

Date Received: April ²⁴~~28~~, 1998

Docket No.: TV-971477

Company: Amends WAC 480-12, Relating to Household Goods Movers

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WASH. UT. & TP. COMM.

Docket #
TV-971477

4-21-98

Dear Commission -

I saw the little article re: changes in moving industry regulations.

I recently had a very bad experience with a local (Everett area) mover. Service was so poor, I was charged for many more hrs than I was told it should take, they damaged an appliance, plus they didn't even move everything due to poor stacking, etc in the truck & ran out of room. All I had was a 1 bdrm house moving < 3 miles away. It was a nightmare.

So whatever you can do to help the consumer for all for it. I don't ever think this mover had a license (MAC the mover).

Also any recommendations as to any recourse I may have? The owner just ignored my calls & my letter.

Sincerely,

Charlene Blankenship
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