ESSENTIAL TERMS AND CONDITIONS

| Contract No. 1412ICB | New Renewal AmendmentX | | | |
|------------------------------------|--|--|--|--|
| Effective Date: | September 9, 2010 | | | |
| Expiration Date: | September 8, 2015 | | | |
| Duration of Contract: | Month to month for a period of sixty (60) months. | | | |
| Renewal Options: | If at the time of expiration of the Extended Service Period Customer indicates to The Company in writing that it desires to negotiated a new contract to continue the Services provided for herein, this Agreement shall automatically be extended for a period not to exceed 60 days form the end of the Extended Service Period to allow the parties to finalize a new agreement. Written notice must be provided by Customer at least 30 days prior to the end of the Extended Service Period. | | | |
| Description of Service: | 5-1-1 Routing Service is a three-digit local dialing arrangement available in specified areas for the delivery of travel information services via voice grade facilities. Pursuant to Order 00-256 issued by the FCC in CC Docket 92-105, the 5-1-1 code was made available for access to travel information services. 5-1-1 service is designed to be offered by State Transportation Departments or their designee. This service utilizes AIN technology in an application similar to a Single Number service which routes the 5-1-1 call based on the number the caller is calling from. NPA, NPA/NXX, Zip+4, Zip Code, or Signal Point code routing will direct the incoming call to the correct 5-1-1 center. | | | |
| Termination Charges: | Not applicable. | | | |
| Number of Units: | 42 AIN Capable Host Offices 7 Non-AIN Certified Host Offices | | | |
| Monthly Recurring Charge(s) per un | it: Not applicable. | | | |

ESSENTIAL TERMS AND CONDITIONS

| Contract No. 1412ICB | New Renewal AmendmentX | | | |
|--------------------------|--|--|--|--|
| Non-Recurring Charge(s): | \$199.00 5-1-1 Routing Service Establishment Charge, per Point to-Number. Nonrecurring charges do not apply to existing Service, but will apply to changes and additions. The Centra Office Switch Activation Charge, per Central Office Switch Translation of \$22.25 is not included for the Extended Service Period. | | | |
| Locations: | Anacortes, Arlington, Bothell, Camas, East Wenatchee, Evere Ferndale, Halls Lake, Juanita, Kennewick, Kirkland, Lake Stevens, Lynden, Manor Way, Marysville, Monroe, Mount Verr Oak Harbor, Post Falls, Pullman, Redmond, Richland, Richmo Beach, Sammamish, Silver Lake, Snohomish, Wenatchee, Brewster, Bridgeport, Chelan, LaConner, Manson, Newport, Quincy, Skykomish, Soap Lake, Naches, Republic, Tonasket, Washougal, Westport, Woodland | | | |

| Contract No. 1412ICB | New | Renewal | Amendment | X |
|----------------------|-----|---------|------------------|---|
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WAC 480-80-142:

- 7(iii) Demonstrate, at a minimum, that the contract charges cover the company's cost of providing the service. Costs will be determined under a long-run incremental cost analysis, including as part of the incremental cost, the price charged by the offering company to other telecommunications companies for any essential function used to provide the service, or any other commission-approved cost method.
- 7 (iv) Summarize the basis of the charge(s) proposed in the contract and explain the derivation of the proposed charge(s) including all cost computations involved.
 - Since the Company and Staff have agreed to the terms for providing this service, no new cost support documentation is included in this filing. Amendment No. 5 reflects only the 5-1-1 Routing Service Establishment Charge, Per Point-to-Number, which does not apply to existing Service but will apply to changes and additions.

| | Contract No. 1412ICB | New | Renewal | AmendmentX |
|-------|--------------------------------|----------------------|-----------------------|-------------------------------|
| WAC 4 | 80-80-142 | | | |
| 7 (v) | Indicate the basis for using a | a contract rather th | an a filed tariff for | the specific service involved |
| | Service is provided under a | contract because | t is not available u | nder the tariff. |

| Contract No. 1412ICB | New | Renewal | AmendmentX |
|----------------------|-----|---------|------------|
| WAC 480-80-142 | | | |

(2) Duration of contract. All contracts shall be for a stated time period.

The term shall be on a month to month basis for a period not to exceed sixty (60) months. The contract term under Amendment No. 5 will be September 9, 2010 through September 8, 2015.