

UG-990294

Jay lei

Thanks for providing citizens an opportunity for comments.

In my opinion, this is a one-sided proposal. Citizens are not adequately protected. I think there should be a clause to prevent utility companies from using these proposed clauses as excuses to stop service. A clause like the following may work:

"The utility may not use any of the above as an excuse for refusal of service. The utility must work in good faith with clients in resolving issues arising from situations other than mentioned above. The utility need to work with clients in good faith even if the above mentioned situations occurred."

Sincerely,

Jay lei