**Unbundled Dedicated Interoffice Transport
(UDIT) Diagram**

Central
Office

Tandem

CLEC
Switch

EUDIT

Central
Office

UDIT

Central
Office
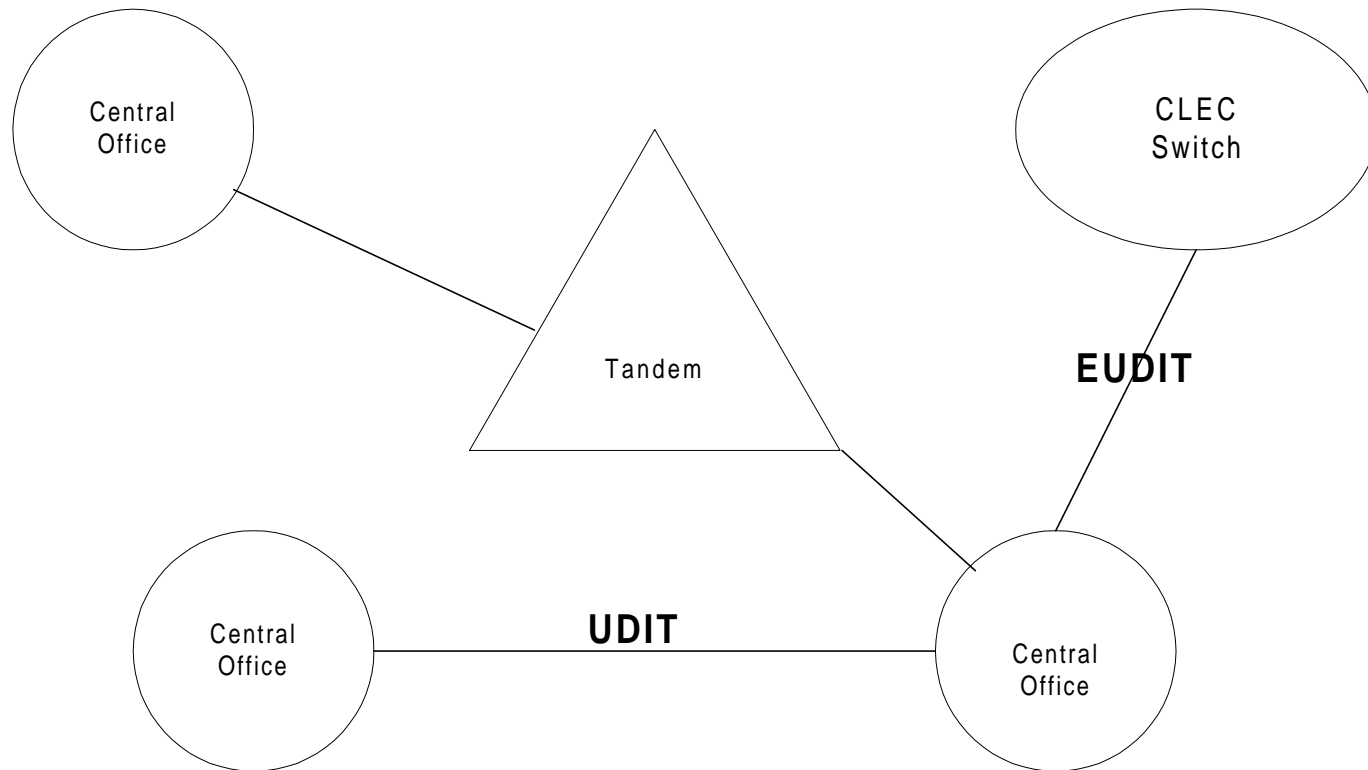
Unbundled Dedicated Interoffice Transport Provisioning Process

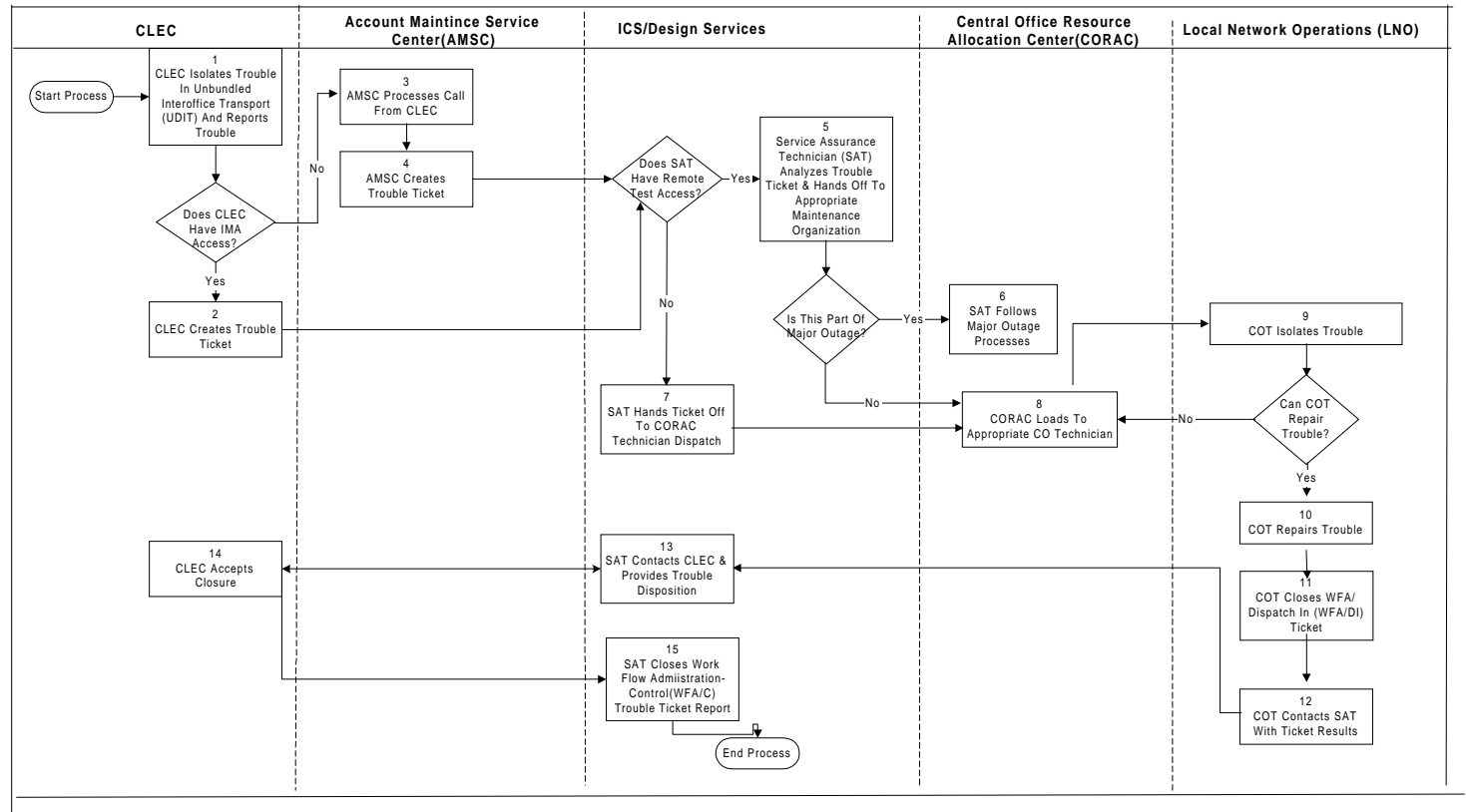| CLEC	Pre-Order/Order	Design	Implementation	Billing
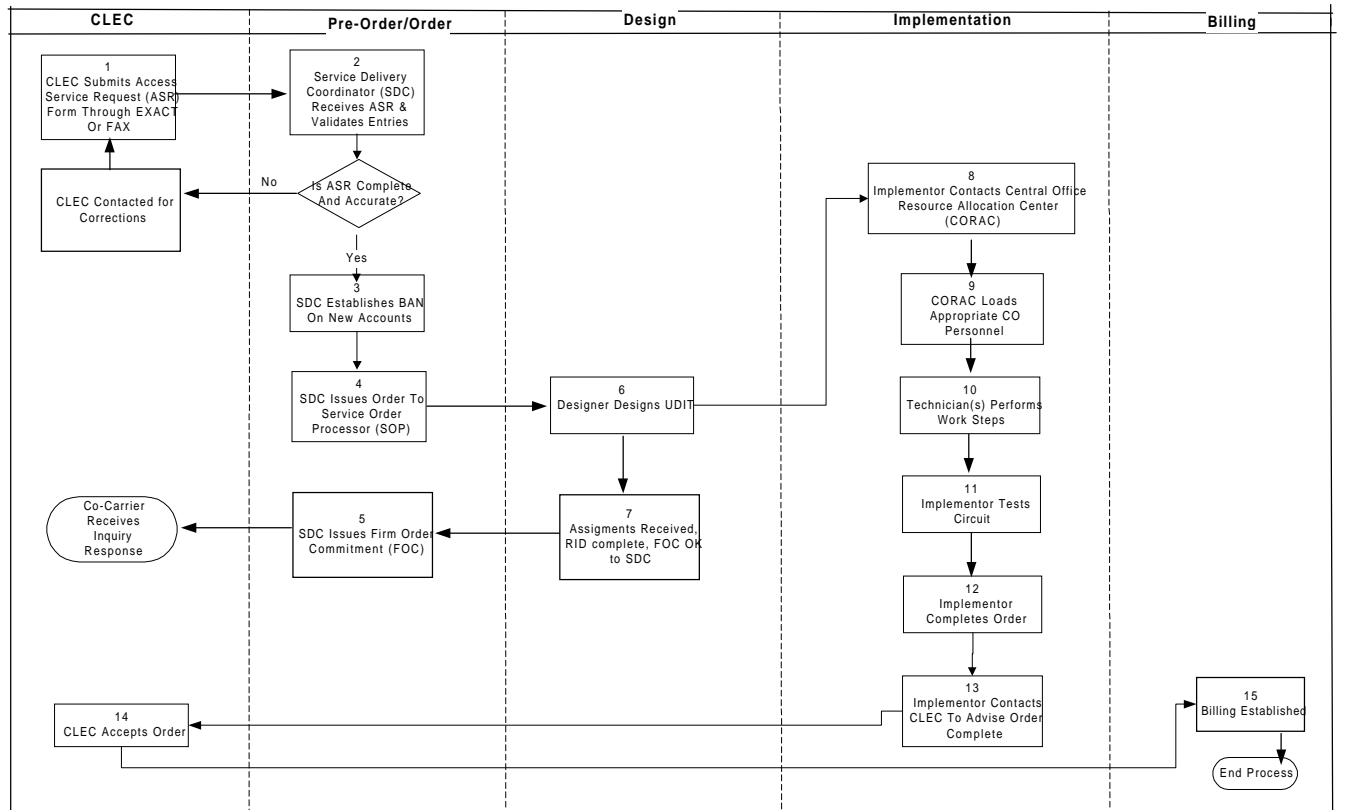
Unbundled Dedicated Interoffice Transport Provisioning Task List

Assoc. Task #	Process
1	Co-Provider Issues complete and accurate Access Service Request. These requests are issued through EXACT or by fax.
2	ASR and associated forms reviewed for completeness and accuracy by Service Delivery Coordinator (SDC). Contacts CLEC if necessary for corrections.
3	SDC establishes Billing Account Number (BAN) if necessary.
4	SDC issues order into the service order processor using appropriate intervals.
5	SDC receives OK from Designers (RID complete) and issues Firm Order Confirmation (FOC).
6	Unbundled dedicated interoffice transport facility is designed in TIRKS
7	Design Center ensures Assignments are received, completes RID, and authorizes the SDC to issue FOC.
8	Implementor contacts Central Office Resource Allocation Center (CORAC)
9	CORAC loads appropriate Central Office Technician(s) to perform work steps.
10	CO Technician(s) receive work request and complete work steps.
11	Implementor tests circuit
12	Implementor completes order and completes in WFA/C
13	Implementor contacts Co-Provider to advise order complete. CLEC accepts circuit.
14	Service orders completes and posts to begin billing.

Unbundled Dedicated Interoffice Transport Maintenance Process

Flowchart with swim lanes: CLEC | Account Maintince Service Center(AMSC) | ICS/Design Services | Central Office Resource Allocation Center(CORAC) | Local Network Operations (LNO)

CLEC
- Start Process
- 1. CLEC Isolates Trouble In Unbundled Interoffice Transport (UDIT) And Reports Trouble
- Does CLEC Have IMA Access? — Yes
- 2. CLEC Creates Trouble Ticket
- 14. CLEC Accepts Closure

Account Maintince Service Center(AMSC)
- No
- 3. AMSC Processes Call From CLEC
- 4. AMSC Creates Trouble Ticket

ICS/Design Services
- Does SAT Have Remote Test Access? — Yes / No
- 5. Service Assurance Technician (SAT) Analyzes Trouble Ticket & Hands Off To Appropriate Maintenance Organization
- 7. SAT Hands Ticket Off To CORAC Technician Dispatch
- 13. SAT Contacts CLEC & Provides Trouble Disposition
- 15. SAT Closes Work Flow Admiistration-Control(WFA/C) Trouble Ticket Report
- End Process

Central Office Resource Allocation Center(CORAC)
- Is This Part Of Major Outage? — Yes / No
- 6. SAT Follows Major Outage Processes
- 8. CORAC Loads To Appropriate CO Technician

Local Network Operations (LNO)
- 9. COT Isolates Trouble
- Can COT Repair Trouble? — No / Yes
- 10. COT Repairs Trouble
- 11. COT Closes WFA/ Dispatch In (WFA/DI) Ticket
- 12. COT Contacts SAT With Ticket Results

Unbundled Dedicated Interoffice Transport Maintenance Task List

Assoc. Task #	Process
1 or 2	Trouble ticket submitted NOTE: If CLEC has a system interface they may submit report electronically. Otherwise CLEC calls AMSC to report trouble and steps 3 and 4 are required.
3	Process ticket received from CLEC
4	Trouble ticket created
5	Analyze trouble ticket, identify location, and assign to appropriate organization
6	If trouble is related to a major outage SAT follows major outage notification processes
7	If trouble location can not be identified by SAT the SAT hands off tkt to CORAC to dispatch technician
8	CORAC loads to appropriate Central Office Technician (COT)
9	Trouble is isolated
10	Trouble repaired
11	Trouble ticket updated
12	Contact SAT with ticket results
13	CLEC notified
14 and 15	CLEC accepts service and Trouble ticket closed