

August 30, 2011 Docket TC-111457

David Danner, Executive Secretary UTC 1300 S. Evergreen Park Dr. S.W. P.O. Box 47250 Olympia, WA 98504

Via Online Electronic Filing

Re: Refusal of information

Mr. Danner:

Your letter of August 25, 2011 only deepens our concern that the agency and its staff no longer are responsive to the companies that it regulates. We asked of you two very simple questions to shed some light on your reasoning that construes that one fare equals one seat is an invalid concept. By refusing to provide any insight or supporting information, to use Mr. Eckhardt's words, "we have no confidence" in the agency's ability to fulfill its responsibility. Other than the most mundane of clerical functions we do not see any assistance forth coming from you or your staff and without some substantial philosophical change fostered by the Commissioners we find no further value in relying on any statement or opinion of this staff. This is a sorry state of affairs and indefensible for a public, tax supported agency.

John Solin Michael Lauver Members SEATAC SHUTTLE, LLC