

Revision Log
Final Report 2.0
May 28, 2002

(Reflects revisions from Draft Final Report 1.1, dated April 26, 2002)

Page	Section	Change	Reason
Section I			
4	B.	?? Revised paragraph text, multiple instances	KPMG Consulting clarification/presentation
Section II			
5	1.0	?? Inserted bullet "A high-level overview of test results."	KPMG Consulting clarification/presentation
7	4.0	?? Inserted footnote 1	KPMG Consulting clarification/presentation
8	5.2.1	?? Revised original sentence "HPC's roles were those...Order Operations groups." ?? Inserted bullet "Created and tracked orders;" ?? Revised original bullet "created and tracked orders...and responses," ?? Inserted bullet "Received DUF and customer bills; and" ?? Revised original sentence "POP test transactions...EXACT/TELIS system." ?? Replaced "invoicing systems" with "billing systems" ?? Inserted "Bills produced via...(IABS) were also examined."	KPMG Consulting clarification/presentation
9	5.2.1	?? Replaced "Actual commercial CLEC transaction...in the test environment." with "Actual commercial CLEC transaction...lack of P-CLEC owned facilities."	KPMG Consulting clarification/presentation
9	5.2.2	?? Revised original sentence "These tests were "invasive"...not necessarily publicly available." ?? Revised original sentence "Operational analysis techniques...documentation and expectations."	KPMG Consulting clarification/presentation
9	5.3	?? Revised original bullet "The testing vendor informed...potential impact on a CLEC;" ?? Revised original bullet "After any required Qwest fixes...as required; and"	KPMG Consulting clarification/presentation

Page	Section	Change	Reason
10	5.4	<p>?? Replaced “test cases” with “a set of planned test cases,” multiple instances</p> <p>?? Inserted “Test Bed Specification,” multiple instances</p> <p>?? Replaced “test bed accounts” with “test bed lines”</p> <p>?? Revised each of three original bullets “Resale and UNE-P testing...terminated outside the CO.”</p> <p>?? Revised original sentence “Prior to the initiation of testing...existed for the test bed accounts.”</p>	KPMG Consulting clarification/presentation
11	6.0	<p>?? Deleted original paragraph “As of the date of this report...of all Exceptions.”</p>	KPMG Consulting clarification/presentation
11	6.1	<p>?? Deleted original paragraphs “The ROC TAG collaboratively...Repository Web Site at ...”</p> <p>?? Deleted original sentence “Not Complete – ...remain open.”</p>	KPMG Consulting clarification/presentation
12	6.1	<p>?? Revised definition of diagnostic result</p> <p>?? Inserted two new paragraphs “The ROC TAG collaboratively...Appendix G of the MTP.”</p> <p>?? Revised original paragraph “KPMG Consulting must point out...should be avoided.”</p>	KPMG Consulting clarification/presentation
13	6.1	<p>?? Inserted new paragraph “The significant details...Repository Web Site at ...”</p>	KPMG Consulting clarification/presentation
13	6.2	<p>?? Revised original paragraph “In addition to discrete...into this Draft Final Report.”</p>	KPMG Consulting clarification/presentation
13 - 19	6.2	<p>?? Added new sections 6.3 and all 6.3.”X” subsections</p>	KPMG Consulting clarification/presentation
Section III			
21	Test 12, 1.4	<p>?? Deleted “Not Complete” as possible result, multiple instances</p>	KPMG Consulting clarification/presentation
44	Test 19, 14.2	<p>?? Inserted footnote 2</p>	KPMG Consulting clarification/presentation
Multiple	All Results Tables	<p>?? Revised to reflect current results of Discrete Test Reports, as presented in Section IV.</p>	KPMG Consulting clarification/presentation
Test 12			
64	2.1	<p>?? Revised original sentence “Qwest processed and returned valid...SOCs, and Completion Notices.”</p>	KPMG Consulting clarification/presentation
67	2.2	<p>?? Revised footnote 12</p>	KPMG Consulting clarification/presentation
68	2.3 Table 12-6	<p>?? Revised Test Cross Reference for “Receive Order Response” under “Timeliness of response”</p>	KPMG Consulting clarification/presentation

Page	Section	Change	Reason
70	2.4	?? Revised footnote 17 ?? Replaced "Some orders were future dated..." with "Some orders were dated well..."	KPMG Consulting clarification/presentation
70	2.4.1	?? Replaced "LSOG 5 Business Rules" with "LSOG 3 & 5 Business Rules," multiple instances	KPMG Consulting clarification/presentation
71	2.4.1	?? Revised original paragraph text "KPMG Consulting Evaluated EDI...excluded from this evaluation."	KPMG Consulting clarification/presentation
72	3.1	?? Inserted "Qwest documentation regarding CLEC aggregate measures can be accessed at the following Web site address: http://www.qwest.com/wholesale/results/roc.html "	KPMG Consulting clarification/presentation
73	3.1 Criterion 12-2-1	?? Inserted Footnote 19	KPMG Consulting clarification/presentation
80	3.1 Criterion 12-5-3	?? Revised criterion and comment language	KPMG Consulting clarification/presentation
80	3.1 Criterion 12-5-4	?? Revised criterion and comment language	KPMG Consulting clarification/presentation
81	3.1 Criterion 12-5-5	?? Revised comment language	KPMG Consulting clarification/presentation
81	3.1 Criterion 12-5-6	?? Revised comment language	KPMG Consulting clarification/presentation
81	3.1 Criterion 12-5-7	?? Revised comment language	KPMG Consulting clarification/presentation
82	3.1 Criterion 12-5-9	?? Revised comment language	KPMG Consulting clarification/presentation
83	3.1 Criterion 12-5-10	?? Revised comment language	KPMG Consulting clarification/presentation
90	3.1 Criterion 12-7-9	?? Revised footnote 32	KPMG Consulting clarification/presentation
91	3.1 Criterion 12-8-2	?? Deleted original criterion 12-8-2 and applicable comments. Re-numbered former criterion 12-8-3.	KPMG Consulting clarification/presentation
92	3.1 Criterion 12-9-4	?? Changed criterion result form "Unable to Determine" to "Not Satisfied"	KPMG Consulting clarification/presentation
92	3.1 Criterion 12-9-4	?? Revised comment language	KPMG Consulting clarification/presentation
92	3.1 Criterion 12-9-5	?? Changed criterion result form "Unable to Determine" to "Not Satisfied"	KPMG Consulting clarification/presentation
92	3.1 Criterion 12-9-5	?? Revised comment language	KPMG Consulting clarification/presentation
93	3.1 Criterion 12-9-6	?? Revised comment language	KPMG Consulting clarification/presentation

Page	Section	Change	Reason
93	3.1 Criterion 12-10-1	?? Revised criterion and comment language	KPMG Consulting clarification/presentation
94	3.1 Criterion 12-10-2	?? Revised criterion and comment language	KPMG Consulting clarification/presentation
94	3.1 Criterion 12-10-3	?? Revised criterion and comment language	KPMG Consulting clarification/presentation
95	3.1 Criterion 12-10-4	?? Revised comment language and deleted footnote	KPMG Consulting clarification/presentation
95	3.1 Criterion 12-10-5	?? Revised comment language and deleted footnote	KPMG Consulting clarification/presentation
96	3.1 Criterion 12-11-2	?? Revised criterion and comment language and revised footnote 37	KPMG Consulting clarification/presentation
97	3.1 Criterion 12-11-3	?? Revised comment language and inserted footnote 38	KPMG Consulting clarification/presentation
98	3.1 Criterion 12-11-4	?? Changed criterion result from “Not Complete” to “Unable to Determine”	KPMG Consulting clarification/presentation
98	3.1 Criterion 12-11-4	?? Revised comment language	KPMG Consulting clarification/presentation
112	3.1 Table 12-12	?? Inserted footnote 40	KPMG Consulting clarification/presentation
116	3.1 Table 12-13	?? Inserted footnote 43	KPMG Consulting clarification/presentation
118	3.1 Table 12-15	?? Revised table results, inserted footnotes 44 and 45, revised footnote 47	KPMG Consulting clarification/presentation
118	3.1 Table 12-15	?? Revised table results	KPMG Consulting clarification/presentation
119	3.1 Table 12-16	?? Revised table results	KPMG Consulting clarification/presentation
Test 12.7			
128	3.1 Criterion 12.7-1-4	?? Revised comment language	KPMG Consulting clarification/presentation
129	3.1 Criterion 12.7-1-6	?? Revised comment language	KPMG Consulting clarification/presentation
130	3.1 Criterion 12.7-1-7	?? Revised language of footnote 56	KPMG Consulting clarification/presentation
Test 12.8			
134	2.1.1 Table 12-8-1	?? Revised “Responsibilities” for Cheyenne, Wyoming location ?? Revised “Responsibilities” for Denver, Colorado location ?? Revised “Responsibilities” for Duluth, Minnesota ?? Revised “Responsibilities” for Irving, Texas ?? Revised “Responsibilities” for Minneapolis, Minnesota ?? Revised “Responsibilities” for Phoenix, Arizona	KPMG Consulting clarification/presentation
135	2.1.2	?? Replaced “them” with “the LSRs”	KPMG Consulting clarification/presentation

Page	Section	Change	Reason
136	2.1.2	<p>?? Revised figure 12.8-2</p> <p>?? Replaced "...generated by IIS and is electronically faxed (e-faxed)..." with "...generated by IIS, that is faxed..."</p> <p>?? Inserted "SDC" acronym in place of "Service Delivery Coordinator"</p> <p>?? Replaced "(B-6)" with "(B-7)"</p>	KPMG Consulting clarification/presentation
137	2.1.2	<p>?? Deleted "(B-6)" after "error-free"</p> <p>?? Replaced "...the SDC records his or her name and contact information on the order." with "...the SDC's name and contact information are recorded on the order."</p> <p>?? Replaced "CRM holds each SDC's...organizations appropriately." With "CRM has a search capability...systems appropriately."</p> <p>?? Replaced "IMA" with "the SOP"</p> <p>?? Replaced "Before the order...At this point, it..." with "After the SDC edits...At this point, the faxed ASR order..."</p>	KPMG Consulting clarification/presentation
137	2.1.3	<p>?? Replaced "When the BPL...EDI submitted orders." with "When the BPL...orders submitted via EDL."</p> <p>?? Replaced "...FTS routes the LSR to the SOP for additional automatic processing." with "...FTS creates one or more service orders, and submits them to the SOP for processing."</p>	KPMG Consulting clarification/presentation
138	2.1.3	<p>?? Replaced "If the order must be rejected due to the severity of the error(s)..." with "If the order contains an error(s)..."</p> <p>?? Deleted "for those orders that did not flow through"</p> <p>?? Deleted "non flow through"</p>	KPMG Consulting clarification/presentation
139	2.1.3	<p>?? Revised figure 12.8-3</p>	KPMG Consulting clarification/presentation
139	2.1.4	<p>?? Inserted "and are handled differently (B-5a) depending on that classification."</p> <p>?? Inserted "(B-5b)" after "non-fatal errors"</p>	KPMG Consulting clarification/presentation
140	2.1.4	<p>?? Inserted "(B-5c)" after "fatal errors"</p> <p>?? Deleted "(B-5)" after "...order from being processed."</p> <p>?? Replaced "(B-5a)" with "(B-5d)" after "notice to the CLEC"</p>	KPMG Consulting clarification/presentation
140	2.1.5	<p>?? Revised original sentence "Typical inquiries...requesting an escalation."</p>	KPMG Consulting clarification/presentation
141	2.1.5	<p>?? Inserted "resolving the issue" after "Once an issue is resolved, the SDC"</p>	KPMG Consulting clarification/presentation

Page	Section	Change	Reason
143	2.1.8	?? Replaced “Quality Team’s 25 Item Checklist” with “Quality Team’s 12 point CSIE Checklist” ?? Created new paragraph starting “In addition, public ROC 271 OSS...”	KPMG Consulting clarification/presentation
144	2.4	?? Revised original sentence “P-CLEC findings... Performance Versus Parity Standards and Benchmarks.”	KPMG Consulting clarification/presentation
144	2.5	?? Revised original sentence “KPMG consulting analyzed...process steps are followed.”	KPMG Consulting clarification/presentation
145	3.1 Criterion 12.8-2	?? Changed criterion result from “Satisfied” to “Unable to Determine”	KPMG Consulting clarification/presentation
145	3.1 Criterion 12.8-2	?? Revised comment language	KPMG Consulting clarification/presentation
146	3.1 Criterion 12.8-3	?? Revised comment language	KPMG Consulting clarification/presentation
150	3.1 Criterion 12.8-8	?? Revised comment language	KPMG Consulting clarification/presentation
Test 13			
152	1.0	?? Replaced “application-to-application” with “Interconnect Mediated Access (IMA)” ?? Revised original paragraph “Flow-through (FT) eligible orders... Service Order Processor (SOP) without manual intervention.”	KPMG Consulting clarification/presentation
153	2.1 Figure 13-1	?? Revised Figure 13-1: Order Processing Overview	KPMG Consulting clarification/presentation
153	2.1	?? Revised original paragraph “Electronic Local Service Requests (LSRs) can... and LSR ID Numbers specified by Qwest.” ?? Changed “A NFT order enters the BPL...SOP system.” to “A NFT LSR enters the IMA-BPL...eligible for flow through.” ?? Changed “A FT Eligible order...not considered to be FT.” to “A FT Eligible LSR...not actually flow through.” ?? Changed “A FT order flows through...considered complete FT.” to “A FT LSR flows through...considered complete FT.” ?? Revised original sentence “Qwest documentation might indicate... designated as a NFT order.”	KPMG Consulting clarification/presentation
155	2.2 Table 13-3	?? Inserted “and Local Number Portability (LNP)” in title of table	KPMG Consulting clarification/presentation

Page	Section	Change	Reason
156	2.4	?? Revised original paragraph “Qwest provided a daily...did not appear on the report.” ?? Replaced “ <i>Qwest LSOG 5 Business Rules</i> for 6.0, 7.0, and 8.0” with “ <i>Qwest LSOG Order Business Rules</i> for IMA 6.0, 7.0, and 8.0” ?? Revised original sentence “KPMG Consulting reviewed...retest activity required.”	KPMG Consulting clarification/presentation
157	2.5	?? Revised original sentence “Some transactions identified...more of the following reasons:” ?? Changed “The transaction required a NFT feature (i.e. USOC and/or Field Identifier [FID])” to “The transaction required a feature (i.e. USOC and/or Field Identifier [FID]) that is classified as NFT by Qwest.” ?? Replaced “supplement” with “supplemental LSR”	KPMG Consulting clarification/presentation
158	3.1 Criterion 13-1-3	?? Revised comment language	KPMG Consulting clarification/presentation
160	3.1 Criterion 13-1-4	?? Revised comment language	KPMG Consulting clarification/presentation
161	3.1 Criterion 13-1-5	?? Revised comment language	KPMG Consulting clarification/presentation
163	3.1 Criterion 13-1-6	?? Revised comment language and inserted footnote 62	KPMG Consulting clarification/presentation
164	3.1 Criterion 13-1-8	?? Revised comment language	KPMG Consulting clarification/presentation
165	3.1 Criterion 13-1-9	?? Revised comment language	KPMG Consulting clarification/presentation
166	3.1 Criterion 13-1-10	?? Revised comment language	KPMG Consulting clarification/presentation
Test 14			
169	1.0	?? Revised original sentence “Test 14 evaluated Orders...provisioning service elements.” ?? Replaced “Directory Assistance Listings Database” with “Directory Assistance Listings Database updates” ?? Replaced “Work Order Completion notifications (WCNs)” with “Service Order Completion (SOC) notifications,” multiple instances ?? Replaced “Customer Service Records (CSRs)” with “Customer Service Record (CSR) updates” ?? Inserted “Provisioning was evaluated for the following types of products and services:” ?? Added product types after “Working Lines”	KPMG Consulting clarification/presentation

Page	Section	Change	Reason
170	2.0	<p>?? Revised original sentences “The FOC provides the CLEC...date and related information.”</p> <p>?? Replaced “Qwest Translator Gateway” with “Qwest”</p> <p>?? Revised original paragraph “The Translator/Gateway performs...retail and wholesale customers.”</p> <p>?? Revised original sentence “In some cases, a Central...orders that are more complex.”</p>	KPMG Consulting clarification/presentation
171	2.0	<p>?? Deleted original sentence “A CSR is a record...work completes.”</p> <p>?? Inserted footnote 63</p> <p>?? Inserted “A new CSR is generated after provisioning work completes.”</p> <p>?? Replaced “customer information change request” with “process”</p> <p>?? Deleted original sentence “When all provisioning work...Business Support Systems (OSS/BSS)”</p> <p>?? Deleted “Customer Communication Technician Implementor “ and acronym “(CCT I),” multiple instances</p>	KPMG Consulting clarification/presentation
172	2.0	<p>?? Added “Validation” after subject heading, multiple instances</p> <p>?? Revised original paragraph “Hot Cuts refers to ...connects to the CLEC’s switch.”</p> <p>?? Revised original sentence “The practice of converting...leading to the CLEC’s switch.”</p> <p>?? Revised original sentence “To process an order for LNP...and the CLEC.”</p> <p>?? Revised original sentence “To process an order for High-Capacity...and the CLEC.”</p> <p>?? Revised original paragraph “To process an order for EEL...and the CLEC.”</p> <p>?? Deleted “and the installation of directory information.”</p>	KPMG Consulting clarification/presentation
173	2.0	<p>?? Revised original paragraph “Line Sharing...portion of the loop.”</p> <p>?? Deleted original sentence “To process an order for ADSL...and the CLEC.”</p> <p>?? Revised original sentence “To process an order for xDSL...and the CLEC.”</p> <p>?? Revised original sentence “To process an order for Dark Fiber...and the CLEC.”</p>	KPMG Consulting clarification/presentation

Page	Section	Change	Reason
173	2.2	?? Replaced "Operating" with "Oversight." ?? Replaced "Regional Operating Committee" with "ROC"	KPMG Consulting clarification/presentation
176	2.2 Table 14-2	?? Revised original table text and corresponding footnotes	KPMG Consulting clarification/presentation
177	2.2 Table 14-3	?? Revised original table text and corresponding footnotes	KPMG Consulting clarification/presentation
179	2.4	?? Replaced "WCN" with "SOC Validation" ?? Inserted "Products reviewed...and DSL loops."	KPMG Consulting clarification/presentation
180	2.5	?? Replaced "Listing Services System (LSS)" with "Directory Assistance Database" ?? Revised original sentence "KPMG Consulting analyzed the timeliness of the WCN...actual service completion date." ?? Replaced "on the committed due date..." with "within 3-5 business days after the SOC date..." ?? Replaced "de-provision" with "disconnect," multiple instances ?? Replaced "stipulated" with "documented," multiple instances	KPMG Consulting clarification/presentation
181	2.5	?? Deleted "both P-CLEC orders and," multiple instances	KPMG Consulting clarification/presentation
182	3.0 Criterion 14-1-2	?? Revised criterion and comment language	KPMG Consulting clarification/presentation
183	3.0 Criterion 14-1-4	?? Revised criterion and comment language	KPMG Consulting clarification/presentation
186	3.0 Criterion 14-1-11	?? Revised criterion and comment language	KPMG Consulting clarification/presentation
186	3.0 Criterion 14-1-12	?? Revised criterion and comment language	KPMG Consulting clarification/presentation
187	3.0 Criterion 14-1-13	?? Revised criterion and comment language	KPMG Consulting clarification/presentation
188	3.0 Criterion 14-1-15	?? Revised comment language	KPMG Consulting clarification/presentation
189	3.0 Criterion 14-1-19	?? Revised comment language	KPMG Consulting clarification/presentation
191	3.0 Criterion 14-1-25	?? Changed criterion result from "Unable to Determine" to "Satisfied" and revised comment language	KPMG Consulting clarification/presentation
192	3.0 Criterion 14-1-26	?? Changed criterion result from "Unable to Determine" to "Satisfied" and revised criterion and comment language	KPMG Consulting clarification/presentation

Page	Section	Change	Reason
192	3.0 Criterion 14-1-27	?? Changed criterion result from “Unable to Determine” to “Satisfied” and revised comment language	KPMG Consulting clarification/presentation
193	3.0 Criterion 14-1-28	?? Changed criterion result from “Unable to Determine” to “Satisfied” and revised criterion and comment language	KPMG Consulting clarification/presentation
194	3.0 Criterion 14-1-30	?? Changed criterion result from “Unable to Determine” to “Satisfied” and revised comment language	KPMG Consulting clarification/presentation
195	3.0 Criterion 14-1-31	?? Changed criterion result from “Unable to Determine” to “Satisfied” and revised comment language	KPMG Consulting clarification/presentation
195	3.0 Criterion 14-1-32	?? Changed criterion result from “Unable to Determine” to “Satisfied” and revised comment language	KPMG Consulting clarification/presentation
196	3.0 Criterion 14-1-33	?? Changed criterion result from “Unable to Determine” to “Satisfied” and revised comment language	KPMG Consulting clarification/presentation
197	3.0 Criterion 14-1-34	?? Changed criterion result from “Unable to Determine” to “Satisfied” and revised comment language	KPMG Consulting clarification/presentation
197	3.0 Criterion 14-1-35	?? Changed criterion result from “Unable to Determine” to “Satisfied” and revised comment language	KPMG Consulting clarification/presentation
198	3.0 Criterion 14-1-36	?? Changed criterion result from “Unable to Determine” to “Satisfied” and revised comment language	KPMG Consulting clarification/presentation
199	3.0 Criterion 14-1-37	?? Revised comment language	KPMG Consulting clarification/presentation
200	3.0 Criterion 14-1-40	?? Changed criterion result from “Unable to Determine” to “Satisfied” and revised comment language	KPMG Consulting clarification/presentation
200	3.0 Criterion 14-1-42	?? Revised comment language	KPMG Consulting clarification/presentation
201	3.0 Criterion 14-1-44	?? Changed criterion result from “Not Satisfied” to “Unable to Determine” and revised comment language	KPMG Consulting clarification/presentation

Page	Section	Change	Reason
Test 14.7			
203	2.1.1	<p>?? Revised format of original paragraph “A POTS order flows into...and network activation.”</p> <p>?? Inserted “Qwest operates individual SOPs and SOACs systems for each of the three regions: Eastern, Western, and Central.”</p> <p>?? Inserted “Qwest operates individual LFACs, SWITCH/FOMs, and MARCH systems for each of the three regions: Eastern, Western, and Central.”</p>	KPMG Consulting clarification/presentation
205	2.1.2	<p>?? Replaced “One such service center...” with “One such retail service center...”</p>	KPMG Consulting clarification/presentation
206	2.1.2	<p>?? Revised original sentence “The LPC’s primary function...DS0 service and below.”</p> <p>?? Revised original sentence “The Delayed Order Group’s...to the provisioning workflow.”</p>	KPMG Consulting clarification/presentation
209	2.1.2	<p>?? Revised original sentence “The CORAC’s primary function...central office work.”</p> <p>?? Deleted “The work is due date...wholesale orders.”</p> <p>?? Revised original paragraph “The DVA group performs ...versus wholesale orders.”</p>	KPMG Consulting clarification/presentation
210	2.1.2	<p>?? Revised original paragraph “The LRAC’s primary...retail and wholesale customers.”</p> <p>?? Revised original paragraph “The LRAC is staffed...(RAS) boxes.”</p>	KPMG Consulting clarification/presentation
211	2.1.2	<p>?? Revised original sentence “The RCMAC is staffed with Switch Consultants...switches in their particular RCMAC.”</p> <p>?? Deleted “RCMACs work retail...preference to either.”</p>	KPMG Consulting clarification/presentation
212	2.1.2	<p>?? Revised original sentence “An order, to which a change notice...for manual intervention.”</p>	KPMG Consulting clarification/presentation
212	2.1.3	<p>?? Revised original paragraph “The LARG and SARG...Plymouth, Minnesota NROC.”</p>	KPMG Consulting clarification/presentation
217	3.1. Criterion 14.7-1-4	<p>?? Revised comment language</p>	KPMG Consulting clarification/presentation
217	3.1. Criterion 14.7-1-6	<p>?? Revised comment language</p>	KPMG Consulting clarification/presentation
224	3.1. Criterion 14.7-1-27	<p>?? Revised comment language</p>	KPMG Consulting clarification/presentation
Test 14.8			
235	2.1.2	<p>?? Revised original paragraph “To request and begin...and test and turn up.”</p>	KPMG Consulting clarification/presentation

Page	Section	Change	Reason
236	2.1.2	?? Replaced Qwest's long-term...Iowa DSC." with "Qwest asserts that its...Iowa DSC."	KPMG Consulting clarification/presentation
237	2.1.2.1	?? Revised original sentence "An order is date-...screener distributes it." ?? Replaced "If the DVA date has not been closed...in detail below." With "If the order has not been completed by...in detail below."	KPMG Consulting clarification/presentation
238	2.1.2.1	?? Replaced "DVA date has been completed" with "order is completed by the DVA date", multiple instances	KPMG Consulting clarification/presentation
239	2.1.2.2	?? Revised original sentence "When a CCT completes...perform the following work:" ?? Deleted "to the IPG/IDLC team" ?? Revised original paragraph "An IPG/IDLC is a type of...on the due date."	KPMG Consulting clarification/presentation
Test 15			
252	1.0	?? Changed "the interfaces and systems" to "the wholesale interface systems"	KPMG Consulting clarification/presentation
253	2.1	?? Deleted "valid"	KPMG Consulting clarification/presentation
254	2.3	?? Inserted "wholesale"	KPMG Consulting clarification/presentation
256	2.4	?? Inserted "built to KPMG Consulting's specifications" ?? Revised original paragraph "The majority of the orders...or invalid Desired Due Date (DDD)."	KPMG Consulting clarification/presentation
257	2.4	?? Changed "no response was expected (intentional error)." to "no other response was expected (e.g. intentional errors)."	KPMG Consulting clarification/presentation
263	3.1 Criterion 15-2-5	?? Inserted "erred" in both criterion and comment language	KPMG Consulting clarification/presentation
Test 16			
300	1.0	?? Revised original bullet "Phase 2...to CEMR GUI."	KPMG Consulting clarification/presentation
300	2.1	?? Replaced "Graphical User Interface (GUI)" with GUI ?? Revised original sentence "The system provides the wholesale ...and retail operations"	KPMG Consulting clarification/presentation
301	2.1	?? Revised original sentence "Trouble Reports (TRs)... Work Force Administration/Council (WFA/C) for processing." ?? Revised footnote 92 ?? Revised original paragraph "WFA/C automatically assigns an ... commitment time to prioritize work."	KPMG Consulting clarification/presentation

Page	Section	Change	Reason
303	2.1	?? Replaced “View the history of transactions.” with “View transaction history (i.e., create, maintain, cancel, etc.).” ?? Replaced “Authorize/deny closure on a Non-Designed trouble ticket;” with “Verify presence of features” ?? Replaced “circuits” with “the account”	KPMG Consulting clarification/presentation
303	2.2.1	?? Replaced “Scenarios selected for...existing service.” with “The scenarios used...CEMR Functional Evaluation.”	KPMG Consulting clarification/presentation
304	2.2.1	?? Revised table 16-2 and paragraph beneath it ?? Revised table 16-3 and paragraph beneath it	KPMG Consulting clarification/presentation
305	2.3	?? Replaced “trouble tickets” with “trouble reports,” multiple instances	KPMG Consulting clarification/presentation
308	2.4.1	?? Replaced “troubles” with “trouble tickets,” multiple instances	KPMG Consulting clarification/presentation
308	2.4.2	?? Replaced “Repair Service Attendants (RSAs)” with acronym	KPMG Consulting clarification/presentation
309	2.4.3.1 Table 16-7	?? Revised column heading	KPMG Consulting clarification/presentation
312	2.4.3.2	?? Revised footnote 101	KPMG Consulting clarification/presentation
316	2.4.3.3	?? Replaced “CEMR processing...” with “Testing of CEMR processing...”	KPMG Consulting clarification/presentation
316	2.4.3.4	?? Changed section 2.4.2.4 to 2.4.3.4	KPMG Consulting clarification/presentation
319	3.1 Criterion 16-1-2	?? Revised comment language	KPMG Consulting clarification/presentation
322	3.1 Criterion 16-1-3	?? Revised comment language	KPMG Consulting clarification/presentation
325	3.1 Criterion 16-1-6	?? Revised comment language	KPMG Consulting clarification/presentation
330	3.1 Criterion 16-3-1	?? Revised comment language	KPMG Consulting clarification/presentation
Test 17			
338	17	?? Revised title of Test 17	KPMG Consulting clarification/presentation
338	1.0	?? Replaced “expected behavior” with “propriety” ?? Changed “The expected behavior...trouble administration.” to “Expected system behavior...expected results.”	KPMG Consulting clarification/presentation

Page	Section	Change	Reason
338	2.0	?? Revised original sentence "Special circuits (designated... are routed to LMOS." ?? Revised original sentence "The CLEC's systems...according to the JIA."	KPMG Consulting clarification/presentation
339	2.2	?? Revised original sentence "Table 17-1...a particular scenario." ?? Changed "An 'X*' denotes at test...after receiving the response." to "As indicated in footnotes...were corrected and resubmitted."	KPMG Consulting clarification/presentation
340	Table 17-1	?? Added footnote 129 ?? Revised footnote 130 ?? Added footnote 132	KPMG Consulting clarification/presentation
Test 18			
346	2.1.1	?? Revised original sentence "If trouble tickets are entered manually...the location of faults."	KPMG Consulting clarification/presentation
347	2.1.3	?? Replaced "customer" with "CLEC"	
348	2.3	?? Revised original sentence "The test targets...summarized in the following table."	KPMG Consulting clarification/presentation
349	2.4	?? Revised original sentence "Next, physical and virtual faults...M & R test scenarios." ?? Revised original sentence "Once Qwest closed a given...Qwest in making the repairs."	KPMG Consulting clarification/presentation
Test 18.7			
357	2.1.2	?? Replaced "Shared Secure Module (SSM)" with "Shared Screening Module (SSM)"	KPMG Consulting clarification/presentation
358	2.1.2	?? Replaced "customer" with "CLEC," multiple instances	KPMG Consulting clarification/presentation
367	3.1 Criterion 18.7-2-2	?? Revised comment language and inserted footnote 141	KPMG Consulting clarification/presentation
372	3.1 Criterion 18.7-4-4	?? Revised comment language	KPMG Consulting clarification/presentation
Test 18.8			
398	3.1 Criterion 18.8-1-8	?? Revised comment language	KPMG Consulting clarification/presentation
Test 19			
407	2.1	?? Inserted "Arizona" in footnote 157 ?? Revised original bullet "The call is recorded...the originating number;" ?? Revised original bullet "On a daily basis,...to await correction;"	KPMG Consulting clarification/presentation
408	2.1	?? Revised original bullet "The DUF dataset...via electronic submission."	KPMG Consulting clarification/presentation

Page	Section	Change	Reason
408	2.2	?? Revised original paragraph “The scenarios used...were used for this evaluation.”	KPMG Consulting clarification/presentation
409	2.2	?? Changed “Service orders” to “Local Service Requests (LSRs)”	KPMG Consulting clarification/presentation
410	2.2	?? Inserted Footnote 158 ?? Inserted Footnote 159	KPMG Consulting clarification/presentation
411	2.4	?? Inserted Footnote 160	KPMG Consulting clarification/presentation
411	2.4 Table 19-5	?? Inserted 21 new Test Calling Locations	KPMG Consulting clarification/presentation
413	2.5	?? Changed “DUFs” to “DUF files”	KPMG Consulting clarification/presentation
413	3.1 Criterion 19-1-1	?? Inserted footnotes 161 - 163	KPMG Consulting clarification/presentation
414	3.1 Criterion 19-1-2	?? Inserted footnotes 164 - 168	KPMG Consulting clarification/presentation
415	3.1 Criterion 19-1-3	?? Inserted footnotes 169 - 172	KPMG Consulting clarification/presentation
417	3.1 Criterion 19-1-4	?? Inserted footnotes 173 - 177	KPMG Consulting clarification/presentation
418	3.1 Criterion 19-1-6	?? Revised footnote 178	KPMG Consulting clarification/presentation
418	3.1 Criterion 19-1-6	?? Revised footnote 179	KPMG Consulting clarification/presentation
Test 20			
436	2.2	?? Inserted “(win backs); and	KPMG Consulting clarification/presentation
439	2.3	?? Replaced “Test CLEC” with “P-CLEC” in footnotes 185 and 186	KPMG Consulting clarification/presentation
439	2.4	?? Replaced “Provisioning Completion Notices” with “Service Order Completions (SOCs) ?? Inserted “KPMG Consulting used...to assess billing completeness.” And began new paragraph	KPMG Consulting clarification/presentation
440	2.5	?? Revised original sentence “Disputes involving incorrect rates... Observation and Exception process.”	KPMG Consulting clarification/presentation
442	3.1 Criterion 20-2-1	?? Revised comment language	KPMG Consulting clarification/presentation
443	3.1 Criterion 20-2-4	?? Revised comment language	KPMG Consulting clarification/presentation
445	3.1 Criterion 20-2-6	?? Revised comment language	KPMG Consulting clarification/presentation
450	3.1 Criterion 20-2-18	?? Replaced “invoices” with “bills” in comment language; multiple instances	KPMG Consulting clarification/presentation
452	3.1 Criterion 20-3-1	?? Revised criterion and comment language	KPMG Consulting clarification/presentation

Page	Section	Change	Reason
453	3.1 Criterion 20-3-3	?? Revised comment language	KPMG Consulting clarification/presentation
Test 20.7			
458	3.1 Criterion 20.7-1-3	?? Changed criterion result from “Satisfied” to “Unable to Determine” ?? Revised comment language	KPMG Consulting clarification/presentation
477	3.1 Criterion 20.7-3-2	?? Revised comment language	KPMG Consulting clarification/presentation
Test 23			
508	2.1	?? Revised original sentence “The Qwest change management... interfaces, products, or processes.” ?? Revised original paragraph “The Qwest change management process was...in CMP Redesign and has not yet been finalized.” ?? Revised original paragraph “Qwest and CLEC representatives...activities within CMP.” ?? Revised original sentence “Process remains subject...Qwest-CLEC negotiations.”	KPMG Consulting clarification/presentation
509	2.1	?? Revised original paragraph “The CMP is comprised... described in more detail below”	KPMG Consulting clarification/presentation
509	2.1.1	?? Inserted footnote 195 ?? Revised original sentence “A tracking number...submitted through the CMP.” ?? Revised original sentence “At the meeting, Qwest...requirements and expectations.” ?? Inserted “Qwest is required...Systems CMP meeting.” ?? Revised original sentence “In addition, Qwest will also...following monthly meeting.”	KPMG Consulting clarification/presentation

Page	Section	Change	Reason
510	2.1.1	?? Revised original paragraph “The prioritization process...particular software release.” And divided into two paragraphs. ?? Replaced “Regulatory and industry guideline changes...the implementation of the CR.” With “As per the documented process...to the initial classification of the CR.” And created new paragraph ?? Revised original paragraph “After Qwest and CLECs...upcoming software releases.” ?? Revised original paragraph “The CMP includes software releases...and a timeline fore CLEC testing.” ?? Revised original paragraph “For changes to an existing EDI...before the scheduled deployment.” ?? Revised original sentence “Point releases do not require CLECs...in a major release.”	KPMG Consulting clarification/presentation
511	2.1.1	?? Revised original sentence “However, CMP defines...date for less severe issues.”	KPMG Consulting clarification/presentation
511	2.1.2	?? Inserted “Qwest may revise its response...after holding the first meeting.” ?? Deleted original paragraph “At the conclusion...subject to further modifications.” ?? Revised original paragraph “The interim process separates...processes had not been finalized.”	KPMG Consulting clarification/presentation
512	2.3 Table 23-1	?? Revised Test Cross-Reference for “Prioritization and Escalation Process” Sub-Process	KPMG Consulting clarification/presentation
513	3.1 Table 23-2	?? Original Table 23-2, Evaluation Criteria and Results separated into two discrete categories. This formatting change reflects the distinction between results and comments for Systems CMP and Product/Process CMP. Accordingly, added second set of criteria, 23-2-1 through 23-2-9. All comments for all criteria have been revised.	KPMG Consulting clarification/presentation
514	3.1 Criterion 23-1-2	?? Changed criterion result form “Unable to Determine” to “Satisfied”	KPMG Consulting clarification/presentation
514	3.1 Criterion 23-1-3	?? Changed criterion result form “Unable to Determine” to “Satisfied”	KPMG Consulting clarification/presentation
526	3.1 Criterion 23-2-3	?? Changed criterion result form “Unable to Determine” to “Satisfied”	KPMG Consulting clarification/presentation
Test 24.3			
533	2.1	?? Revised original bullet “Initiates and completes the sales cycle with CLECs:”	KPMG Consulting clarification/presentation

Page	Section	Change	Reason
536	2.4	?? Revised original bullet “KPMG Consulting conducted interviews...a more in-depth review.”	KPMG Consulting clarification/presentation
540	3.1 Criterion 24.3-5	?? Revised comment language	KPMG Consulting clarification/presentation
544	3.1 Criterion 24.3-10	?? Revised comment language	KPMG Consulting clarification/presentation
545	3.1 Criterion 24.3-11	?? Revised comment language	KPMG Consulting clarification/presentation
Test 24.6			
563	2.1	?? Revised original sentence “CLECs may access Qwest’s OSS... variety of interfaces.”	KPMG Consulting clarification/presentation
564	2.1.1.1	?? Revised original bullet “Firewall and Interactive Agent-to-Interactive Agent (IA) Testing (and Connectivity); ?? Revised original sentence “A required certification...the CLEC plans to offer.”	KPMG Consulting clarification/presentation
564	2.1.1.2	?? Revised original sentence “The Service Manager then... necessary profile information.”	KPMG Consulting clarification/presentation
565	2.1.1.3	?? Revised original sentence “Qwest issues at least two...new version of EDI.” ?? Inserted footnote 200	KPMG Consulting clarification/presentation
565	2.1.1.4	?? Revised original paragraph “The Qwest Interface Development Methodology... evaluating the request.”	KPMG Consulting clarification/presentation
566	2.1.1.4	?? Revised original paragraph “The external CR process...or regulatory changes.” ?? Replaced “the Qwest Wholesale Management Process framework.” with “the Qwest Wholesale CMP framework.”	KPMG Consulting clarification/presentation
569	2.1.1.5.3	?? Revised original sentence “Since Interop is integrated...there is no additional support documentation provided.”	KPMG Consulting clarification/presentation
569	2.1.1.5.4	?? Revised original sentence “The <i>IMA EDI Corrective Procedures and Error Codes</i> ... from their organization to Qwest.”	KPMG Consulting clarification/presentation
569	2.1.1.5.5	?? Revised original sentence “Such documentation includes... the gateway is not functioning.”	KPMG Consulting clarification/presentation
571	2.1.3	?? Replaced “Daily Usage Files (DUFs) with “Daily Usage Feed (DUF) files” ?? Replaced “DUFs” with “DUF files,” multiple instances	KPMG Consulting clarification/presentation

Page	Section	Change	Reason
573	2.4	?? Revised original bullet “Conducted interviews with, and reviewed... Qwest OSS interfaces; and” ?? Inserted new bullet “Monitored weekly conference calls...EDI implementation process.”	KPMG Consulting clarification/presentation
574	3.1	?? Revised original sentences “CLECs wishing to receive electronic...(dedicated circuit), Dial-Up or WEB GUI.” And began new paragraph. ?? Change “Once a CLEC has chosen the data ... required for the CLEC.” to “Once a CLEC has chosen the data ... established by Qwest.” And began new paragraph	KPMG Consulting clarification/presentation
575	3.1.1 Criterion 24.6-1-1	?? Revised comment language	KPMG Consulting clarification/presentation
575	3.1.1 Criterion 24.6-1-2	?? Revised comment language	KPMG Consulting clarification/presentation
577	3.1.1 Criterion 24.6-1-3	?? Revised comment language	KPMG Consulting clarification/presentation
578	3.1.1 Criterion 24.6-1-4	?? Revised comment language	KPMG Consulting clarification/presentation
578	3.1.1 Criterion 24.6-1-5	?? Revised comment language	KPMG Consulting clarification/presentation
579	3.1.1 Criterion 24.6-1-6	?? Revised comment language	KPMG Consulting clarification/presentation
580	3.1.1 Criterion 24.6-1-8	?? Revised comment language	KPMG Consulting clarification/presentation
582	3.1.1 Criterion 24.6-1-10	?? Revised comment language	KPMG Consulting clarification/presentation
583	3.1.1 Criterion 24.6-1-12	?? Revised comment language	KPMG Consulting clarification/presentation
584	3.1.1 Criterion 24.6-1-13	?? Revised comment language	KPMG Consulting clarification/presentation
585	3.1.1 Criterion 24.6-1-14	?? Revised comment language	KPMG Consulting clarification/presentation
587	3.1.1 Criterion 24.6-1-16	?? Revised comment language	KPMG Consulting clarification/presentation
587	3.1.1 Criterion 24.6-1-17	?? Revised comment language	KPMG Consulting clarification/presentation
588	3.1.1 Criterion 24.6-1-18	?? Revised comment language	KPMG Consulting clarification/presentation
589	3.1.1 Criterion 24.6-1-19	?? Revised comment language	KPMG Consulting clarification/presentation
590	3.1.1 Criterion 24.6-1-20	?? Revised comment language	KPMG Consulting clarification/presentation

Page	Section	Change	Reason
590	3.1.1 Criterion 24.6-1-21	?? Revised comment language	KPMG Consulting clarification/presentation
590	3.1.1 Criterion 24.6-1-22	?? Revised criterion and comment language	KPMG Consulting clarification/presentation
592	3.1.1 Criterion 24.6-2-1	?? Revised comment language	KPMG Consulting clarification/presentation
593	3.1.1 Criterion 24.6-2-2	?? Revised comment language	KPMG Consulting clarification/presentation
593	3.1.1 Criterion 24.6-2-3	?? Revised comment language	KPMG Consulting clarification/presentation
594	3.1.1 Criterion 24.6-2-5	?? Revised comment language	KPMG Consulting clarification/presentation
596	3.1.1 Criterion 24.6-2-6	?? Revised comment language	KPMG Consulting clarification/presentation
597	3.1.1 Criterion 24.6-2-8	?? Revised comment language	KPMG Consulting clarification/presentation
600	3.1.1 Criterion 24.6-2-13	?? Revised comment language	KPMG Consulting clarification/presentation
601	3.1.1 Criterion 24.6-2-14	?? Revised comment language	KPMG Consulting clarification/presentation
601	3.1.1 Criterion 24.6-2-15	?? Revised comment language	KPMG Consulting clarification/presentation
602	3.1.1 Criterion 24.6-2-17	?? Revised comment language	KPMG Consulting clarification/presentation
605	3.1.1 Criterion 24.6-2-21	?? Revised comment language	KPMG Consulting clarification/presentation
605	3.1.1 Criterion 24.6-2-22	?? Revised criterion and comment language	KPMG Consulting clarification/presentation
Test 24.7			
609	2.1.2	?? Inserted "CLECs may request a change in severity during...escalation process."	KPMG Consulting clarification/presentation
610	2.1.2	?? Corrected acronym: replaced "WHSD" with "WSHD"; multiple instances	KPMG Consulting clarification/presentation
Test 24.10			
670	2.5	?? Revised original paragraph "The ISC/Billing and Collection...evaluation Criteria were established."	KPMG Consulting clarification/presentation
671	3.1 Criterion 24.10-1-1	?? Revised comment language	KPMG Consulting clarification/presentation
672	3.1 Criterion 24.10-1-3	?? Revised comment language	KPMG Consulting clarification/presentation
673	3.1 Criterion 24.10-1-4	?? Revised comment language	KPMG Consulting clarification/presentation
674	3.1 Criterion 24.10-2-2	?? Revised comment language	KPMG Consulting clarification/presentation

Page	Section	Change	Reason
675	3.1 Criterion 24.10-3-1	?? Revised comment language	KPMG Consulting clarification/presentation
676	3.1 Criterion 24.10-3-3	?? Revised comment language	KPMG Consulting clarification/presentation
677	3.1 Criterion 24.10-3-4	?? Revised comment language	KPMG Consulting clarification/presentation
Section V			
679	2.1	?? Revised original sentence “This means that if...Qwest fails.”	KPMG Consulting clarification/presentation
681	3.1 Table V-1	?? Revised original table text for the following metrics: PO-1C (multiple instances), PO-3A-2, PO-3A-1, PO-3B-1, PO-3B-2, PO-3C, PO-5A-2 (multiple instances), PO-5B-2 (multiple instances), PO-5C, PO-5A-1 (multiple instances), PO-5A-2 (multiple instances), PO-5B-1 (multiple instances), OP-3C (multiple instances), OP-4C (multiple instances)	KPMG Consulting clarification/presentation
690	3.1 Table V-2	?? Revised original table text for the following metrics: PO-8 (multiple instances), PO-9 (multiple instances), OP-3A,B,D, & E (multiple instances), OP-3C (multiple instances), OP-4A,B,D, & E (multiple instances), OP-4C (multiple instances), OP-6A (multiple instances), OP-6E (multiple instances), MR-3 (multiple instances), MR-4 (multiple instances), MR-5, MR-6 (multiple instances), MR-9 (multiple instances), BI-1A, BI-2, BI-3A, BI-4A	KPMG Consulting clarification/presentation
700	3.1 Table V-3	?? Revised original table text for the following metrics: PO-1D (multiple instances), PO-2A (multiple instances), PO-2B (multiple instances), PO-4A (multiple instances), PO-4B (multiple instances), PO-4C, PO-6B, PO-7A, PO-7B, PO-10, PO-15, OP-7 (multiple instances), OP-13B (multiple instances), OP-15	KPMG Consulting clarification/presentation
706	4.0	?? Added entire new section 4.0.	KPMG Consulting clarification/presentation