PO-16 – Timely Release Notifications – 20 May 02 Draft Revised Proposal

Purpose:
Measures the percent of release notifications for changes to specified OSS interfaces sent by Qwest to CLECs within the intervals and scope specified within the change management plan found on Qwest's Change Management Process, (CMP) website at http://www.qwest.com/wholesale/cmp/whatiscmp.html.

Description:
- Measures the percent of ~~timely~~ release notices that are sent by Qwest within the intervals/timeframes prescribed by the release notification procedure on Qwest's CMP website. [NOTE 1]
  - Release notices measured include: Draft Technical Specifications (for App to App interfaces only) ~~Developer Worksheets (Initial Requirements)[NOTE 1]~~, Final Technical Specifications (for App to App interfaces only) ~~Disclosure Documents (Final Requirements)[NOTE 2] and/or~~, Draft Release ~~Notes~~ Notices (for GUI interfaces only), ~~[NOTE 3]~~ Final Release Notices (for GUI interfaces only), and OSS Interface Retirement Notices [NOTE 5] ~~(collectively "release notifications") sent by Qwest within the intervals/timeframes prescribed by the release notification procedure on Qwest's CMP website [NOTE 4]~~ for the following OSS interfaces: IMA-GUI, IMA-EDI, ~~and~~ CEMR, [NOTE ~~5~~2] Exchange Access, Control, & Tracking (EXACT), [NOTE ~~6~~3] Electronic Bonding–Trouble Administration (EB–TA). [NOTE ~~7~~4] ~~and~~ Also included are: (1) notifications of structural changes to IABS and CRIS (for Summary Bill Outputs), Resale Product Database, and Loss and Completion Records; and (2) Introduction Notices for new OSS interfaces. [NOTE 6]
    - Includes OSS interface release notifications by Qwest relating to the following products and service categories: LIS/Interconnection, Collocation, Unbundled Network Elements (UNE), Ancillary, and Resale Products and Services.
    - Includes OSS interface release notifications by Qwest to CLECs for the following OSS functions: Pre-Ordering, Ordering, Provisioning, Repair and Maintenance, and Billing.
    - Includes Types of Changes as ~~OSS interface release notifications by Qwest to CLECs,~~ specified in the "Qwest Wholesale Change Management Process Document" (Section 4 – Types of Changes). ~~[NOTE 5]~~
  - Includes all OSS interface release notifications pertaining to the above OSS systems, subject to the exclusions specified below.
- Release Notifications sent on or before the date required by the CMP are considered timely. A release notification "sent date" is determined by the date of the e-mail sent by Qwest that provides the Release Notification.
- Release Notifications sent after the date required by the (CMP) are considered untimely. Release Notifications required but not sent are considered untimely.

~~Notifications that meet these criteria for inclusion in this measurement will be identified with the letters, "RN," in the identity or serial number of the notice.~~

Reporting Period: One month	**Unit of Measure:** Percent
Reporting Comparisons: CLEC Aggregate	**Disaggregation Reporting:** Region-wide level.

Formula:
(Number of required release notifications for specified OSS interface changes made within the reporting period that are sent on or before the date required by the change management plan (CMP) ÷ Total number of required release notifications for specified OSS interface changes within reporting period) x 100

Exclusions:
- Changes to be implemented on an expedited basis (exception to OSS notification intervals) as mutually agreed upon by CLECs and Qwest through the CMP.
- Changes where Qwest and CLECs agree, through the CMP, that notification is unnecessary.

Product Reporting: None	Standard:		
		Vol. 1-10:	1 miss
		Vol. > 10:	92.5%

Availability:	Notes:
Available	1. ~~The documents described in section "8.0 - Change to Existing OSS Interfaces" of the "Qwest Wholesale Change Management Process Document" as "Draft Interface Technical Specifications (for App to App interfaces only)"~~ 2. ~~The documents described in section "8.0 - Change to Existing OSS Interfaces" of the "Qwest Wholesale Change Management Process Document" as "Final Interface Technical Specifications (for App to App interfaces only)"~~ 3. ~~The documents described in section "8.0 - Change to Existing OSS Interfaces" of the "Qwest Wholesale Change Management Process Document" as "Draft GUI Release Notes (for GUI interfaces only)" and "Final Interface Release Notice and User Guide (for GUI interface only)"~~ 1. The Qwest Wholesale Change Management Process Document specifies the intervals for release notifications by type of notification. These intervals are documented in the change management plan. 2. CEMR replaced CTAS in April 01. CTAS will not be included in this measure because it is scheduled for retirement at the end of May 01. 3. EXACT is a Telecordia system. Only release notifications for changes initiated by Qwest for hardware or connectivity will be included in this measurement. 4. EB-TA is the same system as MEDIACC. 5. The documents described in section "9.0 – Retirement of Existing OSS Interfaces" of the "Qwest Wholesale Change Management Process Document" as "Initial Retirement Notice" and "Final Retirement Notice." 6. The documents described in section "7.0 – Introduction of New OSS Interface" of the "Qwest Wholesale Change Management Process Document" as "Initial Release Announcement and Preliminary Implementation Plan" (new App to App only), "Initial Interface Technical Specification" (new App to App only), "Final Interface Technical Specifications (new App to App only), "Release Notification" (new GUI only). CMP notices for "Introduction of a New OSS" are to be included in this measurement even though the new system is not explicitly listed in the "Description" section of this PID. However, once implemented, the system will not be added to the measurement for purposes of measuring release, change and retirement notifications unless specifically incorporated as an authorized change to the PID. 8. ~~Qwest is collaborating with CLECs in CMP on updates to the change management plan that will specify the types of OSS interface release notifications. The current proposal includes:~~ ~~Type 1: Production Support Change~~ ~~Type 2: Regulatory Change~~ ~~Type 3: Industry Guideline Change~~ ~~Type 4: Qwest Originated Change~~ ~~Type 5: CLEC Originated Change~~