

**Virgin Mobile USA, L.P.**  
**Quarterly Lifeline Report**  
**Washington**  
**3rd Quarter 2016**

**Public**

	Jun-2016	Jul-2016	Aug-2016	Sep-2016	Cumulative Total
<b>Customers Enrolled</b>	34,945	33,932	32,880	32,085	32,085
<b>Customers De-activated</b>					
Suspended		REDACTED	REDACTED	REDACTED	REDACTED
Duplicates		REDACTED	REDACTED	REDACTED	REDACTED
Voluntary Disconnect		REDACTED	REDACTED	REDACTED	REDACTED
Inactivity		REDACTED	REDACTED	REDACTED	REDACTED
Moved		REDACTED	REDACTED	REDACTED	REDACTED
Non-Certification		REDACTED	REDACTED	REDACTED	REDACTED
NLAD-related deact		REDACTED	REDACTED	REDACTED	REDACTED
Other		REDACTED	REDACTED	REDACTED	REDACTED
<b>Total Deactivated</b>		1,364	1,437	1,170	3,971
<b>New Customers</b>		351	385	375	1,111

Note: confidential information is in bold numbers.