

	PID	PID Title	Month	Page	Benchmark	CLEC Result	Qwest Result	Mod Z Score	Parity Score	CLEC Facts	Retail Facts
1	PO-16	Timely Release Notifications Default	January	72	92.5%	33.33%				2 of 3 notifications missed	
2	OP-4B	UNE-P - Average Installation Interval- Dispatches outside MSAs	January	80	Parity	8.88 days	4.87 days	2.58	0.57	32 CLEC orders; 284 days	2,207 retail orders; 10,753 days
3	MR-6D	Unbundled Loop - Non-loaded (2-wire) Repair - Mean Time to Restore - Zone 1	January	122	Parity	4 hours, 40 minutes	1 hour, 57 minutes	2.65	0.61	10 CLEC orders; 46 hours, 39 minutes	165 retail orders; 321 hours, 33 minutes
4	OP-3E	Unbundled Loop - DS1 Capable - Installation Commitments Met - Zone 2	January	134	Parity	50.00%	77.54%	1.83	0.11	5 of 10 CLEC orders missed	42 of 187 retail orders missed
5	OP-5	Unbundled Loop - DS1 Capable - New Service Installation Quality	January	135	Parity	91.67%	95.34%	1.65	0	10 CLEC reports of 120 CLEC circuits	48 retail reports of 1,031 retail circuits
	OP-5*		January	135	Parity	94.17%	97.67%	2.01	0.22	7 CLEC reports of 120 CLEC circuits; 3 of 10 CLEC reports test okay, no trouble found	24 retail reports of 1,031 retail circuits; 24 of 48 retail reports test okay, no trouble found
6	MR-7D	Unbundled Loop - DS1 Capable - Repair Repeat Report Rate - Zone 1	January	137	Parity	44.00%	24.04%	2.91	0.77	22 of 50 CLEC reports	113 of 470 retail reports
	MR-7D*		January	137	Parity	43.90%	24.32%	2.54	0.54	18 of 41 CLEC reports	72 of 296 retail reports
7	OP-3E	Conditioned Unbundled Loop - Installation Commitments Met - Zone 2	January	164	90%	85.71%				2 of 14 CLEC commitments missed	
8	MR-4C	Line Sharing Repair -All Troubles Cleared within 48 Hours - No Dispatches	January	175	Parity	95.56%	99.36%	2.1	0.28	2 of 45 CLEC reports missed	47 of 7,326 retail reports missed
9	MR-8	Line Sharing Repair - Trouble Rate	January	177	Parity	1.76%	1.34%	2.23	0.35	65 of 3,687 CLEC circuits	29,583 of 2,206,103 retail circuits
	MR-8*			177	Parity	0.79%	1.04%	-1.54	-1.94	29 of 3,687 CLEC circuits	23,050 of 2,206,103 retail circuits
10	OP-6A1	Business Resale - Delayed Days for Non-Facility Reasons - Dispatches Within MSAs	January	223	Parity	27 days	4.18 days	2.46	0.49	1 CLEC order; 27 days	170 retail orders; 711 days
11	MR-4A	Business Resale - Repair - All Troubles Cleared Within 48 Hours - Dispatches Within MSAs	January	228	Parity	80.00%	95.80%	1.82	0.11	2 of 10 CLEC reports missed	83 of 1,975 retail reports missed
12	MR-3C	Business Resale - Out of Service Cleared Within 24 Hours - No Dispatches	January	231	Parity	86.67%	97.61%	1.9	0.16	2 of 15 CLEC reports missed	12 of 502 retail reports missed
13	OP-4A	Centrex Resale - Avg. Installation Interval - Dispatches within MSAs	January	234	Parity	4.79 days	3.14 days	2.03	0.24	14 CLEC orders; 67 days	317 retail orders, 994 days
14	OP-4C	Centrex Resale - Avg. Installation Interval - No Dispatches	January	236	Parity	3.62 days	2.33 days	2.12	0.29	8 CLEC orders; 29 days	6 retail orders; 14 days
15	OP-5	Primary ISDN Resale - New Service Installation Quality	January	296	Parity	0.00%	96.36%	2	0.21	1 CLEC report for 1 circuit	2 retail reports for 55 circuits
	OP-5*		January	296	Parity	100.00%	98.11%	-0.13	-1.08	no CLEC reports for 1 circuit; 1 of 1 CLEC report test okay, no trouble found	1 retail report for 55 circuits; 1 of 2 retail reports test okay, no trouble found
16	MR-8	Primary ISDN Resale - Trouble Rate	January	300	Parity	1.56%	0.02%	2.47	0.5	1 of 64 CLEC circuits	21 of 97,464 retail circuits
	MR-8*		January	300	Parity	0.00%	0.01%	-0.09	-1.06	0 of 64 CLEC circuits	13 of 97,464 retail circuits; 8 of 21 retail circuits test okay, no trouble found