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March 15, 2024

Received Records Management Mar 15, 2024

Jeff Killip
Executive Director and Secretary
Washington Utilities & Transportation Commission
P.O. Box 47250
Olympia, WA 98504-7250

RE: UG-061721, Cascade Natural Gas's Customer Service Quality Report for 2023

Director Killip,

In compliance with Commitment 22 of the Cascade Natural Gas/MDU Resources merger agreement adopted in Order No. 06, issued in Docket No. UG-061721, enclosed for filing is Cascade's Annual Customer Service Quality report for 2023.

This filing is comprised of the following files:

- UG-061721-CNGC-2023-SQM-CLtr-03-15-24.pdf
- UG-061721-CNGC-2023-SQM-Rpt-03-15-24.pdf

If there are any questions regarding this report, please contact me at (509) 734-4593.

Sincerely,

/s/ Lori Blattner

Lori Blattner Director, Regulatory Affairs Cascade Natural Gas Corporation 8113 W Grandridge Blvd Kennewick, WA 99336-7166

Attachment