

1.	Company Name	Lingo Telecom, LLC d/b/a Matrix Business Technologies d/b/a Trinsic Communications d/b/a VarTec Telecom d/b/a Excel Telecommunications d/b/a Impact Telecom d/b/a Startec d/b/a Americatel d/b/a Lingo Telecommunications						
2.	Services Provided	Y						
3.	Emergency Plan (Y/N)	N						
4.	Emergency Plan Filed with UTC (Y/N)	Y						
5.	Network Operations Center (Y/N)	9330 LBJ Freeway Suite 944 Dallas, TX 75243						
6.	Network Operations Center Location							
		Name	Title	24 Hour Y/N	Address	EM	Tel	Cell
7.	Regulatory Contact	Alex Valencia	Chief Compliance Officer	N	9330 LBJ Freeway Suite 944 Dallas, TX 75243	Alex.Valencia@lingo.com	972-910-1720	
8.	Primary Emergency Contact	Brian Whitford	Director NOC and Field Operations	N	9330 LBJ Freeway Suite 944 Dallas, TX 75243	Brian.whitford@lingo.com	678-210-9367	470-215-7851
9.	Alternate Emergency Contact	Dinah Stoffregen	Network Operations Center Supervisor	N	9330 LBJ Freeway Suite 944 Dallas, TX 75243	Dinah.stoffregen@lingo.com	972-910-1839	469-888-9229
10.	Network Operations Center	Bill Reichert	Network Operations Center Supervisor	N	9330 LBJ Freeway Suite 944 Dallas, TX 75243	Bill.reichert@lingo.com	720-279-0550	303-518-7740
11.	24 Hour Emergency Contact	Impact Network Operations Center		N	9330 LBJ Freeway Suite 944 Dallas, TX 75243	performancemonitoring@impacttelecom.com	NOC Toll Free 800-584-2044	