1.0 **Unbundled Loops, Line Sharing and Line Splitting Service Interval Table:**

(a) Established Service Intervals 2/4 Wire Analog (Voice Grade), 2-Wire Analog Distribution Loop:

a)	1-8 lines	5 Business days
b)	9-16 lines	6 Business days
c)	17-24 lines	7 Business days
d)	25 or more	ICB

Established Service Intervals for 2/4 Wire Non-Loaded Loops, Basic Rate ISDN Capable (b) Loops, DS1 Capable Loops, and ADSL Compatible Loops that do not require conditioning:

a)	1-8 lines	5 Business days
b)	9-16 lines	6 Business days
c)	17-24 lines	7 Business days
d)	25 or more	ICB

(c) Established Service Intervals for xDSL-I/ BRI ISDN Capable Loops that do not require conditioning:

a)	1-8 lines	5 Business days	
b)	9-16 lines	6 Business days	
c)	17-24 lines	7 Business days	

Established Service Intervals for existing DS1 Capable Feeder Loop: (d)

a)	1 – 24 lines	9 Business days
b)	25 or More	ICB

(e) Established Service Intervals for existing DS3 Capable Loops:

a)	1-3 lines	7 Business days
b)	4 or more	ICB

(f) Established Service Intervals for Line Sharing and Line Splitting that do not require conditioning:

a)	1-24 lines	3 Business days	
d)	25 or More	ICB	

Conditioned Loops for 2/4 Wire Non-Loaded Loops, ADSL Compatible, Basic Rate ISDN (g) Capable, xDSL-I Capable Loops, Line Sharing and Line Splitting:

a)	1-8 lines	15 Business days	
b)	9 or more	ICB	

(h) Established Repair Intervals for Basic 2-wire Analog Loops, Line Sharing, Line Splitting, and Shared Distribution Loop:

24 Hours OSS	
48 Hours AS	

(i) Established Repair Intervals for 4-wire Analog Loops, 2/4 Wire Non-Loaded Loops, Basic Rate ISDN Capable Loops, and ADSL Compatible Loops, xDSL-I Capable Loops, DS1 Capable Loops, DS3 Capable Loops, and Ocn Capable Loops:

4 Hours		

(j) Quick Loop

a)	1 to 8 Lines	Three (3) Business Days
b)	9 to 16 Lines	Three (3) Business Days
c)	17 to 24 Lines	Three (3) Business Days
d)	25 or more Lines	ICB

(k) OCn Loop

1 or more Lines ICB	
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(I) Shared Distribution Loop

_			
	1 or more Lines	Five (5) Business Days	

2.0 Unbundled Dedicated Interoffice Transport (UDIT) Service Interval Table:

		Installation	Repair
Product	Services Ordered	Commitments	Commitments
UDIT, UCCRE			
DS0	1 to 8	High Density: Five (5) Business Days	4 hrs. High Density
		Low Density: Six (6) Business Days	4 hrs. Low Density
	9 to 16	High Density: Six (6) Business Days	4 hrs. High Density
		Low Density: Seven (7) Business Days	4 hrs. Low Density
	17 to 24	High Density: Seven (7) Business Days	4 hrs. High Density
		Low Density: Eight (8) Business Days	4 hrs. Low Density
	25 or more	ICB	ICB
DS1	1 to 8	High Density: Five (5) Business Days	4 hrs High Density
		Low Density: Eight (8) Business Days	4 hrs Low Density
	9 to 16	High Density: Six (6) Business Days	4 hrs High Density
		Low Density: Nine (9) Business Days	4 hrs Low Density
	17 to 24	High Density: Seven (7) Business Days	4 hrs High Density
		Low Density: Ten (10) Business Days	4 hrs Low Density
	25 or more	ICB	4 hrs
DS3	1 to 3 Circuits	High Density: Seven (7) Business Days	4 hrs High Density
		Low Density: Nine (9) Business Days	4 hrs Low Density
	4 or more Circuits	ICB	4 hrs
OC3 and Higher	1 or more Circuits	ICB	4 hrs
UDIT Facility	Single Band Width	UDIT Interval + 3 days	

3.0 Unbundled Local Switching Service Interval Table:

Doub.	0	Installation	Repair
Product	Services Ordered	Commitments	Commitments
Unbundled Switching			241
Unbundled Switching – Line Side Analog With Line Class Code (LCC) already supported in requested	1 to 8	High Density: Five (5) Business Days	24 hrs. High Density
switch.		Low Density: Six (6) Business Days	24 hrs. Low Density
	9 to 16	High Density: Six (6) Business Days	24 hrs. High Density
		Low Density: Seven (7) Business Days	24 hrs. Low Density
	17 to 24	High Density: Seven (7) Business Days	24 hrs. High Density
		Low Density: Eight (8) Business Days	24 hrs. Low Density
	25 or more	ICB	24 hrs.
Unbundled Switching – Line Side Analog – Existing – Vertical	1 to 19	Two (2) Business Days	24 hrs. OOS 48 hrs. AS
Feature(s) (Features change without inward line activity and not impacting	20 to 39	Four (4) Business Days	24 hrs. OOS 48 hrs. AS
the design of the circuit.)	40 or more	ICB	24 hrs. OOS 48 hrs. AS
Unbundled Switching – Line Side Analog New Line Class Code (LCC) ordered through customized routing		ICB	24 hrs.
Unbundled Switching – BRI-ISDN Line-side Port. With a US WEST standard configuration and Line	1 to 3 Lines	High Density: Seven (7) Business Days	24 hrs. High Density
Class Code (LCC) already supported in the requested switch		Low Density: ICB	24 hrs. Low Density
	4 or more	ICB	24 hrs.
Unbundled Switching – BRI-ISDN Line-side Port. With non-standard configuration and Line Class Code (LCC) already supported in the requested switch	1 to 3 Lines	High Density: Seventeen (17) Business Days (includes 10 days for complex translations.)	24 hrs. High Density
		Low Density: ICB	24 hrs. Low Density
	4 or more	ICB	24 hrs.
Unbundled Switching – BRI-ISDN Line-side Port. Non supported Line Class Code (LCC) ordered through Customized Routing		ICB	24 hrs.

Unbundled Switching – DS1 Trunk	1 to 8 Ports	High Density: Five (5)	24 hrs. High
Port	TOOFOILS	Business Days	Density
. 511		Business Days	Density
		Low Density: Six (6)	24 hrs. Low
	O to 40 Dorto	Business Days	Density
	9 to 16 Ports	High Density: Six (6)	24 hrs. High
		Business Days	Density
		Low Donaity: Soven (7)	24 hrs. Low
		Low Density: Seven (7)	
	47.1. 04.D. 1	Business Days	Density
	17 to 24 Ports	High Density: Seven (7)	24 hrs. High
		Business Days	Density
		Low Donaity: Fight (9)	24 hrs. Low
		Low Density: Eight (8)	
	OF an income Double	Business Days	Density
Unbundled Cwitching Massacs	25 or more Ports	ICB	24 hrs.
Unbundled Switching – Message	High Density	Seven (7) Business	24 hrs.
Trunk Groups	1 to 24	Days	
Translation questionnaire	1 to 24 25 to 48	Fight (0) Business Davis	24 hrs.
required		Eight (8) Business Days	
Routing to trunks is ordered	49 to 72	Ten (10) Business Days	24 hrs.
separately as Customized	73 to 96	Twelve (12) Business	24 hrs.
Routing	07.1 100	Days	0.4.1
DS1 trunk port & UDIT in place.	97 to 120	Fourteen (14) Business	24 hrs.
	404 to 444	Days	04 h
	121 to 144	Fifteen (15) Business	24 hrs.
	145 to 168	Days Sixteen (16) Business	24 hrs.
	143 10 100	Days	24 1115.
	169 to 240	Eighteen (18) Business	24 hrs.
	109 10 240	` ,	24 1115.
	241 or more	Days ICB	24 hrs.
	Low Density	Eighteen (18) Business	24 hrs.
	1 to 24	` ,	24 1115.
	25 to 72	Days Nineteen (19) Business	24 hrs.
	201012	Days	2 T 1110.
	73 to 120	Twenty (20) Business	24 hrs.
	1010120	Days	2 T 1110.
	121 or more	ICB	24 hrs.
Unbundled Switching – Two Way	1 to 8 Trunks	High Density: Five (5)	24 hrs. High
and DID Equivalent Group	1 to o riginto	Business Days	Density
(add/change/increase)			Jonaty
DS1 trunk port in place		Low Density: Six (6)	24 hrs. Low
		Business Days	Density
	9 to 16 Trunks	High Density: Six (6)	24 hrs. High
		Business Days	Density
		Low Density: Seven (7)	24 hrs. Low
		Business Days	Density
	L	_ = 0.0000 Dayo	· · · · · · · · · · · · · · · · ·

II			
	17 to 24 Trunks	High Density: Seven (7)	24 hrs. High
		Business Days	Density
		,	
		Low Density: Eight (8)	24 hrs. Low
		Business Days	Density
	25 or more Trunks	ICB	24 hrs.
Hall a Hall O '(all'an BBHOBN			
Unbundled Switching – PRI-ISDN	1 to 8	High Density: Five (5)	4 hrs. High
Capable Trunk-Side		Business Days	Density
DS1 Trunk port in place			
		Low Density: Six (6)	4 hrs. Low
		Business Days	Density
	9 to 16	High Density: Six (6)	4 hrs. High
		Business Days	Density
		Bacilloco Bayo	Donoity
		Low Density: Seven (7)	4 hrs. Low
		Business Days	Density
	47.1- 04	,	_
	17 to 24	High Density: Seven (7)	4 hrs. High
		Business Days	Density
		Low Density: Eight (8)	4 hrs. Low
		Business Days	Density
	25 or more	ICB	4 hrs.
Unbundled Packet Switching	Design changes –	New service request –	24 hrs
	8 Business days	10 Business days	
	Non-design	1	
	changes – 5		
	Business days		
	Service changes –		
	5 Business days		

4.0 Unbundled Dark Fiber Interval Table:

Product	Activity/ Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Dark Fiber					
Initial Records Inquiry (IRI) (simple & complex)			N/A	Ten (10) Business Days	N/A
Field Verification And Quote Preparation (FVOP)			N/A	Twenty (20) Business Days	N/A
Provisioning (non- FVOP requests)			N/A	Twenty (20) Business Days	
OC3 and Higher			N/A	ICB	

5.0 Unbundled Network Elements Platform (UNE-P) Service Interval Table:

Product	Services Ordered	Installation Commitments	Repair Commitments
UNE-P POTS 'New'- Soft Dial Tone (SDT) [Where available] Facility Check indicates "AVAILABLE (SDT)" and DISPATCH "NO"		Two (2) Business Days (regardless of the time of day the request is received)	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'-Residence Flow Through, Fully Electronic (N. T. Ordore)	1 to 39 Lines	Three (3) Business Days	24 hrs OOS 48 hrs AS
(N, T Orders) Facility Check indicates "AVAILABLE" and DISPATCH "NO"	40 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'-Business Flow Through, Fully Electronic	1 to 19 Lines	Three (3) Business Days	24 hrs OOS 48 hrs AS
(N, T Orders) Facility Check indicates "AVAILABLE" and DISPATCH "NO"	20-39 Lines	Four (4) Business Days or next available due date thereafter as indicated by Appointment Scheduler.	24 hrs OOS 48 hrs AS
	40 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'-Residence Simple CO Features, or Number	1 to 39 Lines	Three (3) Business Days	24 hrs OOS 48 hrs AS
Changes without inward line activity, or Hunting changes without inward line activity	40 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'-Business Simple CO Features, or Number	1 to 19 Lines	Three (3) Business Days	24 hrs OOS 48 hrs AS
Changes without inward line activity, or Hunting changes	20-39 Lines	Four (4) Business Days	24 hrs OOS 48 hrs AS
without inward line activity	40 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'- Suspend/Restore	Customers with service placed on "vacation"	Next Business Day	24 hrs OOS 48 hrs AS
	Treatment for Non- payment issues	Same Business Day as payment receipt validated	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'-Residence New Installs, Address Changes, Changes with inward line activity Facility Check indicates "AVAILABLE DISP. REQ" and DISPATCH "YES"	1 to 39 Lines	Next available due date as indicated by Appointment Scheduler Note: Appointment Scheduler minimum default interval is 3 (Three) Business Days.	24 hrs OOS 48 hrs AS
	40 or more Lines	ICB	24 hrs OOS 48 hrs AS

UNE-P POTS 'New'-Business	1 to 19 Lines	Next available due date as	24 hrs OOS
New Installs, Address Changes,	1 to 10 Lilloo	indicated by Appointment	48 hrs AS
Changes with inward line activity		Scheduler	101110710
Facility Check indicates		Note: Appointment Scheduler	
"AVAILABLE DISP. REQ" and		minimum default interval is 3	
DISPATCH "YES"		(Three) Business Days.	
	20-39 Lines	Four (4) Business Days or	24 hrs OOS
		next available due date	48 hrs AS
		thereafter as indicated by	
		Appointment Scheduler.	
	40 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'-	1-10 Listings	Two (2) Business Days	
 Directory Listings Changes 	11 to 20 Listings	Five (5) Business Days	
(R Orders)	21-50 Listings	Ten (10) Business Days	
	51-100 Listings	Thirty (30) Business Days	
	Over 100 Listings	Sixty (60) Business Days	
	Add Voice Mail to	Three (3) Business Days	
Notice Mari	POTS line		
Voice MailConversions to UNE-P POTS-	1 to 20 Lines	Three (2) Dusiness days	24 hrs 000
POTS Residence to UNE-P	1 to 39 Lines	Three (3) Business days	24 hrs OOS 48 hrs AS
- Conversion as Specified	40 or more lines	ICB	24 hrs OOS
- Simple CO Features	40 of more lines	ICB	48 hrs AS
- Simple GG i catales			40 1115 AO
Conversions to UNE-P POTS-	1 to 39 Lines	Same Business Day if	24 hrs OOS
UNE-P to UNE-P POTS		received before 12:00 p.m., or,	48 hrs AS
Residence		Next Business Day if received	
- Conversion as Is		later than 12:00 p.m.	
	40 or more Lines	ICB	24 hrs OOS
			48 hrs AS
Conversions to UNE-P POTS-	1 to 19 Lines	Three (3) Business days	24 hrs OOS
POTS Business to UNE-P	00 / 00 / '		48 hrs AS
- Conversion As Specified	20 to 39 Lines	Four (4) Business Days	24 hrs OOS
- Simple CO Features	40	LOD	48 hrs AS
	40 or more Line	ICB	24 hrs OOS 48 hrs AS
Conversions to UNE-P POTS-	1 to 39 Lines	Same Business Day if	24 hrs OOS
UNE-P to UNE-P POTS		received before 12:00 p.m., or,	48 hrs AS
Business		Next Business Day if received	
- Conversion As Is	40	later than 12:00 p.m.	041 000
	40 or more Lines	ICB	24 hrs OOS
LINE D Line Colisting	1 to 0 1 in a a	High Donait :: Fixe (F)	48 hrs AS
UNE-P Line Splitting – UNE-P POTS to UNE-P POTS	1 to 8 Lines	High Density: Five (5) Business Days	24 hrs OOS 48 hrs AS
with Line Splitting		Dusiliess Days	40 1113 MS
- Conversion As Specified		Low Density: Six (6) Business	
Conversion As openined		Days	
		Dayo	

	9 to 16 Lines	High Density: Six (6) Business	24 hrs OOS
	0 10 10 200	days	48 hrs AS
		Low Density: (9) Business	
		Days	
	17 to 24 Lines	High Density: (7) Business	24 hrs OOS
		Days	48 hrs AS
	25-39 Lines	ICB	24 hrs OOS
			48 hrs AS
	40 or more Lines or	ICB High Density: Five (5)	24 hrs OOS
	if Conditioning is	Business Days	48 hrs AS
	required		
UNE-P Line Splitting –	1 to 8 Lines	High Density: Six (5) Business	24 hrs OOS
POTS Residence or POTS		days	48 hrs AS
Business with Line Sharing to			
UNE-P POTS with Line Splitting		Low Density: Six (6) Business	
- Conversion as Specified		Days	
	9 to 16 Lines	High Density: Six (6) Business	24 hrs OOS
		days	48 hrs AS
		Low Density: Nine (9)	
		Business Days	
	17 to 24 Lines	High Density: Seven (7)	24 hrs OOS
		Business Days	48 hrs AS
		Low Density: Ten (10)	
		Business Days	
	25-39 Lines	ICB	24 hrs OOS
	10	LOD	48 hrs AS
	40 or more Lines	ICB	24 hrs OOS
LINE D DDV (No)	4 (. O.T l .	E' (5) D D	48 hrs AS
UNE-P PBX 'New'-	1 to 8 Trunks	Five (5) Business Days	4 hrs
	0: 10 = 1	0: (0) 5 : 5	
	9 to 16 Trunks	Six (6) Business Days	4 hrs
	47.1.04.T	(7) D	4.1
	17 to 24 Trunks	Seven (7) Business Days	4 hrs
	25 or more Trunks	ICP	4 bro
Conversions to UNE-P PBX –		ICB	4 hrs
	1 to 8 Trunks	Five (5) Business Days	4 hrs
Conversion As Specified or Conversion As Is	9 to 16 Trunks	Six (6) Business Days	4 hrs
COUVERSION AS IS	SIO IO HUHKS	Six (0) Dusiness Days	41115
	17 to 24 Trunks	Seven (7) Business Days	4 hrs
	II IU 24 HUHKS	Seven (7) Dusiness Days	41115
	25 or more Trunks	ICB	4 hrs
UNE-P DSS 'New'-	1 to 3		4 hrs
T1 Facility	4 or more	Nine (9) Business Days ICB	4 hrs
UNE-P DSS 'New'-			
Trunks	1 to 3 Lines	Twelve (12) Business Days	4 hrs
TTUTIKS	4 to 6 Lines	Sixteen (16) Business Days	4 hrs
	7 to 9 Lines	Twenty (20) Business Days	4 hrs

	10 to 12 Lines	Twenty four (24) Business Days	4 hrs
	13 or more Lines	ICB	4 hrs
Conversions to UNE-P DSS-	1 to 3	Nine (9) Business Days	4 hrs
T1 Facility	4 or more	ICB	4 hrs
Conversions to UNE-P DSS-	4 to 6 Lines	Sixteen (16) Business Days	4 hrs
Trunks	7 to 9 Lines	Twenty (20) Business Days	4 hrs
	10 to 12 Lines	Twenty four (24) Business Days	4 hrs
	13 or more Lines	ICB	4 hrs
UNE-P ISDN BRI 'New'-	1 to 10 Lines	Thirteen (13) Business Days	24 hrs
New Installs, Address Changes, Change to add Loop (N2Q)	11 or more Lines	ICB	24 hrs
UNE-P ISDN BRI 'New'-	1 to 10 Lines	Three (3) Business Days	24 hrs
Add or Change Feature(s), Add Primary Directory Number (PDN) to established Loop (N2Q), Add Call Appearance	11 or more Lines	ICB	24 hrs
Conversion to UNE-P ISDN	1 to 10 Lines	Three (3) Business Days	24 hrs
BRI- Conversion As Is	11 or more Lines	ICB	24 hrs
Conversion to UNE-P ISDN BRI- Conversion As Specified	1 to 10 Lines	Three (3) Business Days if a Loop is not involved (or) Thirteen (13) Business Days if a Loop is added or changed	24 hrs
	11 or more Lines	ICB	24 hrs
UNE-P ISDN PRI 'New'-	1 to 3	Nine (9) Business Days	4 hrs
T1 Facility	4 or more	ICB	4 hrs
UNE-P ISDN PRI 'New'-	1 to 3 Lines	Twelve (12) Business Days	4 hrs
Trunks	4 to 6 Lines	Sixteen (16) Business Days	4 hrs
	7 to 9 Lines	Twenty (20) Business Days	4 hrs
	10 to 12 Lines	Twenty four (24) Business Days	4 hrs
	13 or more Lines	ICB	4 hrs
Conversion to UNE-P ISDN	1 to 3	Nine (9) Business Days	4 hrs
PRI- T1 Facility	4 or more	ICB	4 hrs
Conversion to UNE-P ISDN	1 to 3 Lines	Twelve (12) Business Days	4 hrs
PRI-	4 to 6 Lines	Sixteen (16) Business Days	4 hrs
Trunks	7 to 9 Lines	Twenty (20) Business Days	4 hrs

	10 to 12 Lines	Twenty four (24) Business Days	4 hrs
	13 or more Lines	ICB	4 hrs
UNE-P Centrex 21 -	1 to 10 Lines	Five (5) Business Days	24 hrs OOS
Non Designed-			48 hrs AS
Conversions as Specified	11 or more Lines	ICB	24 hrs OOS
LINE D.O. 1			48 hrs AS
UNE-P Centrex 21 -	1 to 10 Lines	Five (5) Business Days or	24 hrs OOS
Non Designed- New Installations	[Facility check indicates "Available	Next available due date	48 hrs AS
New installations	Dispatch Required"	thereafter as indicated by Appointment Scheduler.	
	and Dispatch "Yes".]	Appointment Scheduler.	
	11 or more Lines	ICB	24 hrs OOS
		.02	48 hrs AS
UNE-P Centrex Plus / UNE-P	1 to 10 Lines - No	Twenty (20) Business Days	24 hrs OOS
Centron	Optional Features	•	48 hrs AS
[Centron is MN only]	1 to 10 Lines - w/	ICB	24 hrs OOS
Common Block Configuration	Optional Features		48 hrs AS
Required - Establish Common Block	(i.e., ARS, DFIs,		
- Establish Common Block	SMDR, UCD, etc.) 11-21 Lines – No	Twenty (20) Business Davis	24 hrs 000
	Optional Features	Twenty (20) Business Days	24 hrs OOS 48 hrs AS
	11 to 21 Lines –	ICB	24 hrs OOS
	w/Optional Features	100	48 hrs AS
	(i.e., ARS, DFIs,		10107.0
	SMDR, UCD, etc.)		
	22 or more Lines	ICB	24 hrs OOS
	with or without		48 hrs AS
	Optional Features		
UNE-P Centrex Plus / UNE-P Centron	1 to 10 Lines	Twenty (20) Business Days	24 hrs OOS 48 hrs AS
[Centron is MN only]	11 or more Lines	ICB	24 hrs OOS
Common Block Configuration	11 of more Lines	ICB	48 hrs AS
Required			40 III3 AO
- Feature Additions requiring			
Common Block activity per			
Common Block			
UNE-P Centrex Plus / UNE-P	Per Common Block	Five (5) Business Days	24 hrs OOS
Centron is MNI and d	(must be existing		48 hrs AS
[Centron is MN only] Common Block Configuration	Line Class		
Required	Codes(LCCs)/ CAT/NCOS/DPAT)		
- Line Class Codes (LCCs)/	OMINIOSOIDI ATI		
CAT/NCOS/DPAT			
additions/changes requiring			
Common Block work.			
	If new	Twenty (20) Business Days	24 hrs OOS
	LCC/CAT/NCOS or		48 hrs AS
	DPAT		

UNE-P Centrex Plus / UNE-P Centron [Centron is MN only] Common Block Configuration Required - Centrex Management System (CMS) UNE-P Centrex Plus / UNE-P Centron [Centron is MN only] Common Block Configuration Required - Designed Services subsequent to initial Common Block installation	New Common Blocks & Cust ID's (lines installed at the same time the Common Block is installed) Tie Lines/DFI/FX	Twenty (20) Business Days (after the initial Common Block & associated lines are installed) Thirteen (13) Business Days (may be longer due to facility due date requirements)	N/A 24 hrs OOS 48 hrs AS
UNE-P Centrex Plus / UNE-P Centron [Centron is MN only]	Additional/New Station Lines to be added to CMS	Five (5) Business Days after line is installed	N/A
No Common Block	Additions	Five (5) Business Days	N/A
Configuration Required - Centrex Management System (CMS) Network Access Registers (NARs)	Change from Non Blocked to Blocked Service	ICB	N/A
UNE-P Centrex Plus / UNE-P Centron [Centron is MN only] No Common Block Configuration Required - Station Lines (subsequent to the establishment of the Common Block) Includes:	1 to 10 Lines per location	Five (5) Business Days or Next available due date thereafter as indicated by Appointment Scheduler.	24 hrs OOS 48 hrs AS
numbers are "chipped" into the Common Block at the time of installation.	11 to 20 Lines per location	Ten (10) Business Days or Next available due date thereafter as indicated by Appointment Scheduler.	24 hrs OOS 48 hrs AS
	21 or more Lines per location	ICB	24 hrs OOS 48 hrs AS
UNE-P Centrex Plus / UNE-P Centron	1 to 19 Lines	Three (3) Business Days	24 hrs OOS 48 hrs AS
[Centron is MN only] No Common Block Configuration Required Line Feature changes/additions/ Removals	20 or more Lines	ICB	24 hrs OOS 48 hrs AS

LINE D Contract Divis / LINE D	T. P. MERCE	TI: (40) D : D	041 - 000
UNE-P Centrex Plus / UNE-P	Tie Lines/DFI/FX	Thirteen (13) Business Days	24 hrs OOS
Centron		(may be longer due to facility	48 hrs AS
[Centron is MN only]		due date requirements)	
No Common Block			
Configuration Required			
Designed Services subsequent			
to initial Common Block			
installation			
UNE-P Centrex Plus / UNE-P	Subsequent to	Twenty (20) Business Days	24 hrs OOS
Centron	Common Block	(may be longer if the activation	48 hrs AS
[Centron is MN only]	Installation	of ARS is tied to a Private Line	
No Common Block	otalialion	facility installation)	
Configuration Required	Changes to	Business Days:	24 hrs OOS
Automatic Route Selection	Patterns:	Five (5) days	48 hrs AS
(ARS)	1 to 25 changes	Ten (10) days	101110710
(* 11.0)	26 to 50 changes	Twenty (20) days	
	51 or more changes	1 Wellty (20) days	
	Adding new Patterns	Twenty (20) Business Days	24 hrs OOS
	Adding New Fatterns	I werity (20) Business Days	48 hrs AS
UNE-P Centrex Plus / UNE-P	Per Request	Thirteen (13) Business Days	24 hrs OOS
Centron	r er ikequest	Thinteen (13) business bays	48 hrs AS
[Centron is MN only]			401113 AO
No Common Block			
Configuration Required			
Uniform Call Distribution (UCD)			
UNE-P Centrex Plus / UNE-P	Blocks	Five (5) Business Days	N/A
Centron	(No limit on amount	Five (5) Business Days	IVA
[Centron is MN only]	of numbers.)		
No Common Block	or numbers.)		
Configuration Required			
Additional Numbers subsequent			
to initial Common Block			
installation			
แารเลแลแบบ			
NOTE: Additional numbers are			
"chipped" into the Common			
Block at the time of request.			

6.0 Enhanced Extended Loop Service Interval Table (EEL):

			Repair
Product	Services Ordered	Installation Commitments	Commitments
Enhanced Extended Loop	1 to 8	High Density: Five (5)	4 hrs High
(EEL)-		Business Days	Density
DS0 or Voice Grade			
Equivalent		Low Density: Six (6) Business	4 hrs Low
	0.1.40	Days Co. (a) P	Density
	9 to 16	High Density: Six (6) Business	4 hrs High
		Days	Density
		Low Density: Seven (7)	4 hrs Low
		Business Days	Density
	17 to 24	High Density: Seven (7)	4 hrs High
	17 10 2 1	Business Days	Density
			2 0.10.13
		Low Density: Eight (8)	4 hrs Low
		Business Days	Density
	25 or more	ICB	4 hrs
Enhanced Extended Loop	1 to 8	High Density: Five (5)	4 hrs High
(EEL) –		Business Days	Density
DS1			
		Low Density: Eight (8)	4 hrs Low
	9 to 16	Business Days High Density: Six (6) Business	Density
	9 10 16	Days	4 hrs High Density
		Days	Density
		Low Density: Nine (9)	4 hrs Low
		Business Days	Density
	17 to 24	High Density: Seven (7)	4 hrs High
		Business Days	Density
		Low Density: Ten (10)	4 hrs Low
		Business Days	Density
Edward Edward	25 or more	ICB	4 hrs
Enhanced Extended Loop	1 to 3 Circuits	High Density: Seven (7)	4 hrs High
(EEL) –		Business Days	Density
DS3		Low Donaity Nino (0)	4 hrs Low
		Low Density: Nine (9) Business Days	Density
	4 or more Circuits	ICB	4 hrs
	4 OF THOSE CITCUIS	ICD	41115

Enhanced Extended Loop Conversions (EEL-C) –	ICB	24 hrs OOS 48 hrs AS
Private Line (PLTS) - Conversion as is		

* Installation Guidelines apply where facilities/network capacity is in place. Where facilities/network capacity are not in place, intervals are handled on an Individual Case Basis (ICB).