



www.vatagroup.com - (360) 456-3433 - PO Box 3116 Lacey, WA 98609

October 19, 2018

To whom it may concern,

I am writing this letter on behalf of Isaiah Fikre, owner of Puget Express in SeaTac, WA. VATA Safety and Compliance has been working with Isaiah since early in the year advising and guiding him through the process of getting his operating authority reinstated with the WUTC.

Initially Mr. Fikre attempted to accomplish this task on his own after his authority was revoked, but he quickly realized that though his desire to make things right was sincere, his knowledge of how this needed to be done was lacking.

Earlier this year we sat down with Isaiah to devise a plan to advance this procedure. We looked closely at all the violations levied against Puget Express and discussed the issues of these violations with the advising WUTC officer.

With our oversight, Mr. Fikre is currently completing all the preliminary documents, policies, procedures and programs required to reapply for his operating authority with the intent to operate safely and in full compliance going forward.

After many conversations with Mr. Fikre, we are convinced that he is sincere and committed to operating within the parameters of the regulations. Recently we learned that there were concerns that Mr. Fikre was pursuing operations without authority. A VATA representative recently contacted the WUTC to assure them that Mr. Fikre was not, to the very best of our knowledge operating without authority. He did move his vehicle to and from a repair facility for prep work for when his authority is regained. Mr. Fikre has a considerable investment in recovering his authority through the proper channels and we believe that he is sincere in doing that.

Sincerely,

A handwritten signature in black ink that reads "Curt Burhenn". The signature is fluid and cursive.

Curt Burhenn

Safety Representative



CERTIFICATE OF LIABILITY INSURANCE

IF-1

DATE (MM/DD/YYYY)

04/27/2018

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Key Insurance LLC 4800 S 188TH ST STE #220 SEATAC WA 98188		CONTACT NAME: Amanpreet Kaur PHONE (A/C, No, Ext): (206) 420-4270 FAX (A/C, No): (206) 420-3284 E-MAIL ADDRESS: producer@keyinsure.net	
		INSURER(S) AFFORDING COVERAGE	
		INSURER A: American Service Insurance	NAIC # 42897
INSURED		INSURER B:	
Sound Express, LLC 3800 S. 176th St.		INSURER C:	
Seatac WA 98188		INSURER D:	
		INSURER E:	
		INSURER F:	

COVERAGES **CERTIFICATE NUMBER:** CL1842755585 **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
	COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC OTHER:						EACH OCCURRENCE \$ DAMAGE TO RENTED PREMISES (Ea occurrence) \$ MED EXP (Any one person) \$ PERSONAL & ADV INJURY \$ GENERAL AGGREGATE \$ PRODUCTS - COMP/OP AGG \$ \$
A	AUTOMOBILE LIABILITY <input type="checkbox"/> ANY AUTO OWNED AUTOS ONLY <input type="checkbox"/> HIRED AUTOS ONLY <input checked="" type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> NON-OWNED AUTOS ONLY	Y		CA13798P2016	04/28/2018	04/28/2019	COMBINED SINGLE LIMIT (Ea accident) \$ 1,050,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ UIM \$ 100/300/50
	UMBRELLA LIAB <input type="checkbox"/> OCCUR EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED RETENTION \$						EACH OCCURRENCE \$ AGGREGATE \$ \$
	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory In NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N	N/A				<input type="checkbox"/> PER STATUTE <input type="checkbox"/> OTH-ER E.L. EACH ACCIDENT \$ E.L. DISEASE - EA EMPLOYEE \$ E.L. DISEASE - POLICY LIMIT \$

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

2003 FORD E3WAGON 1FBSS31L93HB38966 ; 2007 CHEVROLET EXVAN 1GAHG39U471198696; 2007 CHEVROLET SUB 1GNFC16007R343130; 2007 FORD BUS 1FDNS24L77DB19890; 2009 FORD Econolone 1FBSS31L59DA83707
The insurer will notify the Director, in writing, of any cancellation at least thirty (30) days before that cancellation takes effect.

CERTIFICATE HOLDER

City of Seattle/King County Dept of Lic & Consumer Services
805 Dearborn St.

Seattle WA 98134

CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE



5609-1
SOUND EXPRESS LLC
3800 S 176TH ST
SEATAC WA 98188-4152

DETACH BEFORE POSTING



BUSINESS LICENSE

STATE OF
WASHINGTON

Limited Liability Company

SOUND EXPRESS LLC
3800 S 176TH ST
SEATAC, WA 98188-4152

LIMOUSINE CARRIER - ACTIVE
TAX REGISTRATION #603-283-796 - ACTIVE

Unified Business ID #: 603283796
Business ID #: 001
Location: 0001
Expires: Mar 31, 2019

LIMOUSINE VEHICLES (5) - ACTIVE

This document lists the registrations, endorsements, and licenses authorized for the business named above. By accepting this document, the licensee certifies the information on the application was complete, true, and accurate to the best of his or her knowledge, and that business will be conducted in compliance with all applicable Washington state, county, and city regulations.

Vikki Smith
Director, Department of Revenue

Sound Express LLC.
Private Car/SUV/Van Service



Pier 66/91/Ballard

Town Car	maximum 3 people \$75.00
SUV	maximum 6-7 people \$102.00
Van	maximum 8-10 people \$136.00

(# of passangers are dertmined by amount of luggage vehicles can handle)

Direct rides to/from:

- Downtown
- Boeing
- Greater Puget Sound Area
- Seattle Cruise Terminals / Ballard Cruise terminals

Choose your own time for pick up
*Reservations call: **206-949-9095***
24 hours reservations available



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- Templates
- Sent Items
- Trash [\[purge\]](#)

- Insurance
- Insurance info
- Omni
- Puget Express
- Send Later

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Inbox > Message Detail

Print

Subject: Re: Transfer services
From: "CX-Seattle-Tacoma Apt, WA (Chariya Sek - AGM)" <Chariya.Sek@countryinn.com> [\(Add as Preferred Sender\)](#)
Date: Fri, Oct 19, 2018 8:22 am
To: Puget Express Tours <info@pugetexpress.com>

From: Puget Express Tours <info@pugetexpress.com>
Sent: Friday, October 19, 2018 7:48:10 AM
To: CX-Seattle-Tacoma Apt, WA (Chariya Sek - AGM)
Subject: Transfer services

Good morning Chariya,

I was just curious whom did you guys use for cruise terminal transfers this past summer? I remember you guys had their signup fc couldn't think of the company name. Sorry for the inconvenience but would you also email me back with their number.

Cheers,

Isaiah Fikre
 Operations Manager

Sound Express, LLC
 Tours and Transportation
 3800 South 176th ST
 Seattle, WA 98188
 Tel: +1 206-949-9095
 Fax: + 206-466-5331
info@pugetexpress.com

Download

Country Inn's
Assistant General Manager



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From: "CX-Seattle-Tacoma Apt, WA (Chariya Sek - AGM)" <Chariya.Sek@countryinn.com> [\(Add as Preferred Sender\)](#)
Date: Fri, Oct 19, 2018 8:22 am
To: Puget Express Tours <info@pugetexpress.com>

Hey Isaiah,
 We used Seattle Express.
 Their contact number is 206 793 8430.
 Take care my friend,

Chariya Sek • Assistant General Manager





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- Insurance info
- Omni
- Puget Express
- Send Later

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Inbox > Message Detail [Entire thread](#)

[Print](#)

Subject: RE: Cruise Transfers

From: gm.cista <gm.cista@bhghotels.com> [\(Add as Preferred Sender\)](#)

Date: Tue, Oct 23, 2018 10:53 am

To: "info@pugetexpress.com" <info@pugetexpress.com>

Hi Isalah,

Our hotel uses Sound Express LLC and Seattle Express also comes though to pick up guests who have set up transportation with them. Uber also was used b let me know if you need anything else.

Thank you,

Alysia Cantu
 General Manager
 Comfort Inn and Suites SeaTac
 19333 International Blvd. SeaTac, WA 98188
 PH : 206-878-1100 FAX : 206-878-8678

From: info@pugetexpress.com [info@pugetexpress.com]
Sent: Tuesday, October 23, 2018 10:19 AM
To: gm.cista
Subject: Cruise Transfers

Good morning Alysia,

I was just curious whom did you guys use for cruise terminal transfers this past summer? I remember you guys had their signup folder at the front desk but cou for the inconvenience but would you also email me back with their number.

Cheers,

Isalah Fikre
 Operations Manager

Comfort Inn's
 General Manager