

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION
COMMISSION

In the Matter of Petition of

Verizon Northwest Inc.

Seeking Waiver of the Provisions of
WAC 480-080-206(3)(a) and (b) and
WAC 480-120-193(1)(d) Relating to
Internet Address on Customer Notice
and Price List Availability to Customers.

DOCKET NO. UT-020717

ORDER GRANTING TEMPORARY
WAIVER OF
WAC 480-80-206(3)(a) and (b) and
WAC 480-120-193(1)(d)

BACKGROUND

1 On June 7, 2002, Verizon Northwest Inc. (Verizon) filed with the Commission a petition requesting waiver of WAC 480-80 206(3)(a) and (b) and 480-120-193(1)(d).

DISCUSSION

2 WAC 480-80-206(3)(a) and 480-120-193(1)(d), which will become effective on June 17, 2002, require that each telecommunications company offering service in the State of Washington include on each customer notice and bill the Internet address of the tariff and price list. In order to comply with these new requirements Verizon will have to change its customer bills and notices for the state of Washington. Verizon is currently modifying its bills and notices to include the tariff and price list Internet address and should have these changes made by August 2002. Verizon requests a waiver from WAC 480-80-206(3)(a) and 480-120-193(1)(d) until August 31, 2002.

3 The information required in WAC 480-80-206(3)(a) and 480-120-193(1)(d) is necessary in order to have informed consumers. Therefore, this Order will grant a temporary waiver until August 31, 2002, to enable Verizon to meet this requirement.

4 WAC 480-80-206(3)(b), which will become effective on June 17, 2002, requires that each telecommunications company offering service under a price list must include on each customer bill or notice a statement that there is no charge for a copy of the price list. Verizon will need to modify its customer bills and notices to include the statement that there is "no charge for price list copies." This modification should be completed by September 2002. Verizon requests a waiver of WAC 480-80-206(3)(b) until September 30, 2002.

5 The information required in WAC 480-80-206(3)(b) is necessary in order to have informed consumers. Therefore, this Order will grant a temporary waive until September 30, 2002, to enable Verizon to meet this requirement.

6 This matter was brought before the Commission at its regularly scheduled open
meeting on June 14, 2002. The Commissioners, having determined the following
order is not inconsistent with the public interest, directed the Secretary to enter the
following order and related provisions.

FINDINGS

- 7 (1) Verizon is engaged in the business providing telecommunications services
within the state of Washington as a public service company, and is subject to
the jurisdiction of the Commission under the provision(s) of chapter 80.36
RCW.
- 8 (2) The waiver of WAC 480-80-206(3)(a) and 480-120-193(1)(d) until
August 31, 2002, the Internet address of the tariff or price list, is not
inconsistent with the public interest and should therefore be approved.
- 9 (3) The waiver of WAC 480-80-206(3)(b) until September 30, 2002, for a
statement of price list availability, is not inconsistent with the public interest
and should therefore be approved.

ORDER

THE COMMISSION ORDERS:

10 After the effective date of this Order, Verizon Northwest Inc., is granted a temporary
waiver of WAC 480-80-206(3)(a) and 480-120-193(1)(d), Internet address of tariffs
and price lists, and WAC 480-80-206(3)(b), statement of price list availability, on
bills and notices.

DATED at Olympia, Washington, and effective this 14th day of June, 2002.

WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

CAROLE J. WASHBURN, Secretary