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Gold Beach Water Company, Inc.

For Commission's Receipt Stamp

## WATER SERVICE RULES AND REGULATIONS

### Rule 4 - Definition of Service

Service will be supplied as described in these rules and under the applicable rate schedule(s). Service will be supplied only to those who secure their source of water exclusively from the Utility, unless otherwise provided under written contract. Water service will be used only for the purpose specified in the service agreement and applicable rate schedule(s). A customer will not sell or permit others to use such service, unless authorized to do so under written contract with the Utility.

The customer will not increase demand or use of service as stated in the application for service without giving prior notice of such increase. In the event of such increase, the customer is required to pay the Utility's regularly published rates from the date of increased service or initial use of the service.

Whenever the customer wants to permanently discontinue the use of water, the customer must cause the fixture to be removed and the branch pipe or service supplying the same to be capped or plugged, and must notify the Utility in writing before any reduction in charge will be made.

#### Rule 5 – Disconnection Visit Charge

When a Utility employee is dispatched (single visit) to disconnect service, that employee must accept payment of a delinquent account and service will not be disconnected. If amount owing is tendered in cash, Utility employee will not be required to dispense change for excess over the delinquent amount due and owing. Any excess payment will be credited to the customer's account. If a disconnect visit charge is specified in Schedule X, the Utility may accept payment of the disconnection visit charge at the door or charge it on the customer's next bill. Disconnection visits will only be made following the required notices to the customer. If delinquent account payment is not received, the customer will be disconnected, and the disconnection visit charge will not be applied to the customer.

## Rule 6 – Reconnection Charge

When a Utility employee is dispatched to reconnect service to the Utility distribution system, a reconnection charge will apply if specified in Schedule X to recover the cost of the disconnection and reconnection visits. Such charge is to apply only in cases where service (which includes but is not limited to violations of Rule 17 – Disconnection of Service) has been discontinued.

The Utility will restore service when the cause of discontinuance has been removed or payments of all proper charges due from customer have been made. No charge will be made

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for reconnection of service if the shut-off was made for the convenience of the Utility in making repairs, changes, etc.

# WATER SERVICER RULES AND REGULATIONS

#### Rule 7 – Installation of Service Pipes and Meters

The Utility will construct service connections of a proper size from its distribution mains to the customer's property. The Utility reserves the right to refuse to construct a service connection to any property if the applicant's pipes are not properly constructed and protected.

'Utility Meter Installation' – The Utility may meter any flat rate service at its discretion, provided that metered rates are in effect. The Utility's metered service rates will become effective, after the customer has received thirty (30) days' written notice. All meters so placed will be installed and maintained by the Utility without direct retrofit charge to the customer.

'Customer Request Meter Installation' – A meter will be installed upon any flat rate service at the request of the customer, provided that metered rates are in effect, only if the actual cost of the meter and installation is paid by the customer. The amount paid will be reimbursed to the customer, by bill credit, by at least ten (10) percent of the meter and installation charge each month until fully repaid. All meters will be installed and maintained by the Utility without future charge to the customer. The charge and conditions for this service are specified in **Schedule 4**.

# Rule 8 - Distribution Main Extension

'Utility Allowance' – Where elevation and construction conditions allow and one or more bona fide potential customer(s)\* request a main extension, the Utility will construct and pay for the same, if the Utility has sufficient capacity available to meet DOH standards of quantity and quality.

'Customer Prorate Share' – The cost of main extension in excess of the estimated customer(s) revenue for three (3) years (Utility allowance) must be paid by the prospective customers in advance

'Construction Contract' – No main extension will be considered as coming under this rule where the total cost of the main extension is greater than the estimated customer(s) revenue for six (6) years. Water main extensions and/or fire hydrants will be installed after contracts have been approved by the Commission pursuant to WAC's for special contracts for water utilities and distribution extensions.

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