

	PID	PID Title	Month	Page	Benchmark	CLEC Result	Qwest Result	Mod Z Score	Parity Score	CLEC Facts	Retail Facts
1	OP-4E	LIS Average Installation Interval - Zone 2	March	26	Parity	24.36 days	17.92 days	2.37	0.44	11 CLEC orders; 268 total days	13 retail orders; 233 total days
2	MR-7C	UNE-P Centrex - Repair Repeat Report rate - No Dispatches	March	98	Parity	30.77%	10.61%	1.85	0.12	4 of 13 CLEC repeat reports	14 of 132 retail repeat reports
	MR-7C*		March	99	Parity	50.00%	6.45%	2.2	0.34	2 of 4 CLEC repeat reports	6 of 93 retail repeat reports
3	MR-7D	Unbundled Loop - ISDN Capable - Repair Repeat Rate - Zone 1	March	144	Parity	22.58%	13.29%	1.28	-0.22	7 of 31 CLEC reports	21 of 158 retail reports
	MR-7D*		March	145	Parity	29.17%	10.39%	2.08	0.27	7 of 24 CLEC reports	8 of 77 retail reports
4	MR-8	ISDN Capable Unbundled Loop - Trouble Rate	March	146	Parity	1.14%	0.72%	2.7	0.64	38 reports of 3,320 CLEC circuits	172 reports of 23,853 retail circuits
	MR-8*		March	146	Parity	0.90%	0.36%	4.83	1.93	30 reports of 3,320 CLEC circuits; 8 of 38 reports test okay, no trouble found	87 reports of 23,853 retail circuits; 85 of 172 reports test okay, no trouble found
5	OP-5	Unbundled Transport Above DS1 Level - New Service Installation Quality	March	189	Parity	80%	98.94%	1.71	0.04	4 of 5 CLEC installations okay	93 of 94 retail installations okay
	OP-5*		March	189	Parity	80%	98.94%	1.71	0.04	4 of 5 CLEC installations okay	93 of 94 retail installations okay
6	OP-6A-1	Residence Resale - Delayed Days for Non-Facility Reasons - Dispatches Within MSAa	March	212	Parity	22 days	4.09 days	1.83	0.1	2 CLEC orders; 44 total delay days	352 retail orders; 1,441 total delay days
7	MR-7A	Business Resale - Repair Repeat Report Rate - Dispatches Within MSAs	March	228	Parity	26.09%	13.65%	1.59	-0.03	6 of 23 CLEC reports	211 of 1,546 retail reports
	MR-7A*		March	229	Parity	28.57%	13.26%	1.85	0.12	6 of 21 CLEC reports	178 of 1,342 retail reports
8	MR-3C	PBX Resale Repair -Out of Service Cleared Within 24 Hours - No Dispatches	March	266	Parity	66.67%	97.98%	1.76	0.07	1 of 3 CLEC reports not not cleared within 24 hours	2 of 99 retail reports not cleared within 24 hours