Company T141 - CenturyTel of Washington

Instal	lation Credits - Residence Number of Scheduled Appointments Number of Scheduled Appointments missed due to Company reasons Number of Scheduled Commitments Number of Scheduled Commitments missed due to Company reasons Total amount of installation credits - Residence
Instal	lation Credits - Business Number of Scheduled Appointments Number of Scheduled Appointments missed due to Company reasons Number of Scheduled Commitments Number of Scheduled Commitments missed due to Company reasons Total amount of installation credits - Business
Out-o	f-Service Repair Credits - Residence Number of Scheduled Appointments Number of Scheduled Appointments missed due to Company reasons Number of Scheduled Commitments Number of Scheduled Commitments Number of Scheduled Commitments missed due to Company reasons Total amount of Missed Commitment Credits Number of Out-of-Service Not Cleared in 24-48 Hours Total amount of pro-rata credits for Out-of-Service Not Cleared in 24-48 Hours Number of Out-of-Service Not Cleared in 48 Hours Total amount of credits for Out-of-Service Not Cleared in 48 Hours Number of Out-of-Service Not Cleared in 7 Days Total amount of credits for Out-of-Service Not Cleared in 7 Days
Out-c	Appointments Number of Scheduled Appointments Number of Scheduled Appointments missed due to Company reasons Number of Scheduled Commitments Number of Scheduled Commitments Number of Scheduled Commitments missed due to Company reasons Total amount of Missed Commitment Credits Number of Out-of-Service Not Cleared in 24-48 Hours Total amount of pro-rata credits for Out-of-Service Not Cleared in 24-48 Hours Number of Out-of-Service Not Cleared in 48 Hours Total amount of credits for Out-of-Service Not Cleared in 48 Hours Number of Out-of-Service Not Cleared in 7 Days Total amount of credits for Out-of-Service Not Cleared in 7 Days

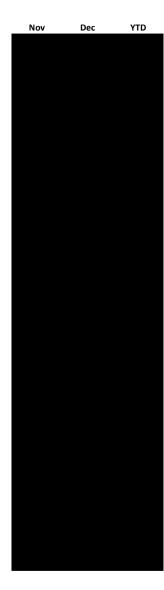
Grand Total of Service Guarantee Credits

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Bus	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct
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Company T142 - CenturyTel of Inter-Island

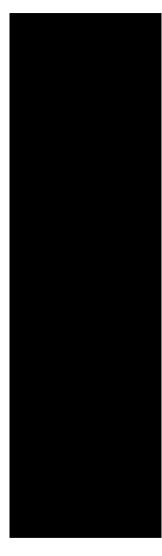
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Installation Credits - Residence										
Number of Scheduled Appointments	Res									
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Total amount of installation credits - Residence	Res									
Installation Credits - Business										
Number of Scheduled Appointments	Bus									
Number of Scheduled Appointments missed due to Company reasons	Bus									
Number of Scheduled Commitments	Bus									
Number of Scheduled Commitments missed due to Company reasons	Bus									
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Out-of-Service Repair Credits - Residence										
Number of Scheduled Appointments	Res									
Number of Scheduled Appointments missed due to Company reasons	Res									
Number of Scheduled Commitments	Res									
Number of Scheduled Commitments missed due to Company reasons	Res									
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Number of Out-of-Service Not Cleared in 48 Hours	Res									
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Number of Out-of-Service Not Cleared in 7 Days	Res									
Total amount of credits for Out-of-Service Not Cleared in 7 Days	Res									
Out-of-Service Repair Credits - Business										
Number of Scheduled Appointments	Bus									
Number of Scheduled Appointments missed due to Company reasons	Bus									
Number of Scheduled Commitments	Bus									
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Number of Out-of-Service Not Cleared in 48 Hours	Bus									
Total amount of credits for Out-of-Service Not Cleared in 48 Hours	Bus									
	Bus									
Number of Out-of-Service Not Cleared in 7 Days										



Company T143 - CenturyTel of Cowiche

	Res/										
	Bus	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	
Installation Credits - Residence											
Number of Scheduled Appointments	Res										
Number of Scheduled Appointments missed due to Company reasons	Res										
Number of Scheduled Commitments	Res										
Number of Scheduled Commitments missed due to Company reasons	Res										
Total amount of installation credits - Residence	Res										
Installation Credits - Business											
Number of Scheduled Appointments	Bus										
Number of Scheduled Appointments missed due to Company reasons	Bus										
Number of Scheduled Commitments	Bus										
Number of Scheduled Commitments missed due to Company reasons	Bus										
Total amount of installation credits - Business	Bus										
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Number of Scheduled Appointments missed due to Company reasons	Res										
Number of Scheduled Commitments	Res										
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Total amount of Missed Commitment Credits	Res										
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Total amount of credits for Out-of-Service Not Cleared in 48 Hours	Res										
Number of Out-of-Service Not Cleared in 7 Days	Res										
Total amount of credits for Out-of-Service Not Cleared in 7 Days	Res										
Out-of-Service Repair Credits - Business											
Number of Scheduled Appointments	Bus										
Number of Scheduled Appointments missed due to Company reasons	Bus										
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Number of Scheduled Commitments missed due to Company reasons	Bus										
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Number of Out-of-Service Not Cleared in 7 Days											

Nov Dec YTD



Company T876 - United Telephone Company of the Northwest

Grand Total of Service Guarantee Credits

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Number of Scheduled Commitments	Bus										
Number of Scheduled Commitments missed due to Company reasons	Bus										
Total amount of installation credits - Business	Bus										
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Number of Scheduled Appointments missed due to Company reasons	Res										
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Number of Out-of-Service Not Cleared in 24-48 Hours	Res										
Total amount of pro-rata credits for Out-of-Service Not Cleared in 24-48 Hours	Res										
Number of Out-of-Service Not Cleared in 48 Hours	Res										
Total amount of credits for Out-of-Service Not Cleared in 48 Hours	Res										
Number of Out-of-Service Not Cleared in 7 Days	Res										
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ut-of-Service Repair Credits - Business											
Number of Scheduled Appointments	Bus										
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Number of Out-of-Service Not Cleared in 7 Days	Bus										
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Installation Credits - Business										
Number of Scheduled Appointments	Bus									
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Number of Scheduled Commitments	Bus									
Number of Scheduled Commitments missed due to Company reasons	Bus									
Total amount of installation credits - Business	Bus									
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Out-of-Service Repair Credits - Business										
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Number of Out-of-Service Not Cleared in 7 Days	Dus									

Nov Dec YTD

