

BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION,

Complainant,

v.

PACIFICORP dba
PACIFIC POWER & LIGHT COMPANY,

Respondent.

DOCKET UE-230172
(Consolidated)

In the Matter of

ALLIANCE OF WESTERN ENERGY
CONSUMERS'

Petition for Order Approving Deferral of
Increased Fly Ash Revenues

DOCKET UE-210852
(Consolidated)

EXHIBIT SNS-10

SHAYLEE N. STOKES

ON BEHALF OF THE ENERGY PROJECT

*PacifiCorp Response to TEP Data Request 005
Credit and Collections*

UE-230172 / PacifiCorp

June 13, 2023

TEP Data Request 005

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Credit and Collections

- (a) Does PacifiCorp report any customer information to credit bureaus, e.g., Equifax, Experian, TransUnion? If the answer is yes, please provide a detailed description of the circumstances under which the Company reports customer information to credit bureaus.

- (b) Do any of PacifiCorp's collections agencies report customer information to credit bureaus? If the answer is yes, please provide a detailed description of the circumstances under which collections agencies report customer information to credit bureaus.

Response to TEP Data Request 005

- (a) PacifiCorp does not report any customer information to credit bureaus.

- (b) PacifiCorp objects to the request to the extent it requests information regarding the practices of third-party collection agencies. Subject to that objection, collection agencies used by PacifiCorp may report certain customer information to credit bureaus, however PacifiCorp is not aware of the circumstances where those agencies would report customer information, nor the extent of what information would be reported.

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