

**Exhibit No. \_\_\_\_ (TWZ-2)**  
**Docket UG-080546**  
**Witness: Timothy W. Zawislak**

**BEFORE THE WASHINGTON UTILITIES AND TRANSPORTATION  
COMMISSION**

**WASHINGTON UTILITIES AND  
TRANSPORTATION COMMISSION,**

**Complainant,**

**v.**

**NORTHWEST NATURAL GAS COMPANY,**

**Respondent**

**DOCKET UG-080546**

**COMPLIANCE TRACKING -- ACTION LIST**

**OCTOBER 31, 2008**

1 **COMPLIANCE TRACKING—ACTION LIST**

2 A. Not earlier than six months after approval of the energy efficiency  
3 programs developed in consultation with the Energy Efficiency Advisory Group  
4 (“EEAG”), NW Natural may seek Commission approval of a mechanism to  
5 address lost margins associated with reduced usage attributable to energy  
6 efficiency.

7 B. Subject to the resolution of any outstanding legal issues as set forth in the  
8 Full Settlement, and upon the approval of the energy efficiency programs  
9 referenced in (A) above, NW Natural may retain the Energy Trust of Oregon  
10 (“ETO”) to deliver energy efficiency programs in Washington for a one-year pilot  
11 period. Following this pilot period, NW Natural will, in consultation with the  
12 EEAG, evaluate the cost-effectiveness of the continued use of the ETO for  
13 delivering NW Natural’s energy efficiency programs in Washington.

14 C. NW Natural will immediately begin an investigation into implementing a  
15 residential low-income bill payment assistance program in Washington, and will  
16 report the results of its investigation to the Parties within 30 days after  
17 Commission approval of the Full Settlement.

18 D. NW Natural will convene a low-income rate assistance working group to  
19 review the results of the investigation in (C) above.

20 E. Based upon the findings of the working group in (D) above, NW Natural  
21 will file a low-income rate assistance program with the Commission by April 1,  
22 2009.