



**UT-110321**  
Received  
Records Management  
Apr 19, 2024

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Executive Director and Secretary, Jeff Killip  
Washington Utilities & Transportation Commission  
P.O. Box 47250  
Olympia, Washington 98504-7250

**Re: Telrite Corporation dba Life Wireless - Docket No. UT-110321 – Compliance Filing – Annual Customer Complaint Report for 2023**

Dear Executive Director and Secretary,

Pursuant to Order 01 in Docket No. UT-110321, Telrite Corporation d/b/a Life Wireless (“Telrite”) is required to submit an Annual Customer Complaint Report.

Please be aware that Telrite received five (9) consumer complaints in 2023 and all were resolved.

Complaints were as follows:

Number of Complaints Received		
Complaint	FCC	BBB
Service Related	3	2
Technical Issue	4	0

If you have any questions, please do not hesitate to contact me at [regulatory@csilongwood.com](mailto:regulatory@csilongwood.com) .

Respectfully submitted,

/s/ Mark Lammert

Mark Lammert  
Attorney-in-Fact  
Telrite Corporation dba Life Wireless