| Month | Total Number of Lifeline Complaints for 1st Q 2013 | Total Number of Credits Issued 1st Q 2013 | Total Dollar Amount of Credits Issued 1st Q 2013 |
|--------|---|---|--|
| Jan-13 | • | X | XX |
| Feb-13 | X | Χ | XX |
| Mar-13 | X | X | XX |
| | X | | |
| | | | |