

**THE TOLEDO TELEPHONE CO., INC.**  
**P.O. BOX 669, TOLEDO, WASHINGTON 98591**  
**TELEPHONE 360-864-4552**

STATE OF WASHINGTON  
UTIL. AND TRANSPORTATION  
COMMISSION

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June 25th, 2012

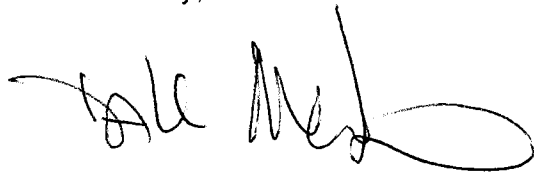
Ms. Carole J. Washburn, Executive Secretary  
Washington Utilities and Transportation Commission  
1300 South Evergreen Park Drive SW  
Olympia, WA 98504-7250

Re: Docket UT-123008 "Eligible Telecommunications Carriers' annual filings to the Federal Communications Commission pursuant to 47 C.F.R. § 54.313."

Dear Ms. Washburn:

Pursuant to the above, The Toledo Telephone Co., Inc. ("Company") hereby files a copy of our Federal Filing with Washington State Utilities and Transportation Commission certify that the Company has met the requirements of 47 C.F.R. 54.313 for eligibility for continued receipt of federal high-cost funds.

Sincerely,



Dale Merten  
Chief Operating Officer

**Annual Reporting for High-Cost Recipients  
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)  
The Toledo Telephone Co., Inc.**

June 18, 2012

Ms. Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington, D.C. 20554

Ms. Karen Majcher  
Vice President – High Cost Low Income Division  
Universal Service Administrative Company  
2000 L Street NW, Suite 200  
Washington, D.C. 20036

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COMMISSION

RE: WC Docket No. 10-90: Annual Reporting Requirements for High-Cost Recipients §54.313 (a)(2) through (a)(6) and (h)

Pursuant to Section 54.313(a)(2) through (a)(6) and (h) of the Federal Communications Commission's rules, enclosed are the 2012 annual reporting requirements and certifications for The Toledo Telephone Co., Inc., Study Area Code 522447. The Toledo Telephone Co., Inc. is a state-designated ETC, and as such, is submitting to the Commission relevant information from reports it files with its state commission for §54.313 (a)(2) through (a)(4).

Should you have any questions, please contact me via email at [dale@toledotel.com](mailto:dale@toledotel.com) or by phone at 360-864-2044.

Sincerely,



Dale Merten  
C.O.O.

Enclosures

Cc: Washington Utilities and Transportation Commission

**Annual Reporting for High-Cost Recipients  
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)  
The Toledo Telephone Co., Inc.**

**OUTAGE REPORTING – §54.313 (a)(2)**

Detailed information on any outage in the prior calendar year, as that term is defined in 47 C.F.R. 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect (i) At least ten percent of the end users served in a designated service area; or (ii) A 911 special facility, as defined in 47 C.F.R. 4.5(e). 47 C.F.R. §54.313(a)(2).

| Detailed Outage Information for 2011 |                |  |                              |                           |   |                              |
|--------------------------------------|----------------|--|------------------------------|---------------------------|---|------------------------------|
| Date of Outage                       | Time of Outage | Description of Outage and Resolution   | Particular Services Affected | Geographic Areas Affected | Steps Taken to Prevent Future Recurrences                               | Number of Customers Affected |
| 6/28                                 | 10:00          | Qwest fiber cut between TOLDWAXA and CSRKWA01 completely isolating our office. Service restored at 18:56 | 911, Operator, SS7           | Entire exchange           | Installed dual meet point to PTLDOR69 via our own fiber bypassing Qwest | 100%                         |
|                                      |                |  |                              |                           |   |                              |
|                                      |                |  |                              |                           |   |                              |
|                                      |                |  |                              |                           |   |                              |

**UNFULFILLED SERVICE REQUESTS – §54.313(a)(3)**

The number of requests for service from potential customers within the recipient’s service areas that were unfulfilled during the prior calendar year. The carrier shall also detail how it attempted to provide service to those customers.

There were no unfilled requests for service during calendar year 2011.

**Annual Reporting for High-Cost Recipients  
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)  
The Toledo Telephone Co., Inc.**

**NUMBER OF COMPLAINTS PER 1,000 CONNECTIONS – §54.313(a)(4)**

The number of complaints per 1,000 connections (fixed or mobile) in the prior calendar year.

During calendar year 2011, The Toledo Telephone Co., Inc. received 0.0005 complaints per 1,000 working access lines.

**Annual Reporting for High-Cost Recipients  
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)  
The Toledo Telephone Co., Inc.**

**§54.313(a)(5) – COMPLIANCE WITH SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION RULES**

*Service Quality Standards and Consumer Protection Rules Annual Certification*

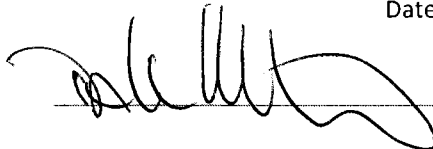
|                         |                         |                                       |
|-------------------------|-------------------------|---------------------------------------|
| Dale Merten             | Chief Operating Officer | The Toledo Telephone Company,<br>Inc. |
| _____                   | _____                   | _____                                 |
| Printed Name of Officer | Title of Officer        | Company Name                          |

I am authorized to provide this certification on behalf of the Company. I hereby certify that the Company is in compliance with applicable service quality standards and consumer protection rules.

Executed on 06/18/12 \_\_\_\_\_

Date

Signature



Dale Merten

Printed/Typed Name \_\_\_\_\_

**Annual Reporting for High-Cost Recipients  
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)  
The Toledo Telephone Co., Inc.**

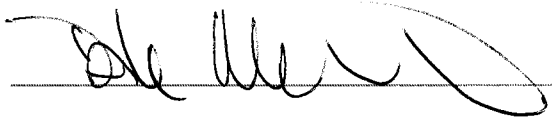
**§54.313(a)(6) – ABILITY TO FUNCTION IN EMERGENCY SITUATIONS**

*Ability to Function in Emergency Situations Annual Certification*

|                         |                         |                                       |
|-------------------------|-------------------------|---------------------------------------|
| Dale Merten             | Chief Operating Officer | The Toledo Telephone Company,<br>Inc. |
| Printed Name of Officer | Title of Officer        | Company Name                          |

I am authorized to provide this certification on behalf of the Company. I hereby certify that the Company is capable of functioning in emergency situations. The Company has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

Executed on 06/18/12 \_\_\_\_\_  
Date

Signature  \_\_\_\_\_

Printed/Typed Name Dale Merten \_\_\_\_\_

**Annual Reporting for High-Cost Recipients**  
**47 C.F.R. §54.313(a)(2) through (a)(6) and (h)**  
**The Toledo Telephone Co., Inc.**

**ADDITIONAL VOICE RATE DATA – §54.313(h)**

All incumbent local exchange carrier recipients of high-cost support must report all rates for residential local service, as well as state fees as defined pursuant to §54.318(e) of this subpart, that are below the local urban rate floor as defined in §54.318 of this subpart, and the number of lines for each rate specified. Carriers shall report lines and rates in effect as of June 1.

As of June 1, 2012, The Toledo Telephone Co., Inc. did not have any rates for residential local service, as well as state fees as defined pursuant to §54.318(e), that are below the local urban rate floor as defined in §54.318.

**Interstate Common Line Support (ICLS)  
2012-2013**

Date 6/18/12

**ICLS**

To: Office of Secretary  
Federal Communications Commission  
445 - 12th Street, SW  
Washington, DC 20554

Karen Majcher  
Vice President - High Cost and Low Income Division  
Universal Service Administrative Company  
2000 L Street, NW, Suite 200  
Washington, DC 20036  
[Hccerts@usac.org](mailto:Hccerts@usac.org)

Re: CC Docket No. 96-45  
**Interstate Common Line Support - ICLS**  
Annual Certification Filing

This is to certify that THE TOLEDO TELEPHONE CO., INC  
will use its INTERSTATE COMMON LINE SUPPORT - ICLS only for the provision, maintenance  
and upgrading of facilities and services for which the support is intended.

I am authorized to make this certification on behalf of the company named above. This certification is for the  
study area(s) listed below. (Please enter your Company Name, State and Study Area Code)

**ICLS**

| Company Name                         | State     | Study Area Code |
|--------------------------------------|-----------|-----------------|
| <u>THE TOLEDO TELEPHONE CO., INC</u> | <u>WA</u> | <u>5224A7</u>   |
|                                      |           |                 |
|                                      |           |                 |

(If necessary, attach a separate list of additional study areas and check this box.)

Signed,

*Dale Merten*  
[Signature of Authorized Representative]

Date: 6/18/12

DALE MERTEN  
[Printed Name of Authorized Representative]

C.O.O.  
[Title of Authorized Representative]

Carrier's Name: THE TOLEDO TELEPHONE CO., INC  
Carrier's Address: 183 POMEROY RD TOLEDO WA 98591  
Carrier's Telephone Number: 360-864-4552

\_\_\_\_\_  
**Date Received**  
(For official use only)

USAC