September 16, 2013

Steven V. King

Executive Director & Secretary

WA Utilities & Transportation Commission

1400 S. Evergreen Park Drive S.W.

P.O. Box 40128 *Via Email to:* [*records@utc.wa.gov*](mailto:records@utc.wa.gov)

Olympia, WA 98504-0128 *and UPS Delivery*

**Re: Docket UT-080864; REVISED APRIL, MAY & JUNE 2013 Combined Class A ReportS of INTEGRA TELECOM OF WASHINGTON, INC. & ITS WASHINGTON AFFILIATES**

Dear Mr. King:

Enclosed for filing in Docket No. UT-080864 are the revised April, May, and June 2013 Class A Reports of Integra Telecom of Washington, Inc. and its Washington affiliates (Integra). Staff discovered a significant decline in the Company’s service quality for these months and when Integra looked into the potential causes it found that a new service/trouble ticket tracking system was feeding data with broader parameters into the WUTC reports. Integra has corrected this issues and is grateful for the additional time needed to revise these reports.

Enclosed are the original reports; the electronic version has been submitted via email to the Commission’s Records Center. Please contact the undersigned with any questions or concerns.

Sincerely,

*/s/ Cathy Murray*

Cathy Murray

Manager, Regulatory Affairs

Integra Telecom

6160 Golden Hills Drive

Golden Valley, Minnesota 55416

(763) 745-8466 (direct)

(763) 745-8459 (department fax)

[camurray@integratelecom.com](mailto:camurray@integratelecom.com)

Enclosures

Cc: Roger Hahn, WUTC

[RHahn@wutc.wa.gov](mailto:RHahn@wutc.wa.gov)