

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION,

Complainant,

v.

PACIFICORP dba
PACIFIC POWER & LIGHT COMPANY,

Respondent.

DOCKET UE-230172
(Consolidated)

In the Matter of

ALLIANCE OF WESTERN ENERGY
CONSUMERS’

Petition for Order Approving Deferral of
Increased Fly Ash Revenues

DOCKET UE-210852
(Consolidated)

EXHIBIT SNS-16

SHAYLEE N. STOKES

ON BEHALF OF THE ENERGY PROJECT

*PacifiCorp First Revised Response to TEP Data Request 013
Low Income*

UE-230172 / PacifiCorp
June 27, 2023
TEP Data Request 013 – 1st REVISED

TEP Data Request 013

Low Income - Reference: Dkt. U-210800, PacifiCorp's Responses, at 6 (Aug. 19, 2022); Dkt. U-210800, PacifiCorp's Responses, at 10 (April 29, 2022).

What percentage of PacifiCorp's customers have selected Spanish as their preferred language for correspondence or communications?

1st Revised Response to TEP Data Request 013

Further Company's response to TEP Data Request 013 dated June 13, 2023, the Company has become aware that the response provided was based on PacifiCorp's six state service jurisdictions and was therefore incorrect. The Company provides this 1st Revised response which replaces, in its entirety, the Company's original response.

Approximately 11 percent of customers within PacifiCorp's Washington service area have identified their preferred language as Spanish.

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