

**BEFORE THE  
WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

**In the Matter of the Petition of Qwest  
Corporation for Arbitration with Eschelon  
Telecom, Inc. Pursuant to 47 U.S.C. Section  
252 of the Federal Telecommunications Act of  
1996**

**Docket No. UT-063061**

**EXHIBIT BJJ-22**

**TO**

**REBUTTAL TESTIMONY OF**

**BONNIE J. JOHNSON**

**ON BEHALF OF ESCHELON TELECOM, INC.**

**DECEMBER 4, 2006**

**CHANGE REQUESTS RELATED TO JEOPARDY NOTICES IN QWEST'S  
PRODUCT AND PROCESS, AND SYSTEMS CHANGE REQUEST ARCHIVES**

**MCI**

[http://www.qwest.com/wholesale/cmp/archive/CR\\_SCR021403-01.htm](http://www.qwest.com/wholesale/cmp/archive/CR_SCR021403-01.htm)

**SCR021403-01** Withdrawn

2/11/2004

**Title: Add New Reject & Jeopardy for MW1 Unavailability**

**McLeod**

[http://www.qwest.com/wholesale/cmp/archive/CR\\_5097684.htm](http://www.qwest.com/wholesale/cmp/archive/CR_5097684.htm)

**5097684** Withdrawn

11/30/2000

**Title: Jeopardy Notification**

Description of change - Support jeopardy notification through EDI application for Centrex and Centrex Plus.

**Sprint**

[http://www.qwest.com/wholesale/cmp/archive/CR\\_4381492.htm](http://www.qwest.com/wholesale/cmp/archive/CR_4381492.htm)

**4381492** Completed

3/8/2000

**Title: Jeopardies**

Description of change

Sprint wants USW to follow the industry-wide practice of sending FOCs prior to sending Jeopardies.

Sprint needs confirmation of the order first. Then, other arrangements can be made for installation if necessary.

USW sends the Jeopardy before the FOC if they know facilities are not available. This can occur even when availability was confirmed through the Facility Availability Query pre-order transaction (FAQ). Sprint is familiar with USW's disclaimer in its disclosure documentation that availability is not guaranteed, but did not expect the situation to occur as frequently as it does.

USW states in its disclosure document that "A FOC form will be sent to the Co-Provider when an order has been accepted by U S WEST and successfully entered into the U S WEST Service Order Processor". It does not say a Jeopardy will precede the confirmation (full text below).

**Eschelon**

[http://www.qwest.com/wholesale/cmp/archive/CR\\_PC072303-1.htm](http://www.qwest.com/wholesale/cmp/archive/CR_PC072303-1.htm)

**PC072303-1** Completed

2/18/2004

**Title: Customer Not Ready ("CNR") jeopardy notice should not be sent by Qwest to CLECs before 5 PM local time on the due date (for basic install)**

[http://www.qwest.com/wholesale/cmp/archive/CR\\_PC081403-1.htm](http://www.qwest.com/wholesale/cmp/archive/CR_PC081403-1.htm)

**PC081403-1** Completed  
7/21/2004

**Title: Jeopardy Notification Process Changes (new title). Delayed order process modified to allow the CLEC a designated time frame to respond to a released delayed order after Qwest sends an updated FOC (old title).**

[http://www.qwest.com/wholesale/cmp/archive/CR\\_PC022105-1.htm](http://www.qwest.com/wholesale/cmp/archive/CR_PC022105-1.htm)

**PC022105-1** Denied  
7/29/2005

**Title: ASR Initial Jeopardy Sent to E-mail Address on ASR**

[http://www.qwest.com/wholesale/cmp/archive/CR\\_SCR030204-04.htm](http://www.qwest.com/wholesale/cmp/archive/CR_SCR030204-04.htm)

**SCR030204-04** Denied  
6/11/2004

**Title: Provide Electronic Jeopardy Notices for ASR's in QORA and Develop an Interim Manual Process**

[http://www.qwest.com/wholesale/cmp/archive/CR\\_SCR021904-02.htm](http://www.qwest.com/wholesale/cmp/archive/CR_SCR021904-02.htm)

**SCR021904-02** Withdrawn  
5/17/2006

**Title: Suppression of Jeopardy Status Updates**

## Qwest

[http://www.qwest.com/wholesale/cmp/archive/CR\\_PC112901-1.htm](http://www.qwest.com/wholesale/cmp/archive/CR_PC112901-1.htm)

**PC112901-1** Withdrawn  
12/12/2001

**Title: Standardize Process of Receiving Jeopardy Notices**

Description of change

Qwest currently offers CLECs multiple methods for receiving jeopardy notices. CLECs can receive jeopardy notices via the tool in which the LSR was processed, i.e. EDI or GUI. They also have the option of receiving jeopardy notices via e-mail or fax.

Qwest plans to move to a consistent, mechanized method of sending jeopardy notices. Jeopardy notices will be sent to the CLEC through the same tool that was used to submit the LSR. This will allow Qwest to enhance its internal jeopardy

notification process leading to more consistent and timely notifications for the CLECs.

[http://www.qwest.com/wholesale/cmp/archive/CR\\_30623.htm](http://www.qwest.com/wholesale/cmp/archive/CR_30623.htm)

**30623** Completed

7/18/2002

**Title: On-time jeopardy notification improvements**

**VCI Company**

[http://www.qwest.com/wholesale/cmp/archive/CR\\_SCR061405-03ESDR.htm](http://www.qwest.com/wholesale/cmp/archive/CR_SCR061405-03ESDR.htm)

**SCR061405-03ESDR** Denied

09/12/2005

**Title: Daily Reject/Jeopardy Report to view and export into Excel. Quantity of Daily Reject/Jeopardy Report to view and export in Excel. Qnty of reject/Jeops by Username, PON, LSR, and reject comm with the ability to also view if the Reject had been corrected**