

UT-133009

Pioneer Telephone Co.

Local and Long Distance Service

Serving LaCrosse, Endicott, Winona, Hooper, Dusty and Hay

Telephone 509/549-3511

P.O. Box 207

LaCrosse, Washington 99143-0207



September 30th, 2013

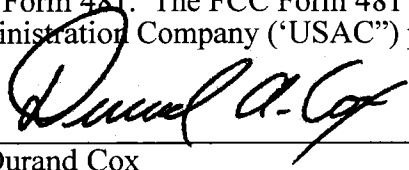
To: Office of Secretary
Federal Communications Commission
445 - 12th Street, SW
Washington, DC 20554

Mr. Steven V. King
Executive Director and Secretary
Washington Utilities and Transportation Commission
1300 South Evergreen Park Drive SW
PO Box 47250
Olympia, WA 98504-7250

Re: 47 CFR 54.313 and 47 CFR 54.422
Annual Reporting Requirements for High-Cost Recipients and Lifeline Program
Annual Certification Filing
Pioneer Telephone Company
PO Box 207
LaCrosse, Washington 99143
Study Area Code 522437

2013 OCT -3 AM 8:10
RECEIVED
FEDERAL COMMUNICATIONS COMMISSION
WASHINGTON, DC

Pioneer Telephone Company, SAC 522437, ("Company") hereby reports to the Federal Communications Commission ("FCC") and Washington Utilities and Transportation Commission ("Commission") as required by 47 CFR 54.313 and 47 CFR 54.422 the attached FCC Form 481. The FCC Form 481 has been electronically submitted to Universal Administration Company ("USAC") prior to the deadline of October 15, 2013.

By: 
Durand Cox
President

FCC Form 481 - Carrier Annual Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
--	--

<010> Study Area Code	522437
<015> Study Area Name	PIONEER TEL CO
<020> Program Year	2014
<030> Contact Name: Person USAC should contact with questions about this data	Dallas Filan
<035> Contact Telephone Number: Number of the person identified in data line <030>	509-549-3511
<039> Contact Email Address: Email of the person identified in data line <030>	dfilan@pionnet.com

ANNUAL REPORTING FOR ALL CARRIERS	54.313	54.422
	Completion	Completion
	Required	Required

			(check box when complete)	
<100>	Service Quality Improvement Reporting <i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<200>	Outage Reporting (voice) <i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<210>	<input checked="" type="checkbox"/> <-- check box if no outages to report			
<300>	Unfulfilled Service Requests (voice) <i>(attach descriptive document)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<310>	Detail on Attempts (voice)	<input type="checkbox"/>	<input type="checkbox"/>	
<320>	Unfulfilled Service Requests (broadband) <i>(attach descriptive document)</i>	<input type="checkbox"/>	<input type="checkbox"/>	
<330>	Detail on Attempts (broadband)	<input type="checkbox"/>	<input type="checkbox"/>	
<400>	Number of Complaints per 1,000 customers (voice)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<410>	Fixed <input style="width: 50px;" type="text" value="0.0"/>			
<420>	Mobile <input style="width: 50px;" type="text" value="0.0"/>			
<430>	Number of Complaints per 1,000 customers (broadband)	<input type="checkbox"/>	<input type="checkbox"/>	
<440>	Fixed <input style="width: 50px;" type="text"/>			
<450>	Mobile <input style="width: 50px;" type="text"/>			
<500>	Service Quality Standards & Consumer Protection Rules Compliance <i>(check to indicate certification)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<510>	<input style="width: 100px;" type="text" value="522437wa510"/> <i>(attached descriptive document)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<600>	Functionality in Emergency Situations <i>(check to indicate certification)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<610>	<input style="width: 100px;" type="text" value="522437wa610"/> <i>(attached descriptive document)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<700>	Company Price Offerings (voice) <i>(complete attached worksheet)</i>	<input type="checkbox"/>	<input type="checkbox"/>	
<710>	Company Price Offerings (broadband) <i>(complete attached worksheet)</i>	<input type="checkbox"/>	<input type="checkbox"/>	
<800>	Operating Companies and Affiliates <i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
<900>	Tribal Land Offerings (Y/N)? <input type="radio"/> <input checked="" type="radio"/> <i>(if yes, complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
<1000>	Voice Services Rate Comparability <i>(check to indicate certification)</i>	<input type="checkbox"/>	<input type="checkbox"/>	
<1010>	<input style="width: 100px;" type="text"/> <i>(attach descriptive document)</i>	<input type="checkbox"/>	<input type="checkbox"/>	
<1100>	Terrestrial Backhaul (Y/N)? <input checked="" type="radio"/> <input type="radio"/> <i>(if not, check to indicate certification)</i>	<input type="checkbox"/>	<input type="checkbox"/>	
<1110>	<i>(complete attached worksheet)</i>	<input type="checkbox"/>	<input type="checkbox"/>	
<1200>	Terms and Condition for Lifeline Customers <i>(complete attached worksheet)</i>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	<i>(check to indicate certification)</i>	<input type="checkbox"/>	<input type="checkbox"/>
<2005>	<i>(complete attached worksheet)</i>	<input type="checkbox"/>	<input type="checkbox"/>

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	<i>(check to indicate certification)</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<3005>	<i>(complete attached worksheet)</i>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

(100) Service Quality Improvement Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010>	Study Area Code	522437
<015>	Study Area Name	PIONEER TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dallas Filan
<035>	Contact Telephone Number - Number of person identified in data line <030>	509-549-3511
<039>	Contact Email Address - Email Address of person identified in data line <030>	dfilan@pionnet.com

<110>	Has your company received its ETC certification from the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
<111>	If your answer to Line <110> is yes, do you have an existing § 54.202(a) "5 year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113> Maps detailing progress towards meeting plan targets	<input type="checkbox"/>
<114> Report how much universal service (USF) support was received	<input type="checkbox"/>
<115> How (USF) was used to improve service quality	<input type="checkbox"/>
<116> How (USF) was used to improve service coverage	<input type="checkbox"/>
<117> How (USF) was used to improve service capacity	<input type="checkbox"/>
<118> Provide an explanation of network improvement targets not met in the prior calendar year.	<input type="checkbox"/>

Line 510
Processes and Procedures to Ensure Compliance with Service Quality Standards
and Consumer Protection Rules
Per FCC Form 481 Instructions

This document details the processes and procedures that Pioneer Telephone Company (the "Company") follows to ensure compliance with service quality standards and consumer protection rules as laid out in FCC Form 481 Instructions.

For service quality standards that are affected by plant issues, the Company engineers and installs its plant and other facilities in such a way as to ensure, to the greatest extent possible, compliance with service quality standards that exist at the time that the plant and facilities are constructed.

In addition, employees are periodically briefed on service quality standards and consumer protection issues. In particular, if any set of issues appear to be prevalent, employees are given briefings on how to handle such issues. A recent example is the call completion problems that have arisen and the customer calls that are generated as a result. Although this is not a service quality problem caused by the Company, it does affect customers of the Company and, therefore, deserves the attention of the Company employees.

The Company also periodically reviews its operating procedures to be sure that those operating procedures are in compliance with service quality standards and that the operating procedures are not in violation of consumer protection rules. If questions arise, legal counsel is sought as needed.

If complaints are filed with the Company related to service quality standards or consumer protection rules, the complaint is immediately investigated, the matter tracked and any corrective action noted. This process ensures that problems are addressed and corrections made. It should be noted that the Company has received no customer complaints in the past five years regarding service quality standards or consumer protection rules as they relate to the service offered by the Company other than call completion issues, which, as noted above, are not caused by the Company.

STATEMENT DEMONSTRATING FUNCTIONALITY IN EMERGENCY SITUATIONS.

At line 600 of FCC Form 481, Pioneer Telephone Company certified that it is able to function in emergency situations as set forth in 47 C.F.R § 54.202(a)(2). This means that Pioneer has reasonable amount of back-up power to ensure functionality without an external source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations. This statement will detail how Pioneer is prepared to ensure continued service in an emergency situation.

Pioneer has a back-up generator available with a minimum of a four hour power supply for its central office. In addition, it has portable generators available for remote sites.

Pioneer has route redundancy for long distance service, E-911 trunking and SS7 signaling trunking.

Pioneer's outside plant is designed, engineered and built with sufficient capacity to handle traffic spikes resulting from emergency situations and has been able to do so in the past. Pioneer is in an area where severe weather strikes periodically and has been able to handle communication needs at those times and has the experience from those situations to be able handle such emergency situations in the future.

In the case of isolated groups of customers that may suffer damage due to a cable cut, Pioneer maintains sufficient staff and other resources to be able to put customers back in service in a very short amount of time. Pioneer's emergency service equipment is located within its exchange and requires very little time to dispatch.

(900) Tribal Lands Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
--	--

<010>	Study Area Code	522437
<015>	Study Area Name	PIONEER TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dallas Filan
<035>	Contact Telephone Number - Number of person identified in data line <030>	509-549-3511
<039>	Contact Email Address - Email Address of person identified in data line <030>	dfilan@pionnet.com

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions;
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select (Yes,No, NA)

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	522437
<015>	Study Area Name	PIONEER TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dallas Filan
<035>	Contact Telephone Number - Number of person identified in data line <030>	509-549-3511
<039>	Contact Email Address - Email Address of person identified in data line <030>	dfilan@pionnet.com

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)

(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
--	--

<010>	Study Area Code	522437
<015>	Study Area Name	PIONEER TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dallas Filan
<035>	Contact Telephone Number - Number of person identified in data line <030>	509-549-3511
<039>	Contact Email Address - Email Address of person identified in data line <030>	dfilan@pionnet.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans 522437wa1200
Name of attached document (.pdf)

<1220> Link to Public Website HTTP _____

"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,
- <1222> Details on the number of minutes provided as part of the plan,
- <1223> Additional charges for toll calls, and rates for each such plan.

State of Washington — Whitman County

Affidavit of Publication

The undersigned, on oath states that he is an authorized representative of the Whitman County Gazette, a weekly newspaper, which newspaper is a legal newspaper of general circulation and it is now and has been for more than six months prior to the date of publication hereinafter referred to, published in the English language continuously as a weekly newspaper in Colfax, Whitman County, Washington, and it is now and during all of said time was printed in an office maintained at the aforesaid place of publication of this newspaper. The Whitman County Gazette was on the 13th day of May, 1941, approved as a legal newspaper by the Superior Court of Whitman County.

The notice in the exact form annexed, was published in regular issues of the Whitman County Gazette, which was regularly distributed to its subscribers during the below stated period. The annexed notice, a

PIONEER TELEPHONE CO. NOTICE REGARDING RATES

was published on DECEMBER 13, 2012

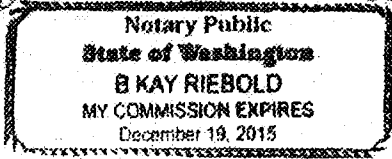
The amount of the fee charged for the foregoing publication is \$ 38.50

Archie Hegley

Subscribed and sworn to before me on

January 4, 2013

B. Kay Riebold
Notary Public for the State of Washington, residing in Colfax, *Endorsement*



PIONEER TELEPHONE COMPANY
P.O. Box 207
215 S Main LaCrosse, WA 99143
509-549-3511
Our Company participates in the Federal Life Line - Link Up program for Local Telephone Services. LIFE LINE LINK UP & WTAP. LIFELINE RATE IS AVAILABLE TO QUALIFYING low-income consumers. Life Line is available for ONE telephone line per eligible household. A household is everyone (including children & people who are not related to you) who lives in your home and shares income and household expenses. Lifeline Residential rate \$8.00 (plus any applicable taxes. You will have to pay the full monthly charge for special features.) This rate reflects discounts made available through the Federal Lifeline Program and the Washington Telephone Assistance Program. In addition to these discounts off the monthly recurring rate for basic service, the Federal Link-Up program, together with the Washington Telephone Assistance Program, offers a limited discount off the non-recurring installation charge for basic residential service. To enroll in the Washington Telephone Assistance Program, contact your local Department of Social and Health Services (DSHS) office to confirm your eligibility with DSHS. Your benefits begin on the date your eligibility is verified with WTAP. The billing name (subscriber of record) must match the name of the person who qualifies the household for the program. WTAP 1-888-700-8880(voice) www.loc.gov/ogb 1-888-Teil-FCG 50/1

Pioneer Telephone Company has been the local telephone company serving the LaCrosse, Endicott, Winona, Hay, Hooper, Central Ferry, Ripera and Dusty areas since approximately 1961. During the intervening years, we have worked hard to build a telephone system that would provide high quality telecommunications service to the communities we serve. We have done this, notwithstanding the higher costs of service rural areas in the State of Washington and what few, if any, other telephone companies were interested in serving our communities.

We have served and intend to continue to serve both residential and business customers in our service area with high quality telecommunications services at attractive and affordable rates.

In addition to our basic telephone services, we offer throughout our service area advanced telecommunications services, including Internet access, high speed data services special calling features and voice mail.

The basic services offered by the Pioneer Telephone Company are comprised of several components. At a minimum, these include:

Service Offered	Monthly Charge*	
	Residence	Business
Single party, voice grade access to the public switched network, including an unlimited amount of local usage (basic grade of service)	\$14.00***	\$14.50***
Dual tone multi-frequency signaling or its functional equivalent (i.e. tone dialing)	No additional charge	
Access to emergency 911 services	There is no additional charge by Pioneer Telephone Company to end user customers for the ability to access emergency 911 services****	
Access to operator services	There is no additional charge by Pioneer Telephone Company to end user customers for the ability to call the operator. However, the call may involve a charge depending on the service requested and the rates of the company whose operator handles the call.	
Access to interexchange (long distance) services	There is no additional charge by Pioneer Telephone Company to end user customers for the ability to place and receive calls through long distance networks of interexchange carriers that offer service through out network. However, the call may involve a charge from the interexchange (long distance) carrier depending on the type of call.	
Access to directory assistance	There is no additional charge by Pioneer Telephone Company to end user customers for the ability to call Directory assistance. However, the call may involve a Directory Assistance charge the amount of which depends on the area called and the rates of the company whose operator is accessed.	
Toll limitation services for qualifying low-income Customers***	There is no additional charge by Pioneer Telephone Company to qualifying low-income consumers for toll blocking service. Qualifying low-income customers are generally those participating in the Lifeline Link-up Program****	

*The charges set forth are subject to change, and in some instances are subject to change without notice. Certain Non-recurring charges may also apply to installation or change of service.

**Applicable Federal, State, County and municipal taxes and surcharges, including a federally-mandated end user surcharge per line are in addition to these amounts.

***Discounts of this rate are available to qualifying low-income consumers. "Lifeline" Linkup rate information can be found by calling your local Department of Social and Health services office to confirm your eligibility with DSHS. WTAP 1-888-700-8880 (voice) www.fcc.gov/cgb

****State and County taxes apply per line to fund the provisions of the capability.

These services are available to all qualifying subscribers of Pioneer Telephone Company. The Charges for these services are reflected each month on our normal telephone bill, and may be accompanied by charges for other services provided by Pioneer Telephone Company. The services listed above are those that Pioneer Telephone Company offers and must advertise in order to be eligible for federal supports funds that are used to help offset the high cost of serving rural areas and bringing affordable telephone service to residents and businesses in rural areas. Other services are available by contacting Pioneer Telephone Company's business office at (509) 549-3511.

51/1

The unders
representat
newspaper
general cir
six months
referred to
as a weekl
Washingto
printed in
publication
Gazette w
legal news

The notice
regular iss
regularly
stated per

was publi

The amou
is \$ 178.5

Subscribe

Notary Public

Affidavit of Publication

Consumer Information (Cont'd)

SERVICES FOR CUSTOMERS WITH DISABILITIES

Instead of dialing an #800, you now only need to dial 7-1-1 – a free connection to the state transfer relay service for TTY and voice calls to and from the speech and hearing impaired.

7-1-1 DIALING – Now it is easier than ever to communicate with friends, family and business associates who are deaf, hard of hearing or speech disabled and use a TTY device. Just dial 7-1-1 on your regular phone*. You will be connected to a communications assistant, who will relay the conversation in the strictest confidentiality, to the phone number you specify. The communications assistant uses a TTY and has been trained to help conversations flow accurately and with ease.

7-1-1 is available 24 hours a day, 7 days a week.

*No additional charge for 7-1-1.

WASHINGTON STATE TELECOMMUNICATIONS RELAY SERVICE is a service that links deaf and hard of hearing people via the telephone.

Telebraille.....	1-800-833-6385
TTY.....	1-800-833-6388
Voice.....	1-800-833-6384

TTY LEGISLATION – Under Washington State Law, deaf and hearing impaired persons who are determined by the state to be eligible can obtain special tele-type writer equipment allowing telephone calls to be sent or received by those with hearing disabilities. Because these special services are to be provided at a consumer cost no greater than that paid by other consumers, this program is funded through a monthly surcharge on all telephone customers in the state.

Eligibility for these services will be determined by the Washington State Department of Social and Health Services. Interested persons should write to:

Telecommunications Access Service
14th & Jefferson, PO Box 45301, Olympia, WA 98504+5301
or call the office at 360- 902-8001

WASHINGTON TELEPHONE ASSISTANCE PROGRAM (WTAP) is available to adult recipients of any of the following Department of Social & Health Service Programs:

- Temporary Aid for Needy Families • General Assistance
- Medical Assistance • Supplemental Security Income with State Medical
- Food Assistance • Community Options Program
- DSHS Chore Services

OR

Consumer has an income that is at or below 135% of the Federal Poverty Guidelines.

The WTAP program provides:

- A Discount on Connection Fees
- A Waiver of Deposit for Local Service
- A Discount on Local Monthly Service

LIFE LINE LINK UP & WTAP

LIFELINE RATE IS AVAILABLE TO QUALIFYING low-income consumers. Life Line is available for **ONE** telephone line per eligible household. A household is everyone (including children & people who are not related to you) who lives in your home and shares income and household expenses. Eligible low-income consumers may receive **ONE** Lifeline discount on either a wireline or a wireless service, but may **NOT** receive a Lifeline discount on both. All consumers must provide eligibility to enroll and **subscribers must re-certify their eligibility each year**. Lifeline Residential rate \$8.00 (plus any applicable taxes. You will have to pay the full monthly charge for special features.) This rate reflects discounts made available through the Federal Lifeline Program and the Washington Telephone Assistance Program. In addition to these discounts off the monthly recurring rate for basic service, the federal Link-Up program, together with the Washington Telephone Assistance Program, offers a limited discount off the non-recurring installation charge for basic residential service. To enroll in the Washington Telephone Assistance Program, contact your local Department of Social and Health Services (DSHS) office to confirm your eligibility with DSHS. Your benefits begin on the date your eligibility is verified with WTAP. The billing name (subscriber of record) must match the name of the person who qualifies the household for the program.

WTAP 1-888-700-8880(voice) www.fcc.gov/cgb
1-888-Tell-FC

PIONEER TELEPHONE COMPANY
522437

Line 1222 Details on the number of minutes provided as part of the plan.

The Company only provides it's lifeline customers a flat rate local service. There is no measured local service provided, so the number of minutes provided it not necessary.

Line 1223 Additional charges for toll calls, and rates for each such plan.

The Company does not provide toll services to it's lifeline customers but does provide access to toll service providers. The lifeline customer has to choose it's own toll service provider, so no additional charges are noted or required by the Company.

(2000) Price Cap Carrier Additional Documentation Data Collection Form <i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010>	Study Area Code	522437
<015>	Study Area Name	PIONEER TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dallas Filan
<035>	Contact Telephone Number - Number of person identified in data line <030>	509-549-3511
<039>	Contact Email Address - Email Address of person identified in data line <030>	dfilan@pionnet.com

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting		
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))	<input type="checkbox"/>
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))	<input type="checkbox"/>
Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))		
<2012>	2013 Frozen Support Certification	<input type="checkbox"/>
<2013>	2014 Frozen Support Certification	<input type="checkbox"/>
<2014>	2015 Frozen Support Certification	<input type="checkbox"/>
<2015>	2016 and future Frozen Support Certification	<input type="checkbox"/>
Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))		
<2016>	Certification Support Used to Build Broadband	<input type="checkbox"/>
Connect America Phase II Reporting (47 CFR § 54.313(e))		
<2017>	3rd year Broadband Service Certification	<input type="checkbox"/>
<2018>	5th year Broadband Service Certification	<input type="checkbox"/>
<2019>	Interim Progress Certification	<input type="checkbox"/>
<2020>	Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(i), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	<input type="checkbox"/>
<2021>	Interim Progress Community Anchor Institutions	Name of Attached Document Listing Required Information _____

(3000) Rate Of Return Carrier Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010>	Study Area Code	522437
<015>	Study Area Name	PIONEER TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Dallas Pilon
<035>	Contact Telephone Number - Number of person identified in data line <030>	509-549-3511
<039>	Contact Email Address - Email Address of person identified in data line <030>	dfilan@pionnet.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(p)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Progress Report on 5 Year Plan	
(3010) Milestone Certification (47 CFR § 54.313(f)(1)(i)) Please check this box to confirm that the attached PDF, on line 3012, contains the required information pursuant to § 54.313(f)(1)(i), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information <input type="checkbox"/>
(3011) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii)) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: (3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) (3016) PDF of Balance Sheet, Income Statement and Statement of Cash Flows (3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation (3018) If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: (3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications (3020) PDF of Balance Sheet, Income Statement and Statement of Cash Flows (3021) Management letter issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: (3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers. (3023) Underlying information subjected to a review by an independent certified public accountant (3024) Underlying information subjected to an officer certification. (3025) PDF of Balance Sheet, Income Statement and Statement of Cash Flows (3026) Attach the worksheet listing required information	Name of Attached Document Listing Required Information <input checked="" type="checkbox"/> (Yes/No) <input type="checkbox"/> (Yes/No) <input type="checkbox"/> <input type="checkbox"/> Name of Attached Document Listing Required Information <input type="checkbox"/> (Yes/No) <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> Name of Attached Document Listing Required Information 522437wa3026

(3000a) Operating Report for Privately-Held Rate of Return Carriers		FCC Form 481
Balance Sheet - Data Collection Form		OMB Control No. 3060-0986
Page 1 of 3		July 2013
<010> Study Area Code	<010>	522497
<015> Study Area Name	<015>	PIONEER TELEPHONE COMPANY
<020> Program Year	<020>	2014
<030> Contact Name - Person USAC should contact regarding this data	<030>	Dallas Filer
<035> Contact Telephone Number - Number of person identified in data line <030>	<035>	509-549-3511
<039> Contact Telephone Email Address - Email Address of person identified in data line <030>	<039>	dfflan@pionnet.com
<input checked="" type="checkbox"/> Filed as reviewed single company	<input type="checkbox"/> Filed as audited single company	
<input type="checkbox"/> Filed as reviewed consolidated company	<input type="checkbox"/> Filed as audited consolidated company	
<input type="checkbox"/> Filed as subsidiary of reviewed consolidated company	<input type="checkbox"/> Filed as subsidiary of audited consolidated company	

CERTIFICATION

We hereby certify that the entries in this report are in accordance with the accounts and other records of the system and reflect the status of the system to the best of our knowledge and belief.

Dallas Filer, General Manager	10/1/2013
Signature	Date

PART A. BALANCE SHEET

ASSETS	BALANCE PRIOR YEAR	BALANCE END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	BALANCE PRIOR YEAR	BALANCE END OF PERIOD
CURRENT ASSETS			CURRENT LIABILITIES		
1. Cash and Equivalents	1513465	1622287	25. Accounts Payable	264696	85914
2. Cash-RUS Construction Fund	3960		26. Notes Payable		
3. Affiliates:			27. Advance Billings and Payments		
a. Telecom, Accounts Receivable			28. Customer Deposits	885	370
b. Other Accounts Receivable			29. Current Mat. L/T Debt	398400	
c. Notes Receivable			30. Current Mat. L/T Debt-Rur. Dev.		
4. Non-Affiliates:			31. Current Mat. Capital Leases		
a. Telecom, Accounts Receivable	17494	28831	32. Income Taxes Accrued		76454
b. Other Accounts Receivable	132671		33. Other Taxes Accrued	71198	68679
c. Notes Receivable			34. Other Current Liabilities	25208	89616
5. Interest and Dividends Receivable			35. Total Current Liabilities (25 thru 34)	780388	322024
6. Material-Regulated	71253	59109	LONG-TERM DEBT		
7. Material-Nonregulated	9845	4599	36. Funded Debt-RUS Notes	4373571	
8. Prepayments		19100	37. Funded Debt-RTB Notes	859711	
9. Other Current Assets	2063807	1851199	38. Funded Debt-FFB Notes		
10. Total Current Assets (1 Thru 9)	3805485	3585115	39. Funded Debt-Other		
			40. Funded Debt-Rural Develop. Loan		
NONCURRENT ASSETS			41. Premium (Discount) on L/T Debt		
11. Investment in Affiliated Companies			42. Reacquired Debt		
a. Rural Development	3281390		43. Obligations Under Capital Lease		
b. Nonrural Development			44. Adv. From Affiliated Companies		1743575
12. Other Investments			45. Other Long-Term Debt		
a. Rural Development			46. Total Long-Term Debt (36 thru 45)	5233282	1743575
b. Nonrural Development			OTHER LIAB. & DEF. CREDITS		
13. Nonregulated Investments	45142	96292	47. Other Long-Term Liabilities		
14. Other Noncurrent Assets	1406		48. Other Deferred Credits	442792	445503
15. Deferred Charges			49. Other Jurisdictional Differences		
16. Jurisdictional Differences			50. Total Other Liabilities and Deferred Credits (47 thru 49)	442792	445503
17. Total Noncurrent Assets (11 thru 16)	3325938	36292	EQUITY		
			51. Cap. Stock Outstanding & Subscribed	56051	56051
PLANT, PROPERTY, AND EQUIPMENT			52. Additional Paid-in-Capital		
18. Telecom, Plant-in-Service	13185325	12064629	53. Treasury Stock		
19. Property Held for Future Use			54. Membership and Cap. Certificates		
20. Plant Under Construction	208115	9744	55. Other Capital		
21. Plant Adj., Nonop. Plant & Goodwill			56. Patronage Capital Credits		
22. Less Accumulated Depreciation	-8016828	-6996844	57. Retained Earnings or Margins	9996521	6125782
23. Net Plant (18 thru 21 less 22)	5377612	5071529	58. Total Equity (51 thru 57)	6052573	6181834
24. TOTAL ASSETS (10+17+23)	12509035	8692936	59. TOTAL LIABILITIES AND EQUITY (35+46+50+58)	12509035	8692936

<010> Study Area Code	<010> 522437
<015> Study Area Name	<015> PIONEER TELEPHONE COMPANY
<020> Program Year	<020> 2014
<030> Contact Name - Person USAC should contact regarding this data	<030> Dallas Filan
<035> Contact Telephone Number - Number of person identified in data line <030>	<035> 509-549-3511
<039> Contact Telephone Email Address - Email Address of person identified in data line <030>	<039> dfilan@plonnet.com

PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS		
ITEM	PRIOR YEAR	THIS YEAR
1. Local Network Services Revenues	97376	108483
2. Network Access Services Revenues	1544571	1362927
3. Long Distance Network Services Revenues		
4. Carrier Billing and Collection Revenues	17022	17601
5. Miscellaneous Revenues	11326	8786
6. Uncollectible Revenues	1622	739
7. Net Operating Revenues (1 thru 5 less 6)	1668672	1494260
8. Plant Specific Operations Expense	287506	346344
9. Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)	25869	17169
10. Depreciation Expense	677980	504329
11. Amortization Expense	201	1406
12. Customer Operations Expense	84270	79902
13. Corporate Operations Expense	317666	337114
14. Total Operating Expenses (8 thru 13)	1393492	1286263
15. Operating Income or Margins (7 less 14)	275180	207997
16. Other Operating Income and Expenses		
17. State and Local Taxes	81676	75773
18. Federal Income Taxes	-43518	-27545
19. Other Taxes		
20. Total Operating Taxes (17+18+19)	38158	48226
21. Net Operating Income or Margins (15+16-20)	237022	159771
22. Interest on Funded Debt	275189	258583
23. Interest Expense - Capital Leases		
24. Other Interest Expense	217	61
25. Allowance for Funds Used During Construction		
26. Total Fixed Charges (22+23+24-25)	275506	258644
27. Nonoperating Net Income	-15164	113373
28. Extraordinary Items		
29. Jurisdictional Differences		
30. Nonregulated Net Income	10952	11430
31. Total Net Income or Margins (21+27+28+29+30-26)	-42696	24930
32. Total Taxes Based on Income	-15762	
33. Retained Earnings or Margins Beginning-of-Year	5915827	5996521
34. Miscellaneous Credits Year-to-Date	123890	104311
35. Dividends Declared (Common)		
36. Dividends Declared (Preferred)		
37. Other Debits Year-to-Date		
38. Transfers to Patronage Capital		
39. Retained Earnings or Margins end-of-Period [(31+33+34)-(35+36+37+38)]	5996521	6125782
40. Patronage Capital Beginning-of-Year		
41. Transfers to Patronage Capital		
42. Patronage Capital Credits Retired		
43. Patronage Capital End-of-Year (40+41-42)	0	0
44. Annual Debt Service Payments	605542	5890265
45. Cash Ratio [(14+20-10-11)/7]	107638	118393
46. Operating Accrual Ratio [(14+20+26)/7]	243879	227590
47. TIER [(31+26)/26]	1	1
48. DSCR [(31+26+10+11)/44]	20704	17939

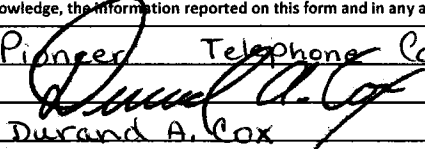
<010> Study Area Code	<010>	522437
<015> Study Area Name	<015>	PIONEER TELEPHONE COMPANY
<020> Program Year	<020>	2014
<030> Contact Name - Person USAC should contact regarding this data	<030>	Dallas Filan
<035> Contact Telephone Number - Number of person identified in data line <030>	<035>	509-549-3511
<039> Contact Telephone Email Address - Email Address of person identified in data line <030>	<039>	dfilan@pionnet.com

PART C. STATEMENTS OF CASH FLOWS		
1. Beginning Cash (Cash and Equivalents plus RUS Construction Fund)		1515425
CASH FLOWS FROM OPERATING ACTIVITIES		
2. Net Income		24930
Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities		
3. Add: Depreciation		511178
4. Add: Amortization		1406
5. Other (Explain)	Equity in partnership, gain on investments, deferred FIT benefits	-152619
Changes in Operating Assets and Liabilities		
6. Decrease/(Increase) in Accounts Receivable		116924
7. Decrease/(Increase) in Materials and Inventory		17396
8. Decrease/(Increase) in Prepayments and Deferred Charges		-19100
9. Decrease/(Increase) in Other Current Assets		0
10. Increase/(Decrease) in Accounts Payable		9580
11. Increase/(Decrease) in Advance Billings & Payments		0
12. Increase/(Decrease) in Other Current Liabilities		139573
13. Net Cash Provided/(Used) by Operations		648668
CASH FLOWS FROM FINANCING ACTIVITIES		
14. Decrease/(Increase) in Notes Receivable		
15. Increase/(Decrease) in Notes Payable		
16. Increase/(Decrease) in Customer Deposits		
17. Net Increase/(Decrease) in Long Term Debt (Including Current Maturities)		-5631682
18. Increase/(Decrease) in Other Liabilities & Deferred Credits		
19. Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital		
20. Less: Payment of Dividends		
21. Less: Patronage Capital Credits Retired		
22. Other (Explain)		
23. Net Cash Provided/(Used) by Financing Activities		-5631682
CASH FLOWS FROM INVESTING ACTIVITIES		
24. Net Capital Expenditures (Property, Plant & Equipment)		-407361
25. Other Long-Term Investments		
26. Other Noncurrent Assets & Jurisdictional Differences		
27. Other (Explain)	Purchases & proceeds investments, advances affiliated, cash release	5501197
28. Net Cash Provided/(Used) by Investing Activities		5093836
29. Net Increase/(Decrease) in Cash		110822
30. Ending Cash		1626247

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010> Study Area Code	522437
<015> Study Area Name	PIONEER TEL CO
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Dallas Filan
<035> Contact Telephone Number - Number of person identified in data line <030>	509-549-3511
<039> Contact Email Address - Email Address of person identified in data line <030>	dfilan@pionnet.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	Pioneer Telephone Company
Signature of Authorized Officer:	 Date 9/30/2013
Printed name of Authorized Officer:	Durand A. Cox
Title or position of Authorized Officer:	President
Telephone number of Authorized Officer:	509-549-3511
Study Area Code of Reporting Carrier:	522437 Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010> Study Area Code	522437
<015> Study Area Name	PIONEER TEL CO
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Dallas Filan
<035> Contact Telephone Number - Number of person identified in data line <030>	509-549-3511
<039> Contact Email Address - Email Address of person identified in data line <030>	dfilan@pionnet.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>Jenifer Wasnock</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	Jenifer Wasnock
Name of Reporting Carrier:	PIONEER TEL CO
Signature of Authorized Officer:	CERTIFIED ONLINE Date: 09/26/2013
Printed name of Authorized Officer:	Durand Cox
Title or position of Authorized Officer:	President
Telephone number of Authorized Officer:	509 549 3511
Study Area Code of Reporting Carrier:	522437 Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	PIONEER TEL CO
Name of Authorized Agent or Employee of Agent:	Jenifer Wasnock
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE Date: 09/26/2013
Printed name of Authorized Agent or Employee of Agent:	Jenifer Wasnock
Title or position of Authorized Agent or Employee of Agent:	Consultant
Telephone number of Authorized Agent or Employee of Agent:	253-566-7070
Study Area Code of Reporting Carrier:	522437 Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

