

PID CORRELATION TABLE

(May 2001 to April 2002 Performance Report)

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Pre-Order Response Times (Appt. Scheduler) (Avg Sec) EDI Accept (PO-1 B-1(c))	n/a
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PO-2A-1 - Electronic Flow-through for LSRs received via IMA GUI (Percent)

<i>Resale Aggregate W/O UNE-P-POTS</i>	51
<i>Unbundled Loop Aggregate</i>	52
<i>LNP</i>	53
<i>UNE - P (POTS)</i>	54

PO-2A-2 - Electronic Flow-through for LSRs received via IMA EDI (Percent)

<i>Resale Aggregate W/O UNE-P-POTS</i>	51
<i>Unbundled Loop Aggregate</i>	52
<i>LNP</i>	53
<i>UNE - P (POTS)</i>	54

PO-2B-1 - Electronic Flow-through - All Eligible LSRs recd via IMA GUI (Percent)

<i>POTS Resale</i>	51
<i>Unbundled Loop Aggregate</i>	52
<i>LNP</i>	53
<i>UNE - P (POTS)</i>	54

PO-2B-2 - Electronic Flow-through for All Eligible LSRs received via IMA EDI (Percent)

<i>POTS Resale</i>	51
<i>Unbundled Loop Aggregate</i>	52
<i>LNP</i>	53
<i>UNE - P (POTS)</i>	54

PO-3 - LSR Rejection Notice Interval

<i>LSR Rejection Notice Interval for IMA (pre-split) (Hours:Minutes) (PO-3)</i>	55
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PO-5A-1 - FOCs On Time for Fully Electronic LSRs Received via IMA GUI (Percent)

<i>Resale Aggregate (PO-5A-1 (a))</i>	58
<i>Unbundled Loop Aggregate (PO-5A-1 (b))</i>	60
<i>LNP (PO-5A-1 (c))</i>	62

PO-5A-2 - FOCs On Time for Fully Electronic LSRs Received via IMA EDI (Percent)

<i>Resale Aggregate (PO-5A-2 (a))</i>	58
<i>Unbundled Loop Aggregate (PO-5A-2 (b))</i>	60
<i>LNP (PO-5A-2 (c))</i>	62

PO-5B-1 - FOCs On Time for Electronic/Manual LSRs Received via IMA GUI (Percent)

<i>Resale Aggregate (PO-5B-1 (a))</i>	58
<i>Unbundled Loop Aggregate (PO-5B-1 (b))</i>	60
<i>LNP (PO-5B-1 (c))</i>	62

PO-5B-2 - FOCs On Time for Electronic/Manual LSRs Received via IMA EDI (Percent)	
<i>Resale Aggregate (PO-5B-2 (a))</i>	58
<i>Unbundled Loop Aggregate (PO-5B-2 (b))</i>	60
<i>LNP (PO-5B-2 (c))</i>	62
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<i>LNP (PO-5C -(c))</i>	63
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<i>UNE - P (POTS) (Average Days) (PO-8 D)</i>	69
<i>UNE - P (Centrex) (Average Days) (PO-8 E)</i>	n/a
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<i>Unbundled Loops and Number Portability (PO-9 B)</i>	67
<i>LIS Trunk (PO-9 C)</i>	68
<i>UNE - P (POTS) (PO-9 D)</i>	69
<i>UNE - P (Centrex) (PO-9 E)</i>	n/a
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<i>Residence</i>	212
<i>Business</i>	223
<i>Centrex</i>	234
<i>Centrex 21</i>	245
<i>PBX</i>	256
<i>Basic Rate ISDN</i>	269
<i>ISDN Primary</i>	292
<i>DS0</i>	301
<i>Qwest DSL</i>	282
<i>Unbundled Loop Analog</i>	107
<i>UNE - P (POTS)</i>	79
<i>UNE P (Centrex)</i>	90
<i>Line Sharing</i>	165

OP-3B - Installation Commitments Met (Percent) - Dispatches outside MSAs

Residence	213
Business	224
Centrex	235
Centrex 21	246
PBX	257
Basic Rate ISDN	270
ISDN Primary	293
DS0	302
Qwest DSL	283
Unbundled Loop Analog	108
UNE - P (POTS)	80
UNE P (Centrex)	91
Line Sharing	166

OP-3C - Installation Commitments Met (Percent) - No dispatches

Residence	214
Business	225
Centrex	236
Centrex 21	247
PBX	258
Basic Rate ISDN	271
ISDN Primary	293
DS0	302
Qwest DSL	283
Unbundled Loop Analog	109
UNE - P (POTS)	81
UNE P (Centrex)	92
Line Sharing	167

OP-3D - Installation Commitments Met (Percent) - Interval Zone One

ISDN Primary	294
DS0	303
DS1	311
DS3	318
Frame Relay	325
PBX	259
Basic Rate ISDN	272
LIS Trunk	25
UDIT DS1	180
UDIT Above DS1 Level	187
Dark Fiber - IOF	194
Unbundled Loop Analog	109
Unbundled Loop - 2 Wire Non-Loaded	118
Unbundled Loop - 4 Wire Non-Loaded	126
Unbundled Loop - DS1 Capable	133
Unbundled Loop ISDN Capable	140
Unbundled Loop - ADSL Qualified	148
Unbundled Loop - DS3 Capable	155
Qwest DSL	284
E911	198
Enhanced Extended Loops (EELs)	101
Unbundled Loop Conditioned	164
Dark Fiber - Loop	n/a

OP-3E - Installation Commitments Met (Percent) - Interval Zone Two

ISDN Primary	295
DS0	304
DS1	312
DS3	319
Frame Relay	326
PBX	260
Basic Rate ISDN	273
LIS Trunk	26
UDIT DS1	181
UDIT Above DS1 Level	188
Unbundled Loop Analog	110
Unbundled Loop - 2 Wire Non-Loaded	119
Unbundled Loop - 4 Wire Non-Loaded	127
Unbundled Loop - DS1 Capable	134

<i>Unbundled Loop ISDN Capable</i>	141
<i>Unbundled Loop - ADSL Qualified</i>	149
<i>Unbundled Loop - DS3 Capable</i>	156
<i>Qwest DSL</i>	285
<i>Dark Fiber - Loop</i>	178
<i>E911</i>	199
<i>Unbundled Loop Conditioned</i>	164
<i>Enhanced Extended Loops (EELs)</i>	101

OP-4A - Installation Interval (Average Days) - Dispatches within MSAs

<i>Residence</i>	212
<i>Business</i>	223
<i>Centrex</i>	234
<i>Centrex 21</i>	245
<i>PBX</i>	256
<i>Basic Rate ISDN</i>	269
<i>ISDN Primary</i>	292
<i>DS0</i>	301
<i>Qwest DSL</i>	282
<i>Unbundled Loop Analog</i>	107
<i>UNE - P (POTS)</i>	79
<i>UNE P (Centrex)</i>	90
<i>Line Sharing</i>	165

OP-4B - Installation Interval (Average Days) - Dispatches outside MSAs

<i>Residence</i>	213
<i>Business</i>	224
<i>Centrex</i>	235
<i>Centrex 21</i>	246
<i>PBX</i>	257
<i>Basic Rate ISDN</i>	270
<i>ISDN Primary</i>	293
<i>DS0</i>	302
<i>Qwest DSL</i>	283
<i>Unbundled Loop Analog</i>	108
<i>UNE - P (POTS)</i>	80
<i>UNE P (Centrex)</i>	91
<i>Line Sharing</i>	166

OP-4C - Installation Interval (Average Days) - No dispatches

<i>Residence</i>	214
<i>Business</i>	225
<i>Centrex</i>	236
<i>Centrex 21</i>	247
<i>PBX</i>	258
<i>Basic Rate ISDN</i>	271
<i>ISDN Primary</i>	293
<i>DS0</i>	303
<i>Qwest DSL</i>	284
<i>Unbundled Loop Analog</i>	109
<i>UNE - P (POTS)</i>	81
<i>UNE P (Centrex)</i>	92
<i>Line Sharing</i>	167

OP-4D - Installation Interval (Average Days) - Interval Zone One

<i>ISDN Primary</i>	294
<i>DS0</i>	304
<i>DS1</i>	311
<i>DS3</i>	318
<i>Frame Relay</i>	325
<i>PBX</i>	259
<i>Basic Rate ISDN</i>	272
<i>LIS Trunk</i>	25
<i>UDIT DS1</i>	180
<i>UDIT Above DS1 Level</i>	187
<i>Dark Fiber - IOF</i>	194
<i>Unbundled Loop Analog</i>	109
<i>Unbundled Loop - 2 Wire Non-Loaded</i>	118
<i>Unbundled Loop - 4 Wire Non-Loaded</i>	126
<i>Unbundled Loop - DS1 Capable</i>	133

<i>Unbundled Loop ISDN Capable</i>	140
<i>Unbundled Loop - ADSL Qualified</i>	148
<i>Unbundled Loop - DS3 Capable</i>	155
<i>Qwest DSL</i>	285
<i>E911</i>	198
<i>Enhanced Extended Loops (EELs)</i>	101
<i>Unbundled Loop Conditioned</i>	164
<i>Dark Fiber – Loop</i>	n/a

OP-4E - Installation Interval (Average Days) - Interval Zone Two

<i>ISDN Primary</i>	295
<i>DS0</i>	305
<i>DS1</i>	312
<i>DS3</i>	319
<i>Frame Relay</i>	326
<i>PBX</i>	260
<i>Basic Rate ISDN</i>	273
<i>LIS Trunk</i>	26
<i>UDIT DS1</i>	181
<i>UDIT Above DS1 Level</i>	188
<i>Unbundled Loop Analog</i>	110
<i>Unbundled Loop - 2 Wire Non-Loaded</i>	119
<i>Unbundled Loop - 4 Wire Non-Loaded</i>	127
<i>Unbundled Loop - DS1 Capable</i>	134
<i>Unbundled Loop ISDN Capable</i>	141
<i>Unbundled Loop - ADSL Qualified</i>	149
<i>Unbundled Loop - DS3 Capable</i>	156
<i>Qwest DSL</i>	286
<i>Dark Fiber – Loop</i>	178
<i>E911</i>	199
<i>Unbundled Loop Conditioned</i>	164
<i>Enhanced Extended Loops (EELs)</i>	101

OP-5 - New Service Installation Quality (Percent)

<i>Residence</i>	215
<i>Business</i>	226
<i>Centrex</i>	237
<i>Centrex 21</i>	248
<i>PBX</i>	259
<i>Basic Rate ISDN</i>	272
<i>Qwest DSL</i>	286
<i>UNE - P (POTS)</i>	82
<i>UNE P (Centrex)</i>	93
<i>ISDN Primary</i>	296
<i>DS0</i>	305
<i>DS1</i>	313
<i>DS3</i>	320
<i>Frame Relay</i>	327
<i>Line Sharing</i>	168
<i>UDIT DS1</i>	182
<i>UDIT Above DS1 Level</i>	189
<i>Unbundled Loop Analog</i>	111
<i>Unbundled Loop - 2 Wire Non-Loaded</i>	120
<i>Unbundled Loop - 4 Wire Non-Loaded</i>	128
<i>Unbundled Loop - DS1 Capable</i>	135
<i>Unbundled Loop ISDN Capable</i>	142
<i>Unbundled Loop - ADSL Qualified</i>	150
<i>Unbundled Loop - DS3 Capable</i>	157
<i>LIS Trunk</i>	26
<i>E911</i>	199
<i>Enhanced Extended Loops (EELs)</i>	103

OP-5* - New Service Installation Quality (Percent)

<i>Residence</i>	215
<i>Business</i>	226
<i>Centrex</i>	237
<i>Centrex 21</i>	248
<i>PBX</i>	259
<i>Basic Rate ISDN</i>	272
<i>Qwest DSL</i>	287
<i>UNE - P (POTS)</i>	82

<i>UNE P (Centrex)</i>	93
<i>ISDN Primary</i>	296
<i>DS0</i>	306
<i>DS1</i>	313
<i>DS3</i>	320
<i>Frame Relay</i>	327
<i>Line Sharing</i>	168
<i>UDIT DS1</i>	182
<i>UDIT Above DS1 Level</i>	189
<i>Unbundled Loop Analog</i>	111
<i>Unbundled Loop - 2 Wire Non-Loaded</i>	120
<i>Unbundled Loop - 4 Wire Non-Loaded</i>	128
<i>Unbundled Loop - DS1 Capable</i>	135
<i>Unbundled Loop ISDN Capable</i>	142
<i>Unbundled Loop - ADSL Qualified</i>	150
<i>Unbundled Loop - DS3 Capable</i>	157
<i>LIS Trunk</i>	27
<i>E911</i>	199
<i>Enhanced Extended Loops (EELs)</i>	103

OP-6A-1 - Delayed Days for Non-Facility Reasons (Average Days) - Dispatches within MSAs

<i>Residence</i>	212
<i>Business</i>	223
<i>Centrex</i>	234
<i>Centrex 21</i>	245
<i>PBX</i>	256
<i>Basic Rate ISDN</i>	269
<i>ISDN Primary</i>	292
<i>DS0</i>	301
<i>Qwest DSL</i>	282
<i>Unbundled Loop Analog</i>	107
<i>UNE - P (POTS)</i>	79
<i>UNE P (Centrex)</i>	90
<i>Line Sharing</i>	165

OP-6A-2 - Delayed Days for Non-Facility Reasons (Average Days) - Dispatches outside MSAs

<i>Residence</i>	213
<i>Business</i>	224
<i>Centrex</i>	235
<i>Centrex 21</i>	246
<i>PBX</i>	257
<i>Basic Rate ISDN</i>	270
<i>ISDN Primary</i>	n/a
<i>DS0</i>	302
<i>Qwest DSL</i>	283
<i>Unbundled Loop Analog</i>	108
<i>UNE - P (POTS)</i>	80
<i>UNE P (Centrex)</i>	91
<i>Line Sharing</i>	166

OP-6A-3 - Delayed Days for Non-Facility Reasons (Average Days) - No dispatches

<i>Residence</i>	214
<i>Business</i>	225
<i>Centrex</i>	236
<i>Centrex 21</i>	247
<i>PBX</i>	258
<i>Basic Rate ISDN</i>	271
<i>ISDN Primary</i>	294
<i>DS0</i>	303
<i>Qwest DSL</i>	284
<i>Unbundled Loop Analog</i>	n/a
<i>UNE - P (POTS)</i>	81
<i>UNE P (Centrex)</i>	92
<i>Line Sharing</i>	167

OP-6A-4 - Delayed Days for Non-Facility Reasons (Average Days) - Interval Zone One

<i>ISDN Primary</i>	294
<i>DS0</i>	304
<i>DS1</i>	311
<i>DS3</i>	318

Frame Relay	325
PBX	260
Basic Rate ISDN	273
LIS Trunk	25
UDIT DS1	180
UDIT Above DS1 Level	187
Unbundled Loop Analog	110
Dark Fiber - IOF	n/a
Unbundled Loop - 2 Wire Non-Loaded	118
Unbundled Loop - 4 Wire Non-Loaded	126
Unbundled Loop - DS1 Capable	133
Unbundled Loop ISDN Capable	140
Unbundled Loop - ADSL Qualified	148
Unbundled Loop - DS3 Capable	155
Qwest DSL	285
E911	198
Enhanced Extended Loops (EELs)	102
Dark Fiber -Loop.....	n/a

OP-6A-5 - Delayed Days for Non-Facility Reasons (Average Days) - Interval Zone Two

ISDN Primary	295
DS0	305
DS1	312
DS3	319
Frame Relay	326
PBX	261
Basic Rate ISDN	274
LIS Trunk	26
UDIT DS1	181
UDIT Above DS1 Level	188
Unbundled Loop Analog	111
Unbundled Loop - 2 Wire Non-Loaded	119
Unbundled Loop - 4 Wire Non-Loaded	127
Unbundled Loop - DS1 Capable	134
Unbundled Loop ISDN Capable	141
Unbundled Loop - ADSL Qualified	149
Unbundled Loop - DS3 Capable	156
Qwest DSL	286
E911	199
Enhanced Extended Loops (EELs)	102

OP-6B-1 - Delayed Days for Facility Reasons (Average Days) - Dispatches within MSAs

Residence	212
Business.....	223
Centrex.....	234
Centrex 21	245
PBX.....	256
Basic Rate ISDN.....	269
ISDN Primary.....	292
DS0.....	301
Qwest DSL.....	282
Unbundled Loop Analog.....	107
UNE - P (POTS).....	79
UNE P (Centrex).....	90
Line Sharing.....	165

OP-6B-2 - Delayed Days for Facility Reasons (Average Days) - Dispatches outside

MSAs	
Residence	213
Business	224
Centrex	235
Centrex 21	246
PBX	257
Basic Rate ISDN	270
DS0	n/a
Unbundled Loop Analog	108
UNE - P (POTS)	80
UNE P (Centrex)	91
Line Sharing	166

OP-6B-3 - Delayed Days for Facility Reasons (Average Days) - No dispatches

Residence	214
Business	225
Centrex.....	236
Centrex 21	247
PBX.....	258
Basic Rate ISDN	271
DS0.....	303
Qwest DSL	284
Unbundled Loop Analog	n/a
UNE - P (POTS)	81
UNE P (Centrex).....	92
Line Sharing	167

OP-6B-4 - Delayed Days for Facility Reasons (Average Days) - Interval Zone One

ISDN Primary	295
DS0	304
DS1	311
DS3	318
Frame Relay	325
PBX	260
Basic Rate ISDN	273
LIS Trunk	25
UDIT DS1	180
UDIT Above DS1 Level	187
Dark Fiber – IOF	194
Unbundled Loop Analog	110
Unbundled Loop - 2 Wire Non-Loaded.....	118
Unbundled Loop - 4 Wire Non-Loaded	126
Unbundled Loop - DS1 Capable	133
Unbundled Loop ISDN Capable	140
Unbundled Loop - ADSL Qualified	148
Unbundled Loop - DS3 Capable	155
Qwest DSL	285
Enhanced Extended Loops (EELs)	102

OP-6B-5 - Delayed Days for Facility Reasons (Average Days) - Interval Zone Two

ISDN Primary	296
DS0	305
DS1	312
DS3	319
Frame Relay	326
PBX	261
Basic Rate ISDN	274
LIS Trunk	n/a
UDIT DS1	181
UDIT Above DS1 Level	188
Unbundled Loop Analog	111
Unbundled Loop - 2 Wire Non-Loaded	119
Unbundled Loop - 4 Wire Non-Loaded	127
Unbundled Loop - DS1 Capable	134
Unbundled Loop ISDN Capable	141
Unbundled Loop - ADSL Qualified	149
Unbundled Loop - DS3 Capable	156
Qwest DSL	286
Enhanced Extended Loops (EELs).....	102

OP-7 - Coordinated "Hot Cut" Interval (Hours:Minutes)

Unbundled Loop - Analog	162
Unbundled Loop Other	162

OP-8 - Number Portability Timeliness (Percent)

Number Portability Timeliness (Percent) (OP-8 B)	209
Percentage of LNP Triggers Set Prior to the Frame Due Time (Percent) (OP-8C)	209

OP-13 - Coordinated Cuts on Time (Percent)

Coordinated Cuts Completed on Time (Percent) Unbundled Loop - Analog (OP-13A)	162
Coordinated Cuts Completed on Time (Percent) Unbundled Loop Other (OP-13A)	162
Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop - Analog (OP-13B)	163

<i>Coordinated Cuts Started Without CLEC Approval (Percent) Unbundled Loop Other (OP-13B)</i>	163
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OP-15A - Interval for Pending Orders Delayed Past Due Date

<i>Residence</i>	215
<i>Business</i>	226
<i>Centrex</i>	237
<i>Centrex 21</i>	248
<i>PBX</i>	261
<i>Basic Rate ISDN</i>	274
<i>UNE - P (POTS)</i>	82
<i>UNE P (Centrex)</i>	93
<i>Line Sharing</i>	169
<i>ISDN Primary</i>	296
<i>DS0</i>	306
<i>DS1</i>	313
<i>DS3</i>	320
<i>Frame Relay</i>	327
<i>LIS Trunk</i>	27
<i>UDIT DS1</i>	182
<i>UDIT Above DS1 Level</i>	189
<i>Unbundled Loop Analog</i>	112
<i>Unbundled Loop - 2 Wire Non-Loaded</i>	120
<i>Unbundled Loop - 4 Wire Non-Loaded</i>	128
<i>Unbundled Loop - DS1 Capable</i>	135
<i>Unbundled Loop ISDN Capable</i>	142
<i>Unbundled Loop - DS3 Capable</i>	157
<i>E911</i>	200
<i>Enhanced Extended Loops (EELs)</i>	103

OP-15B - Count of Pending Orders Delayed for Facilities Reasons

<i>Residence</i>	216
<i>Business</i>	227
<i>Centrex</i>	238
<i>Centrex 21</i>	249
<i>PBX</i>	262
<i>Basic Rate ISDN</i>	275
<i>UNE - P (POTS)</i>	83
<i>UNE P (Centrex)</i>	94
<i>Line Sharing</i>	170
<i>ISDN Primary</i>	297
<i>DS0</i>	307
<i>DS1</i>	314
<i>DS3</i>	321
<i>Frame Relay</i>	328
<i>LIS Trunk</i>	28
<i>UDIT DS1</i>	183
<i>UDIT Above DS1 Level</i>	190
<i>Unbundled Loop Analog</i>	113
<i>Unbundled Loop - 2 Wire Non-Loaded</i>	121
<i>Unbundled Loop - 4 Wire Non-Loaded</i>	129
<i>Unbundled Loop - DS1 Capable</i>	136
<i>Unbundled Loop ISDN Capable</i>	143
<i>Unbundled Loop - DS3 Capable</i>	158
<i>E911</i>	201
<i>Enhanced Extended Loops (EELs)</i>	104

OP-17A and B – Timeliness of Disconnects for LNP Orders

<i>Number Portability</i>	209
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MR-2 - Calls Answered within 20 Seconds - Interconnect Repair Center (Percent)

<i>Calls Answered within 20 seconds - Interconnect Repair Center (Percent) (MR-2)</i>	74
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MR-3A - Out of Service Cleared within 24 Hours (Percent) - Dispatches within MSAs

<i>Residence</i>	217
<i>Business</i>	228
<i>Centrex</i>	239
<i>Centrex 21</i>	250
<i>PBX</i>	263
<i>Basic Rate ISDN</i>	276
<i>UNE - P (POTS)</i>	84

<i>UNE P (Centrex)</i>	95
<i>Line Sharing</i>	171
MR-3B - Out of Service Cleared within 24 Hours (Percent) - Dispatches outside MSAs	
<i>Residence</i>	218
<i>Business</i>	229
<i>Centrex</i>	240
<i>Centrex 21</i>	251
<i>PBX</i>	264
<i>Basic Rate ISDN</i>	277
<i>UNE - P (POTS)</i>	85
<i>UNE P (Centrex)</i>	96
<i>Line Sharing</i>	173
MR-3C - Out of Service Cleared within 24 Hours (Percent) - No dispatches	
<i>Residence</i>	220
<i>Business</i>	231
<i>Centrex</i>	242
<i>Centrex 21</i>	253
<i>PBX</i>	266
<i>Basic Rate ISDN</i>	279
<i>UNE - P (POTS)</i>	87
<i>UNE P (Centrex)</i>	98
<i>Line Sharing</i>	175
MR-3D - Out of Service Cleared within 24 Hours (Percent) - Interval Zone One	
<i>Qwest DSL</i>	288
<i>Unbundled Loop Analog</i>	114
<i>Unbundled Loop - 2 Wire Non-Loaded</i>	122
<i>Unbundled Loop - ADSL Qualified</i>	151
<i>Unbundled Loop ISDN Capable</i>	144
MR-3E - Out of Service Cleared within 24 Hours (Percent) - Interval Zone Two	
<i>Qwest DSL</i>	289
<i>Unbundled Loop Analog</i>	115
<i>Unbundled Loop - 2 Wire Non-Loaded</i>	123
<i>Unbundled Loop - ADSL Qualified</i>	152
<i>Unbundled Loop ISDN Capable</i>	145
MR-4A - All Troubles Cleared within 48 Hours (Percent) - Dispatches within MSAs	
<i>Residence</i>	217
<i>Business</i>	228
<i>Centrex</i>	239
<i>Centrex 21</i>	250
<i>PBX</i>	263
<i>Basic Rate ISDN</i>	276
<i>UNE - P (POTS)</i>	84
<i>UNE P (Centrex)</i>	95
<i>Line Sharing</i>	171
MR-4B - All Troubles Cleared within 48 Hours (Percent) - Dispatches outside MSAs	
<i>Residence</i>	218
<i>Business</i>	229
<i>Centrex</i>	240
<i>Centrex 21</i>	251
<i>PBX</i>	264
<i>Basic Rate ISDN</i>	277
<i>UNE - P (POTS)</i>	85
<i>UNE P (Centrex)</i>	96
<i>Line Sharing</i>	173
MR-4C - All Troubles Cleared within 48 Hours (Percent) - No dispatches	
<i>Residence</i>	220
<i>Business</i>	231
<i>Centrex</i>	242
<i>Centrex 21</i>	253
<i>PBX</i>	266
<i>Basic Rate ISDN</i>	279

UNE - P (POTS)	87
UNE P (Centrex)	98
Line Sharing	175

MR-4D - All Troubles Cleared within 48 Hours (Percent) - Interval Zone One

Qwest DSL	288
Unbundled Loop Analog	114
Unbundled Loop - 2 Wire Non-Loaded	122
Unbundled Loop - ADSL Qualified	151
Unbundled Loop ISDN Capable	144

MR-4E - All Troubles Cleared within 48 Hours (Percent) - Interval Zone Two

Qwest DSL	289
Unbundled Loop Analog	115
Unbundled Loop - 2 Wire Non-Loaded	123
Unbundled Loop - ADSL Qualified	152
Unbundled Loop ISDN Capable	145

MR-5A - All Troubles Cleared within 4 Hours (Percent) - Interval Zone One

ISDN Primary	298
DS0	308
DS1	315
DS3	322
Frame Relay	329
LIS Trunk	29
UDIT DS1	184
UDIT Above DS1 Level	191
Unbundled Loop - 4 Wire Non-Loaded	130
Unbundled Loop - DS1 Capable	137
Unbundled Loop - DS3 Capable	159
E911	202
Enhanced Extended Loops (EELs)	105

MR-5B - All Troubles Cleared within 4 Hours (Percent) - Interval Zone Two

ISDN Primary	299
DS0	309
DS1	316
DS3	323
Frame Relay	330
LIS Trunk	30
UDIT DS1	185
UDIT Above DS1 Level	192
Unbundled Loop - 4 Wire Non-Loaded	131
Unbundled Loop - DS1 Capable	138
Unbundled Loop - DS3 Capable	160
E911	203

MR-6A - Mean Time to Restore (Hours:Minutes) - Dispatches within MSAs

Residence	217
Business	228
Centrex	239
Centrex 21	250
PBX	263
Basic Rate ISDN	276
UNE - P (POTS)	84
UNE P (Centrex)	95
Line Sharing	171

MR-6B - Mean Time to Restore (Hours:Minutes) - Dispatches outside MSAs

Residence	219
Business	230
Centrex	241
Centrex 21	252
PBX	265
Basic Rate ISDN	278
UNE - P (POTS)	86
UNE P (Centrex)	97
Line Sharing	173

MR-6C - Mean Time to Restore (Hours:Minutes) - No dispatches

Residence	220
Business	231
Centrex	242
Centrex 21	253
PBX	266
Basic Rate ISDN.....	279
UNE - P (POTS)	87
UNE P (Centrex)	98
Line Sharing	175

MR-6D - Mean Time to Restore (Hours:Minutes) - Interval Zone One

ISDN Primary	298
DS0	308
DS1	315
DS3	322
Frame Relay	329
LIS Trunk	29
UDIT DS1	184
UDIT Above DS1 Level	191
Dark Fiber - IOF	195
Unbundled Loop Analog	114
Unbundled Loop - 2 Wire Non-Loaded	122
Unbundled Loop - 4 Wire Non-Loaded	130
Unbundled Loop - DS1 Capable	137
Unbundled Loop ISDN Capable	144
Unbundled Loop - ADSL Qualified	151
Unbundled Loop - DS3 Capable	159
Qwest DSL	288
E911	202
Enhanced Extended Loops (EELs)	105

MR-6E - Mean Time to Restore (Hours:Minutes) - Interval Zone Two

ISDN Primary	299
DS0	309
DS1	316
DS3	323
Frame Relay	330
LIS Trunk	30
UDIT DS1	185
UDIT Above DS1 Level	192
Unbundled Loop Analog	115
Unbundled Loop - 2 Wire Non-Loaded	123
Unbundled Loop - 4 Wire Non-Loaded	131
Unbundled Loop - DS1 Capable	138
Unbundled Loop ISDN Capable	145
Unbundled Loop - ADSL Qualified	152
Unbundled Loop - DS3 Capable	160
Qwest DSL	290
E911	203

MR-7A - Repair Repeat Report Rate (Percent) - Dispatches within MSAs

Residence	217
Business.....	228
Centrex	239
Centrex 21	250
PBX	263
Basic Rate ISDN	276
UNE - P (POTS)	84
UNE P (Centrex)	95
Line Sharing	172

MR-7A* - Repair Repeat Report Rate (Percent) - Dispatches within MSAs

Residence	218
Business	229
Centrex	240
Centrex 21	251
PBX	264
Basic Rate ISDN	277

UNE - P (POTS)	85
UNE P (Centrex)	96
Line Sharing	172

MR-7B - Repair Repeat Report Rate (Percent) - Dispatches outside MSAs

Residence	219
Business	230
Centrex	241
Centrex 21	252
PBX	265
Basic Rate ISDN	278
UNE - P (POTS)	86
UNE P (Centrex)	97
Line Sharing	174

MR-7B* - Repair Repeat Report Rate (Percent) - Dispatches outside MSAs

Residence	219
Business	230
Centrex	241
Centrex 21	252
PBX	265
Basic Rate ISDN	278
UNE - P (POTS)	86
UNE P (Centrex)	97
Line Sharing	174

MR-7C - Repair Repeat Report Rate (Percent) - No dispatches

Residence	220
Business	231
Centrex	242
Centrex 21	253
PBX	266
Basic Rate ISDN	279
UNE - P (POTS)	87
UNE P (Centrex)	98
Line Sharing	176

MR-7C* - Repair Repeat Report Rate (Percent) - No dispatches

Residence	221
Business	232
Centrex	243
Centrex 21	254
PBX	267
Basic Rate ISDN	280
UNE - P (POTS)	88
UNE P (Centrex)	99
Line Sharing	176

MR-7D - Repair Repeat Report Rate (Percent) - Interval Zone One

ISDN Primary	298
DS0	308
DS1	315
DS3	322
Frame Relay.....	329
LIS Trunk	29
UDIT DS1	184
UDIT Above DS1 Level	191
Dark Fiber - IOF	195
Unbundled Loop Analog	114
Unbundled Loop - 2 Wire Non-Loaded	122
Unbundled Loop - 4 Wire Non-Loaded	130
Unbundled Loop - DS1 Capable	137
Unbundled Loop ISDN Capable	144
Unbundled Loop - ADSL Qualified	151
Unbundled Loop - DS3 Capable	159
Qwest DSL	289
E911	202
Enhanced Extended Loops (EELs)	105

MR-7D* - Repair Repeat Report Rate (Percent) - Interval Zone One

ISDN Primary	298
DS0	308
DS1	315
DS3	322
Frame Relay	329
LIS Trunk	29
UDIT DS1	184
UDIT Above DS1 Level	191
Unbundled Loop Analog	115
Unbundled Loop - 2 Wire Non-Loaded	123
Unbundled Loop - 4 Wire Non-Loaded	130
Unbundled Loop - DS1 Capable	137
Unbundled Loop ISDN Capable	145
Unbundled Loop - ADSL Qualified	152
Unbundled Loop - DS3 Capable	159
Qwest DSL	289
E911	202
Enhanced Extended Loops (EELs)	105
Dark Fiber – IOF	195

MR-7E - Repair Repeat Report Rate (Percent) - Interval Zone Two

ISDN Primary	299
DS0	309
DS1	316
DS3	323
Frame Relay	330
LIS Trunk	30
UDIT DS1	185
UDIT Above DS1 Level	192
Unbundled Loop Analog	116
Unbundled Loop - 2 Wire Non-Loaded	124
Unbundled Loop - 4 Wire Non-Loaded	131
Unbundled Loop - DS1 Capable	138
Unbundled Loop ISDN Capable	146
Unbundled Loop - ADSL Qualified	153
Unbundled Loop - DS3 Capable	160
Qwest DSL	290
E911	203

MR-7E* - Repair Repeat Report Rate (Percent) - Interval Zone Two

ISDN Primary	299
DS0	309
DS1	316
DS3	323
Frame Relay	330
LIS Trunk	30
UDIT DS1	185
UDIT Above DS1 Level	192
Unbundled Loop Analog	116
Unbundled Loop - 2 Wire Non-Loaded	124
Unbundled Loop - 4 Wire Non-Loaded	131
Unbundled Loop - DS1 Capable	138
Unbundled Loop ISDN Capable	146
Unbundled Loop - ADSL Qualified	153
Unbundled Loop - DS3 Capable	160
Qwest DSL	290
E911	203

MR-8 - Trouble Rate (Percent)

Residence	221
Business	232
Centrex	243
Centrex 21	254
PBX	267
Basic Rate ISDN	280
Qwest DSL	290
ISDN Primary	300
DS0	310
DS1	317

DS3	324
Frame Relay	331
LIS Trunk	31
UNE - P (POTS)	88
UNE P (Centrex)	99
Line Sharing	177
UDIT DS1	186
UDIT Above DS1 Level	193
Dark Fiber - IOF	195
Unbundled Loop Analog	116
Unbundled Loop - 2 Wire Non-Loaded	124
Unbundled Loop - 4 Wire Non-Loaded	132
Unbundled Loop - DS1 Capable	139
Unbundled Loop ISDN Capable	146
Unbundled Loop - ADSL Qualified	153
Unbundled Loop - DS3 Capable	161
Dark Fiber - Loop	179
E911	204
Enhanced Extended Loops (EELs)	106

MR-8* - Trouble Rate (Percent)

Residence	221
Business	232
Centrex	243
Centrex 21	254
PBX	267
Basic Rate ISDN	280
Qwest DSL	291
ISDN Primary	300
DS0	310
DS1	317
DS3	324
Frame Relay	331
LIS Trunk	31
UNE - P (POTS)	88
UNE P (Centrex)	99
Line Sharing	177
UDIT DS1	186
UDIT Above DS1 Level	193
Dark Fiber - IOF	196
Unbundled Loop Analog	116
Unbundled Loop - 2 Wire Non-Loaded	124
Unbundled Loop - 4 Wire Non-Loaded	132
Unbundled Loop - DS1 Capable	139
Unbundled Loop ISDN Capable	146
Unbundled Loop - ADSL Qualified	153
Unbundled Loop - DS3 Capable	161
Dark Fiber - Loop	179
E911	204
Enhanced Extended Loops (EELs)	106

MR-9A - Repair Appointments Met (Percent) - Dispatches within MSAs

Residence	218
Business	229
Centrex	240
Centrex 21	251
PBX	264
Basic Rate ISDN	277
UNE - P (POTS)	85
UNE P (Centrex)	96

MR-9B - Repair Appointments Met (Percent) - Dispatches outside MSAs

Residence	219
Business	230
Centrex	241
Centrex 21	252
PBX	265
Basic Rate ISDN	278
UNE - P (POTS)	86
UNE P (Centrex)	97

MR-9C - Repair Appointments Met (Percent) - No dispatches

Residence	220
Business	232
Centrex	243
Centrex 21	254
PBX	267
Basic Rate ISDN.....	280
UNE - P (POTS)	88
UNE P (Centrex)	99

MR-10 - Customer-Related Trouble Reports (Percent)

Residence	222
Business	233
Centrex	244
Centrex 21	255
PBX	268
Basic Rate ISDN	281
Qwest DSL.....	288
ISDN Primary	300
DS0	310
DS1	317
DS3	324
Frame Relay	331
LIS Trunk	31
UNE - P (POTS)	89
UNE P (Centrex)	100
UDIT DS1	186
UDIT Above DS1 Level	193
Unbundled Loop Analog.....	117
Unbundled Loop - 2 Wire Non-Loaded	125
Unbundled Loop - 4 Wire Non-Loaded	132
Unbundled Loop - DS1 Capable	139
Unbundled Loop ISDN Capable	147
Unbundled Loop - ADSL Qualified	154
Unbundled Loop - DS3 Capable	161
E911	204

MR-11 – Trouble Reports Cleared (Percent)

Local Number Portability – Trouble Reports Cleared within 4 hours (MR-11A)	210
Local Number Portability – Trouble Reports Cleared within 48 hours (MR-11B)	210

MR-12 – Trouble Reports Mean Time to Restore (Hours:Minutes)

Local Number Portability	n/a
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BI-1 - Time to Provide Recorded Usage Records

Time to Provide Usage Records (Average Days) UNEs and Resale Aggregate (BI-1A)	75
Time to Provide Usage Records (Percent) Jointly-provided Switched Access (BI-1B)	75

BI-2 - Invoices Delivered within 10 Days

Invoices Delivered within 10 Days (Percent) All (BI-2)	76
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BI-3 - Billing Accuracy - Adjustments for Errors

Billing Accuracy - Adjustments for Errors (Percent) UNEs and Resale Aggregate (BI-3A)	77
Billing Accuracy - Adjustments for Errors (Percent) Reciprocal Compensation (BI-3B)	211

BI-4 - Billing Completeness

Billing Completeness (Percent) UNEs and Resale Aggregate (BI-4A)	78
Billing Completeness (Percent) Reciprocal Compensation (BI-4B)	211

CP-1 - Collocation Completion Interval (Average Days)

Scheduled Interval 90 Calendar Days or Less (CP-1A)	32
Scheduled Interval 91 to 120 Calendar Days (CP-1B)	32
Scheduled Interval 121 to 150 Calendar Days (CP-1C)	32

CP-2 - Collocations Completed within Scheduled Intervals (Percent)

Non-Forecasted & Late Collocations (CP-2B)	32
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<i>Collocations with Intervals Longer than 120 Days (CP-2C)</i>	33
CP-3 - Collocation Feasibility Study Interval (Average Days)	
<i>Collocation Feasibility Study Interval (CP-3)</i>	33
CP-4 - Collocation Feasibility Study Commitments Met (Percent)	
<i>Collocation Feasibility Study Commitments Met (CP-4)</i>	33
DA-1 - Speed of Answer - Directory Assistance	
<i>Speed of Answer - Directory Assistance (Avg Sec) (DA-1)</i>	205
DB-1 - Time to Update Databases	
<i>Time to Update Databases (Hours:Minutes) E911 (DB-1 A)</i>	197
<i>Time to Update Databases (Avg Sec) LIDB (DB-1 B)</i>	208
<i>Time to Update Databases (Avg Sec) Directory Listing (DB-1 C-1)</i>	206
<i>Time to Update Databases (Avg Sec) Directory Listing (DB-1 C-2)</i>	n/a
DB-2 - Accurate Database Updates	
<i>Accurate Database Updates (Percent) Directory Listing (DB-2 C-1)</i>	206
<i>Accurate Database Updates (Percent) (DB-2 C-2)</i>	n/a
NI-1 - Trunk Blocking	
<i>Trunk Blockage to Qwest Tandem Offices (NI-1A)</i>	34
<i>Trunk Blockage to Qwest End Offices (NI-1B)</i>	34
<i>Trunk Blockage to Qwest Tandem Offices (Percent) (NI-1C)</i>	35
<i>Trunk Blockage to Qwest End Offices (Percent) (NI-1D)</i>	35
NP-1 - NXX Code Activation	
<i>NXX Code Activation (Percent) (NP-1 A)</i>	207
<i>NXX Code Activation - Facility Delays (Percent) (NP-1 B)</i>	207
OS-1 - Speed of Answer - Operator Services	
<i>Speed of Answer - Operator Services (Avg Sec) (OS-1)</i>	205