

**CERTIFICATIONS AS REQUIRED BY
WAC 480-123-060 AND WAC 480-123-070**

I, Andrea Genschaw, being of lawful age, duly state that I am Senior Vice President, Controllor for Lumen Technologies, Inc. and an officer of Qwest Corporation d/b/a CenturyLink QC (Washington) ("Company"), that I am authorized to execute this certification on behalf of the Company, and that the facts set forth in this certification and the accompanying reports are true to the best of my knowledge, information, and belief. On this basis, I hereby certify to the Washington Utilities and Transportation Commission ("Commission") for use by the Commission in providing the certification to the Federal Communications Commission and Universal Service Administrative Company required by 47 C.F.R. §54.314, as follows:

- (1) That all federal high-cost support received by the Company within Washington was used in the preceding calendar year and will be used in the coming calendar year only for the provision, maintenance, and upgrading of facilities and services for which the support is intended;
- (2) That during the 2020 calendar year, the Company substantially met the applicable service quality standards and consumer protection rules found in WAC 480-123-030(1)(h);
- (3) That during the 2020 calendar year, the Company had the ability to function in emergency situations by substantially adhering to the standards found in WAC 480-123-030(1)(g), as such standards relate to functionality of wire line carriers in emergency situations; and
- (4) That during the 2020 calendar year, the Company publicized the availability of its applicable telephone assistance programs, such as Lifeline, in a manner reasonably designed to reach those likely to qualify for service, including residents of and federally recognized Indian Reservations within the Company's service area and, in a manner which, in the Company's judgment, included advertisements likely to reach those who are not current customers of the Company within the Company's designated service area.

I certify under penalty of perjury under the laws of the State of Washington that the foregoing is true and correct.

Dated this 11th day of August, 2021 in Broomfield, Colorado.

Company: Qwest Corporation d/b/a CenturyLink QC (Washington)

By: 
Andrea Genschaw, Senior Vice President, Controllor