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Via WUTC E-filing

Mr. Mark L. Johnson
Executive Director & Secretary
Washington Utilities & Transportation Commission
621 Woodland Square Loop SE
Lacey, WA 98503

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State Of WASH.
UTIL. AND TRANSP.
COMMISSION

Re: Docket UT-190574 – In the Matter of the Joint Application of Northwest Fiber, LLC, Frontier Communications Corporation, and Frontier Communications ILEC Holdings LLC, For an Order Declining to Assert Jurisdiction Over, or, in the Alternative, Approving the Transfer of Control of Frontier Communications Northwest, Inc., to Northwest Fiber, LLC.

Compliance Report – Service Quality Report

Dear Mr. Johnson:

Pursuant to Condition 7 of our Settlement in Docket UT-190574, attached is the required retail *Service Quality Report*, which report demonstrates that there has been no material degradation in quality of service performance in the three months since system standup as compared to the prior 12-month benchmarks, although results were somewhat impacted by the Covid-19 pandemic due to increased absenteeism, delays in garnering contractor resources and a limited ability to move technicians from one area to another.

Please call me at (425) 261-1023 if you have any questions.

Sincerely,

Shannon Lipp
Legal Assistant

Attachment

cc: Service List