

Washington State Lifeline Quarterly Customer Report

Company: Boomerang Wireless, LLC d/b/a enTouch Wireless- 2Q24
 Docket: UT-121610

1. Total customers at end of period:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

Total Washington customers:

2. Total new customers enrolled:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

3. Total customers de-enrolled due to 60 day inactivity:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

4. Total customers de-enrolled due to failed annual verification:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

5. Total customers who de-enrolled voluntarily:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

Prior Ending Qtr	Apr-24	May-24	Jun-24	Total	Notes
					Category Line 1, Month 3 Column = Total (End of Qtr) column
	-	-	-	-	(A) Plan descriptions -- Provide all lifeline plans and differentiate between tribal vs. non-tribal plans. Add lines for additional plans if necessary.
21,171	7,427	7,602	6,254	21,283	
	-	-	-	-	
1,408	456	627	858	1,941	
	-	-	-	-	
22,219	7,883	8,229	7,112	23,224	
					Category Line 2, Sum of Months 1+2+3 = Total
	-	-	-	-	(B) Activity in Category Lines 2, 3, 4 and 5 MAY NOT EQUAL end of customer count in Category 1 since it MAY not include customers retained month to month, trueups include customers retained month to month, trueups and adjustments
	1,715	1,250	414	3,379	
	-	-	-	-	
	143	334	348	-	
	1,858	1,584	762	4,204	
					Category Line 3, Sum of Months 1+2+3 = Total
	-	-	-	-	
	777	731	670	2,178	
	-	-	-	-	
	48	48	64	160	
	-	-	-	2,338	
					Category Line 4, Sum of Months 1+2+3 = Total
	-	-	-	-	
	3	1	425	429	
	-	-	-	-	
	-	-	3	3	
	-	-	-	-	
					Category Line 5, Sum of Months 1+2+3 = Total
	-	-	-	-	
	285	413	691	1,389	
	-	-	-	-	
	40	120	40	200	
	325	533	731	1,589	