

1.	Company Name	Time Warner Cable Information Services (Washington), LLC						
2.	Services Provided	Telecommunications						
3.	Emergency Plan (Y/N)	Y						
4.	Emergency Plan Filed with UTC (Y/N)	N						
5.	Network Operations Center (Y/N)	Y						
6.	Network Operations Center Location	Austin, TX – Syracuse, NY – Herndon, VA						
	<u>Name</u>	<u>24 Hour Y/N</u>	<u>Title</u>	<u>Address</u>	<u>EM</u>	<u>Tel</u>	<u>Cell</u>	
7.	Regulatory Contact	Stacey Hines	N	Regulatory Specialist	12405 Powerscourt Drive, St. Louis, MO 63131	Stacey.hines@charter.com	314-394-9854	
8.	Primary Emergency Contact	Lynn Notarianni	N	Director Regulatory	6399 S. Fiddlers Green Circle, Greenwood Village, CO 80111	Cfl_regulatory@charter.com	720-518-2585	
9.	Alternate Emergency Contact	Customer Service	Y			Spectrum.com	855-707-7328	
10.	Network Operations Center	Brian Riebow	N	Dir. Network Eng.	941 Charter Commons Drive, Town and Country, MO 63017	Brian.riebow@charter.com	314-288-3838	
11.	24 Hour Emergency Contact	Network Operations Center	Y	NOC Supervisor	941 Charter Commons Drive, Town and Country, MO 63017	dlnoc@charter.com	866-248-7662	