



October 17, 2014

VIA OVERNIGHT MAIL AND ELECTRONIC SUBMISSION

Mr. Steven King, Executive Director and Secretary
Washington Utilities & Transportation Commission
1300 S. Evergreen Park Drive SW
PO Box 47250
Olympia, WA 98504-7250

Attn: Mr. William Weinman
Assistant Director - Telecommunications

Re: Docket No. UT-140597
Investigation into April 2014 CenturyLink Statewide 911 Service Outage

Dear Mr. King:

Intrado Inc. ("Intrado") herein files its redacted Letter of Additional Information via electronic submission and, per Staff's request, one (1) hard-copy of its unredacted Letter of Additional Information via overnight mail. In addition, Intrado files its redacted version of the report that Intrado Inc. filed on August 22 with the Vermont E9-1-1 Board regarding the August 8, 2014 outage, and per Staff's request, one (1) hard-copy of its unredacted report to the Vermont E9-1-1 Board via overnight mail.

Certain portions of the Letter of Additional Information and Intrado Inc.'s report to the Vermont E9-1-1 Board contain carrier and network platform and configuration information that is highly sensitive, valuable commercial information. Intrado believes it could be competitively harmed if such information were made publicly available. In addition, certain of the information may be considered Customer Proprietary Network Information that is protected from public disclosure under 47 U.S.C. § 222. Accordingly, Intrado requests confidential designation for this data in accordance with WAC 480-07-160.

Should you have any questions regarding this filing, feel free to contact me at 720 494-5849 or by email at maryjane.rasher@intrado.com.

Sincerely,

A handwritten signature in cursive script that reads "Mary Jane Rasher".

Mary Jane Rasher
Director – Regulatory & Government Affairs