Company T141 - CenturyTel of Washington

Installation Credits - Residence Number of Scheduled Appointments Number of Scheduled Appointments missed due to Company reasons Number of Scheduled Commitments Number of Scheduled Commitments missed due to Company reasons Total amount of installation credits - Residence
Installation Credits - Business
Number of Scheduled Appointments
Number of Scheduled Appointments missed due to Company reasons
Number of Scheduled Commitments
Number of Scheduled Commitments missed due to Company reasons
Total amount of installation credits - Business
Out-of-Service Repair Credits - Residence
Number of Scheduled Appointments
Number of Scheduled Appointments Number of Scheduled Appointments missed due to Company reasons
Number of Scheduled Commitments Number of Scheduled Commitments
Number of Scheduled Commitments missed due to Company reasons
Total amount of Missed Commitment Credits
Number of Out-of-Service Not Cleared in 24-48 Hours
Total amount of pro-rata credits for Out-of-Service Not Cleared in 24-48 Hours
Number of Out-of-Service Not Cleared in 48 Hours
Total amount of credits for Out-of-Service Not Cleared in 48 Hours
Number of Out-of-Service Not Cleared in 7 Days
Total amount of credits for Out-of-Service Not Cleared in 7 Days
Out of Coming Depair Condition Durings
Out-of-Service Repair Credits - Business Number of Scheduled Appointments
Number of Scheduled Appointments Number of Scheduled Appointments missed due to Company reasons
Number of Scheduled Commitments Number of Scheduled Commitments
Number of Scheduled Commitments missed due to Company reasons
Total amount of Missed Commitment Credits
Number of Out-of-Service Not Cleared in 24-48 Hours
Total amount of pro-rata credits for Out-of-Service Not Cleared in 24-48 Hours
Number of Out-of-Service Not Cleared in 48 Hours
Total amount of credits for Out-of-Service Not Cleared in 48 Hours
Number of Out-of-Service Not Cleared in 7 Days
Total amount of credits for Out-of-Service Not Cleared in 7 Days

Grand Total of Service Guarantee Credits

Res/ Bus	Jan	Feb	Mar	A	pr	N	lay	J	un	ı	Iul	,	Aug	S	Sep		Oct
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Company T142 - CenturyTel of Inter-Island

	Res/										
	Bus .	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	(
Installation Credits - Residence											
Number of Scheduled Appointments	Res										
Number of Scheduled Appointments missed due to Company reasons	Res										
Number of Scheduled Commitments	Res										
Number of Scheduled Commitments missed due to Company reasons	Res										
Total amount of installation credits - Residence	Res										
Installation Credits - Business											
Number of Scheduled Appointments	Bus										
Number of Scheduled Appointments missed due to Company reasons	Bus										
Number of Scheduled Commitments	Bus										
Number of Scheduled Commitments missed due to Company reasons	Bus										
Total amount of installation credits - Business	Bus										
Out-of-Service Repair Credits - Residence											
Number of Scheduled Appointments	Res										
Number of Scheduled Appointments missed due to Company reasons	Res										
Number of Scheduled Commitments	Res										
Number of Scheduled Commitments missed due to Company reasons	Res										
Total amount of Missed Commitment Credits	Res										
Number of Out-of-Service Not Cleared in 24-48 Hours	Res										
Total amount of pro-rata credits for Out-of-Service Not Cleared in 24-48 Hours	Res										
Number of Out-of-Service Not Cleared in 48 Hours	Res										
Total amount of credits for Out-of-Service Not Cleared in 48 Hours	Res										
Number of Out-of-Service Not Cleared in 7 Days	Res										
Total amount of credits for Out-of-Service Not Cleared in 7 Days	Res										
Out-of-Service Repair Credits - Business											
Number of Scheduled Appointments	Bus										
Number of Scheduled Appointments missed due to Company reasons	Bus										
Number of Scheduled Commitments	Bus										
Number of Scheduled Commitments missed due to Company reasons	Bus										
Total amount of Missed Commitment Credits	Bus										
Number of Out-of-Service Not Cleared in 24-48 Hours	Bus										
Total amount of pro-rata credits for Out-of-Service Not Cleared in 24-48 Hours	Bus										
Number of Out-of-Service Not Cleared in 48 Hours	Bus										
Total amount of credits for Out-of-Service Not Cleared in 48 Hours	Bus										
	Bus										
Number of Out-of-Service Not Cleared in 7 Days											

Nov Dec YTD



Company T143 - CenturyTel of Cowiche

Company 1143 - Century fer of Cowiche	B /										
	Res/	la.a	Fala		A		l	11		C	0-4
Installation Condita Decidence	Bus	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct
Installation Credits - Residence	D										
Number of Scheduled Appointments	Res										
Number of Scheduled Appointments missed due to Company reasons	Res										
Number of Scheduled Commitments	Res										
Number of Scheduled Commitments missed due to Company reasons	Res										
Total amount of installation credits - Residence	Res										
Installation Credits - Business											
Number of Scheduled Appointments	Bus										
Number of Scheduled Appointments missed due to Company reasons	Bus										
Number of Scheduled Commitments	Bus										
Number of Scheduled Commitments missed due to Company reasons	Bus										
Total amount of installation credits - Business	Bus										
Total amount of installation creates business	bus										
Out-of-Service Repair Credits - Residence											
Number of Scheduled Appointments	Res										
Number of Scheduled Appointments missed due to Company reasons	Res										
Number of Scheduled Commitments	Res										
Number of Scheduled Commitments missed due to Company reasons	Res										
Total amount of Missed Commitment Credits	Res										
Number of Out-of-Service Not Cleared in 24-48 Hours	Res										
Total amount of pro-rata credits for Out-of-Service Not Cleared in 24-48 Hours	Res										
Number of Out-of-Service Not Cleared in 48 Hours	Res										
Total amount of credits for Out-of-Service Not Cleared in 48 Hours	Res										
Number of Out-of-Service Not Cleared in 7 Days	Res										
Total amount of credits for Out-of-Service Not Cleared in 7 Days	Res										
Out-of-Service Repair Credits - Business											
Number of Scheduled Appointments	Bus										
Number of Scheduled Appointments Number of Scheduled Appointments missed due to Company reasons	Bus										
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Number of Scheduled Commitments missed due to Company reasons	Bus										
Total amount of Missed Commitments Credits	Bus										
Number of Out-of-Service Not Cleared in 24-48 Hours	Bus										
Total amount of pro-rata credits for Out-of-Service Not Cleared in 24-48 Hours	Bus										
Number of Out-of-Service Not Cleared in 48 Hours	Bus										
Total amount of credits for Out-of-Service Not Cleared in 48 Hours	Bus										
	Bus										
Number of Out-of-Service Not Cleared in 7 Days	Bus										
Total amount of credits for Out-of-Service Not Cleared in 7 Days	Bus										
Grand Total of Service Guarantee Credits											

Nov Dec YTD



CENTURYLINK WASHINGTON Company T876 - United Telephone Company of the Northwest CENTURYLINK WASHINGTON CUSTOMER SERVICE GUARANTEE PROGRAM CREDITS

Company 1870 - Officed Telephone Company of the Northwest	B /										
	Res/	la.a	Fal				l	11		C	0-4
lastallation Condita Decidence	Bus	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct
Installation Credits - Residence	Dan										
Number of Scheduled Appointments	Res										
Number of Scheduled Appointments missed due to Company reasons	Res										
Number of Scheduled Commitments	Res										
Number of Scheduled Commitments missed due to Company reasons	Res										
Total amount of installation credits - Residence	Res										
Installation Credits - Business											
Number of Scheduled Appointments	Bus										
Number of Scheduled Appointments missed due to Company reasons	Bus										
Number of Scheduled Commitments	Bus										
Number of Scheduled Commitments missed due to Company reasons	Bus										
Total amount of installation credits - Business	Bus										
Total amount of installation creates business	bus										
Out-of-Service Repair Credits - Residence											
Number of Scheduled Appointments	Res										
Number of Scheduled Appointments missed due to Company reasons	Res										
Number of Scheduled Commitments	Res										
Number of Scheduled Commitments missed due to Company reasons	Res										
Total amount of Missed Commitment Credits	Res										
Number of Out-of-Service Not Cleared in 24-48 Hours	Res										
Total amount of pro-rata credits for Out-of-Service Not Cleared in 24-48 Hours	Res										
Number of Out-of-Service Not Cleared in 48 Hours	Res										
Total amount of credits for Out-of-Service Not Cleared in 48 Hours	Res										
Number of Out-of-Service Not Cleared in 7 Days	Res										
Total amount of credits for Out-of-Service Not Cleared in 7 Days	Res										
Out-of-Service Repair Credits - Business											
Number of Scheduled Appointments	Bus										
Number of Scheduled Appointments Number of Scheduled Appointments missed due to Company reasons	Bus										
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Number of Scheduled Commitments missed due to Company reasons	Bus										
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Total amount of pro-rata credits for Out-of-Service Not Cleared in 24-48 Hours	Bus										
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Total amount of credits for Out-of-Service Not Cleared in 48 Hours	Bus										
Number of Out-of-Service Not Cleared in 48 Hours	Bus										
Total amount of credits for Out-of-Service Not Cleared in 7 Days	Bus										
rotar amount of cleuits for Out-or-service Not Cleared III / Days	bus										
Grand Total of Service Guarantee Credits											

Nov Dec YTD



CENTURYLINK WASHINGTON TOTAL

		Res/							
		Bus	Jan	Feb	Mar	Apr	May	Jun	Jul
Installation Credits - Residence									
	Number of Scheduled Appointments	Res							
	Number of Scheduled Appointments missed due to Company reasons	Res							
	Number of Scheduled Commitments	Res							
	Number of Scheduled Commitments Number of Scheduled Commitments missed due to Company reasons	Res							
	Total amount of installation credits - Residence								
	Total amount of installation credits - Residence	Res							
Installation Credits - Business									
	Number of Scheduled Appointments	Bus							
	Number of Scheduled Appointments missed due to Company reasons	Bus							
	Number of Scheduled Commitments	Bus							
	Number of Scheduled Commitments missed due to Company reasons	Bus							
	Total amount of installation credits - Business	Bus							
Out-of-Service Repair Credits - Residence									
	Number of Scheduled Appointments	Res							
	Number of Scheduled Appointments missed due to Company reasons	Res							
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	Number of Out-of-Service Not Cleared in 24-48 Hours	Res							
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	Number of Out-of-Service Not Cleared in 7 Days	Res							
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Out-of-Service Repair Credits - Business									
	Number of Scheduled Appointments	Bus							
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	Number of Out-of-Service Not Cleared in 7 Days	Bus							
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	Grand Total of Service Guarantee Credits								

