#### Company T141 - CenturyTel of Washington

### Installation Credits - Residence **Number of Scheduled Appointments** Number of Scheduled Appointments missed due to Company reasons **Number of Scheduled Commitments** Number of Scheduled Commitments missed due to Company reasons Total amount of installation credits - Residence Installation Credits - Business **Number of Scheduled Appointments** Number of Scheduled Appointments missed due to Company reasons **Number of Scheduled Commitments** Number of Scheduled Commitments missed due to Company reasons Total amount of installation credits - Business Out-of-Service Repair Credits - Residence **Number of Scheduled Appointments** Number of Scheduled Appointments missed due to Company reasons Number of Scheduled Commitments Number of Scheduled Commitments missed due to Company reasons

# Number of Out-of-Service Not Cleared in 24-48 Hours Total amount of pro-rata credits for Out-of-Service Not Cleared in 24-48 Hours Number of Out-of-Service Not Cleared in 48 Hours Total amount of credits for Out-of-Service Not Cleared in 48 Hours

Number of Out-of-Service Not Cleared in 7 Days

Total amount of credits for Out-of-Service Not Cleared in 7 Days

**Total amount of Missed Commitment Credits** 

#### Out-of-Service Repair Credits - Business

Number of Scheduled Appointments
Number of Scheduled Appointments missed due to Company reasons
Number of Scheduled Commitments
Number of Scheduled Commitments missed due to Company reasons
Total amount of Missed Commitment Credits
Number of Out-of-Service Not Cleared in 24-48 Hours
Total amount of pro-rata credits for Out-of-Service Not Cleared in 24-48 Hours
Number of Out-of-Service Not Cleared in 48 Hours
Total amount of credits for Out-of-Service Not Cleared in 48 Hours
Number of Out-of-Service Not Cleared in 7 Days
Total amount of credits for Out-of-Service Not Cleared in 7 Days

Grand Total of Service Guarantee Credits

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### Company T142 - CenturyTel of Inter-Island

company 1142 century for or inter-island											
	Res/ Bus	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oc
Installation Credits - Residence	243					,			7.50	004	-
Number of Scheduled Appointments	Res										
Number of Scheduled Appointments missed due to Company reasons	Res										
Number of Scheduled Commitments	Res										
Number of Scheduled Commitments missed due to Company reasons	Res										
Total amount of installation credits - Residence	Res										\$
Installation Credits - Business											
Number of Scheduled Appointments	Bus										
Number of Scheduled Appointments missed due to Company reasons	Bus										
Number of Scheduled Commitments	Bus										
Number of Scheduled Commitments missed due to Company reasons	Bus										
Total amount of installation credits - Business	Bus										\$
Out-of-Service Repair Credits - Residence											
Number of Scheduled Appointments	Res										
Number of Scheduled Appointments missed due to Company reasons	Res										
Number of Scheduled Commitments	Res										
Number of Scheduled Commitments missed due to Company reasons	Res										
Total amount of Missed Commitment Credits	Res										\$
Number of Out-of-Service Not Cleared in 24-48 Hours	Res										
Total amount of pro-rata credits for Out-of-Service Not Cleared in 24-48 Hours	Res										
Number of Out-of-Service Not Cleared in 48 Hours	Res										
Total amount of credits for Out-of-Service Not Cleared in 48 Hours	Res										\$
Number of Out-of-Service Not Cleared in 7 Days	Res Res										
Total amount of credits for Out-of-Service Not Cleared in 7 Days	kes										
Out-of-Service Repair Credits - Business	D										
Number of Scheduled Appointments	Bus Bus										
Number of Scheduled Appointments missed due to Company reasons  Number of Scheduled Commitments	Bus										
Number of Scheduled Commitments  Number of Scheduled Commitments missed due to Company reasons	Bus										
Total amount of Missed Commitment Credits	Bus										Ś
Number of Out-of-Service Not Cleared in 24-48 Hours	Bus										Ş
Total amount of pro-rata credits for Out-of-Service Not Cleared in 24-48 Hours	Bus										
Number of Out-of-Service Not Cleared in 48 Hours	Bus										
Total amount of credits for Out-of-Service Not Cleared in 48 Hours	Bus										Ś
Number of Out-of-Service Not Cleared in 7 Days	Bus										Y
Total amount of credits for Out-of-Service Not Cleared in 7 Days	Bus										
Total amount of creates for out of service Not eleared in 7 Days	543										
Grand Total of Service Guarantee Credits											\$

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### Company T143 - CenturyTel of Cowiche

Company 1145 - Century rei of Cowiche												
	Res/											
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Installation Credits - Residence	D											
Number of Scheduled Appointments	Res											
Number of Scheduled Appointments missed due to Company reasons	Res											
Number of Scheduled Commitments	Res											
Number of Scheduled Commitments missed due to Company reasons	Res										\$ -	
Total amount of installation credits - Residence	Res										\$ -	
Installation Credits - Business												
Number of Scheduled Appointments	Bus											
Number of Scheduled Appointments missed due to Company reasons	Bus											
Number of Scheduled Commitments	Bus											
Number of Scheduled Commitments missed due to Company reasons	Bus											
Total amount of installation credits - Business	Bus										\$ -	
Out-of-Service Repair Credits - Residence	_											
Number of Scheduled Appointments	Res											
Number of Scheduled Appointments missed due to Company reasons	Res											
Number of Scheduled Commitments	Res											
Number of Scheduled Commitments missed due to Company reasons	Res										<u>,</u>	
Total amount of Missed Commitment Credits	Res										\$ -	
Number of Out-of-Service Not Cleared in 24-48 Hours	Res											
Total amount of pro-rata credits for Out-of-Service Not Cleared in 24-48 Hours	Res											
Number of Out-of-Service Not Cleared in 48 Hours	Res										\$ -	
Total amount of credits for Out-of-Service Not Cleared in 48 Hours	Res										\$ -	
Number of Out-of-Service Not Cleared in 7 Days	Res											
Total amount of credits for Out-of-Service Not Cleared in 7 Days	Res											
Out-of-Service Repair Credits - Business												
Number of Scheduled Appointments	Bus											
Number of Scheduled Appointments missed due to Company reasons	Bus											
Number of Scheduled Commitments	Bus											
Number of Scheduled Commitments missed due to Company reasons	Bus											
Total amount of Missed Commitment Credits	Bus										\$ -	
Number of Out-of-Service Not Cleared in 24-48 Hours	Bus											
Total amount of pro-rata credits for Out-of-Service Not Cleared in 24-48 Hours	Bus											
Number of Out-of-Service Not Cleared in 48 Hours	Bus											
Total amount of credits for Out-of-Service Not Cleared in 48 Hours	Bus										\$ -	
Number of Out-of-Service Not Cleared in 7 Days	Bus											
Total amount of credits for Out-of-Service Not Cleared in 7 Days	Bus											
Grand Total of Service Guarantee Credits											\$ -	
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	Res/										
	Bus	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct
Installation Credits - Residence											
Number of Scheduled Appointments	Res										
Number of Scheduled Appointments missed due to Company reasons	Res										
Number of Scheduled Commitments	Res										
Number of Scheduled Commitments missed due to Company reasons	Res										
Total amount of installation credits - Residence	Res										\$
Installation Credits - Business											
Number of Scheduled Appointments	Bus										
Number of Scheduled Appointments missed due to Company reasons	Bus										
Number of Scheduled Commitments	Bus										
Number of Scheduled Commitments missed due to Company reasons	Bus										
Total amount of installation credits - Business	Bus										\$
Out-of-Service Repair Credits - Residence											
Number of Scheduled Appointments	Res										
Number of Scheduled Appointments missed due to Company reasons	Res										
Number of Scheduled Commitments	Res										
Number of Scheduled Commitments missed due to Company reasons	Res										
Total amount of Missed Commitment Credits	Res										\$
Number of Out-of-Service Not Cleared in 24-48 Hours	Res										*
Total amount of pro-rata credits for Out-of-Service Not Cleared in 24-48 Hours	Res										
Number of Out-of-Service Not Cleared in 48 Hours	Res										
Total amount of credits for Out-of-Service Not Cleared in 48 Hours	Res										\$
Number of Out-of-Service Not Cleared in 7 Days	Res										*
Total amount of credits for Out-of-Service Not Cleared in 7 Days	Res										
Out-of-Service Repair Credits - Business											
Number of Scheduled Appointments	Bus										
Number of Scheduled Appointments missed due to Company reasons	Bus										
Number of Scheduled Commitments	Bus										
Number of Scheduled Commitments missed due to Company reasons	Bus										
Total amount of Missed Commitment Credits	Bus										Ś
Number of Out-of-Service Not Cleared in 24-48 Hours	Bus										7
Total amount of pro-rata credits for Out-of-Service Not Cleared in 24-48 Hours	Bus										
Number of Out-of-Service Not Cleared in 48 Hours	Bus										
Total amount of credits for Out-of-Service Not Cleared in 48 Hours	Bus										Ś
Number of Out-of-Service Not Cleared in 7 Days	Bus										7
Total amount of credits for Out-of-Service Not Cleared in 7 Days	Bus										
Total amount of clears for out-of-service from cleared in 7 Days	bus										

Company T876 - United Telephone Company of the Northwest

**Grand Total of Service Guarantee Credits** 

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#### CENTURYLINK WASHINGTON TOTAL

CENTORTEINK WASHINGTON TOTAL											
	Res/										
	Bus	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct
Installation Credits - Residence											
Number of Scheduled Appointments	Res										(
Number of Scheduled Appointments missed due to Company reasons	Res										(
Number of Scheduled Commitments	Res										(
Number of Scheduled Commitments missed due to Company reasons	Res										. (
Total amount of installation credits - Residence	Res										\$ -
Installation Credits - Business											
Number of Scheduled Appointments	Bus										(
Number of Scheduled Appointments missed due to Company reasons	Bus										(
Number of Scheduled Commitments	Bus										(
Number of Scheduled Commitments missed due to Company reasons	Bus										(
Total amount of installation credits - Business	Bus										\$ -
Out-of-Service Repair Credits - Residence											
Number of Scheduled Appointments	Res										
Number of Scheduled Appointments missed due to Company reasons	Res										
Number of Scheduled Commitments	Res										
Number of Scheduled Commitments missed due to Company reasons	Res										
Total amount of Missed Commitment Credits	Res										\$ -
Number of Out-of-Service Not Cleared in 24-48 Hours	Res										<b>,</b>
Total amount of pro-rata credits for Out-of-Service Not Cleared in 24-48 Hours	Res										\$ -
Number of Out-of-Service Not Cleared in 48 Hours	Res										Ψ (
Total amount of credits for Out-of-Service Not Cleared in 48 Hours	Res										\$ -
Number of Out-of-Service Not Cleared in 7 Days	Res										<b>,</b>
Total amount of credits for Out-of-Service Not Cleared in 7 Days	Res										\$ -
Out-of-Service Repair Credits - Business											
Number of Scheduled Appointments	Bus										
Number of Scheduled Appointments missed due to Company reasons	Bus										
Number of Scheduled Commitments	Bus										
Number of Scheduled Commitments missed due to Company reasons	Bus										
Total amount of Missed Commitment Credits	Bus										\$ -
Number of Out-of-Service Not Cleared in 24-48 Hours	Bus										١
Total amount of pro-rata credits for Out-of-Service Not Cleared in 24-48 Hours	Bus										\$ -
Number of Out-of-Service Not Cleared in 48 Hours	Bus										- ب
Total amount of credits for Out-of-Service Not Cleared in 48 Hours	Bus										¢ _ '
Number of Out-of-Service Not Cleared in 7 Days	Bus										- ب
Total amount of credits for Out-of-Service Not Cleared in 7 Days	Bus										\$ -
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Grand Total of Service Guarantee Credits											\$ -

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