

H&R Waterworks, Inc.

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IMPORTANT NOTICE REGARDING TIMING OF WATER USE FOR IRRIGATION

August 4, 2014

Hello Talcott Ridge Water System Customers

As you know H&R Waterworks, Inc. monitors water usage closely, especially during warmer weather. Our goal is to schedule WATER USE FOR IRRIGATION during time periods of lower demand.

The water system has experienced some days where due to irrigation usage in early morning between 6 am and 8 am the storage is depleted.

Our goal is to be sure that all irrigation controllers are set to a timeframe which allows all sprinkling and watering to be completed between 10 pm and before 6 am. Additionally, you may also water between 10 am and 3 pm. Please check your controllers to establish that your irrigation is complete before 6 am daily.

For our part, we believe that each customer with an irrigation system installed will confirm their hours of operation for their controllers. Doing so will allow the company to accomplish this goal.

This request is <u>voluntary</u> rather than mandatory. Your help will be appreciated by your neighbors and the company.

Thank you for your understanding. We will continue to monitor storage and consumption and only make further adjustments if this voluntary compliance on timing does not meet with success.

Sincerely,

Stephen L. Harrington
Stephen L. Harrington
General Manager, Founder and Owner
H&R Waterworks, Inc.
DOH Satellite Management Agency License #123
Water Distribution Manager 3, License #7904