

EXHIBIT 3

Broadband Plan

ToledoTel is fully committed to continue to provide the best broadband in the state of Washington throughout our entire service area. 100% of the serviceable homes, businesses and vacant tax parcels within our exchange have access to broadband 1 symmetrical gigabit broadband service via fiber optics. Far exceeding the low standard of 25/3. As new homes are constructed, we plan to continue this same level of service. Over the last two years, the company has built fiber to over 80 new homes in our service territory increasing our average Capital Expense. The company expects this trend to continue over the next five years.

Due to this increase in demand, the company has hired four new employees since 2018.

The company is fully committed to maintenance and network upgrades throughout the five-year period. The Company continues to install upgrades to hardware and software to ensure customers enjoy the best broadband experience possible.

2023 capital expenditures were: \$717,466 as of this date. All of which are fiber to the premise capable of up to 1 gigabit and voice services. These expenses include but not limited to: fiber, vaults, conduit, SFP fiber connectors, splice cases and splicing and additional Calix hardware and software. New additions to Outside Plant are a result of the expanding new home market. The company expects this to increase over the next five years.

2024 capital expense is projected to rise to \$1,000,000 due to new fiber vaults, Calix broadband electronics, fiber drops and conduit. We plan to upgrade all VM ware servers to increase data capacity and speed of use for our internal operations which will also facilitate Calix software upgrades. Calix software upgrades include increased data fields in CMS, the basic provisioning program, which will allow "Flow Thru Provisioning" to our new Customer Relations Platform from Innovative Solutions. In 2023, we will have completely changed our capabilities to serve our customers as we upgrade customer routers to WiFi 6 providing increased security features and parental controls. We have subscribed to Calix "Support Cloud" which allows our Customer Service Representatives access to the customer's electronics, and they are now the first line support for service calls. Most problems can now be resolved over the phone when the customer calls to report an issue. Those that can't, follow our trouble ticket process for dispatch to a technician. Note that 90% of our trouble calls are related to the customer's wireless device within the home and not caused by fiber or Calix electronics. The Company is in the process of replacing all Calix E-7 fiber line cards with Calix AXOS which allows for up to 10 gigabits per customer. AXOS Software has many additional features that enhance the customer experience with features like parental control that allows the customer the ability to control the devices within the home.

Maintenance and repairs are estimated to be \$450,00 for 2023 which includes, software licensing annual fees, fleet maintenance, and general maintenance of Outside Plant.

The company's RUS monthly payment is \$94,000 and will continue well over the next five years.

The company selects Criterion Four as a method to request USF program support.

A handwritten signature in black ink, appearing to read "Dale Merten", with a stylized flourish at the end.

By: Dale Merten
Title: VP/COO