

Washington State Lifeline Quarterly Customer Report

Company: Boomerang Wireless, LLC d/b/a enTouch Wireless- 1Q24
 Docket: UT-121610

1. Total customers at end of period:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

Total Washington customers:

2. Total new customers enrolled:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

3. Total customers de-enrolled due to 60 day inactivity:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

4. Total customers de-enrolled due to failed annual verification:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

5. Total customers who de-enrolled voluntarily:

- Plan 1 - (eff 12/01/2017) 750 Minute Always on Plan
- Plan 2 - (eff 12/01/2018) 1000 Voice/Unlimited SMS
- Plan 3 - (eff 12/01/2017) Tribal Always on Plan
- Plan 4 - (eff 12/01/2018) Tribal Unlimited T&T + 1.5GB

Prior Ending Qtr	Jan-24	Feb-24	Mar-24	Total	Notes
					Category Line 1, Month 3 Column =Total (End of Qtr) column
	-	-	-	-	(A) Plan descriptions -- Provide all lifeline plans and differentiate between tribal vs. non-tribal plans. Add lines for additional plans if necessary.
23,520	7,394	7,004	6,773	21,171	
	-	-	-	-	
411	284	362	402	1,048	
	-	-	-	-	
23,931	7,678	7,366	7,175	22,219	
					Category Line 2, Sum of Months 1+2+3 = Total
	-	-	-	-	(B) Activity in Category Lines 2, 3, 4 and 5 MAY NOT EQUAL end of customer count in Category 1 since it MAY not include customers retained month to month, trueups include customers retained month to month, trueups and adjustments
	1,118	1,078	970	3,166	
	-	-	-	-	
	153	146	116	415	
	1,271	1,224	1,086	3,581	
					Category Line 3, Sum of Months 1+2+3 = Total
	-	-	-	-	
	931	812	716	2,459	
	-	-	-	-	
	18	27	33	78	
	949	839	749	2,537	
					Category Line 4, Sum of Months 1+2+3 = Total
	-	-	-	-	
	-	-	-	-	
	-	-	-	-	
	-	-	-	-	
					Category Line 5, Sum of Months 1+2+3 = Total
	-	-	-	-	
	473	668	493	1,634	
	-	-	-	-	
	13	41	42	96	
	486	709	535	1,730	