222 Pages: 2

Re: _____ CC: _____

Urgent For Review Please Comment Please Reply Please Recycle

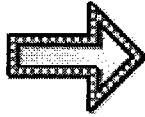
Comments: _____

10000
000
Washington 99332

FLUOR

I use MAGFLOWER in my INTRA-STATE
and INTER-STATE House hold goods
moves.

M.I. Wolf
M.I. Wolf



Tina Leipski
05/03/2002 10:03
AM

To: Licensing Services, Business
Practices, Transportation Special
Investigators, Bonnie
Allen/WUTC@WUTC
cc: Nancy Paulson/WUTC@WUTC
Subject: NEW HHG APP - TRI CITY
MOVING & STORAGE CO., INC
P79069

Hi there!

We have an application for a permit to transport household goods in the State of Washington from:

Tri City Moving and Storage Company, Inc.
d/b/a Mayflower
420 S. 20th Ave
Pasco, WA 99301
(509) 547-7566

APPLICANT'S STATEMENT: Applicant states that they wish to be a family owned and operated moving and storage company and because of their family experience in the moving business, they will offer a quality alternative. James Marshall Jr a salesman with Circle of Excellence worked for Crown Moving as a General Manager in Pasco also dispatched and loaded and hauled for 5 years. James Marshall Sr has 38 years of trucking experience, 2 years moving experience owner operator Mayflower. Ben Marshall, warehouse manager for 5 years in moving .

DEPARTMENT OF LICENSING:

UBI 602-159-819 is currently registered as a profit corporation, no trade name is registered, and they are active with the tax registration, unemployment insurance and industrial insurance.

COMPLIANCE: According to our records, we show that this company hasn't ever had a permit with us.

CARRIER INFORMATION SYSTEMS: There is nothing listed for this company in the Volpe system, although they listed MC2934 single state base state as MO--James senior has a truck 450-25 leased to Crown Moving (whatever that means). I couldn't find this MC number in any system. They also claims that they operate interstate as an agent for Mayflower Transit.

SUPPORT: The application includes 3 support statements.

- 1) Mike Wolf, Duratek Federal Services, Inc., states "per our conversation, I use Mayflower in my intra and interstate movements of people. I work with DOE contract companies. They are F Hanford, Inc., CH2MHill Hanford Group, and Hanfield Environmental Health Foundation (HEHF).
- 2) Dick Ross, Sales Manager Century 21 Columbia, Tri city Moving and Storage, Inc has been a valuable asset to the Century 21 Columbia Real Estate team in providing high-quality moving and relocation services. We have been very impressed with the professionalism, prompt response, and competitive rates they offer. we have received nothing but positive

feedback from all of our clients who have benefitted from their services, and would highly recommend them to anyone. We look forward to a continuing relationship with them, as we are confident in their ability and drive to offer the best relocation services available.

3) Dave Brose, Owner of Brose Chemical Co., We do business on a continuing basis with Tri City Moving & Storage, Inc., at 420 S. 20th Ave., Pasco, WA 99301. We use their storage and delivery services.

EQUIPMENT: Applicant lists 4 all over 26,000. 1993 Freightliner 80,000; 1985 Freightliner 80,000; 1985 Kenworth 80,000; and 1995 International 30,000.

This E-mail is to collect your comments and to identify any issues that we need to resolve as we consider whether or not to grant this application. Please provide any information from your perspective that would impact decision making on this application.

Do you recommend grant of temporary authority or other action?

Are there concerns that would require additional conditions?

Are there any of the standard conditions that you feel need not be applied to this carrier?

Thanks everybody! Have a great weekend!!!!!!

This form must be completed and returned to the WUTC within 15 days following the service of your permit. Failure to submit this form may result in Commission action to cancel authority granted in application P-79069.

From:

TRI CITY MOVING & STORAGE, INC. d/b/a MAYFLOWER, P-79069

Address: 420 S. 20th

City: Pasco State: WA Zip Code: 99301

To:

Washington Utilities and Transportation Commission
Attn: Operations Division
P O Box 47250
Olympia, Washington 98504-7250

Dear Sirs:

In compliance with the order granting authority to transport household goods, I hereby declare (declaration is completed by company official initialing in box preceding statements of conditions:

- All carrier employees involved in soliciting traffic, selling or booking moves, estimating cost of moves, and preparing bills for consumers are sufficiently trained, or have enough experience in the industry, to comply with all provisions of the laws and rules relating to economic regulation and all provisions of Tariff 15; in lieu thereof, I will make arrangements for those employees to attend Commission-sponsored training. To make arrangements, I will contact Foster Hernandez at 509-574-7662.
- All carrier employees involved in driving vehicles, maintaining vehicles, dispatching drivers, hiring drivers, or overseeing compliance with safety regulations are sufficiently trained or have sufficient experience in the industry, to comply with all provisions of laws and rules relating to safety; in lieu thereof I will make arrangements for those employees to attend Commission-sponsored training. To make arrangements, I will contact Foster Hernandez at 509-574-7662.
- All company advertising in any and all advertising media meets the requirements of RCW 81.80.355 and .357, and that any advertising done prior to the grant of authority which did not meet those requirements has been canceled or removed.
- My company will provide a copy of the customer survey questionnaire (with proper postage applied) to each customer for whom transportation services are provided during the period authorized by this grant of authority.

I understand the Commission will monitor activities performed under this grant of authority and in doing so may require, and I agree to:

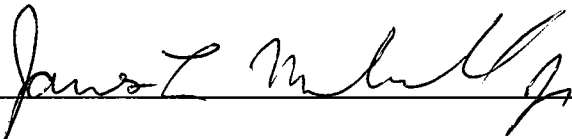
- (1) Periodic inspections by Commission Staff.
- (2) Submit any records or documents requested.
- (3) Work with Commission Staff to immediately remedy violations noted.

My company will maintain cargo insurance in the amount of:

- (1) \$10,000 for household goods transported in motor vehicles with a gross vehicle weight rating of less than ten thousand pounds.
- (2) \$20,000 for household goods transported in motor vehicles with a gross vehicle weight rating of ten thousand pounds or more.

I certify or declare under penalty of perjury under the laws of the state of Washington that the information contained in this letter is true and correct.

Printed name of company official: James L Marshall Jr

Signature of company official: 

Title of company official: President

Date and place signed: 7/24/03



STATE OF WASHINGTON

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

1300 S. Evergreen Park Dr. S.W., P.O. Box 47250 • Olympia, Washington 98504-7250
(360) 664-1160 • TTY (360) 586-8203

June 14, 2002

Tri City Moving & Storage, Inc.
d/b/a Mayflower
420 S. 20th Avenue
Pasco, WA 99301

Dear Tri City Moving & Storage, Inc.,

This letter is to inform you that you have been granted temporary authority to operate as a household goods carrier on a provisional basis. Enclosed is your permit, the Commission order granting your permit, a copy of the Customer Survey form you must give to each of your customers, and a declaration form which you must complete and return to the Commission within 15 days.

Your operations under this temporary authority will be evaluated to determine if you have met the criteria for obtaining permanent authority.

To ensure you receive optimum assistance from the Commission during this evaluation period, we have assigned a special investigator to help your company become familiar with the rules and regulations governing household goods carriers.

If at any time you have a question, would like to receive training, or need any other information about household goods rules, please contact:

Foster Hernandez at 509-574-7662

Sincerely,

A handwritten signature in cursive script that reads "Tina Leipski".

Tina Leipski
Transportation Specialist
Licensing Services



This form must be completed and returned to the WUTC within 15 days following the service of your permit. Failure to submit this form may result in Commission action to cancel authority granted in application P-79069.

From:

TRI CITY MOVING & STORAGE, INC. d/b/a MAYFLOWER, P-79069

Address: _____

City: _____ State: _____ Zip Code: _____

To:

Washington Utilities and Transportation Commission

Attn: Operations Division

P O Box 47250

Olympia, Washington 98504-7250

Dear Sirs:

In compliance with the order granting authority to transport household goods, I hereby declare (declaration is completed by company official initialing in box preceding statements of conditions:

- All carrier employees involved in soliciting traffic, selling or booking moves, estimating cost of moves, and preparing bills for consumers are sufficiently trained, or have enough experience in the industry, to comply with all provisions of the laws and rules relating to economic regulation and all provisions of Tariff 15; in lieu thereof, I will make arrangements for those employees to attend Commission-sponsored training. To make arrangements, I will contact Foster Hernandez at 509-574-7662.
- All carrier employees involved in driving vehicles, maintaining vehicles, dispatching drivers, hiring drivers, or overseeing compliance with safety regulations are sufficiently trained or have sufficient experience in the industry, to comply with all provisions of laws and rules relating to safety; in lieu thereof I will make arrangements for those employees to attend Commission-sponsored training. To make arrangements, I will contact Foster Hernandez at 509-574-7662.
- All company advertising in any and all advertising media meets the requirements of RCW 81.80.355 and .357, and that any advertising done prior to the grant of authority which did not meet those requirements has been canceled or removed.
- My company will provide a copy of the customer survey questionnaire (with proper postage applied) to each customer for whom transportation services are provided during the period authorized by this grant of authority.

I understand the Commission will monitor activities performed under this grant of authority and in doing so may require, and I agree to:

- (1) Periodic inspections by Commission Staff.
- (2) Submit any records or documents requested.
- (3) Work with Commission Staff to immediately remedy violations noted.

My company will maintain cargo insurance in the amount of:

- (1) \$10,000 for household goods transported in motor vehicles with a gross vehicle weight rating of less than ten thousand pounds.
- (2) \$20,000 for household goods transported in motor vehicles with a gross vehicle weight rating of ten thousand pounds or more.

I certify or declare under penalty of perjury under the laws of the state of Washington that the information contained in this letter is true and correct.

Printed name of company official: _____

Signature of company official: _____

Title of company official: _____

Date and place signed: _____



Customer Survey Questionnaire



TRI CITY MOVING & STORAGE, INC. d/b/a MAYFLOWER, P-79069, provides household goods moving services under a permit granted by the Washington Utilities and Transportation Commission (WUTC). As a condition of this carrier's permit authority, it must provide its customers with an opportunity to comment to us about the quality of services you received. We will use this information as we evaluate the mover's ability to prove that it provides quality service to the citizens of our state. Please complete the following questionnaire and return it to us. If you have questions, or have a complaint about the service you received from this mover, please feel free to contact us at 1-800-562-6150 or (360) 664-1222. Thank you for helping regulate the customer service provided by this industry.

Your name _____ Moved from _____ Moved to _____ Your address _____ Your phone number _____ Date you moved _____

Bill of lading number _____

Estimates:

- Did you request the mover provide an estimate?
- Were you provided with a written estimate?
- Was the estimate clear and understandable?
- Did the mover fully explain any areas you questioned?
- Did the final cost exceed the estimated cost?
- If so, by how much \$ _____

Yes	No

Information to Shippers:

- Did the mover give you written information about your rights and responsibilities as a moving customer prior to or at the beginning of your move?
- Did the mover explain its limited liability for loss and damage?
- Did the mover explain how you could obtain higher liability limits by paying additional fees?

Loss and Damage:

- Did the mover damage your goods or residence?
- If yes, were you given information on how to file a claim?
- Were your questions on loss and damage answered fully?
- Did you file a claim for loss or damage?
- Was the claim resolved to your satisfaction?

Quality of Service:

- Were mover's staff (office/sales) courteous and professional?
- Did the moving crew arrive at your residence on time?
- Was the moving crew courteous and professional?
- Was the moving crew responsive to your wishes/directions?
- If any problems occurred were they brought to your attention so that you had a choice in how to resolve them?
- Were you satisfied with the manner in which your goods were handled?
- Did the movers have all necessary equipment (dollies, pads, packing materials, etc.) available to complete your move?
- Did the movers complete their duties in a reasonable time?
- Did the mover's truck(s) appear to be in good repair and suitable for transporting your household goods?

Yes	No

Overall Comments:

- Were you satisfied with the overall service provided?
- Would you use this company again on future moves?
- Would you recommend this company to others?

Please feel free to add comments regarding your move (you may attach additional sheets as necessary) Then fold this document along the dotted lines shown on the back, seal with a piece of tape and mail to the address shown. Thank you.

Olympia, WA 98504-7250

P O Box 47250

Attn: Operations Division

Washington Utilities and Transportation Commission

City/State/Zip

Address:

Name:

Affix
First
Class
Postage

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

In re Application P-79069 of)
)
TRI CITY MOVING & STORAGE)
COMPANY, INC.)
d/b/a MAYFLOWER)
)
for permanent authority to operate as a)
motor carrier of household goods)
.....)

M. V. Order No. 152070

GRANTING TEMPORARY
AUTHORITY SUBJECT TO
CONDITIONS PENDING
DECISION ON PERMANENT
AUTHORITY

SERVICE DATE
JUN 14 2002

I. SYNOPSIS

1 The Commission grants to Tri City Moving and Storage Company, Inc., d/b/a
Mayflower, temporary authority to provide service on a provisional basis for at least
six months. During this time the Commission will evaluate whether Tri City Moving
and Storage Company, Inc., d/b/a Mayflower has met the criteria in WAC 480-15-
330 to obtain permanent authority. The temporary authority is granted subject to
conditions that the Commission finds are reasonable and necessary as outlined in
this order.

II. BACKGROUND

2 On May 1, 2002, Tri City Moving and Storage Company, Inc., d/b/a Mayflower, filed
Application No. P-79069 with the Washington Utilities and Transportation
Commission, under the provisions of chapter 81.80 RCW and chapter 480-15
WAC, requesting permanent authority to transport household goods in the state of
Washington.

3 WAC 480-15-280 requires applicants for permanent authority to operate under
temporary authority on a provisional basis for at least six months during which time,
the Commission will evaluate whether the applicant has met the criteria in WAC
480-15-330 for obtaining permanent authority.

4 The Commission has stated that when it grants authority under chapter 480-15
WAC, it may do so subject to conditions that are reasonable and necessary.

5 The Commission is fully advised of the need for service and the qualifications of the
Applicant to provide such service and makes the following findings of fact,
conclusions of law, and order.

III. FINDINGS OF FACT

6 The Washington Utilities and Transportation Commission is an agency of the State of Washington, vested by statute with the authority to regulate common carriers, including those carriers who transport household goods, by supervising the accounts, service, and safety of operations; requiring filing of reports and data; granting and denying applications for authority; and supervising and regulating all matters affecting those carriers' relationships with competing carriers, the shipping public, and the general public.

7 Tri City Moving and Storage Company, Inc., d/b/a Mayflower, seeks permanent authority to transport household goods in the state of Washington.

8 Commission Staff supports a temporary grant of authority for at least six months during which time, the Commission will evaluate whether the applicant has met the criteria in WAC 480-15-330 for obtaining permanent authority.

9 The Commission will deem the Applicant to be fit, willing, and able to provide the service it proposes under temporary authority and on a provisional basis if it complies with the following conditions:

- (1) Within 15 days of the service of this order, the applicant must file with the Commission a certified statement declaring that:
 - (a) All employees involved in soliciting traffic, selling or booking moves, estimating the cost of moves, or preparing bills for consumers are sufficiently trained, have enough experience in the industry to comply with all laws and rules relating to economic regulation and all provisions of Tariff 15A or, in lieu of such training or experience, the Applicant will make arrangements for employees to attend Commission-sponsored training;
 - (b) All employees involved in the operation or maintenance of vehicles, the dispatch or hiring of drivers, or who oversee compliance with safety regulations are sufficiently trained or have sufficient experience in the industry to comply with all laws and rules relating to safety in the transport of household goods or, in lieu of such training or experience, the Applicant will make arrangements for employees to attend Commission-sponsored training; and
 - (c) The Applicant has canceled or removed all advertising in existence prior to the grant of this authority that did not meet the requirements of RCW 81.80.355 and .357, and all further advertising will comply with those requirements.
- (2) The Applicant must provide a copy of the customer survey questionnaire (with proper postage applied) to each customer for whom it provides household goods transportation services under the authority granted in this order.

- (3) The Commission may require, and the applicant must agree to:
- (a) Allow periodic inspections by Commission Staff; and
 - (b) Submit any records or documents that the Commission requests.

10 The Commission finds that granting temporary authority to provide service on a provisional basis will meet a public need for service, increase consumer choice, and allow the Commission to evaluate whether Tri City Moving and Storage Company, Inc., d/b/a Mayflower, has met the criteria in WAC 480-15-330 to obtain permanent authority.

IV. CONCLUSIONS OF LAW

11 The Washington Utilities and Transportation Commission has jurisdiction over the subject matter of and all parties to this proceeding.

12 It is consistent with the public interest to grant temporary authority and issue a permit to Tri City Moving and Storage Company, Inc., d/b/a Mayflower, authorizing the transportation of household goods in the State of Washington for a period of six months, during which time the Commission will evaluate whether Tri City Moving and Storage Company, Inc., d/b/a Mayflower, has met the criteria in WAC 480-15-330 to obtain permanent authority.

V. ORDER

13 The Commission grants the authority requested in Application Number P-79069, to Tri City Moving and Storage Company, Inc., d/b/a Mayflower, to operate as a motor carrier of household goods in the state of Washington, on a temporary basis, subject to the conditions in this Order.

14 The grant of authority is to allow the applicant an opportunity to provide service as a household goods carrier on a provisional basis for at least six months. During this time the Commission will evaluate whether the applicant has met the criteria for obtaining permanent authority.

15 The grant of authority is only effective while the applicant complies with all the terms and conditions of this Order.

16 By granting this authority, the Commission does not prejudge in any way the action the Commission may take on this applicant's request for permanent authority, nor the standards or interpretations the Commission will apply in its consideration of such application.

17 The Commission may cancel the authority granted by this Order any time after the date the Commission issues a permit, if it finds that:

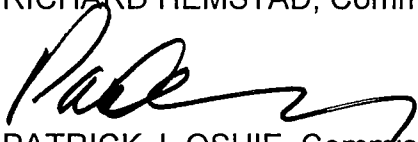
- (1) This temporary authority was not issued in the public interest;
- (2) The grant of authority was based on fraud, misrepresentation, or erroneous information from the applicant;
- (3) The Applicant violates applicable laws or rules affecting the public health, safety, or welfare;
- (4) The Applicant repeatedly fails or refuses to comply with applicable laws or rules pertaining to operations of household goods carriers;
- (5) The Applicant fails to supply requested information to the Commission for the performance of its regulatory functions;
- (6) The Commission discovers the Applicant submitted false, inaccurate or misleading information to the Commission or its staff;
- (7) The Applicant allows others to transport household goods under the authority granted in this Order;
- (8) The Applicant fails to comply with the conditions in this Order or with the terms of the permit.

18 The authority granted in this order is effective until the Commission, by further order, grants, denies, or dismisses the application for permanent authority in Application Number P-79069 or otherwise cancels the authority granted.

DATED at Olympia, Washington, and effective this 13th day of June, 2002.


MARILYN SHOWALTER, Chairwoman


RICHARD HEMSTAD, Commissioner


PATRICK J. OSHIE, Commissioner

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

For the Operation of Motor Propelled Vehicles

pursuant to the provisions of Chapter 81 RCW

THIS IS TO CERTIFY that authority is granted to operate as a MOTOR CARRIER in the transportation of the commodities and in the territory described herein to

TRI CITY MOVING & STORAGE, INC.
d/b/a MAYFLOWER
420 S 20TH AVENUE
PASCO, WA 99301

Permit No.
HG-60636

Household Goods and General Commodities (excluding Armored Car Service and Hazardous Materials) in the State of Washington.

The authority in this permit is temporary to allow Tri City Moving & Storage, Inc., d/b/a Mayflower, an opportunity to provide service as a household goods carrier on a provisional basis for six months during which time the Commission will evaluate whether the applicant has met the criteria for obtaining permanent authority under the provisions of WAC 480-15-330.

The authority granted in this permit is only effective while the applicant complies with the terms and conditions of Order M. V. 152070 and only until such time as the Commission, by further order grants, denies, or, dismisses the application for permanent authority in Application P-79069, or otherwise cancels the authority granted.

This permit shall automatically terminate upon either the entry of a Commission order granting or approving withdrawal of Application P-79069 for permanent household goods carrier authority, or in case Application P-79069 is denied, dismissed, or the relief sought under Application P-79069 is limited in any way by Commission order, upon the expiration of the last day for seeking review of the Commission order or a later date fixed by order of a reviewing court.

M. V. NO. 152070

06-13-02

SERVICE DATE
JUN 14 2002

WASHINGTON UTILITIES AND TRANSPORTATION
COMMISSION

By _____

Paul Cure



Docket

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

Chandler Plaza Building
1300 S. Evergreen Park Drive S.W.
P.O. Box 47250
Olympia, Washington 98504

JUNE 24, 2002

This docket of permanent operating authority applications pending and temporary operating authority applications granted is issued pursuant to the provisions of Title 81 and WAC 480 of the Commission's Laws and Rules.

PERMANENT OPERATING AUTHORITY APPLICATIONS PENDING.

As provided in WAC 480-15-340 HOUSEHOLD GOODS CARRIER permanent authority application filings are subject to comment for 30 days from the date they appear on this docket, unless the application is published in conjunction with a grant of temporary authority, then comments will be accepted for 180 days or the full term of the temporary permit. Comments may be in the form of statements supporting or protesting the application and must be filed according to this rule.

<u>Permit Application</u>	<u>Date Filed</u>	<u>Applicant & Service Desired</u>
P079069 HG-60636	05-01-2002	TRI CITY MOVING AND STORAGE COMPANY INC d/b/a MAYFLOWER 420 S 20TH AVE PASCO, WA 99301

Household Goods and General Commodities (excluding Armored Car Service and Hazardous Materials) in the state of Washington.

<u>Permit Application</u>	<u>Date Filed</u>	<u>Applicant & Service Desired</u>
P079082 TCC-11893 HG-11893	06-13-2002	AL-MOSAWI, EMAD KADEM d/b/a SUNSHINE MOVERS 3944 S. ELMGROVE ST SEATTLE, WA 98118

Household Goods and General Commodities (excluding Armored Car Service and Hazardous Materials) in the state of Washington.