

REPORT OF WHIDBEY TELEPHONE COMPANY UNDER THE
WASHINGTON UNIVERSAL COMMUNICATIONS SERVICES PROGRAM
IN COMPLIANCE WITH WAC 480-123-130

July 1, 2020

Docket No. UT-190645

File electronically

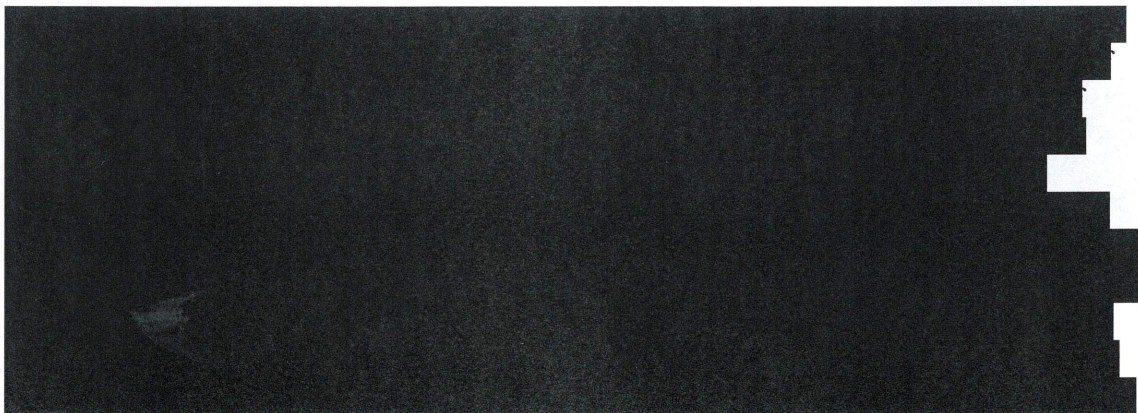
1. WAC 480-123-130(1)(a) - Access Lines Served [NECA 1.3 working loops]

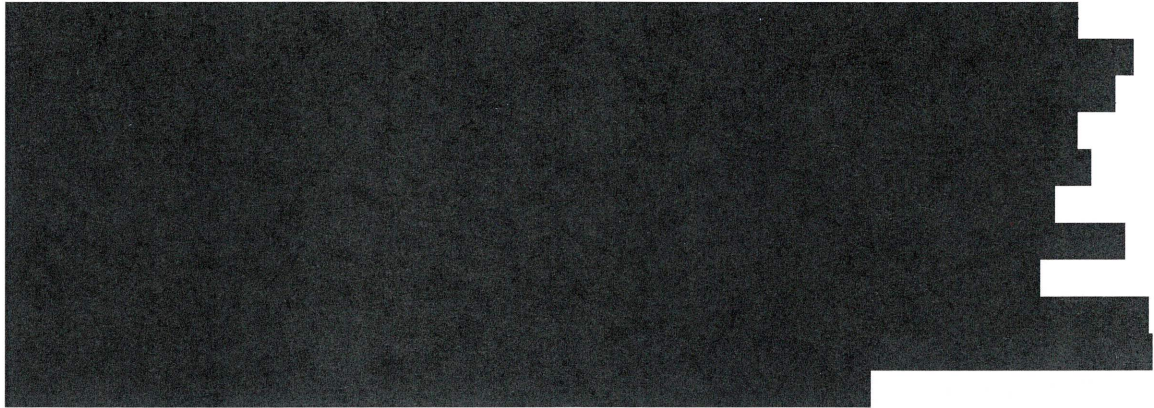
	January 1, 2019	December 31, 2019
Residential	1167	961
Business	499	436

2. WAC 480-123-130(1)(b) - Use of Support

The funds received by the Company from the universal communications services program in calendar year 2019 represent monies that the Company formerly received through the Washington Exchange Carrier Association (WECA) pooling process and the reduction of support under the Federal Communications Commission's (FCC's) Connect America Fund InterCarrier Compensation Fund (CAF ICC) program. As such, the funds from the universal communications services program contributed to defrayal of the ongoing operation and maintenance expenses of the Company. The funds from the universal communication services program are contributing to the Company's ongoing provision of high-quality basic telecommunications service to customers residing in the area the Company serves.

In December 2019, the Company received \$1,108,422.00 from the universal communications services program for the fiscal year ending June 30, 2020.





3. WAC 480-123-130(1)(c) - Unfilled Consumer Requests for New Basic Telecommunications Service*

None

* Service requests that are ongoing but still within normal processing times are not counted as unfulfilled.

4. WAC 480-123-130(1)(e) - FCC Form 477

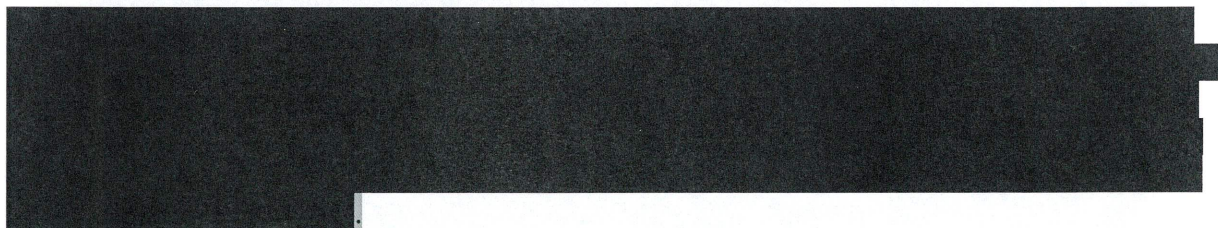
This form was previously filed on or about March 1, 2020 under Docket UT-200002.

5. WAC 480-123-130(1)(f) - Report on Operational Efficiencies/Business Plan Modifications

The Company continually reviews its operations to determine if efficiencies can be achieved. The Company already has a plan in place to concentrate on improving broadband service while continuing to provide high-quality basic telecommunications service to the customers that are located within the area that the Company serves



. The funds received from the universal communications services program can be viewed as assisting in the Company's efforts to obtain operational efficiencies.



6. WAC 480-123-130(1)(g) and (h) - Other information

N/A

Certified Statement as required by WAC 480-123-130(1)(d):

I, Gary Ricketts, am an officer of Whidbey Telephone Company, and upon personal knowledge and with responsibility therefor, hereby certify under penalty of perjury, that Whidbey Telephone Company materially complied with Commission rules under Chapter 480-120 WAC that are applicable to the Company and its provision of service within the area for which the Company received universal communications services program support.

Signed at Langley, Washington this 30th day of June, 2020.


Secretary & Treasurer