

Local Service Requests Eligible for Flow Through

| Product Category | Activity Type (LSR ACT) | Exceptions | Applies |
|-------------------------|---|--|---|
| Unbundled Local Loop | <ul style="list-style-type: none"> • Conversion as Specified (ACT V) • New Installation (ACT N) • Disconnect (ACT D) • Outside Move (ACT T) | <ul style="list-style-type: none"> • CSR No Match • CLEC sets manual handling indicator • Supplemental Orders (Due Date Change and Other Change) • Expedites • LSR Quantity >20 • Government Account (TOS 3) • Pending orders ACT "V", "N" and "T" (actual or indicated by CLEC) • Related Requests (RPON or RORD) • Partial conversion on accounts with multiline hunting • CLEC sets Address not in Database indicator (e.g., new construction)(ANV) • ADSL Compatible Loop ACT "V", "N" and "T" • ISDN Basic Rate (BRI) Capable Loop ACT "V", "N" and "T" • xDSL-I Capable Loop ACT "V", "N" and "T" • DS1 Capable Loop ACT "V", "N" and "T" • OCn Capable Loop ACT "V", "N" and "T" • DS3 Capable Loop ACT "V", "N" and "T" | <ul style="list-style-type: none"> • Pre 8.0 • All Versions |

| Product Category | Activity Type (LSR ACT) | Exceptions | Applies |
|--|---|---|---|
| Unbundled Local Loop with Local Number Portability (LNP) | <ul style="list-style-type: none"> • Conversion as Specified (ACT V) • Conversion as Specified No Directory Listing (ACT Z) | <ul style="list-style-type: none"> • CSR No Match • CLEC sets manual handling indicator • Supplemental Orders (Due Date Change and Other Change) • Expedites • LSR Quantity >20 • Government Account (TOS 3) • Pending orders (actual or CLEC specified) • Related Requests (RPON or RORD) • Partial conversion on accounts with multiline hunting • ADSL Compatible Loop • ISDN Basic Rate (BRI) Capable Loop • xDSL-I Capable Loop • Complex product (non-POTS) porting | <ul style="list-style-type: none"> • Pre 8.0 • All Versions |
| Local Number Portability (LNP) | <ul style="list-style-type: none"> • Conversion as specified (ACT V) • Conversion as Specified No Directory Listing (ACT Z) | <ul style="list-style-type: none"> • CSR No Match • CLEC sets manual handling indicator • Supplemental orders (Due Date Change and Other Change) • Expedites • LSR Quantity > 20 • Government Account (TOS 3) • Complex products (non-POTS) • Pending Orders (actual or CLEC indicated) • Related Requests (RPON or RORD) • Partial conversion on accounts with multiline hunting | <ul style="list-style-type: none"> • Pre 8.0 • All Versions |

| Product Category | Activity Type (LSR ACT) | Exceptions | Applies |
|-------------------------|------------------------------------|---|--|
| | | <ul style="list-style-type: none"> • Unbundled Network Elements - Platform (UNE-P) – Centrex (Plus, Prime, Centron, 21) • Unbundled Network Elements - Platform (UNE-P) – Digital Switched Service (DSS) • Unbundled Network Elements Platform (UNE-P) - Integrated Service Digital Network Primary Rate Interface (ISDN PRI) • Unbundled Network Elements Platform (UNE-P) - Integrated Service Digital Network Basic Rate Interface (ISDN BRI) • Unbundled Network Elements - Platform (UNE-P) - Private Branch Exchange (PBX) Trunks • Unbundled Network Elements - Platform (UNE-P) - Public Access Lines (PAL) | <ul style="list-style-type: none"> • All Versions • All Versions |

| Product Category | Activity Type (LSR ACT) | Exceptions | Applies |
|---|---|--|---|
| <p>Cancellation Requests (Supplemental type 1) on LSRs for:</p> <ul style="list-style-type: none"> • Unbundled Local Loop • Unbundled Local Loop with Local Number Portability (LNP) • Local Number Portability (LNP) • Resale- Local Exchange Services – Business and Residence Plain Old Telephone Service (POTS) • Resale Integrated Service Digital Network (ISDN) Basic Rate Interface (BRI) • Resale Centrex Plus and Centron, • Resale Centrex Prime • Resale Centrex 21 • Resale – Direct Inward Dialing (DID) Analog In Only Trunk • Resale Design Trunk • Unbundled Network Elements – Platform (UNE-P) – Plain Old Telephone Service (POTS) | <ul style="list-style-type: none"> • N/A | <ul style="list-style-type: none"> • Version of PON prior to cancel is not in an “ISSUED” Status. • Activity (ACT) = N and the Account Number (AN) field is not populated. • For Unbundled Local Loop, Unbundled Local Loop with Local Number Portability (LNP), Resale Designed Trunks and Resale – Direct Inward Dialing (DID) Analog In Only Trunks: <ul style="list-style-type: none"> • Time prior to the service order due date for the original request is less than 24 hours • For Local Number Portability (LNP), Resale – Local Exchange Services – Business and Residence Plain Old Telephone Service (POTS), Resale Integrated Service Digital Network (ISDN) Basic Rate Interface (BRI), Resale Centrex Plus and Centron, Resale Centrex Prime, Resale Centrex 21 and Unbundled Network Elements – Platform (UNE-P) – Plain Old Telephone Service (POTS): <ul style="list-style-type: none"> • Time prior to the service order due date for the original request is less than 24 hours and the Line Activity (LNA) is not equal to ‘N’ and an appointment is indicated on the APTCON field • Time prior to the service order due date for the original request is less than 24 hours and the Line Activity (LNA) or the Trunk Activity (DTNRACT or DTKACT) is equal to ‘N’ • Resale Private Line • Resale – Private Branch Exchange (PBX) Trunk Service • Resale - Frame Relay Service (FRS) • Resale Qwest Digital Subscriber Line (DSL) • Resale Integrated Service Digital Network (ISDN) Primary Rate Interface (PRI) | <ul style="list-style-type: none"> • 7.0 and Post 7.0 LSRs |

