

CenturyLink
1600 7th Avenue, Room 1506
Seattle, Washington 98191
Phone: (206) 345-1574
Facsimile (206) 343-4040

Maura E. Peterson
Paralegal
Regulatory Law Department

April 16, 2013

*Via E-mail and
Overnight Delivery*

Mr. David Danner, Executive Director and Secretary
Washington Utilities & Transportation Commission
1300 S. Evergreen Park Drive SW
P.O. Box 47250
Olympia, WA 98504-7250

Re: Docket No. UT-100820 – CenturyLink’s Compliance with Merger Condition 17

Dear Mr. Danner:

Enclosed please find Customer Service Guarantee Plan (“CSGP”) Service Quality Reports, in redacted and confidential versions, for United Telephone Company of the Northwest d/b/a CenturyLink; CenturyTel of Washington d/b/a CenturyLink; CenturyTel of Inter-Island d/b/a CenturyLink and CenturyTel of Cowiche d/b/a CenturyLink for the first quarter of 2013.

Merger Condition 17 requires all of the CenturyLink ILECs to report quarterly on their Customer Service Guarantee Plans.

Sincerely,

Maura Peterson

MEP/mep
cc: Jennifer Cameron-Rulkowski
Lisa Gafken
Enclosures