Service Date: April 22, 2026

STATE OF WASHINGTON

UTILITIES AND TRANSPORTATION COMMISSION

621 Woodland Square Loop S.E. ● Lacey, Washington 98503

P.O. Box 47250 ● Olympia, Washington 98504-7250

(360) 664-1160 ● TTY 1-800-833-6384 or 711

publnvolve@utc.wa.gov

April 22, 2026

NOTICE OF OPPORTUNITY TO FILE WRITTEN COMMENTS
(By 5 p.m., May 22, 2026)
and
NOTICE OF HYBRID WORKSHOP
(Set for June 16, 2026, at 1 p.m.)

Re: Rulemaking to consider changes and improvements to solid waste customer notice rules contained in WAC 480-70,
Docket TG-220140

TO ALL INTERESTED PERSONS:

On April 27, 2022, the Washington Utilities and Transportation Commission (Commission) filed with the Code Reviser a Preproposal Statement of Inquiry (CR-101) to consider potential changes to current rules in Washington Administrative Code (WAC) 480-70 applicable to the provision of solid waste collection service, including revising customer notice requirements, allowing electronic tariff filings and electronic billing, exploring the possibility of implementing a mandatory low-income residential rate program, clarifying the time for making up missed service, eliminating residential deposits and fees, customer notice requirements, tariff filing processes, free and reduced rates, refusal of service, cancelation of service, complaints, billing, establishing credit and deposits, and other related topics. The Commission filed the CR-101 under Docket TG-220140.[1]

[1] On March 2, 2022, the Commission received a petition for rulemaking in Docket TG-220140 requesting the Commission amend its rules related to solid waste collection service to clarify the timeline to provide make-up service for missed pickups. Pursuant to RCW 34.05.330, the Commission is required to act within 60 days to resolve such petitions either by denying the petition or by initiating a rulemaking. By this Notice, the Commission initiates a rulemaking in response to the petition.

On April 22, 2026, the Washington Utilities and Transportation Commission (Commission) filed with the Code Reviser an amended Preproposal Statement of Inquiry (CR-101) to consider potential changes to current rules in Washington Administrative Code (WAC) 480-70 and narrowing the rulemaking focus to items relating to solid waste customer notice rules, including revising delivery methods to allow electronic customer notices and revising existing notice language to address potential conflicts between commission rules and controlling statutes regarding notice requirement timelines. The Commission filed the CR-101 under Docket TG-220140.[2]

The Commission seeks stakeholder input to inform its inquiry, including general comments related to the scope and purposes of this rulemaking. Solid waste collection companies subject to the Commission's jurisdiction are asked to submit comments and to respond to the questions below. Other interested stakeholders are invited to submit comments in response to the questions.

Noticing Customers

1. What are the best ways to provide notice to customers?

2. Which notice methods provides the most customer response?

3. What contact methods does your company have available for customers to contact you?

4. Which contact methods do customers use the most when contacting your company?

5. Does your Company maintain a database of your customers' email addresses and/or cell phone numbers? If so, how did your Company initially obtain this information?

6. Would you support a rule modification that would allow for electronic customer notice in lieu of physically mailed customer notices? Please explain.

The Commission invites initial written comments and will conduct a workshop to discuss the input provided.

[2] On October 22, 2025, the Commission received a petition requesting an exemption from WAC 480-70-376(2)(a) or for the rulemaking in Docket TG-220140 to be re-opened. On December 11, 2025, at the conclusion of petition discussion, the Commission ruled that Docket TG-220140 be reopened by April 1, 2026. By this Notice, the Commission reopens the rulemaking in response to the order stated in docket TG-250844.

The CR-101, as filed with the Code Reviser, is available for inspection on the Commission's website at https://www.utc.wa.gov/casedocket/2022/220140/docsets. If you are unable to access the Commission's web page and would like an electronic copy of the CR-101 emailed to you, please contact the Records Center at (360) 664-1234.

WRITTEN COMMENTS

Pursuant to WAC 480-07-250(3), written comments must be submitted in electronic form, specifically in searchable .pdf format (Adobe Acrobat or comparable software). As provided in WAC 480-07-140(5), those comments must be submitted via the Commission's web portal at www.utc.wa.gov/e-filing. If you are unable to submit documents via the portal, you may submit your comments by email to the Commission's Records Center at records@utc.wa.gov or by mailing an electronic copy to the Commission's Records Center on a flash drive, DVD, or compact disc that includes the filed document(s). Comment submissions should include:

- The docket number of this proceeding (Docket TG-220140).
- The commenting party's name.
- The title and date of the comment or comments.

The Commission will post on its website all comments that are provided in electronic format. The website is located at https://www.utc.wa.gov/casedocket/2022/220140/docsets.

If you are unable to file your comments electronically the Commission will accept a paper document. If you have questions regarding this rulemaking, you may contact staff lead Kris Irelan at (360) 664-1226, or by email at kris.irelan@utc.wa.gov.

NOTICE OF WORKSHOP

Interested persons, in Docket TG-220140, are invited to participate in the Commission's hybrid workshop set for Tuesday, June 16, at 1:00 p.m. The workshop will have both virtual and in-person attendance options. The in-person workshop will take place in the Commission's Hearing Room, First Floor, Commission Headquarters, 621 Woodland Square Loop S.E., Lacey, Washington. To participate in the workshop using Zoom on a computer or mobile device, click here to join the workshop.[3] Interested persons not attending in-person may listen to the meeting via Zoom by calling (253) 215 8782. and enter the Meeting ID: 856 0230 0962# and Passcode: 377751#. During the workshop, Commission staff will review and discuss comments with the interested parties.

Stakeholders will have further opportunity for comment. Information about the schedule and other aspects of the rulemaking, including comments, will be posted on the Commission's

[3] https://utc-wa-gov.zoom.us/j/85602300962?pwd=4C5kQve9IjFb6jabNlREVFJb5wAwnO.1.

website as it becomes available. If you wish to receive further information on this rulemaking you may:

- Call the Commission's Records Center at (360) 664-1139
- Email the Commission at records@utc.wa.gov
- Mail written comments to the address below

When contacting the Commission, please refer to Docket TG-220140 to ensure that you are placed on the appropriate service list. The Commission's mailing address is:

Executive Director and Secretary
Washington Utilities and Transportation Commission
621 Woodland Square Loop SE, Lacey, WA 98503
P.O. Box 47250
Olympia, WA 98504-7250

NOTICE

If you do not want to comment now but do want to receive future information about this rulemaking, please notify the Executive Director and Secretary in one of the ways described above and ask to be included on the Interested Persons (IP) list for Docket 220140. If you do not ask to be added to the IP list, you will not receive further communications about this rulemaking.

Jeff Killip
Digitally signed by Jeff Killip
Date: 2026.04.22 09:10:22
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Jeff Killip
Executive Director and Secretary