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P.O. Box 924 Friday Harbor, Wa. 98250 October 15, 1990

Utilities & Transportation Commission Chandler Plaza Bldg. FY-11 1300 S. Evergreen Park Dr. SW Olympia, Wa. 98504

Dear People,

I would definitely urge passage of the proposed rules mentioned in the Seattle Times column of 10/9/90...see copy enclosed.

It has been extremely frustrating on three or four occasions when I have attempted to make credit card calls from a motel room and have been told that I can't place that call from that particular motel thru whatever company they are hooked up to. I usually always eventually get through, but it takes repeated calls and wastes considerable time.

The whole system was far, far better when it was all one phone company... deregulation is is bunch of bunk.

Please pass any an all rules changes that make it easier for the phone user.

Thanks for listening.

Sincerely,

Bruce Bennett