**CenturyLink**

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**Maura E. Peterson**

Paralegal

Regulatory Law Department

April 16, 2013

# Via E-mail and

# Overnight Delivery

Mr. David Danner, Executive Director and Secretary

Washington Utilities & Transportation Commission

1300 S. Evergreen Park Drive SW

P.O. Box 47250

Olympia, WA 98504-7250

Re: Docket No. UT-100820 – CenturyLink’s Compliance with Merger Condition 17

Dear Mr. Danner:

Enclosed please find Customer Service Guarantee Plan (“CSGP”) Service Quality Reports, in redacted and confidential versions, for United Telephone Company of the Northwest d/b/a CenturyLink; CenturyTel of Washington d/b/a CenturyLink; CenturyTel of Inter-Island d/b/a CenturyLink and CenturyTel of Cowiche d/b/a CenturyLink for the first quarter of 2013.

Merger Condition 17 requires all of the CenturyLink ILECs to report quarterly on their Customer Service Guarantee Plans.

Sincerely,

Maura Peterson

MEP/mep

cc: Jennifer Cameron-Rulkowski

 Lisa Gafken

Enclosures