	PID	PID Title	Month	Page	Benchmark	CLEC Result	Qwest Result	Mod Z Score	Parity Score	CLEC Facts	Retail Facts
1	OP-5	Unbundled Loop - Non-Loaded 2 Wire - New Service Installation Quality	April	120	Parity	95.45%	98.00%	1.92	0.17	252 of 264 CLEC installations okay	489 of 499 retail installations okay
	OP-5*		April								
2	OP-3E	Unbundled Loop - ADSL - Installation Commitments Met - Zone 2	April	149	90%	89.47%				2 of 19 installation commitments missed	
3	MR-4A	Line Sharing Repair - All Troubles Cleared within 48 Hours - Dispatches Within MSAs	April	171	Parity	75.00%	98.24%	2.65	0.61	2 of 8 CLEC reports missed	223 of 12,683 retail reports missed
4	MR-6A	Line Sharing Repair - Mean Time To Restore - Dispatches Within MSAs	April	171	Parity	30 hours; 41 minutes	14 hours; 9 minutes	2.33	0.41	8 CLEC reports; 245 hours, 29 minutes	12,683 retail reports; 179,488 hours, 48 minutes
5	BI-4B	Billing Completeness - Reciprocal Compensation	April	211	95%	92.52%				58,945.46 of 63,711.55 complete	
6	MR-8	PBX Resale - Trouble Rate	April	267	Parity	0.43%	0.14%	3.3	1.01	8 reports of 1,856 CLEC circuits	133 reports of 94,416 retail circuits
	MR-8*		April								